

**youview** from **BT** 



# Quick Start Guide

Thank you for choosing YouView from BT

# Welcome

Here's everything you need to know to connect your YouView Ultra HD box.

Just follow the steps over the page.

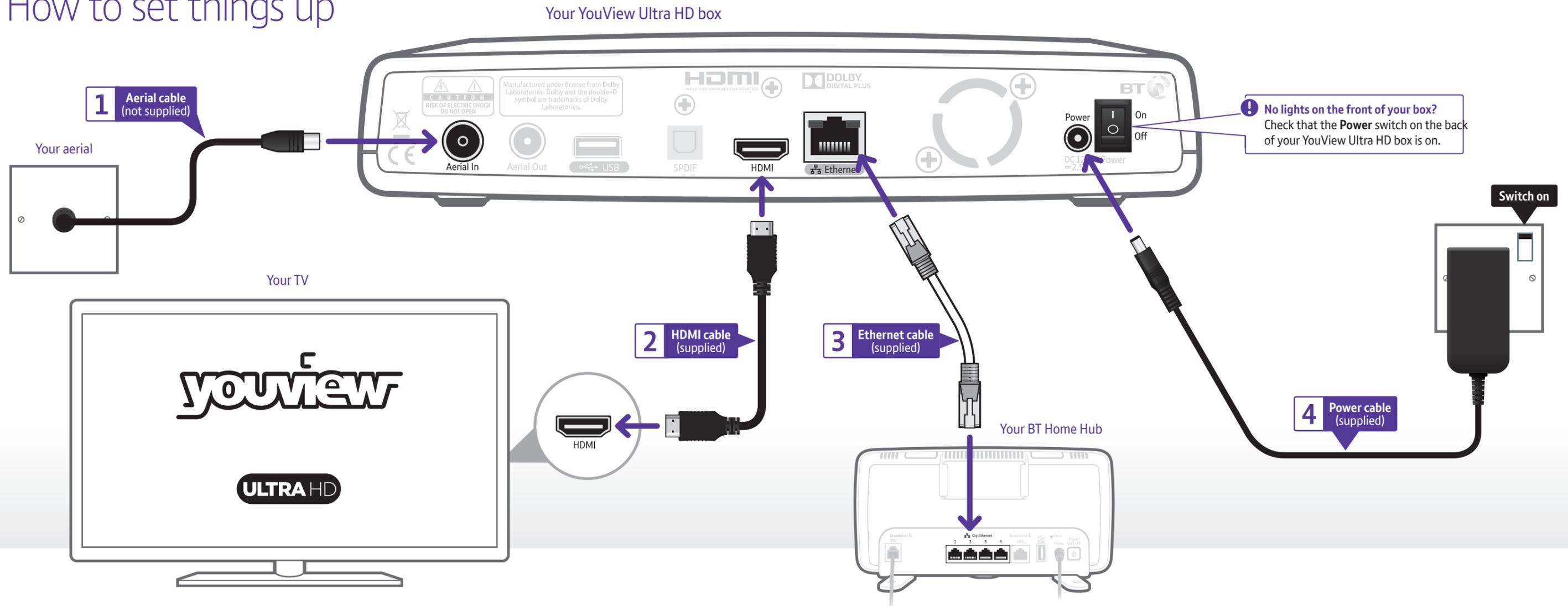
To find out more about using YouView, see your **User Guide**.

 Need some help? No problem – go to [bt.com/help/youview](https://bt.com/help/youview), or give us a call on 0800 111 4567.



Open out and turn over to set up

# How to set things up



## 1 Connect your aerial

Your YouView Ultra HD box needs a working TV aerial. Unplug your aerial cable from your TV and plug it into **Aerial In** on your YouView Ultra HD box.

The Freeview channels you get depend on where you live and the quality of your aerial and cables. To check which digital channels you can get in your area, go to [youview.com](http://youview.com)

## 2 Connect your TV

To watch Ultra HD programmes, it's important you use the correct HDMI socket on your TV. You need to connect to the one that supports both HDMI 2.0 and HDCP 2.2. It's sometimes called HDMI 2.0 or just '2.0'.

**i** If you need some help finding the right port, go to [bt.com/help/ultrahd](http://bt.com/help/ultrahd). And if you're still stuck, try your TV manufacturer's guide.

- 1 Plug your **HDMI cable** into the **HDMI socket** on your YouView Ultra HD box and TV.
- 2 Turn on your TV and select the appropriate audio visual (AV) input  for the HDMI connection (some TVs do this automatically when you turn on your YouView Ultra HD box).

**i** **Using surround sound or other equipment**  
Your other equipment needs to be able to work with Ultra HD or it'll default to HD. To find out more, go to [bt.com/help/ultrahd](http://bt.com/help/ultrahd). If you're using a home cinema amp, or something similar, and connecting using an HDMI cable into that instead of your TV:

- 1 turn on surround sound on the other equipment
- 2 go to **Settings** on your YouView Ultra HD box and select **TV Signal & Quality**, then change the **HDMI Audio Format** to **Surround**.

## 3 Connect your broadband

Connect your YouView Ultra HD box's **Ethernet port** to your Hub's (Gig) **Ethernet port** using either the supplied 10-metre **Ethernet cable** or one that's been installed by a BT engineer.

**i** **Make sure that your broadband's working properly**  
If it isn't, see your Hub manual for help. Don't worry if your Hub looks different from the one above.

## 4 Turn it on and get started

- 1 Using the **power cable**, connect your YouView Ultra HD box to a **power socket** and switch it on (the box's power light will turn red).
- 2 Check the power switch on the back of your box is on, then press  on the top of the box to turn it on (the box's power light will turn blue). To find out more about your box's lights, see your **User Guide**.
- 3 When you see a welcome message on your TV, follow its steps to finish set-up. Your default **YouView PIN** is **1234**. Remember to make a note if you change it.
- 4 Press **BT Player** on your remote control and open up the BT Player. This will activate the player so you can access programmes that are part of your subscription as well as your rentals and purchases.

**i** **Eco mode**  
During set-up, when asked, set Eco mode to **LOW** to make your YouView Ultra HD box start up faster.

**Can't see the Welcome screen?**  
For help, see your **User Guide**.





## Offices worldwide

© British Telecommunications plc 2015  
We're registered in England at 81 Newgate Street, London EC1A 7AJ  
(company number 1800000).

Item code 082827 V1  
Written and designed by The Art & Design Partnership and Muse Publishing.

All this information was correct as of June 2015.  
See our terms and conditions at [bt.com/terms](http://bt.com/terms)

YouView is subject to terms of use, suitable broadband speed, TV aerial and coverage, see [www.youview.com](http://www.youview.com). Software contained in this device is licensed on a limited basis. All other rights reserved. YouView and the YouView logo are registered trademarks of YouView TV Limited and are used under licence. © YouView TV Limited 2015. All logos and content images are trademarks and / or copyright of their respective owners.

20007-00594 QSG/DTRT4000/100GB

