Please note the Helpline number has changed to 0871 594 1200*

User Guide

BT FREESTYLE 610

* Calls cost 6 pence plus 10 pence per minute from a BT residential landline. See www.bt.com/pricing for details. Mobile and other providers' costs may vary.

Welcome…

to your BT Freestyle 610 Digital Cordless Telephone

- The big button keypad and large backlit display together with digital quality sound make the BT Freestyle 610 easy to use, see and listen to.
- Use Caller Display to see who is calling before you pick up the phone and keep track of incoming calls with the 30 number Calls list.*
- Use the phonebook to store and dial up to 30 of your most frequently used phone numbers.
- Handsfree operation for greater flexibility when on the phone.

* Feature requires subscription to a caller display service from your network provider. A quarterly fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?
If you have any problems setting up or using your BT Freestyle 610 please contact the Helpline on 0870 605 8047 or email bt.helpdesk@suncorptech.com. Alternatively, you may find the answer in 'Help' at the back of this guide.

Hearing aid?
The BT Freestyle 610 is fitted with an inductive coupler so it is compatible with hearing aids.

Got everything?

- BT Freestyle 610 handset
- BT Freestyle 610 base
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor (item code 032760)
- Telephone line cord

If you have purchased a BT Freestyle 610 multiple pack you will also have the following items for each handset:

- BT Freestyle 610 additional handset
- BT Freestyle 610 charger
- 2 x AAA NiMH rechargeable batteries
- Mains power adaptor for charger (item code 032762)

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Getting started

Handset range

The BT Freestyle 610 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

IMPORTANT

The base station must be plugged into the mains power socket at all times.

Do not connect the telephone line to the telephone line wall socket until the handset is fully charged.

Which socket?

Power socket

Line in Telephone line socket

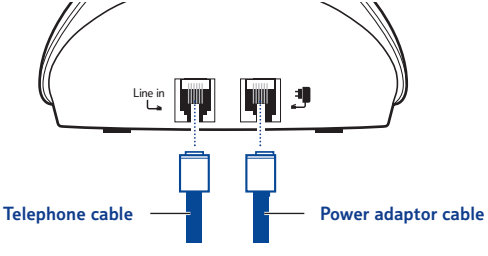
Location

You need to place your BT Freestyle 610 close enough to a mains power and telephone wall socket so that the cables will reach.

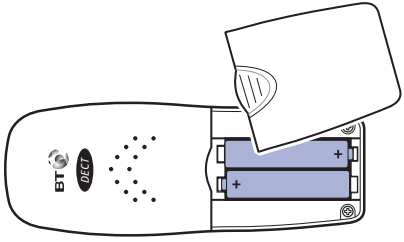
The strength of the handset signal depends on where you site the base. Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Do not place your BT Freestyle 610 in the bathroom or other humid areas.

Setting up the base and handset

1. Plug the power adaptor and telephone cable into the back of the base. Only use the cables provided with the product.



2. Plug the power adaptor into the mains wall socket and switch the power on. When connected correctly, you will hear two beeps and the green Power light on the base will come on.
3. Place the battery ribbon in the base of the battery compartment. Insert the 2 x AAA rechargeable batteries supplied observing the polarity (+ and -) markings. Then slide the battery compartment cover into place.



With batteries installed the display will show:

The icon will flash while the handset searches for the base.

Signal strength
The icon on your handset indicates when you are in range. When it flashes, you are out of range.

Talk/Standby time
In ideal conditions, the handset batteries should give about 10 hours talk time or 100 hours standby on a single charge. The base must remain plugged in to the mains and switched on at all times.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

Battery symbols

– Battery fully charged

– Battery half charged

– Battery low

Battery low warning
If the battery charge becomes low during a call you will hear a warning beep every minute (provided the battery warning beeps are set to on, see page 29). If the battery runs out you will be cut off. You will need to recharge the handset before using it again.

During charging, the icon will scroll in the display.

Battery performance
To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

4. Place the handset in the base to charge, the red charging light comes on, you hear a beep tone and the icon begins scrolling.

   When the handset has linked with the base the idle display will be shown:

   You should charge the handset for at least 24 hours on first charge.

5. Once fully charged, plug the telephone line cord into the telephone wall socket.

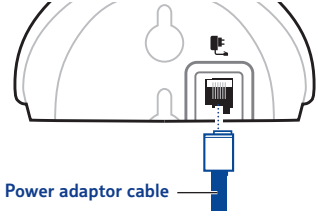
BT Freestyle 610 multiple pack owners only

For each additional handset:

You need to place your BT Freestyle 610 charger close enough to a mains power socket so that the cable will reach.

