



User Guide

BT SYNERGY 3005



Welcome...

to your BT Synergy 3005 additional handset and charger

- Your BT Synergy 3005 is intended to be registered to the BT Synergy 3105 or 3505 base station. If you register to the BT Synergy 3500 you will not be able to access the answering machine features. It may also be registered to other DECT GAP compatible bases with possible limited availability of some functions.
- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors (in ideal conditions).
- 50 Name and number phonebook.
- Use Caller Display to see who is calling and keep track of unanswered calls*.
- The BT Synergy 3005 is a Digitally Enhanced Cordless Telecommunications (DECT) product and is GAP compatible.

* You must subscribe to your network provider's Caller Display service for this feature to work. A quarterly fee is payable.



This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your phone before you can use it.

This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

■ **Need help?**

If you have any problems setting up or using your BT Synergy 3005, contact the Helpline on 0870 605 8047.

Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

- BT Synergy 3005 charger
- BT Synergy 3005 handset
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor (Item code: 003313)
- Belt clip

In this guide

Getting started

Location	.6
Setting up	.6
Register your BT Synergy 3005	.7
Attach belt clips (optional)	.8

Getting to know your phone

Handset buttons	.9
Charger	.10
Display icons	.11
Navigating the menu	.12
Menu map	.13

Using the phone

Switch handset on/off	.14
Make an external call	.14
Preparatory dialling	.14
End a call	.14
Receiving calls	.15
Earpiece volume	.15
Handsfree	.15
Redial	.16
Secrecy	.17
Internal calls	.17
Transferring calls	.17
3-way conversation	.18

Phonebook

Store a name and number	.19
Dial from the phonebook	.19
Edit an entry	.20
Delete entries	.21

Handset settings

Keypad beeps	.22
Ringer volume	.22
External/Internal ringer melody	.23
Keypad lock	.23
Auto talk	.24
Name handset	.24
Language	.25
Handset priority	.25
Default settings	.26
De-register handset	.28

Caller Display & Call Waiting

Caller Display	.29
Calls list	.29
View the Calls list	.29
Dial a Calls list number	.30
Copy to phonebook	.30
Delete an entry	.31

Delete the entire list	31
Call Waiting	31
Accept a Call Waiting call	32

Help

Replacing the handset batteries	33
Helpline	35
For your records	35

General information

Safety	36
Cleaning	37
Environmental	37
Guarantee	38
Returning your phone	39
Technical information	40
R&TTE	40
Declaration of conformance	40
Connecting to a switchboard	40

Getting started


WARNING

Do not place your BT Synergy 3005 in the bathroom or other humid areas.

Handset range

The BT Synergy 3005 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range could be reduced to 50 metres. Thick stone walls can severely affect the range.

Signal strength

The  symbol on your handset display indicates when you are in range. When you are out of range, it flashes and BASE 1 is displayed.

The base station must be plugged into the mains at all times.

The charger must be plugged into the mains power at all times.

The red Charging light stays on even when the batteries are full charged.

Location

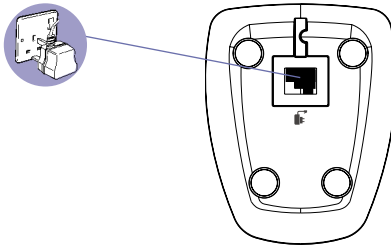
You need to place your BT Synergy 3005 within 2 metres of a mains power socket so that the cable will reach.

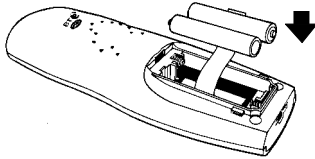
Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Synergy 3005 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

1. Connect the mains power adaptor to the charger and switch on.






2. Insert the 2 x AAA NiMH batteries supplied. Then slide the battery compartment cover into place.
3. Place the handset on the charger to charge for at least 16 hours. The red Charging light comes on. When the handset is fully charged the display shows a full battery symbol.

