

Your BT Granite is now ready for use.

ⓘ If you ever need to remove the battery, simply slide open the battery compartment cover and unplug the battery pack from the socket.

4. Place handset on the charger to charge for 24 hours.

3. Clip on the charger stand if required.

2. Insert battery as explained above.

1. For additional handsets and chargers: plug the mains power adaptor with the red connector (item code 045982) into the back of the charger and plug the other end into the mains wall socket and switch the power on.

Set up your additional handsets (multipacks only)

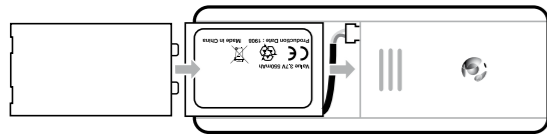
ⓘ Important: Charge the handset batteries for 24 hours or your phone may not work.

24hrs

3. After 24 hours, plug the telephone line cord into the telephone wall socket.

2. Place the handset on the base to charge.

1. Insert the battery as shown above. Make sure the coloured wires line up as shown on the label inside the handset and the connector is plugged fully into the socket. Slide the battery compartment cover into place.



2 Charge

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at www.bt.com/producthelp

Guarantee

Your BT Granite is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Granite, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at www.bt.com/producthelp

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Warning

This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

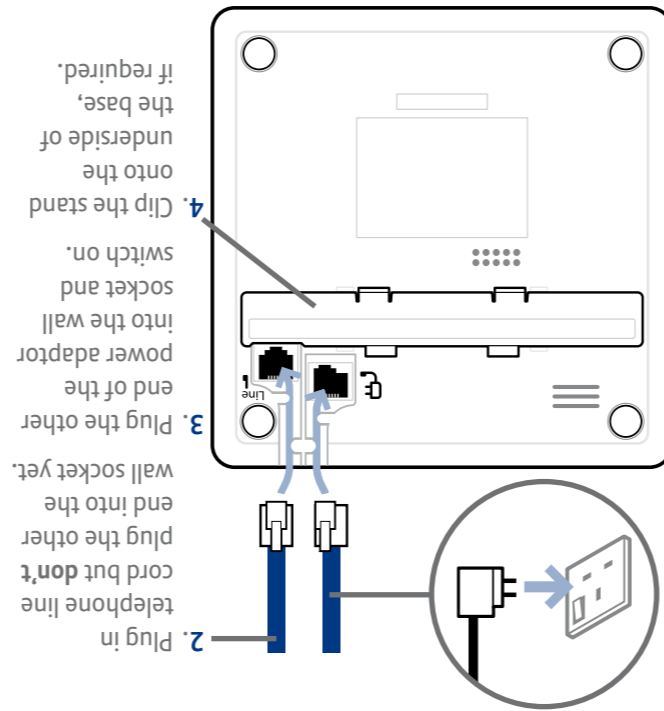
R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

If you would like a copy of the Declaration of Conformance go to www.bt.com/producthelp

ⓘ The answering machine will switch on and default to 'Answer and record' mode. The base message counter will light up.



1. Plug in mains power adaptor (item code 045139)

2. Plug in telephone line cord but **don't** plug the other end into the wall socket yet.

3. Plug the other end of the power adaptor into the wall socket and switch on.

4. Clip the stand onto the underside of the base, if required.

1 Plug in

BT & *British Gas*

Working together, supporting energy saving products

BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

BT is a sustainability leader

To find out how we're making our products greener visit

bt.com/betterworld/products

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract.

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BT Granite User Guide



Bringing it all together

- 1 Plug in
- 2 Charge
- 3 Go!