Setting up the charger and additional handset

1. Plug the power adaptor cable into the underside of the charger.



2. Plug the power adaptor into the mains wall socket and switch the power on.
3. Place the battery ribbon in the base of the battery compartment. Insert the 2 x AAA rechargeable batteries supplied observing the polarity (+ and -) markings. Then slide the battery compartment cover into place.
4. Place the handset in the charger and charge the handset for at least 24 hours. The red Charging light on the charger comes on and the icon begins to scroll.

   Once the handset registers with the base, the icon stops flashing.

Your BT Freestyle 610 is ready for use.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time.

Eventually they will need to be replaced. New batteries are available from the BT Freestyle 610 Helpline on 0870 605 8047.

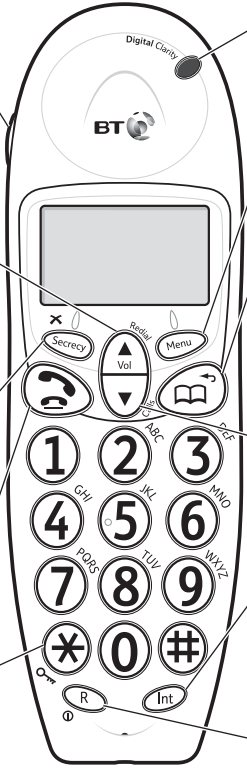
After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

BT Freestyle 610 Additional Handset
Your BT Freestyle 610 handsets are the same, so instructions throughout this guide apply to both.

Handset numbers
Once registered with the base, each handset will display its handset number, 1 and 2 respectively.

Getting to know your phone

Handset buttons



Handsfree (side of handset)
Use for handsfree mode, *page 15*.

Redial/Vol/Scroll Up/Pause
Press to redial a number, *page 17*.

During a call, press to increase the earpiece volume, *page 16*.

While the phone is ringing, press to increase the ringer volume, *page 16*.

Press to scroll up through display options, *page 13*.

Press and hold to enter a pause in a number, *page 43*.

Secrecy/Delete/Clear
During a call, press to stop your caller hearing you, *page 16*.

Use to delete characters.

Use to delete Calls list and Redial list entries.

Talk
Press to make, receive or end a call, *page 14*.

***/Keypad lock**
Press *and hold* to switch key lock on, *page 31*.

Press any button then * to switch key lock off, *page 31*.

In-use light
Comes on when you make/receive a call.

Menu/Select
Press to access the menu, *page 13*.
Press to select menu options.

Cancel/Phonebook
Go back one level/exit the menu, *page 13*.

Press to access the phonebook, *page 19*.

Calls list /Scroll Down
From standby, press to access the Calls list, *page 22*.

During a call, press to decrease the earpiece volume, *page 16*.

While the phone is ringing, press to decrease the ringer volume, *page 16*.

Press to scroll down through display options, *page 13*.

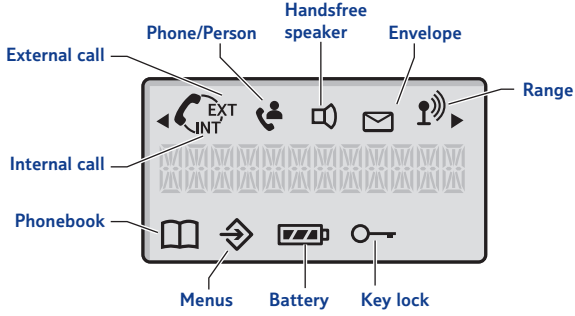
Int
Use to make an internal call, *page 38*.

Or to transfer a call to an additional BT Freestyle 610 handset, *page 39*.

Power / R (Recall)
Press and hold to switch the handset on/off, *page 14*.

Used when connected to a switchboard/PBX *(page 43)* and for Call Waiting, *page 24*.

Handset display icons – These are the symbols you will see on your handset's screen.



Indicates a call is in progress.

EXT icon flashes when you receive an external call. Stays on during the conversation.

INT icon flashes when you receive an internal call. Stays on during the internal conversation.

Displayed when you are using your phone in handsfree mode, *page 15*.

Flashes when you have new unanswered calls in the Calls list.*

When viewing the Calls list, indicates an answered call, *page 23*.*

When viewing the Calls list, indicates an unanswered call, *page 23*.*

Displayed when you are viewing the phonebook, *page 19*.

Indicates when the battery is fully charged, *page 8*.

Indicates when the battery is low, *page 8*.

Indicates when the Key lock is on, *page 31*.

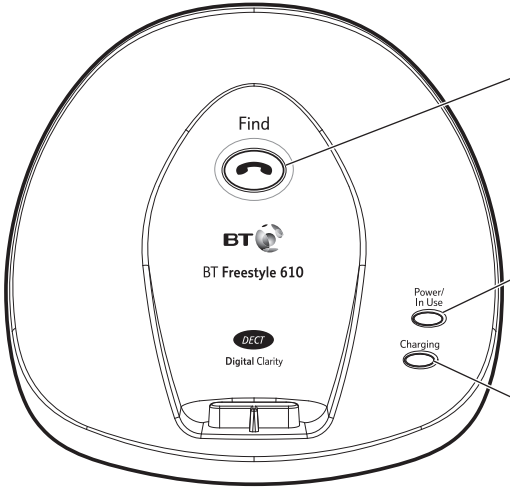
Steady when handset is in range of the base. Flashes when out of range.