Register your BT Synergy 3005 to the BT Synergy 3105 or 3505 base

If you are registering to another DECT GAP compatible base station other than the BT Synergy 3105 or 3505, please refer to that user guide for registering additional handsets.

Make sure the handset is close to the base.

At the base:

1. Press **and hold**  until you hear two beeps (after about 10 seconds) then release.

Talk/Standby time

Under ideal conditions, fully charged handset batteries should give about 14 hours talk time or 350 hours standby time on a single charge.

BATTERY LOW WARNING

If the handset battery symbol is empty and flashing, and you hear a warning beep every minute, you will need to recharge your handset before you can use it.

Battery performance


To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge).

New NiMH batteries do not reach full capacity until they have been in normal use for several days.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/ standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the BT Synergy Helpline 0870 605 8047.

Range indicator

The  symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.

Helpline




If you have any difficulties setting up your BT Synergy 3005, please call the BT Synergy Helpline on 0870 605 8047.


Keep the charger connected to the mains power at all times.

At the handset:


2. Press  then scroll  to REGISTER and press .

The display shows BS 1 2 3 4. The numbers that are flashing indicate other bases that the handset is already registered to.

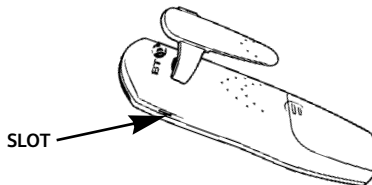
3. Enter  -  for the base you want to register to, followed by your 4-digit base PIN (original setting 0000) then press .

The display shows SEARCH 1, 2, 3, 4. and  flashes until the handset locates the base.

When the base is located, the handset will be automatically selected and shown on the display.

4. Press the  button to confirm the handset is registered.

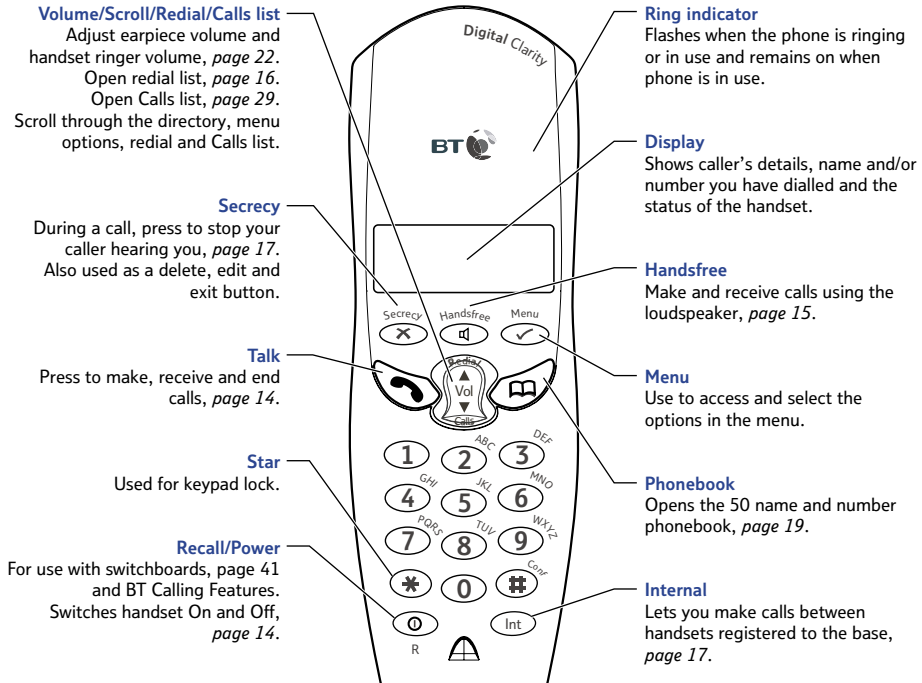
Attaching the belt clip (optional)



