

Welcome

This Quick Start Guide provides all the information you need to get your product up and running. Please fully unfold this guide and follow the numbered steps below. If you need more detailed instructions, a full user guide is available to download in PDF format from www.bt.com/help/userguides

We haven't printed a full user guide as we're working to make our products greener, so please consider the environment before printing.

If you cannot find the answer to your problem in the full online user guide, then please call the Helpline on 0871 594 1200* or email bt.helpdesk@suncorptech.com


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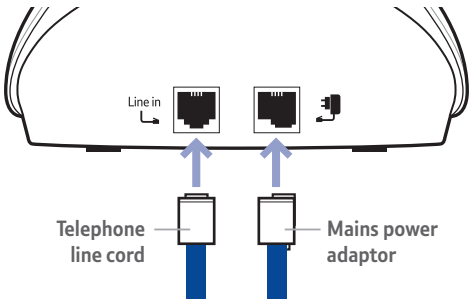
1 Getting started

Place your BT Freestyle 650 close enough to a mains power and telephone socket so that the cables will reach.


The handset range is up to 300 metres outdoors and 50 metres indoors (in ideal conditions). The  icon indicates when you are in range, it flashes when you go out of range. Try to position the phone at least 1 metre away from other electrical appliances to avoid interference and help maximise the handset range.

Setting up

1. Plug the power adaptor and telephone cable into the back of the base. **Only use the cables provided with the product.**
2. Plug the power adaptor into the mains power wall socket and switch the power on. The green Power light and the red Messages light on the base will come on and the answering machine outgoing message will be announced.
3. Place the battery ribbon in the base of the handset battery compartment and insert the two batteries supplied observing the polarity markings. Then slide the battery compartment cover into place.
4. Place the handset on the base to charge, the red Charging indicator will light up and you will hear a beep. In the handset display you will see an animated  icon which shows the handset is charging. **Charge the handset for at least 24 hours before first use.**
5. Once fully charged, plug the telephone line cord into the telephone wall socket.











Set up your additional handsets (2, 3 and 4-Pack owners only)

1. For each additional handset, plug the power adaptor into the back of the charger and plug the other end into the mains wall socket and switch the power on.
2. Insert the batteries into the handset, as detailed in point 3 above, and place the handset on the charger. The red Charging indicator will light up and the animated  icon will be displayed. **Charge the handset for at least 24 hours before first use.** Each handset will display its handset number: 1, 2, 3 and so on.







Set the day and time using the handset

When you listen to your messages or memos, the date and time of the recording is announced, so before you receive your first message or memo you need to set the correct date and time.

Set the day

1. Press , scroll  to **TAM SETTINGS** and press .
2. Scroll  to **DAY SETTING** and press . The current day is displayed.
3. Use  and  to select the required day and press  to confirm.





Set the time

1. Press , scroll  to **DATE-TIME** and press .
2. Scroll  to **CLOCK SET** and press . The current time is displayed.
3. Use the keypad to enter the correct time in 24-hour format, eg. 1830 for 6.30pm. Press  to confirm.



Your BT Freestyle 650 is now ready for use.

2 Navigating the menus

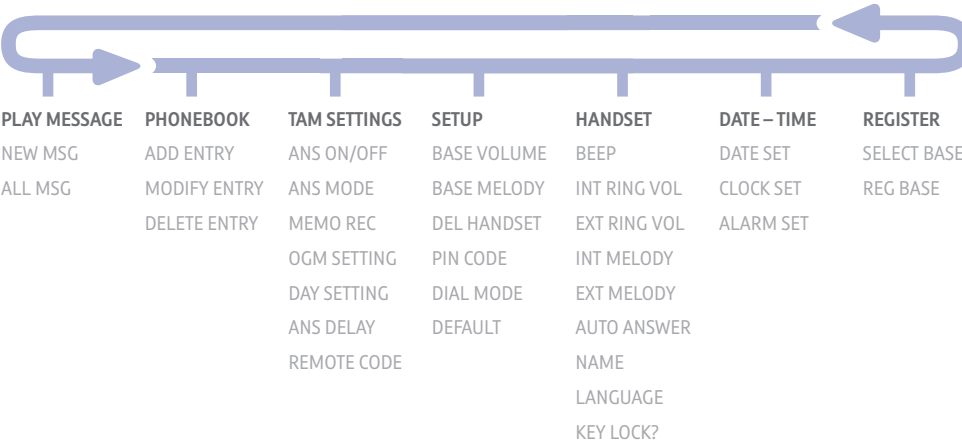
Your BT Freestyle 650 has an easy menu system through which you can access many of your phone's features and settings.