Displayed when you are using the menus.

Indicates hidden digits (when the displayed number is longer than 12 digits).

* For these features to work you must subscribe to your Network Provider's Caller Display and/or Call Waiting service. A quarterly fee may be payable.

Base buttons and LEDs



Find
Press to find/page handset(s), *page 38*.
Also used when registering handsets, *page 37*.

Power/In use indicator
On = Power on
Flashes = During a call
When the phone rings
When registering handsets

Charging indicator
On = Handset charging

Navigating the menus

Your BT Freestyle 610 handset has a menu system to guide you through the handset and base options. Refer to the menu map below for the available options.

When the handset is displaying the idle screen:

1. Press Menu to open the main menu.
2. Use Vol and ▼ to scroll through the menu list.
3. When the menu item you want is displayed, press Menu to select and view the sub-menus available.

Press to exit a menu.

Keep pressing to return to the idle screen at any time.

Phonebook	Set Up	Handset	Register
Add Entry	Base Volume	Beep	Select Base
Delete Entry	Base Melody	Int Ring Vol	Reg Base
Modify Entry	Del Handset	Ext Ring Vol	
	Pin Code	Int Melody	
	Dial Mode	Ext Melody	
	Default	Auto Answer	
		Name	
		Language	
		Key Lock	

Using the phone

Switching the handset power on/off

Press *and hold* the R button.

Make an external call

1. Press and listen for the dial tone, then dial the number.

   The display shows the and then the EXT icons.

When you make a call, the In Use light on the handset comes on and the In Use light on the base flashes.

Dialling numbers quickly
Numbers can also be dialled in Handsfree mode (page 15), using the phonebook (page 19), and from the calls list (page 22).

Preparatory dialling

1. Enter the number first. If you make a mistake, press Secrecy to delete the last digit.
2. Press to dial.

End a call

1. Press or place the handset back on the base.

Receiving calls

The base and handset will ring, the EXT icon flashes and CALL is displayed.

1. Press to answer the call or, if the handset is on the base, simply lift it and speak.

When you receive a call, the In Use lights on the handset and on the base flash.

Auto-answer
If you have switched auto-answer off *(see page 29)* then you will need to press after lifting the handset to take the call.

If you have subscribed to your network's Caller Display service, the caller's number, or name (if an exact name/number match is found in the phonebook) will also be displayed, *see page 22* for more information.

Call timer

Your handset automatically times the duration of all calls, showing the time on the display during your call and for a few seconds after it has finished.

Handsfree calling

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to both sides of your conversation.

1. Press listen for the dial tone then dial the number.

   The display shows the and then the icons.

   At any time during the call, to toggle between handsfree mode and normal mode (using the handset), press .

The button is located on the left side of the handset rather than on the actual keypad.

To end a handsfree call, press .

The earpiece volume will remain at the level set for all calls until changed.

Earpiece volume

There are 5 volume levels to select from. The default is 3. You can only adjust the earpiece volume *during a call*.

1. Press Vol to increase or to decrease the earpiece volume. The display shows the set volume, e.g. EAR VOLUME 2.

The default setting is 3.

Handset ringer volume

There are 3 volume levels to select from, or you can set the volume to off.

While the phone is ringing:

1. Press Vol to increase or to decrease the ringer volume. The display shows the set volume.

Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. During your call, press Secrecy. MUTE is displayed and your caller cannot hear you.
2. Press Secrecy *again* to resume your call.

Redial

Your handset automatically saves the last 5 numbers you dialled into a redial list.

1. Press Redial Vol.
2. Press Vol or ▼ to scroll and display the number you want.

   If a name/number match is found in the phonebook the name will be displayed instead of the number. Press Menu to toggle between the name and number.
3. Press to dial the number.

Each redial number can be up to a maximum of 32 digits long.

Only the last 12 digits of the number will be displayed. The ▶ icon will be displayed if there are more digits to view.

If there are no numbers saved in the redial list EMPTY will be displayed.

Last number redial

1. Lift the handset and press .
2. Press Redial Vol. The last number called is redialled.

Delete a redial number

With the name or number you want to delete displayed:

1. Press Secrecy. DELETE? is displayed.
2. Press Menu to confirm.

Press to exit a menu. Keep pressing to return to the idle display at any time.

Delete the redial list

With any number from the redial list displayed.