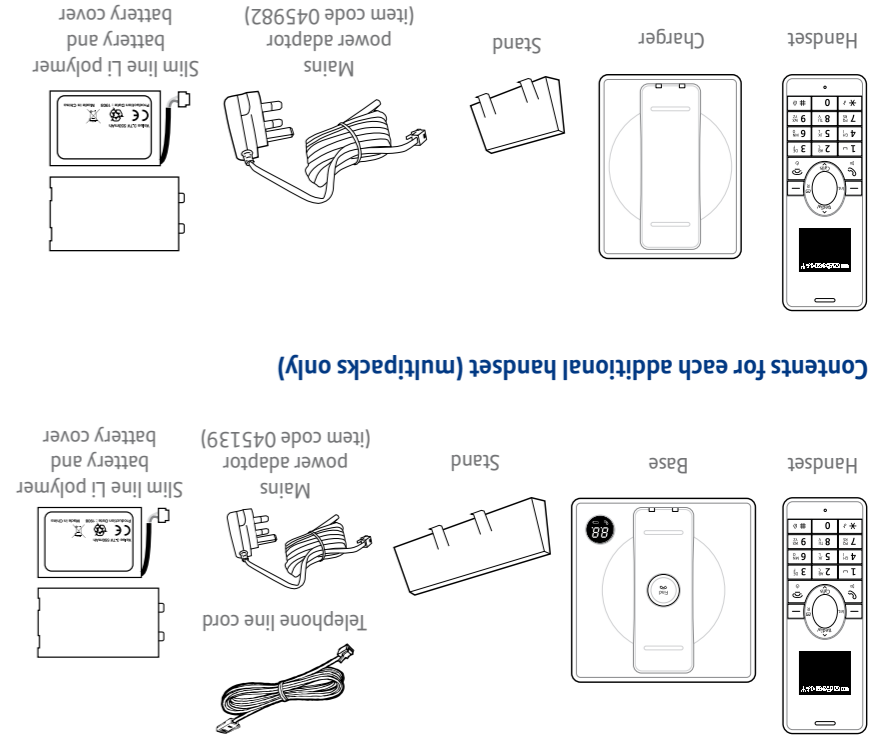


Setting up is easy. Just follow the simple steps in this guide.

If you need further assistance, please visit our website www.bt.com/producthelp to view our advanced user guide or call our helpdesk on 0808 100 6556*

* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.

ⓘ Important: Only use the cables and rechargeable batteries supplied in this box, or this product may not work. Any replacement rechargeable batteries must be of the same type.

