# Welcome

This Quick Start Guide provides all the information you need to get your product up and running. Please fully unfold this guide and follow the numbered steps below. If you need more detailed instructions, a full user guide is available to download in PDF format from www.bt.com/help/userguides

We haven't printed a full user guide as we're working to make our products greener, so please consider the environment before printing.

If you cannot find the answer to your problem in the full online user guide, then please call the Helpline on 0871 594 1200\* or email bt.helpdesk@suncorptech.com

BT is a **sustainability leader** 

To find out how we're making our products greener visit

bt.com/betterworld/products



# Getting started

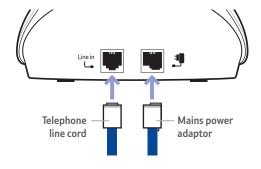
Place your BT Freestyle 610 close enough to a mains power and telephone socket so that the cables will reach.

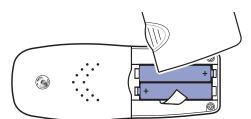
The handset range is up to 300 metres outdoors and 50 metres indoors (in ideal conditions). The 1) icon indicates when you are in range, it flashes when you go out of range. Try to position the phone at least 1 metre away from other electrical appliances to avoid interference and help maximise the handset range.

#### Setting up

- 1. Plug the power adaptor and telephone cable into the back of the base. Only use the cables provided with the product.
- 2. Plug the power adaptor into the mains power wall socket and switch the power on. The green Power light and the red Messages light on the base will come on and the answering machine outgoing message will be announced.
- 3. Place the battery ribbon in the base of the handset battery compartment and insert the two batteries supplied observing the + and - markings.

Then slide the battery compartment cover into place.





- 4. Place the handset on the base to charge, the red Charging indicator will light up and you will hear a beep. In the handset display you will see an animated icon which shows the handset is charging. Charge the handset for at least 24 hours before first use.
- 5. Once fully charged, plug the telephone line cord into the telephone wall socket.

### **Set up your additional handsets** (2, 3 and 4-Pack owners only)

- 1. For each additional handset, plug the power adaptor into the back of the charger and plug the other end into the mains wall socket and switch the power on.
- 2. Insert the batteries into the handset, as detailed in point 3 above, and place the handset on the charger. The red Charging indicator will light up and the animated will icon will be displayed. Charge the handset for at least 24 hours before first use.

Each handset will display its own handset number: 1, 2, 3 and so on.

Your BT Freestyle 610 is now ready for use.

# Navigating the menus

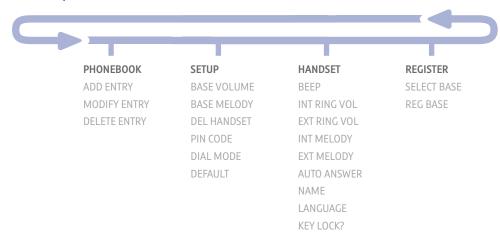
Your BT Freestyle 610 has an easy menu system through which you can access many of your phone's features and settings.

- 1. Press Menu to open the main menu.
- 2. Use the  $\nabla$  and  $\bigcirc$  buttons to scroll to the menu or option you want and press  $\bigcirc$

#### Exit a menu

Press to go back to the previous menu, or keep pressing to return to the standby screen.

#### Menu map



# Making and receiving calls

#### Make/end a call

1. Press , listen for the dialling tone, then dial the number. To end the call, press again, or replace the handset on the base or charger.



#### **Preparatory dialling**

- 1. Enter the number first. If you make a mistake, press to delete the last digit.
- 2. Press to dial.

#### Earpiece volume

**During a call**, you can use the **v** and **b** buttons to adjust the volume of the caller's voice in the earpiece. There are 5 volume levels – the default is level 3.

### Secrecy

You can mute the handset microphone and talk without your caller hearing you.

1. During a call, press Aut is displayed and your caller cannot hear you. Press again to resume your call.

## Receiving calls

When you receive a call, the base and handset will ring.

1. To answer the call press . Or if the handset is on the base or charger, simply lift it to answer the call.

### Handset ringer volume

When the phone is ringing, you can use the vand buttons to adjust the handset ringer volume. There are 5 volume levels, or you can switch the ringer off.

# Special features

Your BT Freestyle 610 has some special features including handsfree, redial, a 30 number phonebook, a calls list and call waiting.

### **Handsfree**

1. Press the upbutton on the side of the handset, listen for the dial tone then dial the number. When handsfree is on, the **■** icon is displayed.

At any time during the call, press q to switch between handsfree and the handset.