1. Press *and hold* . DELETE ALL? is displayed.
2. Press to confirm.

Phonebook

Store a phonebook entry

You can use the phonebook to store up to 30 names and numbers for easy dialling. Each number can be up to 20 digits and each name up to 12 characters long.

1. Press Menu to display PHONE BOOK.
2. Press Menu to confirm.
3. Display shows ADD ENTRY. Press Menu to display NAME?.
4. Enter a name using the keypad *(see 'Character map' on page 20)*, then press Menu.
5. Enter the telephone number, then press Menu.
6. Select a ringer melody (1 to 3) using Vol or , then press Menu. You hear a confirmation beep.
7. Repeat steps 3 to 6 to add more entries, or keep pressing to return to the idle display.

Dial a phonebook entry

1. Press .
2. Enter the first letter of the name you want using the keypad, then scroll to the exact entry using Vol or .
3. Press to dial the number.

The icon is displayed while you view the phonebook.

If you have Caller Display enabled on your line and your caller's details are matched to an entry in the phonebook then your handset will ring with the melody selected for that caller.

Using the phonebook with additional handsets
If you are using more than one handset, each handset has a separate phonebook, so you can store 30 entries per handset.

Deleting characters/digits
If you make a mistake, press Secrecy.

Cancel storing
Press once to return to ADD ENTRY.

Press repeatedly to exit.

Entering names:
For example, to enter the name Tom:

Press 8 for T.

Press 6 three times for O.

Press 6 for M.

The maximum length for names is 12 characters.

You cannot store a name without a number.

Inserting a Pause
You can insert a Pause in the dialling sequence. This can be useful if your phone is connected to an internal switchboard, see page 43.

Character map

Button	Characters
1	BLANK - 1
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9

Phonebook entries are listed alphabetically.

If the number has more than 12 digits, press Menu again to display the remaining digits.

Delete a phonebook entry

1. Press Menu. Display shows PHONE BOOK.
2. Press Menu to confirm.
3. Press Vol ▲ or ▼ to select DELETE ENTRY.
4. Press Menu to confirm.
5. Press Vol ▲ or ▼ to select entry.
6. Press Menu to confirm. CONFIRM? is displayed.
7. Press Menu to confirm.

Edit a phonebook entry

1. Press Menu. Display shows PHONE BOOK.
2. Press Menu.
3. Press ▲ Vol or ▼ to select MODIFY ENTRY. Press Menu to confirm.
4. Scroll to the entry you want using ▲ Vol or ▼.
5. Press Menu.
6. Use ▲ Vol or ▼ to move through the name, and edit using ✕ Secrecy to delete and enter new characters using the keypad, then press Menu.
7. Use ✕ Secrecy to delete digits and enter the new number using the keypad, then press Menu.
8. Select a ringer melody (1 to 3), then press Menu. You hear a confirmation beep.

To change individual characters
Use ▲ Vol or ▼ to move the cursor underneath the letter you want to change, then overtype the correct letter.

Caller Display and the calls list

IMPORTANT
To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee may be payable.

For more information on BT's Calling Features, call BT on Freefone 0800 800 150.

Caller information not available
Occasionally the telephone number of the caller is not available and cannot therefore be displayed.

In this case, your BT Freestyle 610 will show one of the following explanatory messages:

WITHHELD

UNAVAILABLE

INTERNATIONA(L)

OPERATOR

PAYPHONE

RINGBACK

If the telephone number is longer than 12 digits, then only the last 12 digits will be displayed. The < icon will be displayed to the left of the number if there are more digits to view.

If you subscribe to a Caller Display service you can see your caller's number on your handset's display (unless it has been withheld) before you answer the call. If you have stored the caller's name and number in the phonebook then they will be shown alternately in the display.

Whether you answer a call or not, the caller's phone number is stored in the calls list.

When you have new entries in the calls list the ✉ icon will flash in the display.

When all the entries have been viewed, the ✉ icon will disappear.

Up to 30 phone numbers can be stored in the calls list. When the calls list is full, a new call replaces the oldest.

Each stored number can be up to 20 digits and each name up to 12 characters long.

View and dial a calls list entry

1. Press ▼ to open the Calls list.
2. Press ▲ Vol or ▼ *repeatedly* to scroll through the entries. For each entry, the caller's number is displayed, or their name if a name/number match is found in the phonebook.

3. When viewing an entry press Menu *repeatedly* to view the details for the entry: the caller's number, and the date and time the call was received.
4. Press to dial the displayed number.

   Or

   Press to exit the calls list and return to the idle screen.

Delete a calls list entry

1. Press to open the Calls list.
2. Press or *repeatedly* to scroll to the entry you want.
3. Press Secrecy. DELETE? is displayed.
4. Press Menu to confirm. The display will return to the idle screen.

Delete all calls list entries

1. Press to open the Calls list.
2. Press *and hold* Secrecy until DELETE ALL? is displayed.
3. Press Menu to confirm (or to cancel).

