BT Onevoice

In a world where staying connected matters, converging your voice and data networks is a must. It can, however, be a complex and inconvenient process. BT Onevoice Global VPN is an end-to-end service for voice communications that helps you consolidate disparate networks into a single, converged infrastructure, without causing disruption or loss of business.

BT can enable you to launch your voice communications, delivering the always-on services that are crucial to the success of your business, and empowering you with control, choice and agility. We can help you manage your infrastructure to ensure your networks support your business at all times, allowing you to make the most of your business in the digital networked economy.

Service description
Whether or not you are seeking to migrate from traditional TDM telephony to VoIP immediately, BT Onevoice Global VPN services provide the infrastructure you need to make the most of your voice network.

The BT Onevoice Global VPN will provide customers with a common dial plan, on-net calling and off-net calling to over 240 fixed, mobile and satellite destinations around the world.

We will help you carry out a controlled, incremental migration process that meets your operational needs, whether you want us to take one building at a time, work department by department, or tailor our method to allow you to control the entire process.

Key benefits
BT Onevoice Global VPN can offer you the following business benefits worldwide:

Simplicity
With BT managing your voice estate, you can have a single contract across your entire global network. For consistency, you will benefit from the same Service Level Agreements across all your sites further, you can rely on a single pricing scheme independent of where you are located worldwide, and one bill, allowing you to reduce the time and cost of administration.

Flexibility
BT Onevoice gives you flexibility and puts you in control. We offer a choice of connectivity, numbering plans and billing to suit your business needs and a range of tailored services that ensure you get what you need, when you need it.

Seamless migration
Because BT Onevoice is an end-to-end service from a single provider you can rest assured that there will be minimal disruption of service when migrating between service options.

Increased cost efficiencies
By consolidating your voice estate with BT Onevoice you can lower your operational, network and administration costs considerably. What’s more, BT Onevoice can help you to control and predict costs through flat rate and fixed channel pricing.

Improved growth and productivity
By providing you with an accurate, tailored roadmap and streamlining the migration process, BT Onevoice helps you plan your growth, allowing you to realise your full business potential. Additionally, by improving the way your business communicates through our range of integrated and services, BT Onevoice can help you enhance your organisational productivity.

Benefits at a glance
- Simplicity
- Flexibility
- Seamless migration
- Increased cost efficiencies
- Improved growth and productivity
Key features

BT Onevoice Global VPN includes the following features:

Global VPN capability

BT Onevoice provides national, international and mobile calling across a secure, reliable, and extensive voice network that is owned, managed and maintained by BT. We offer forced on-net, virtual on-net, dial plan management, short code dialling and fax. We can also support a range of IP and TDM PBXs on a global VPN.

Choice of connections

BT’s unique global service proposition allows you to make outbound domestic and international calls across a choice of connections. You can use IP VPNs, TDM direct and TDM indirect access to suit the requirements of every site.

Switched Access to the VPN

BT Onevoice Global VPN offers cost savings and cheaper VPN access. Flexible working is made easy with access available from a mobile device or home office.

Flexible pricing and billing options

Our simple, consistent global pricing structure includes free on-net calls, a one-off connection charge and outbound calling to the PSTN as either usage based charge or a flat rate option. We also offer a range of billing and reporting options to suit your requirements.

Conferencing

Global customers can now achieve easy dial-in access to BT’s MeetMe Service allowing them to achieve significant cost efficiencies.

Extended services

BT can analyse, design and support solutions, linking them together with access solutions, management and monitoring capabilities to add maximum value to your business.

Features at a glance

- Global VPN capability
- Choice of connections
- Switched access to the VPN
- Flexible pricing and billing options
- Conferencing
- Extended services

Why BT?

With over 100 years experience in telephony, BT is at the forefront of global voice estate management. What’s more, with over 20 years experience developing IP networks for multinational companies, we are perfectly placed to help you migrate and manage your voice capabilities. We can help you create a next-generation network infrastructure that will help you thrive in today’s digital networked economy.

This experience underpins not only our service management – BT offers comprehensive Service Level Agreements and a single point of contact for all accounts – but also our network design and service optimisation consultancy.

The result is a flexible, homogenous network that will help your business achieve the competitive advantage it needs to survive in today’s global market.

For more information visit www.bt.com/globalservices or contact your BT account manager.