1. Press  to open the main menu.
2. Use the  and  buttons to scroll to the menu or option you want and press  to confirm.

Exit a menu



Press  to go back to the previous menu, or keep pressing  to return to the standby screen.

Menu map





3 Making and receiving calls



Make/end a call

1. Press , listen for the dialling tone, then dial the number. To end the call, press  again, or replace the handset on the base or charger.

Preparatory dialling

1. Enter the number first. If you make a mistake, press  to delete the last digit.
2. Press  to dial.

Earpiece volume

During a call, you can use the  and  buttons to adjust the volume of the caller's voice in the earpiece. There are 5 volume levels – the default is level 3.

Receiving calls




When you receive a call, the base and handset will ring.

1. To answer the call press . Or if the handset is on the base or charger, simply lift it to answer the call.

Handset ringer volume

When the phone is ringing, you can use the  and  buttons to adjust the handset ringer volume. There are 5 volume levels, or you can switch the ringer off.

Handsfree

1. Press the  button **on the side of the handset**, listen for the dial tone then dial the number. When handsfree is on, the  icon is displayed.
- At any time during the call, press  to switch between handsfree and the handset.











4 Special features

Your BT Freestyle 650 has some special features including a 30 number phonebook, an answering machine and a calls list.





Phonebook

You can store up to 30 of your most frequently used names and numbers in the phonebook to make dialling quick and easy.


Add a new phonebook entry


1. Press , scroll  to **PHONEBOOK** and press .
2. The display shows **ADD ENTRY**. Press .
3. **NAME?** is displayed. Enter a name using the keypad, then press .
4. **NUMBER?** is displayed. Enter the telephone number, then press .
5. Select a ringer melody (1 to 10) using  and , then press . You will hear a confirmation beep.
6. Press  repeatedly to return to standby.

Dial a phonebook entry

1. Press . Entries are displayed alphabetically.
2. Enter the first letter of the name you want using the keypad, then scroll to the exact entry using  and . Press  to dial the number.

Answering machine

After following the ‘Getting started’ section, your BT Freestyle 650 answering machine will be set to **Answer on** and is ready to start receiving messages. Press  to switch the answering machine on and off.

You can select one of the pre-recorded outgoing messages – answer & record or answer only or you can record your own personalised outgoing message. Press  to hear your current outgoing message.








You can also record memo messages for other users, screen calls and you can operate the answering machine remotely. For detailed instructions of all the answering machine features see the online user guide at www.bt.com/help/userguides

Listening to your messages/memos



When you have messages recorded on your answering machine, the Messages light on the base will flash.

At the base, press  to hear any **new** messages, or **press and hold**  to hear all messages. The oldest message is played first.

During playback, press:

-  or  to adjust the loudspeaker volume.
-  to pause/resume playback.
-  **once** to repeat the current message, **twice** to play the previous message.
-  to skip to the next message.
-  to mark the message for deletion, you will hear “Message deleted”.
-  to stop playback.

At the end of playback, you can press:

-  to delete all messages; or
-  to cancel message deletion and restore any messages you have marked for deletion. Any messages not deleted are saved.




Caller Display and the calls list




You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

Caller Display allows you to see who is calling you before you answer the phone. The calls list holds details of your last 40 callers, including the phone number, date and time of the call. If a number matches a stored phonebook entry, the caller’s name and number will be shown alternately in the display.

The calls list also alerts you to missed calls – the  icon will flash in the display.

To access and dial from the calls list

- Press  to open the calls list. Use  and  to scroll through the entries.

To view further details of a call, press  repeatedly. To dial the number, press .
- To exit the calls list, press .

For a full explanation of features and instructions, please see the main user guide online at www.bt.com/help/userguides

Troubleshooting

Most problems are caused by something very simple and can be fixed with a few simple checks:

- Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets and plugged in at the wall.
- Make sure you use all the cables and batteries (if supplied) that came in the box, not those from a previous product.
- If you experience poor speech quality or interference, make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
- Make sure you charge the batteries for at least 24 hours before first use to ensure maximum battery performance. The charge capacity of the batteries will decrease over time.

Using your BT Freestyle 650 on a broadband Internet enabled line?

Remember to plug the phone into the wall socket via an ADSL microfilter if you have broadband Internet on your phone line, otherwise you may have problems with this product and your broadband service. Additional BT ADSL microfilters can be purchased from www.shop.bt.com

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the ‘General Information’ section in the full user guide at www.bt.com/help/userguides

Guarantee

Your BT Freestyle 650 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT’s or its agent’s discretion the option to replace the BT Freestyle 650, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at www.bt.com/help/userguides

Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority’s recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

The Declaration of Conformity is published on the website <http://www.suncorptech.com/bt>

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