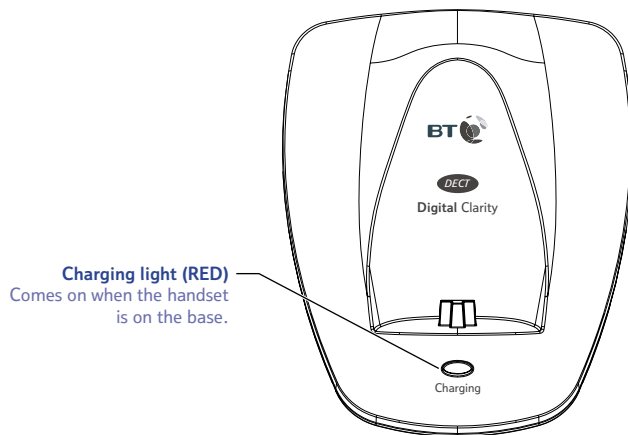
Your BT Synergy 3005 is ready for use.

Getting to know your phone

Handset buttons

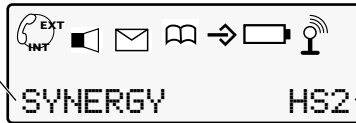


Charger



Display icons – This is where the icons will appear.

Standby screen
To change the name of your handset, e.g. BEDROOM, see page 24.



HS2

The handset number is displayed at all times when in standby mode (even if you change the handset name).

Icon	Steady	Flashing
	External line in use	Incoming call
	Internal call	Internal call from another handset
	In calls list*	New call received in calls list
	3 way conversation in progress	
	Battery weak	
	Battery half full	
	Battery full	
	Phonebook	
	Menu in use	
	Handset linked to base	Out of range or searching for base
	In handsfree mode	

* For these features to work you must subscribe to your Network Provider's Caller Display or Call Waiting Services.

Exit or go back one level in the menu








Press . Or press *and hold*  to return to standby.

If no buttons are pressed for 15 seconds, the handset reverts to standby automatically.









Navigating the menus

Your BT Synergy 3005 handset has a menu system which is easy to use. Each menu has a list of options, which you can see on the menu map on the following page.

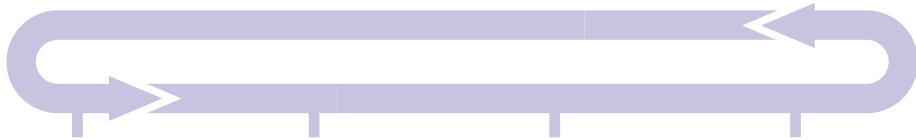
When the handset is switched on and in standby:

1. Press  to open the main menu then press  and  to scroll to the menu option you want.
2. Press  to view the sub-menus for the displayed menu, then use  and  to select further menu options and  to confirm any settings.

For example to change the handset ringer volume:

1.  scroll  to **HANDSET**  scroll  to **RING VOL** .
2. Scroll  and  to select volume  to confirm.

Menu map



Phonebook

- List
- Add
- Delete
- Modify

Setup

- Base Vol
- Base Mel
- Sel Base
- Delete H/S
- PIN Code
- Priority
- Dial Mode
- Recall
- PABX
- Default

Handset


- Beep
- Ring Vol
- Earpiece Vol
- Internal Mel
- External Mel
- Auto Ans
- Name
- Language

Register

- BS 1 2 3 4

Using the phone

If the handset is off and it is placed back on the base it will switch back on automatically.

If you make a mistake when preparatory dialling, press  to delete the incorrect digit.


Call timer

The display shows the duration of all external calls, both during the call and for a few seconds after you hang up.

Caller Display

If you have subscribed to your network's Caller Display service, the caller's number (and name if stored in the phone book) is displayed. See page 29 for more information.


Switch handset on/off

1. Press *and hold*  to switch the handset off.

Or


Press *any* button to switch the handset on.

Make an external call


1. Press  then dial the number you want.

Preparatory dialling

Preparatory dialling allows you to enter the number you require before pressing the handset button. You can correct any mistakes before you actually make the call.