### Redial

The last 10 numbers dialled are saved in the redial list.



Redial a number from the redial list 1. Press to open the redial list and scroll and to the number you want to redial.

2. Press to dial the number.

## **Delete redial numbers**

1. With the name or number you want to delete displayed, press . DELETE? is displayed. Press Menu to confirm.

To delete the entire redial list, press 🔝 to open the redial list, press and hold 🐃 and press Menu to confirm.



### **Phonebook**

You can store up to 30 of your most frequently used names and numbers in the phonebook to make dialling quick and easy. If you are using more than one handset, each handset has a separate phonebook, so you can store 30 entries per handset.

#### Add a new phonebook entry

- 1. Press Menu, scroll ▼ to PHONEBOOK and press Menu.
- 2. The display shows RDD ENTRY. Press Menu
- 4. NUMBER? is displayed. Enter the telephone number, then press Men.
- 5. Select a ringer melody (1 to 10) using  $\nabla$  and  $\triangle$ , then press  $\bigcirc$ . You will hear a confirmation beep.
- 6. Press repeatedly to return to standby.

#### Dial a phonebook entry

- 1. Press . Entries are displayed alphabetically.
- 2. Enter the first letter of the name you want using the keypad, then scroll to the exact entry using  $\nabla$  and  $\bigcirc$ . Press  $\bigcirc$  to dial the number.

### Caller Display and the calls list

You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

Caller Display allows you to see who is calling you before you answer the phone. The calls list holds details of your last 40 callers, including the phone number, date and time of the call. If a number matches a stored phonebook entry, the caller's name and number will be shown alternately in the display.

The calls list also alerts you to missed calls – the a icon will flash in the display.

#### To access and dial from the calls list

- 1. Press v to open the calls list. Use v and to scroll through the entries. To view further details of a call, press repeatedly. To dial the number, press
- 2. To exit the calls list, press

## **Call Waiting**

You must subscribe to a Call Waiting service for this feature to work. Your network provider may charge you for this service.

Call Waiting alerts you if someone tries to call you while you are already on the phone. You will hear a soft beep every 5 seconds and the second caller's number (and name if stored in the phonebook) will be displayed. The beep will only be audible to you. Instead of the engaged tone, the second caller will hear an announcement asking them to hold the line.

### To speak to the second caller

- 1. Press to answer the second call and put your current caller on hold.
  - Press again to switch between both callers.

Or, press to end the current call and accept the new call. Your handset will ring. Press again to connect to the waiting caller.

For a full explanation of features and instructions, please see the main user guide online at www.bt.com/help/userguides

# **Troubleshooting**

Most problems are caused by something very simple and can be fixed with a few simple checks:

- Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets and plugged in at the wall.
- Make sure you use all the cables and batteries (if supplied) that came in the box, not those from a previous product.
- If you experience poor speech quality or interference, make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
- Make sure you charge the batteries for at least 24 hours before first use to ensure maximum battery performance. The charge capacity of the batteries will decrease

#### Using your BT Freestyle 610 on a broadband Internet enabled line?

Remember to plug the phone into the wall socket via an ADSL microfilter if you have broadband Internet on your phone line, otherwise you may have problems with this product and your broadband service. Additional BT ADSL microfilters can be purchased from www.shop.bt.com

# General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at www.bt.com/help/userguides

#### Guarantee

Your BT Freestyle 610 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 610, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

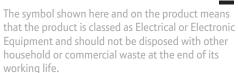
- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at www.bt.com/help/userguides

### **Product disposal instructions**



The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

#### Product disposal instructions for residential users When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

### **R&TTE Directive & Declaration** of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

The Declaration of Conformity is published on the website http://www.suncorptech.com/bt

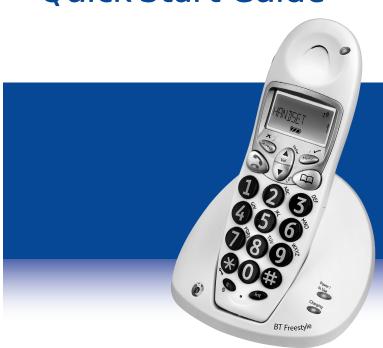
# BT is a **sustainability leader**

To find out how we're making our products greener visit

bt.com/betterworld/products

# BT Freestyle 610 **Quick Start Guide**





A full user guide can be downloaded in PDF format from www.bt.com/help/userguides Please consider the environment before printing.



Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunication's plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract.

© British Telecommunications plc 2008. Registered Office: 81 Newgate Street, London EC1A 7AJ. Registered in England No. 1800000.