What type of call?
The icon indicates a new call waiting to be viewed.

The icon will be displayed for calls that you answered.

The icon will be displayed for unanswered calls.

If there are no numbers saved in the Calls list EMPTY will be displayed.

When you reach the start or the end of the Calls list and there are no more calls to view, you will hear a long beep tone.

Using the calls list with additional handsets
If you are using more than one handset, each handset has a separate calls list. A call answered on one handset will show as unanswered on another.

Copy a calls list entry to the phonebook

1. Press ▼ to open the Calls list.
2. Press ▲ Vol or ▼ *repeatedly* to scroll to the entry you want to copy.
3. Press Menu *twice*. ADD? is displayed, press Menu.
4. NAME? is displayed. Enter the name, then press Menu.
5. The Calls list number is displayed, press Menu.
6. Press ▲ Vol or ▼ to select a ringer melody (1 to 3), then press Menu. You will hear a confirmation beep.

You can edit the number (if required) using Secrecy and the keypad, then press Menu.

Call Waiting

A quarterly fee may be payable for this service.

Providing you have subscribed to your network provider's Call Waiting service, you will hear a soft beep every 5 seconds if an incoming call arrives while you are already on the phone. This beep is not audible to the person you are speaking to. The second caller's number (and name if stored in the phonebook) will appear on the handset display.

Instead of the engaged tone, the second caller will hear an announcement asking them to hold the line.

Speak to a second caller

1. Press R to answer the second call and put your current caller on hold. Press R again to return to your first caller and to switch between both callers.

   Or

2. If you want to end the current call and pick up the waiting call, press . The handset will ring. Press again to connect to the waiting caller.

The second caller is only charged from the second you answer, not while they are waiting to be connected.

Handset settings

To exit and return to the idle display at any time, press repeatedly.

You can choose a range of settings to suit your personal preferences.

Handset ringer melody and volume

You have a choice of 3 melodies and 3 volume levels (or OFF). You can change the external ringer (ring for an external incoming call) or the internal ringer (ring for an internal call).

To change the external ringer melody

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol ▲ or ▼ until EXT MELODY is displayed then press Menu. The current melody is played.
5. Press Vol ▲ or ▼ to hear and select a melody then press Menu. The handset gives a confirmation tone.
6. Press *repeatedly* to return to the idle screen.

The default setting is 3.

You can also assign a different ringer melody to entries in your phonebook, see page 19.

To change the external ringer volume

The default setting is 3.

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol ▲ or ▼ until EXT RING VOL is displayed then press Menu. The current setting is played.
5. Press Vol ▲ or ▼ to select a volume then press Menu. The handset gives a confirmation tone.
6. Press ↩ *repeatedly* to return to the idle screen.

To change the internal ringer melody

The default setting is 3.

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol ▲ or ▼ until INT MELODY is displayed then press Menu. The current melody is played.
5. Press Vol ▲ or ▼ to hear and select a melody then press Menu. The handset gives a confirmation tone.
6. Press ↩ *repeatedly* to return to the idle screen.

The default setting is 3.

To change the internal ringer volume

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol ▲ or ▼ until INT RING VOL is displayed then press Menu. The current setting is played.
5. Press Vol ▲ or ▼ to select a volume then press Menu. The handset gives a confirmation tone.
6. Press 📖 *repeatedly* to return to the idle screen.

Key beeps

Your BT Freestyle 610 handset emits beeps to alert you to certain situations. You can set the handset to beep:

1. If the battery is low.
2. If you go out of range of the base.
3. To beep as confirmation each time a handset button is pressed.

   These beeps can be switched ON or OFF.

   However, beeps which confirm settings cannot be switched off.

Switch beeps on/off

The default setting for all key beeps is ON.

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu. Display shows BEEP. Press Menu to confirm.
4. Press Vol ▲ or ▼ to display the type of beeps you want then press Menu.

   KEYTONE – for handset button beeps

   LOW BATTERY – for low battery warning beeps

   OUT RANGE – for out of range warning beeps
5. Press Vol ▲ or ▼ to select ON or OFF then press Menu. The handset gives a confirmation tone.
6. Press ⌂ *repeatedly* to return to the idle screen.

Auto Answer

The default setting is ON.

When you receive a call, you can answer it by lifting the handset off the base station, this is called auto answer. When you switch auto answer off, all calls must be answered by pressing ☎.

1. Press Menu.
2. Press Vol or ▼ until HANDSET is displayed.
3. Press Menu to confirm.
4. Press Vol or ▼ until AUTO ANSWER is displayed then press Menu to confirm.
5. Press Vol or ▼ to select ON or OFF then press Menu to confirm. The handset gives a confirmation tone.
6. Press 📖 *repeatedly* to return to the idle screen.