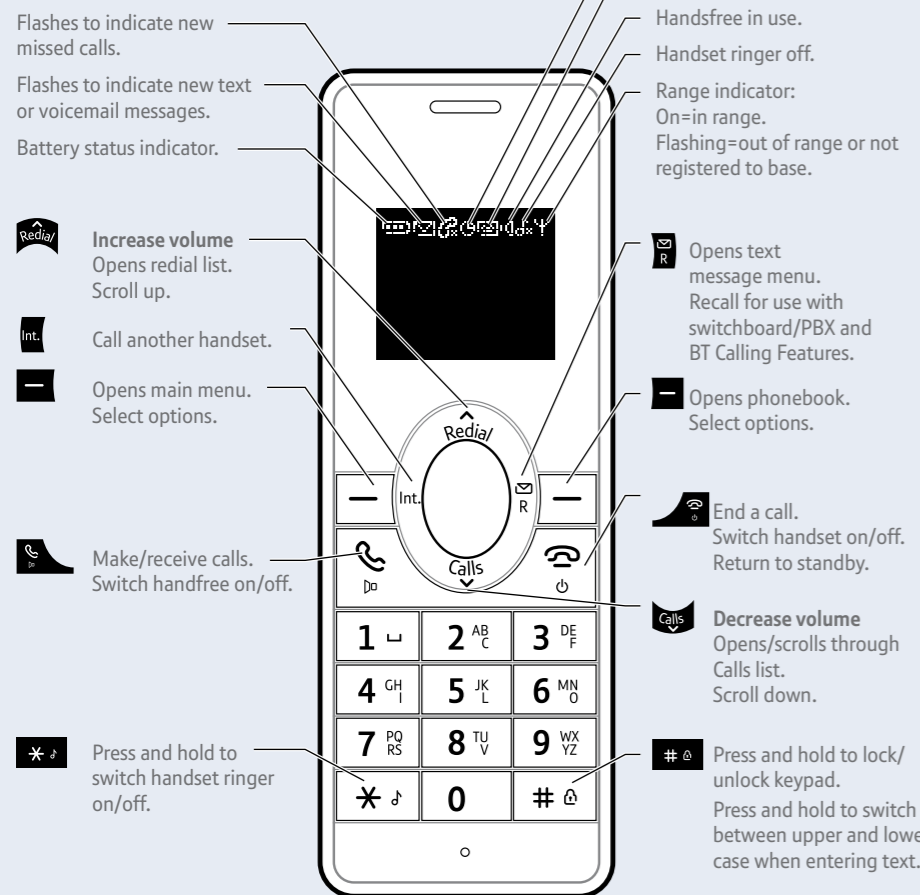


Check box contents

Contents for each additional handset (multipacks only)

Your phone

Handset



Navigating the menus

The BT Granite has an easy to use menu system. Each menu has a list of options which you can see on the menu map below.

When the handset is switched on and in standby:

1. Press **MENU** to open the main menu.
2. Press **UP** or **DOWN** to scroll through the available options.
3. Press **SELECT** to select a menu option or **BACK** to return to the previous screen.
4. To exit a menu and return to standby, press **STOP**.

PHONEBOOK	HANDSET SETTINGS	BASE SETTINGS	CLOCK & ALARM	ADVANCED SET	NETWORK SERVICES	TEXT MESSAGE	ANSWER MACHINE
ADD ENTRY/ NEW ENTRY	HANDSET NAME	RING VOLUME	SET DATE/TIME	CONFERENCE	PROD. HELPLINE	WRITE TEXT MSG	PLAY
LIST	HANDSET TONES	RING MELODY	SET FORMAT	BARRING MODE	DIVERT - ALL	INBOX	DELETE ALL
EDIT ENTRY	- RING VOLUME		ALARM	CHANGE PIN	DIVERT - BUSY	TEMPLATES	OUTGOING MSG
SELECT MELODY	- RING MELODY		ALARM TONE	REGISTRATION	DIVERT - NO ANS	DRAFTS	RECORD MEMO
DELETE ENTRY	- KEY BEEP		ALARM VOLUME	DE-REGISTER	CALL WAITING	SETTINGS	RECORD MEMO
DELETE ALL	- CONFIRM TONE			RESET	VOICE MAIL		ANSWER MODE
SPEED DIAL	BACKLIGHT TIME				BT 118500		- ANSWER & RECORD
	DIM MODE				CANCEL CALLBACK		- ANSWER ONLY
	AUTO HANG-UP				WITHHOLD ID		- ANSWER OFF
	AUTO ANSWER						ANS SETTINGS
							- RING DELAY
							- REMOTE ACCESS
							- HS SCREENING
							- BASE VOLUME

3 Go!

Set date and time

Press **MENU**, scroll **CALLS** to **CLOCK & ALARM**, press **SELECT**.

SET DATE/TIME is displayed, press **SELECT**. Current date and time is displayed.

Enter correct time (in 24 hour format) and date using the keypad and press **OK** to confirm.

Making calls

Press **CALLS** then dial the phone number. Press **CALLS** to end the call.

Answering calls

If you have subscribed to Caller Display, the caller's details will be displayed before you answer (see below and also the full user guide online at www.bt.com/producthelp for details).

Lift the handset from the base or charger to answer incoming calls. If the handset is not on the base or charger, press **CALLS**.

Auto talk is set to On as the default. If you lift the handset to answer and then press **CALLS** the loudspeaker will be activated.

Handsfree

Press **CALLS** during a call to switch call between earpiece and loudspeaker.

Mute (Secrecy)

Press **MUTE** during a call to activate secrecy mode. Press **UNMUTE** to resume your call.

