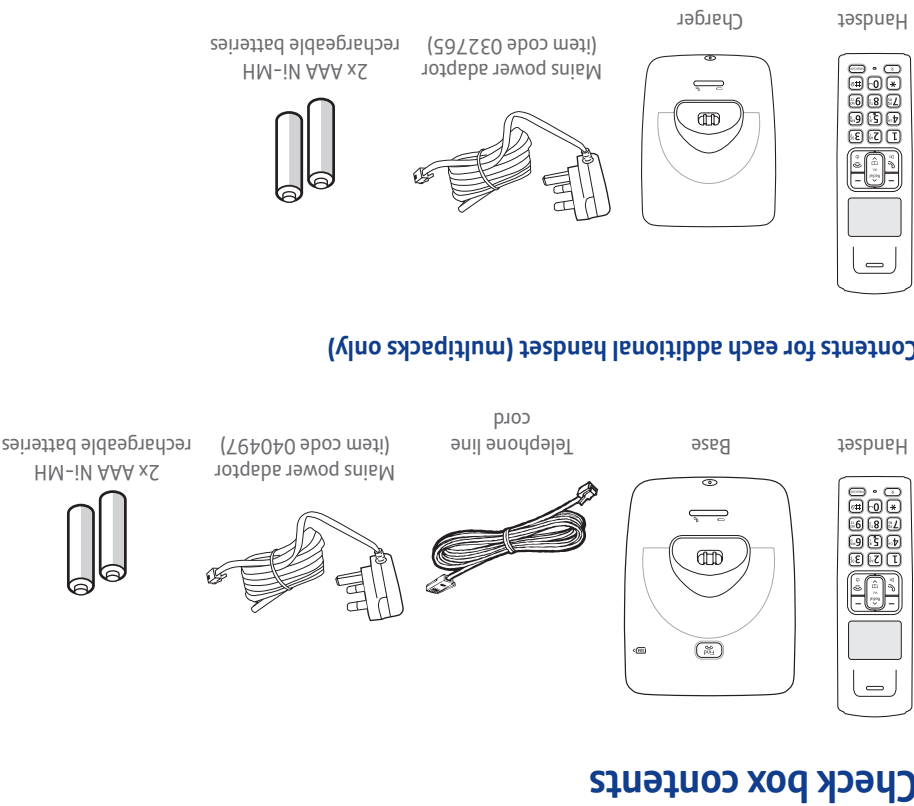


Important: Only use the cables and rechargeable batteries supplied in this box, or this product may not work. Any replacement rechargeable batteries must be of the same type.



BT Synergy 5100 User Guide

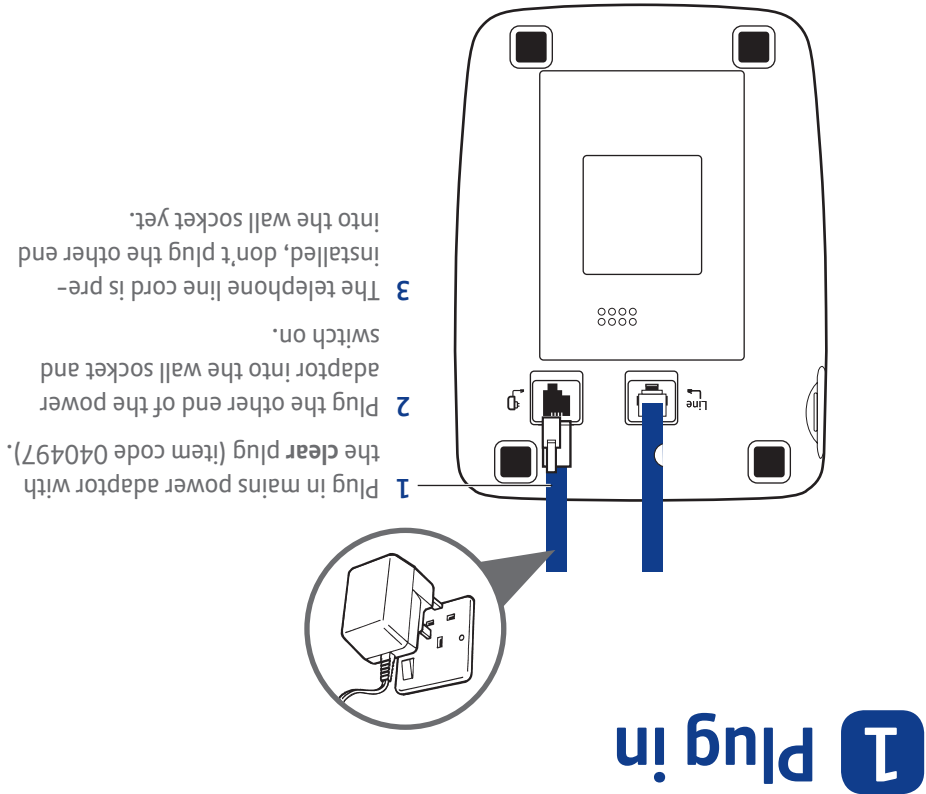
Bringing it all together

- 1 Plug in
- 2 Charge
- 3 Go!