Selecting a display language

You can select from 7 different display languages for your BT Freestyle 610.

1. Press Menu.
2. Press Vol or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol or ▼ until LANGUAGE is displayed. Press Menu to confirm.
5. Press Vol or ▼ until the language you require is shown.

   Choose from ENGLISH, FRANCAIS, DEUTSCH, ITALIANO, ESPANOL, NEDERL DK/NOR/SVE.

6. Press Menu to confirm. The handset gives a confirmation tone.
7. Press *repeatedly* to return to the idle screen.

Key lock on/off

You can lock the keypad so that it cannot be used accidentally while carrying the handset around.

The default setting is OFF.

To switch key lock on:

1. Press Menu.
2. Press ▲ or ▼ until HANDSET is displayed.
3. Press Menu to confirm.
4. Press ▲ or ▼ until KEY LOCK is displayed then press Menu to confirm.

   The 🔑 icon is displayed on the idle screen while the keypad is locked.

To switch key lock off:

1. Press any button and the display shows PRESS *.
2. Press * and the display returns to the idle screen.

WARNING
While key lock is switched on, it is NOT possible to make calls, including to emergency numbers (999/112).

Quick key lock

1. Press *and hold* * for 3 seconds.

Naming a handset

Each handset registered to the base is assigned a number. You can give a handset a name as well as a number to match the user or location e.g. ANNE or OFFICE. The name can be up to 10 characters long.

1. Press Menu.
2. Press Vol ▲ or ▼ until HANDSET is displayed.
3. Press Menu.
4. Press Vol ▲ or ▼ until NAME is displayed then press Menu.
5. Use Secrecy to delete an existing name. Enter a new name using the keypad, then press Menu. NAME is displayed until the product returns to standby and then the new name you have set will be displayed.
6. Press 📖 *repeatedly* to return to the idle screen.

The new handset name will replace the handset name in the display. The handset number will be shown on the far right hand corner of the display.

Security PIN

Your BT Freestyle 610 has a security PIN code which you will need to change some of the base settings. The default setting is 0000. You may want to change this to prevent unauthorised changes to your settings.

To exit and return to the idle display at any time, press repeatedly.

To change the base PIN code

1. Press Menu.
2. Press ▲ Vol or ▼ until SETUP is displayed then press Menu to confirm.
3. Press ▲ Vol or ▼ until PIN CODE is displayed then press Menu to confirm. PIN? is displayed.
4. Enter your old 4 digit PIN then press Menu. NEW PIN is displayed.
5. Enter your new 4 digit PIN then press Menu. RETYPE is displayed.
6. Enter your new 4 digit PIN again for verification then press Menu. The handset beeps to confirm.
7. Press *twice* to return to the idle screen.

The default setting is 0000.

You can make a note of your new base PIN using the space provided on page 50.

You cannot de-register the handset you are using. One handset must remain registered to the base at any time.

If you enter a handset number that does not exist, you will hear a beep tone.

De-register a handset from the base

1. Press Menu.
2. Press Vol ▲ or ▼ until SETUP is displayed then press Menu to select.
3. Press Vol ▲ or ▼ until DEL HANDSET is displayed then press Menu to select.
4. PIN? is displayed, enter your 4 digit PIN then press Menu. HANDSET? is displayed.
5. Enter the handset you want to de-register then press Menu.
6. Press *twice* to return to the idle screen.

Base ringer melody and volume

You have a choice of 3 melodies and 3 volume levels (or volume OFF).

The default setting is 1.

To change the ringer melody

1. Press Menu.
2. Press Vol ▲ or ▼ until SETUP is displayed then press Menu to select.

3. Press Vol or ▼ until BASE MELODY is displayed then press Menu. The current melody is played.
4. Press Vol or ▼ to hear and select a melody then press Menu to select.
5. Press 📖 *twice* to return to the idle screen.

To change the ringer volume

The default setting is 3.

1. Press Menu.
2. Press Vol or ▼ until SETUP is displayed then press Menu to select.
3. Press Vol or ▼ until BASE VOLUME is displayed then press Menu to select.
4. Press Vol or ▼ to hear and select a volume then press Menu. The handset gives a confirmation tone.
5. Press 📖 *twice* to return to the idle screen.

WARNING
If you reset the handset and base, you will lose any names or numbers stored in the phonebook, redial list and calls list.

Reset the handset and base

1. Press Menu.
2. Press ▲ Vol or ▼ until SETUP is displayed then press Menu to select.
3. Press ▲ Vol or ▼ until DEFAULT is displayed then press Menu to select. PIN? is displayed.
4. Enter your 4 digit PIN then press Menu. Display will show CONFIRM? Press Menu to select. Your BT Freestyle 610 will reset itself to the default settings.