1. Enter the number to be dialled.
2. Press  to dial the number.

End a call

1. Press  or place the handset back on the base.



Receiving calls

When the phone rings, the display shows **CALL** and the **EXT** symbol flashes.










1. Press  or if the handset is on the base, simply lift it up and speak.

Earpiece volume

During a call:

1. Press  or  to select volume 1 to 5.

In standby:

1. Press  then  to display **HANDSET**.
2. Press  then  to display **EAR VOL**.
3. Press  then  or  to select volume 1 to 5.
4. Press  to confirm.
5. Press **and hold**  to return to standby.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.



To switch back to the handset at any time, press  again.

During a handsfree call, press  or  to change the volume.

Any number entered during a call or after a  or  will not be saved in the redial list.


The most recent number will be shown first.

Make a call in handsfree

1. Dial the number then press .
2. Press  to end the call.



Answer a call in handsfree

When the phone rings:

1. Press  and the call is transferred to the loudspeaker.



Switch to handsfree during a call

During a call:

1. Press . The call is transferred to the loudspeaker.
2. Press  to end the call.



Redial

The last 5 numbers called are stored in the redial list for quick and easy redialling. The name will be displayed instead of the number, if a name/number match is found in the phonebook (see page 19).

1. Press  **repeatedly** to display and scroll through the redial list.
2. With the number you want displayed, press  to dial.


Secrecy

Use secrecy during a call to mute your voice so that you can talk to someone nearby without your caller hearing you.

1. Press , MUTE is displayed. Your caller cannot hear you now.
2. Press  *again* to return to your caller.

Internal calls

If you have more than one handset registered to the base, you can make internal calls between handsets.


1. Press  and enter the handset number you want to call, (1-5).

The receiving handset rings and the display shows **INT** and the number of the handset calling.

2. Press  to end the call.

Transferring calls


You can transfer an external call to another handset registered to the base.

If the handset does not answer, press  to speak to your caller again.


On a 3-way call, the call can only be ended by the handset that set it up.

Press  to exit the call.


During an external call:

1. Press  then the number of the handset you want (1-5).

The caller is put on hold.

2. When the other handset answers you can talk to them and press  to transfer the call.



Or

If the other handset does not answer, press  to speak to your caller again.

3-way conversation

You can talk to an external caller and an internal caller at the same time on your handset.

During an external call:

1. Press  to put your caller on hold. Enter the number of the internal handset (1-5) you wish to talk to.
2. When the handset answers, press **and hold**  for about 3 seconds.







You can now start your 3-way conversation.



3. Press  to end the call.

Phonebook






You can store up to 50 names and numbers in the Phonebook. Names can be up to 8 characters long and numbers up to 20 digits.

Store a name and number

1. Press  to display PHONEBK.
2. Press  and LIST is displayed.
3. Scroll  to ADD, then press .
4. NAME? Is displayed. Use the keypad to enter a name (8 characters max).
5. Press . NUMBER? is displayed, enter the telephone number and press .

Now either press  to enter another entry or press **and hold**  to return to standby.




Dial from the phonebook

1. Press  to display PHONEBK.
2. Press  and LIST is displayed. Press  **again**.
3. Press  or  to scroll to the entry you want.

Or


Entering names

Use the keypad letters to enter names, e.g. to store TOM:

- Press  **once** to enter T.
 Press  **three times** to enter O.
 Press  **once** to enter M.

Writing tips

If you make a mistake, press  to delete the last character or digit.


Press  **once** to insert a space, or **twice** to insert a hyphen(-), press **three times** to enter a 1.

Phonebook with Caller Display

If you subscribe to a Caller Display service, and want the names in your Phonebook displayed instead of the phone numbers, you must store the full telephone number including the full dialling code.




Insert a 'pause' in a stored number

You may need to enter a pause when storing international numbers, charge card numbers or if you connect your telephone to a switchboard. (For more information on use with a switchboard, see page 41)



When storing a number, at the point you want to insert a pause, press and hold  until P is displayed.

You may enter as many pauses as required.