Setting up is easy. Just follow the simple steps in this guide. If you need further assistance, please visit our website www.bt.com/producthelp to view our advanced user guide or call our helpdesk on **0800 145 6789***

* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.



1 Plug in

- 1 Plug in mains power adaptor with the clear plug (item code 040497).
- 2 Plug the other end of the power adaptor into the wall socket and switch on.
- 3 The telephone line cord is pre-installed, don't plug the other end into the wall socket yet.

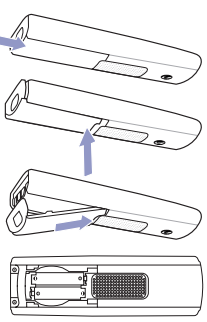
2 Charge

- 1 Make sure the battery ribbon is laying flat inside the compartment and insert the two batteries supplied observing the polarity markings (+ and -).
- 2 Attach the battery compartment cover by sliding the ends into the holes inside the compartment, pressing down and pushing the other end along until it clicks into place.
- 3 Place handset on base to charge.
- 4 After 24 hours, plug the telephone line cord into the telephone wall socket.

Set up your additional handsets (multi packs only)

- 1 For additional handsets and chargers: plug the mains power adaptor with the red connector (item code 032765) into the back of the charger and plug the other end into the mains wall socket and switch the power on.
- 2 Insert the batteries as shown above.
- 3 Place handset on the charger to charge for 24 hours.

If you ever need to remove the batteries, simply slide open the battery compartment cover and pull the ribbon away from the handset to release the batteries.



General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at www.bt.com/producthelp

Guarantee

Your BT Synergy 5100 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Synergy 5100, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at www.bt.com/producthelp

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

The Declaration of Conformity is published on the website www.sgwglobel.com/bt

BT & British Gas
Working together, supporting energy saving products
BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

BT is a sustainability leader

To find out how we're making our products greener visit

bt.com/betterworld/products

Offices worldwide

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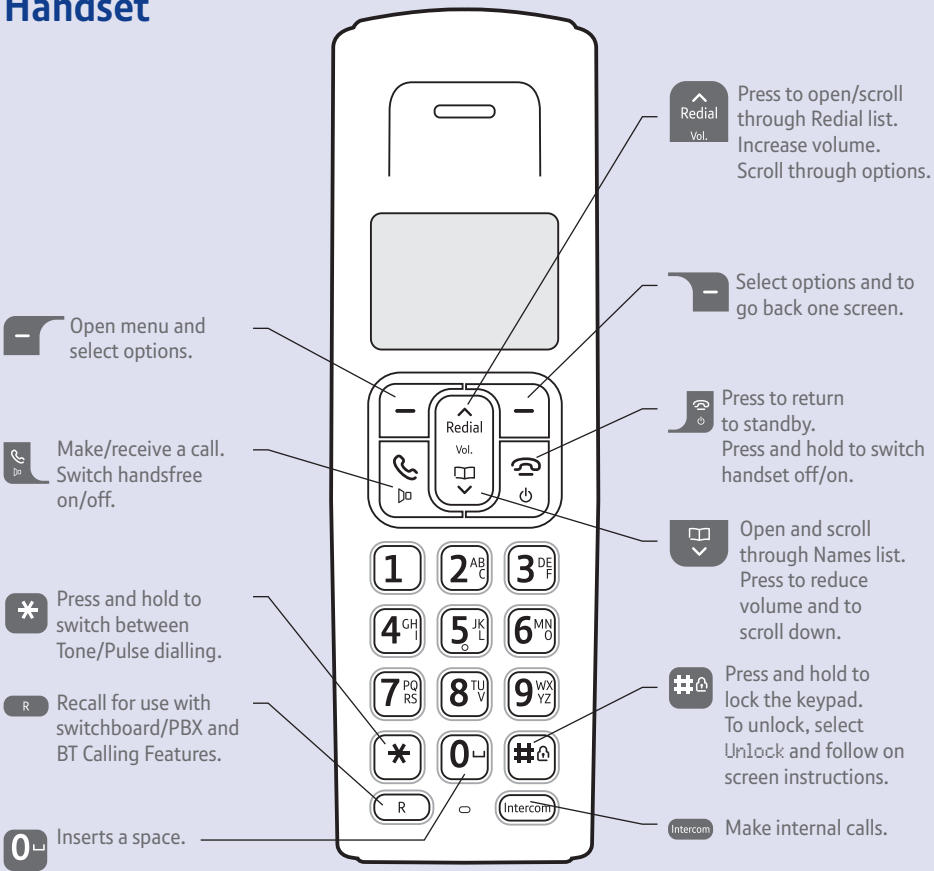
Designed and produced by The Art & Design Partnership Ltd.

Printed in China / Issue 2 / ADP08-08



Your phone

Handset



Navigating the menus

Your BT Synergy 5100 has an easy to use menu system. Each menu has a list of options.