Reset if you have forgotten your PIN code

1. Press *and hold* * to switch the handset off and remove the handset batteries.
2. Press *and hold* * as you replace the batteries. Wait until the display shows DEFAULT.
3. Press Menu to confirm. After a few seconds the base will beep and the handset and base will reset automatically.

Using additional handsets

If you purchase a new handset to use with your BT Freestyle 610 it will have to be registered to the base. You will need to do this before you can use it.

If you have purchased a BT Freestyle 610 multiple pack any additional handsets comes pre-registered to the base. With 2 or more handsets, you can make internal calls, page handsets and transfer external calls between your handsets.

IMPORTANT
You must choose a handset that is GAP compatible to use with your BT Freestyle 610.

You can register up to 4 handsets to one BT Freestyle 610 base.

Registering a new handset to your BT Freestyle 610 base

At the new handset:

1. Follow the new handset's user guide to set the handset in registration mode.

At the BT Freestyle 610 base:

2. Press *and hold* the base Find button for at least 5 seconds, until you hear the validation tone (two beeps), then *release* the button.

If the handset does not locate the base, the handset will return to the previous menu. Try to register again by using a different available base number. Ensure that you are in close vicinity of the base.

The icon is displayed on both handsets during an internal call.

Making internal calls

You can make internal calls between two BT Freestyle 610 handsets.

1. Press Int.
2. Enter the other handset number using the keypad (**1** or **2**). The called handset will ring and show the calling handset's number.

   If there is no response, press to end the call at your handset.

Receiving internal calls

1. When the handset rings, press to answer.
2. Press again to end the call.

Find a handset/Paging

You can alert handset users that they are wanted or locate a missing handset. Paging calls cannot be answered by a handset.

1. Press Find on the base. The handset(s) and base will ring for 30 seconds.
2. Press any button on the handset(s), or press again on the base to stop the paging ring.

Transferring calls

You can transfer an external call to the other handset.

During an external call:

1. Press Int and the number of the other handset. Your caller is put on hold. The other handset will ring.
2. When the handset answers, press to transfer the call.

   If the other handset does not answer, press Int to talk to the caller again.

3-Way conference call

During an external call you can invite another handset to join the conversation.

During your call:

1. Press Int. Your external caller is put on hold. The display shows Handset: then enter the handset number you want to call (e.g. **1**–**5**).
2. When the receiving handset answers, press *and hold* the # for approximately 2 seconds to begin the conference call.
3. Press on either handset to leave the conference call. The second handset will remain connected to the external caller.

Using additional bases

IMPORTANT
You can only register your BT Freestyle 610 handset to another base if it is GAP compatible

Your BT Freestyle 610 handset can be registered to up to 4 other bases.

Registering your BT Freestyle 610 handset to another base

On the base:

1. Press *and hold* Find to put the base into registration mode.

   The base beeps and the In use light flashes while the handset is being registered.

On the handset:

2. Press Menu.
3. Press Vol or ▼ until REGISTER is displayed then press Menu.
4. Press Vol or ▼ until REG BASE is displayed then press Menu.
5. BASE 1 2 3 4 will be displayed. The base that you are currently registered to will flash.
6. Enter the number of the base you want to register to.

   SEARCH 1 is displayed (where 1 is the base number you are searching for).

When the base is located, you will hear a confirmation tone and PIN? will be displayed.

7. Enter the base PIN code and press Menu. You hear a tone to confirm you have entered the correct code and the handset returns to idle mode.

   Once registered, you will hear a confirmation tone and the next available handset number is allocated and shown in the display.

The default PIN code is 0000.

If registration is unsuccessful, after 1 minute, the handset will display the list of registered bases and you can try again or select another base to use.

If you are in an environment where there is a lot of electrical interference you may experience difficulty registering to a base.

Selecting a base to use

If your handset has been registered to more than one base you can select which one it uses.

1. Press Menu.
2. Press Vol ▲ or ▼ until REGISTER is displayed then press Menu.
3. Press Vol ▲ or ▼ until SELECT BASE is displayed then press Menu.
4. All bases that your handset is registered to will be displayed, e.g. BASE 1 2 3 4.

   The base that you are currently registered to will flash.

5. Enter the number of the base you want to use.

   Or

If AUTO is selected the handset will automatically link to another base with a strong signal, if the signal it is currently receiving from its present base becomes very poor.

Press or to select AUTO.

When the handset locates the selected base you will hear a confirmation tone.

Switchboard external line access code

You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a

Pause after the access code.

A Pause lasts 3 seconds. You can Pause dialling at any time by pressing the button.

To insert a pause

1. Begin storing a number and press *and hold* where a pause is needed. P is shown in the display.

Recall

The button is used when connected to certain switchboards, e.g. to transfer calls, and for some

BT Calling Features or those services available via your network provider.