If you want entries to be recognised by Caller Display and to display the number of the person calling then you must enter the full telephone number including the dialling code.










Press  then use  or  to scroll to the entry you want.




Or

Press  then enter the first letter of the name you want, e.g. for Tom, press  to search for names beginning with T.











4. Press  to dial.

Edit an entry

1. Press  to display PHONEBK.
2. Press  then  to scroll to MODIFY.
3. Press  then  or  to scroll to the entry you want to edit and press .
4. Edit the name, using  to delete characters and the keypad to enter new ones then press .

The number is displayed.
5. Edit the number, using  to delete digits and the keypad to enter new ones then press .
6. Press **and hold**  to return to standby.










Delete entries

1. Press  to display PHONEBK.
2. Press  then  to scroll to DELETE.
3. Press  then  or  to scroll to the name of the entry you want to delete and press .
4. The number for the entry is displayed, press  again.
The display shows CONFIRM?
5. Press  to confirm deletion.
6. Press **and hold**  to return to standby.

Handset settings






Keypad beeps

When you press a button on your handset, you hear a beep. You can switch the beeps on and off.





1. Press  then  to display **HANDSET**.
2. Press  to display **BEEP**.
3. Press  to display **KEYTONE** then press .
4. Press  or  to select **ON** or **OFF** then press  to confirm.
5. Press **and hold**  to return to standby.

Ringer volume

Select from volumes 1 to 5 or turn the ringer off completely if you do not want to be disturbed.






1. Press  then  to display **HANDSET**.
2. Press  then  to display **RING VOL** then press .

The current ring volume is displayed and played.





3. Press  or  to select **VOLUME 1** to **5** or **VOL OFF** (you will hear a sample ring) and press  to confirm.
4. Press **and hold**  to return to standby.

External/Internal ringer melody

You can set different melodies for internal and external calls. There are 5 melodies to choose from.



1. Press  then  to display HÅNDSET.
2. Press  then  to display either INT MEL or EXT MEL and press .

The current ringer melody is displayed and played.

3. Press  or  to select the melody you want and press  to confirm.
4. Press **and hold**  to return to standby.

Keypad lock

Lock the keypad to prevent numbers from being accidentally dialled while carrying the handset around.

1. Press  then . The keypad is now locked.

To unlock the keypad again:


1. Press  then  then .










Or

Press  then .

If you press any button while the keypad lock is on, the display flashes PRESS 89*.









Auto talk

When the handset is on the base, you can answer a call just by picking it up. When auto talk is switched off, you will always have to press  to answer a call. The default setting is On.

1. Press  then  to display **HANDSET**.
2. Press  then  to scroll to **AUTO ANS** and press .
3. Press  or  to select **ON** or **OFF** and press  to confirm.
4. Press **and hold**  to return to standby.

Name a handset










The handset name is pre-set to **SYNERGY**. You can personalise each handset to the name you want, using up to a maximum of 8 characters.

1. Press  then  to display **HANDSET**.
2. Press  then  to scroll to **NAME** and press .
3. Press  to delete the current name and then use the keypad to enter a new name and press  to confirm.
4. Press **and hold**  to return to standby.

Use  to correct any mistakes.










Language

You can change the language used on the handset display. Choose from English, Francais, Deutsch, Nederl, Italiano, Espanol, Portuges, Norsk, Dansk, Svenska and Suomi.

1. Press  then  to display **HANDSET**.
2. Press  then  to scroll to **LANGUAGE** and press .
3. Press  or  to scroll and display the language you want and press  to confirm.
4. Press **and hold**  to return to standby.






Handset priority

If you have more than one handset registered to the base, you can select one handset (or the base) to ring first. You can also set the number of rings before the other handsets start ringing.



1. Press  then scroll  to **SETUP** and press .
2. Scroll  to **PRIORITY** and press .
3. Scroll  to **SELECT** and press .
4. Scroll  to select the option you want, either **BASE** or **HS 1-5** and press .

Display shows **RINGS 1-9**.