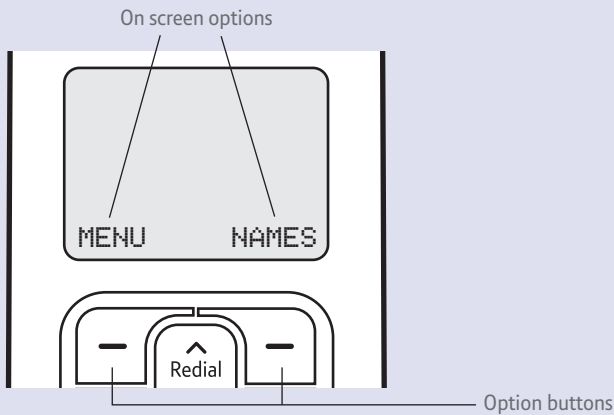
When the handset is switched on and in standby:

Press **MENU** to open the main menu.

Use **Redial** or **Back** buttons to scroll through the available options.

Press the **SELECT** option button to select a menu option or the **BACK** option button to go back to the previous screen.

To exit the menu and return to standby press **Redial**.



3 Go!

Set date and time

Press **MENU**, scroll **Back** to **CLOCK & ALARM**, press **SELECT**.

DATE & TIME is displayed, press **SELECT**.

Enter date using format DD/MM/YY, press **SAVE**.

Enter time and press **SAVE**.

Making calls

Press **Redial** then dial the phone number. Press **Redial** to end the call.

Answering calls

If you have subscribed to Caller Display, the caller's details will be displayed before you answer (see the full user guide online at www.bt.com/producthelp for details.)

Lift the handset from the base or charger to answer incoming calls (auto talk, see below). If the handset is **not** on the base or charger, press **Redial**.

Auto talk is set to On as the default. If you lift the handset to answer and **then** press **Redial** the loudspeaker will be activated.

Handsfree

Press **Redial** during a call to switch call to loudspeaker.

Secrecy

Press **SECRECY** during a call to activate secrecy mode. Press **OFF** to resume your call.

Redial

Press **Redial**, then scroll **Redial** or **Back** to choose the number you want. Press **Redial** to redial the number.

Phonebook

Use your SIM card reader to automatically copy numbers from your mobile – see opposite.

Storing new phonebook entries manually (up to 250)

Press **NAMES**, **SEARCH** is highlighted. Scroll **Back** to **ADD ENTRY**, press **SELECT**.

Enter the name and press **OK**. You may need to press the same button a few times until the letter you want is displayed. For example, press **2** once for **A**, or twice for **B**.

Enter the number and press **SAVE**.

Scroll **Redial** or **Back** to choose the ringtone you want, press **SELECT**.

Display shows **<NAME> SAVED**.

Dialling a phonebook entry

Press **Back**, then scroll **Back** or **Redial** to the entry you want. Press **Redial** to dial the number.

Caller Display and the calls lists

You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

View and dial from a calls list

Press **MENU**, scroll **Back** to **CALLS LISTS**, press **SELECT**.

Press **Redial** or **Back** to choose between **MISSED CALLS**, **RECEIVED CALLS** or **DIALLED CALLS** and press **SELECT**.

Press **Redial** or **Back** to scroll through the list. Press **OPTIONS**, **SHOW DETAILS** is highlighted.

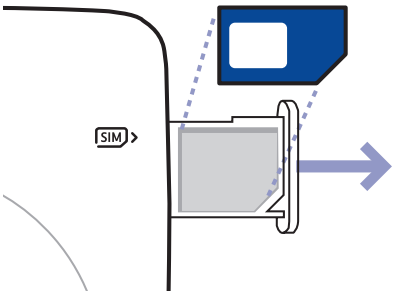
Press **SELECT** to see the caller's details or press **DIAL** to call the number.

Press **BACK** to return to the previous menu level.

SIM card reader

Make sure your phone numbers are stored on the SIM card and not just on the mobile itself, otherwise copying will not work.

Use your SIM card reader/writer to automatically copy numbers from your mobile to your BT Synergy 5100 and vice versa.



Text messaging

Before sending and receiving text messages you need to register to the text messaging service and subscribe to Caller Display. You will be automatically registered to the text message service when you send your first text. See the full user guide online at www.bt.com/producthelp for details.

Help

Most problems can be fixed with a few simple checks.

Problem	Solution
No dial tone	Only use the cables and batteries supplied. Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets.
Poor speech quality	Make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
Battery icon not full/ handset dead	Make sure you charge the batteries for 24 hours before use to ensure maximum battery performance.
Using broadband on the same phone line?	Make sure you plug the phone into the wall socket via an ADSL microfilter (not supplied), otherwise you may have problems with this product and your broadband service.
Key tone not recognised when following telephone menu prompts, for example, during telephone banking.	Your phone may be in 'pulse' dial mode rather than 'tone'. Please check your base settings to ensure 'tone' is selected from the DIALLING MODE sub menu.
What is the base default PIN?	Base default PIN = 0000

Find out more

- New Frequently Asked Questions available at www.bt.com/producthelp
- If you need more detailed instructions, a full user guide is available to download from www.bt.com/producthelp
- If you cannot find the answer to your problem in the full online user guide, then please email bt.helpdesk@sgweurope.com
- Call our free Helpline on **0800 145 6789***. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.