Redial

Press **REDIAL** to open the list of recently dialled numbers. Scroll **REDIAL** or **CALLS** to choose the number you want. Press **CALLS** to redial the number.

Phonebook

Storing new phonebook entries manually (up to 100)

Press **MENU**, **PHONEBOOK** is displayed, press **SELECT**, **NEW ENTRY** is displayed, press **SELECT**.

Enter the name and press **OK**. You may need to press the same button a few times until the letter you want is displayed. For example, press **2** once for **A**, or twice for **B**.

Enter the number and press **OK**.

Scroll **REDIAL** or **CALLS** to choose the ringer melody you want to assign to the entry, press **SELECT**.

Dialling a phonebook entry

Press **NAMES**, scroll **REDIAL** or **CALLS** to the entry you want. Press **CALLS** to dial the number.

From the phonebook menu you can also set numbers as speed dial to allow one touch dialling.

Caller Display and the Calls list

You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

View and dial from the calls list

The **CALLS** icon flashes to indicate a new missed call, you must open the item in the calls list to stop it flashing in the standby screen. Once all new calls have been viewed, the icon will stop flashing.

Press **CALLS** to open the list of most recent incoming calls. Press **SELECT** to open the entry and see details of the call, e.g. time and date.

Press **CALLS** to scroll through the list.

Press **CALLS** to dial a displayed entry.

Press **BACK** at any time to return to the previous menu level.

Answering machine

Your answering machine is on and ready to record messages. The features can be accessed using the Answer Machine menu, see the menu map on the bottom left.

For detailed instructions on all the answering machine features see the full user guide online at www.bt.com/producthelp

Play messages

Messages are played through the handset speaker. To switch to private playback through the earpiece, press **CALLS** during playback.

Press **MENU**, scroll **REDIAL** or **CALLS** to **ANSWER MACHINE**. Press **SELECT**.

PLAY is displayed. Press **OK** to play your messages.

During playback, you can press **OPTIONS** and scroll **REDIAL** or **CALLS** to either: **REPEAT**, **PREVIOUS**, **NEXT** or **DELETE** and then press **SELECT** to choose the option.

Recording your own outgoing message

Press **MENU**, then press **REDIAL** to display **ANSWER MACHINE**, press **SELECT**.

Press **CALLS** to scroll to **OUTGOING MSG**, press **SELECT**. The current setting is highlighted, scroll **REDIAL** or **CALLS** to choose **ANSWER & RECORD** or **ANSWER ONLY** and press **SELECT**.

Press **CALLS** to scroll to **RECORD OGM** and press **SELECT**.

After the long beep, speak your message into the handset. When finished, press **STOP**. Your message will be played back to you.

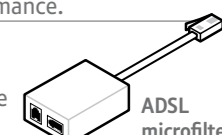
Text messaging

Before sending and receiving text messages you need to register to the text messaging service and subscribe to Caller Display. You will be automatically registered to the text message service when you send your first text. Please note that some other network provider lines may not be compatible with this text messaging service. See the full user guide online at www.bt.com/producthelp for details.

Help

Most problems can be fixed with a few simple checks.

Problem	Solution
How do I increase the volume?	During a call, press the REDIAL button to increase the volume level and make sure the earpiece slot is over the centre of your ear.
No dial tone	Only use the cables and batteries supplied. Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets.
Poor speech quality	Make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
Battery icon not full/ handset dead	Make sure you charge the batteries for 24 hours before use to ensure maximum battery performance.
Using broadband on the same phone line?	Make sure you plug the phone into the wall socket via an ADSL microfilter (not supplied), otherwise you may have problems with this product and your broadband service.
What is the base default PIN?	Base default PIN = 0000



Find out more

- New Frequently Asked Questions available at www.bt.com/producthelp
- If you need more detailed instructions, a full user guide is available to download from www.bt.com/producthelp
- If you cannot find the answer to your problem in the full online user guide, then please call the free Helpline on **0808 100 6556**. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.