To return the handset to English:

1. Press  then  *three times*.
2. Press  then  *seven times*.
3. Press  then  or  until **ENGLISH** is displayed and press  to confirm.




If you reset your phone you will delete any Phonebook, Redial and Calls list entries.

5. Scroll  to the number of rings you want and press  to confirm.

PRIORITY is displayed.







6. Press  to confirm.

OFF is displayed.

Press  to switch OFF or scroll  to ON and press  to switch ON.

Default settings

You can reset your BT Synergy 3005 to its original/default settings.

1. Press  then  to display SETUP.
2. Press  then  to display DEFAULT and press . Display shows PIN?
3. Enter the 4-digit base PIN and press .

The display flashes BASE 1 and then SYNERGY HS 1.











Your BT Synergy 3005 is now reset to its default settings.

Default settings are:

Earpiece volume	3
Handset & base ringer volume	3
Internal and External handset & base melody	1
PIN code	0000
Handset name	SYNERGY
Handset language	English
Button beeps	On
Battery low indicator beeps	On
Out of range warning beeps	On
Auto answer	On
Dialling mode	DTMF
Pause after picking up line/ dial out code	3 seconds
Phonebook	Empty
Redial list	Empty
Calls list	Empty

You cannot deregister the handset you are using.

De-register handset

1. Press  then scroll  to SETUP and press .
2. Scroll  to DEL HS and press .
The display shows PIN?
3. Enter your 4-digit PIN (original setting 0000) and press .
4. Scroll  or  to select the handset (1-5) you want to de-register then press .
Display shows CONFIRM?
5. Press  to confirm.


Once deregistered, the handset display shows NOT REG.

Caller Display

If you subscribe to a Caller Display service you can see the caller's number on the handset display (unless it has been withheld) before you answer the call. If your BT Synergy 3005 finds a name/number match in your handset phonebook, the name will be displayed instead.




Calls list

Whether you answer a call or not, the caller's details are stored in the calls list.

When you have new entries in the calls list the  icon will flash in the handset display.

Up to 20 names/numbers can be stored in the calls list. When the calls list is full, a new call replaces the oldest call.

View the calls list

1. Press  to open the calls list then scroll  or  through the list.

If a name/number match is found in the phonebook, the caller's name will be displayed.

IMPORTANT

To use Caller Display and Call Waiting you must first subscribe to the service from your network provider. A quarterly fee is payable.

For more information on BT Calling Features, call BT free on 0800 800 150.

Caller information not available

Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your display will show one of the following explanatory messages:

WITHHELD – caller has withheld their number

UNAVAILABLE – the network is unable to send the number



RINGBACK – following a ringback request

OPERATOR – call is via the operator





PAYPHONE – call is from a payphone

INTERNAT – call is from an international number








Ensure that you store the full telephone number, including the area code, otherwise the name will not match the number stored in the phonebook.

2. Press  to display the caller's number, press *again* to see the time and date of the call.
3. Press  *repeatedly* to return to the calls list, or press *and hold* to return to standby.

Dial a calls list number









1. Press  to open the calls list then scroll  or  to the entry you want.
2. Press  to dial the number.

Copy a number to the phonebook




1. Press  to open the calls list then scroll  or  to the entry you want and press .
2. Press  until the display shows ADD then press  again to display NAME?
3. Enter the name (of up to 8 characters) and press  to confirm.

Once stored in the phonebook, the entry will be deleted from the calls list.

Delete an entry

1. Press  to open the calls list then scroll  or  to the entry you want and press .
2. Press  until the display shows ΔDELETE then press  or  to display DELETE?
3. Press  and the entry is deleted.

Delete the entire list

1. Press  to open the Calls list then press . DEL ALL is displayed.
2. Press  to confirm and the display shows EMPTY for 2 seconds.

Call Waiting

If an incoming call arrives while you are already on the phone, you will hear a soft beep every 5 seconds. This beep is not audible to the person you are speaking to. The second caller's number (and name if stored in the phonebook) will appear on the handset display.