Switchboard compatibility
This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

For more information on storing numbers see ‘Store a phonebook entry’ on page 19.

Pause
You may also need to insert a pause when storing international dialling codes, charge card numbers and with other tele-banking facilities.

Dialling mode

Your BT Freestyle 610 is set to tone dialling. If required you can switch it to pulse dialling.

1. Press Menu.
2. Press Vol ▲ or ▼ until SETUP is displayed then press Menu.
3. Press Vol ▲ or ▼ until DIAL MODE is displayed then press Menu.
4. Press Vol ▲ or ▼ to select either TONE DIAL or PULSE DIAL then press Menu.
5. Press *twice* to return to the idle screen.

Temporary change to tone dialling mode

If you have set your BT Freestyle 610 to Pulse dialling, you can temporarily switch to Tone dialling during a call.

1. Press, then press *, then dial the number as normal.

   Your BT Freestyle 610 will switch to Tone dialling only for the duration of this call.

2. Press *and hold* * before you store the number in the phonebook. * is displayed.

Many common problems are caused by the telephone and power cables being incorrectly connected, not connected at all, or the power being turned off. Please check that your BT Freestyle 610 has been correctly set up, see page 6, before ringing the BT Freestyle 610 Helpline.

No display

The batteries may be flat or dead. Recharge or replace the batteries, see page 7.

No dial tone

Is the telephone line cord plugged into the telephone wall socket?
Check that the base station is connected to the mains power and switched on.

You cannot link up with the base station

Is the icon flashing in the display?
The mains power cable may not be connected at the base or switched on.
Are you in range of the base? Move closer to the base.
The batteries could be low or flat.
Recharge or replace the batteries.

No ring on the handset

Check that the base station is plugged into the phone socket and that the mains power is switched on.
The ringer volume may be set too low for you. See page 27 to adjust the volume.

Buzzing noise on my radio, TV, computer or hearing aid

Sometimes your BT Freestyle 610 can interfere with other electrical equipment if it is placed too close.
It is recommended that you place your BT Freestyle 610 at least one metre away from such appliances to avoid any risk of interference.

The handset charger is not working

Check that the power adaptor is properly plugged into the charger.
Make sure your handset has slotted correctly into the charger.
Check the batteries are fitted correctly into the handset.
Check the base is plugged into a working mains power socket and that the power is switched on.
Are you using the correct power adaptor?

Caller's number is not displayed even though you have subscribed to a Caller Display service

The number has been withheld by the caller, is unavailable or is an international call, see page 22.

Caller's name is not displayed even though their number is stored in the Phonebook

When storing Phonebook numbers, you must remember to store the full number, including the dialling code. Only exact name/number matches will allow the name to be displayed.

BT Accessories and Replacement Items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:

Customer Helpline

Call the dedicated BT Freestyle Helpline on **0870 605 8047** or email **bt.helpdesk@suncorptech.com**

- if you are having difficulties using your BT Freestyle 610.
- if you need replacement batteries or mains power lead.

Lines open:
8.00am – 8.00pm, Monday to Saturday.
10.00am – 3.00pm, Sundays.

General information

Safety

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 032760. If you have purchased a BT Freestyle 610 multiple pack, the item code for the charger mains power supply is 032762.
- For the handset use only approved Nickel Metal Hydride (NiMH) rechargeable batteries. Never use other batteries or conventional alkaline batteries. They could lead to a short circuit or destroy the battery casing.
- Recommended batteries should have a power rating of 550mAh 1.2V. Batteries are available from the BT Freestyle 610 Helpline 0870 605 8047.
- Do not open the handset or base (other than to change batteries). This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- It is recommended that advice from a qualified medical expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Hearing aid?
Please note that the BT Freestyle 610 works by sending radio signals between the handset and base. These signals may interfere with some hearing aids, causing a humming noise.

IMPORTANT
This equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Cleaning

Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord for the duration of the storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Freestyle 610 digital cordless telephone is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 610, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

For your records

Date of purchase:

.....

Place of purchase:

.....

Serial number:

.....

For guarantee purposes proof of purchase is required so please keep your receipt.

Enter your base PIN here:

[/ / /]

(See *page 33* for more information)

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the 'Help' section beginning on page 45, or contact the BT Freestyle 610 Helpline on 0870 605 8047, 8am–8pm, Monday to Saturday and 10am–3pm, Sunday, or email bt.helpdesk@suncorptech.com

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

If you have to return your BT Freestyle 610

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Freestyle 610 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Only use the approved base mains power supply, item code 032760.

Only use the approved charger mains power supply, item code 032762 (BT Freestyle 610 multiple pack users only).

Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, Suncorp Technologies, declares that this BT Freestyle 610 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Freestyle 610 is published on the website: http://www.suncorptech.com/bt

Switchboard compatibility

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your network service provider.

Visit us at www.bt.com

Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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