Instead of the engaged tone, the second caller will hear an announcement to hold on as you know they are waiting.

IMPORTANT



To use Call Waiting you must first subscribe to the service from your network provider. A quarterly fee is payable.

You can use  to switch back and forth between the two calls without disconnecting either.



The second caller is only charged for their call from the moment you answer, not while they are waiting for your initial contact.

Accept a Call Waiting call

If, during a call, you hear the call waiting beep:

1. Press  to put you current call on hold and speak to the second caller.
2. Press  **again** to return to your first caller.

To end the first call and take the second call:

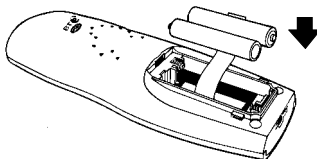
1. When speaking to the first caller press  to end that call.
2. Your handset will ring, press  **again** to connect to the waiting caller.

Replacing the handset batteries


After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.


For spare AAA rechargeable batteries, please contact the BT Synergy Helpline 0870 605 8047.

Remove the battery compartment cover and remove the existing batteries. Insert new batteries and replace the compartment cover.



Problems	Possible cause
No display	The batteries may be flat or dead. Recharge or replace the batteries. Is the handset switched off? To switch on, <i>see page 14</i> .
No dial tone	Check that the telephone line cord is plugged into the phone socket. Check that the charger is connected to the mains power and switched on.

Problems	Possible cause
You cannot link up with the base station	<p>Is  flashing in the display? You may be out of range, move closer to the base.</p> <p>Check that the charger is connected to the mains power and switched on.</p> <p>Are the batteries low or flat? If so, charge the batteries or replace them if necessary.</p> <p>If using more than one base, check that you are connected to the correct base. See your main base user guide.</p>
No ring on the handset	<p>Check that the ringer volume is switched on, <i>see page 22</i>.</p> <p>Check that the charger is plugged into the phone socket and that it is also connected to the mains power and switched on.</p>
Buzzing noise on my radio, TV, computer or hearing aid	<p>Sometimes, your BT Synergy 3005 and other DECT GAP compatible handsets can interfere with other electrical equipment if placed too close. Try moving at least one metre away from such appliances.</p>
The handset is not charging properly	<p>Check that the charger is plugged into the mains socket and switched on.</p>

Problems	Possible cause
	<p>Check that you are using the correct power adaptor plug. BT Synergy 3105 – Item Code 872260 or BT Synergy 3505 base – Item Code 005391. BT Synergy 3005 charger – Item Code 003313.</p> <p>Check that the handset is sitting correctly in the base.</p> <p>Check that the handset batteries have been correctly fitted.</p>
<p>Cannot adjust an option in the base</p>	<p>Someone else might be making changes using another handset. Try again when the other handset user has finished.</p> <p>Have you pressed  to confirm your selection?</p>

BT Synergy 3005 Helpline 0870 605 8047

Call the dedicated BT Synergy Helpline

- if you are having difficulties using your BT Synergy 3005.
- if you need replacement batteries or a mains power lead

Lines open 9am – 5.30pm,
Monday to Friday and
9.30am – 2.30pm Saturday.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

BT accessories and replacement items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:



General information

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety information

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item number for the power supply used with the charger is 003313.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Synergy Helpline 0870 605 8047.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm.

We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

Guarantee

Your BT Synergy 3005 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Synergy 3005 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the Help section beginning on page 33, or contact the BT Synergy Helpline on 0870 605 8047, 9am to 5.30pm Monday to Friday.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

- Only use approved power supply 003313 for the charger.
- Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, Suncorp Technologies declares that this BT Synergy 3005 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Synergy 3005 is published on the website: <http://www.suncorptech.com/bt>

Connecting to a switchboard

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your service provider.

Visit us at www.bt.com



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2003.
Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.
BT Synergy 3005 (11/03) 3
Designed and produced by The Art & Design Partnership Ltd.
Printed in China

