# Welcome

This Quick Start Guide provides all the information you need to get your product up and running. Please fully unfold this guide and follow the numbered steps below. If you need more detailed instructions, a full user guide is available to download in PDF format from www.bt.com/help/userguides

We haven't printed a full user guide as we're working to make our products greener, so please consider the environment before printing.

If you cannot find the answer to your problem in the full online user guide, then please call the Helpline on 0870 240 3962\* or email bt.helpdesk@vtecheurope.com

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Telephone

line cord



\* Calls provided by BT will be charged at up to 8 pence per minute. A Call Set-Up Fee of up to 6 pence per call applies to calls from Residential lines. Prices correct at time of going to press. See www.bt.com/pricing for details. Mobile and other providers' costs may vary.

# **Getting started**

Place your BT Freestyle 225 within 2 metres of the mains power wall socket and telephone socket so that the cables will reach. Try to position the phone at least 1 metre away from other electrical appliances to avoid interference and help maximise the handset range.

The handset range is up to 300 metres outdoors and 50 metres indoors (in ideal conditions). The Ticon indicates when you are in range of the base. It will flash and the handset will beep if you go out of range, in which case you will need to move closer to the base.

Mains

power

adaptor

#### Setting up

- 1. Plug the power adaptor (item code 040371) and telephone cord into the sockets on the underside of the base. Only use the cables provided.
- 2. Plug the other end of the power adaptor into the mains power wall socket and switch the power on.
- 3. Rechargeable batteries are pre-installed in the handset. You need to activate them by pulling the plastic tab away from the rear of the handset.
- 4. Place the handset on the base to charge for at least 16 hours. An animated 🗔 icon will be displayed to indicate the handset is charging.
- 5. When the handset is fully charged the **u**icon will be displayed. Now plug the other end of the telephone line cord into the telephone wall socket.

#### Set up your additional handsets (2, 3 and 4-Pack owners only)

- 1. For each additional handset and charger: Insert the cable of the power adaptor (item code 040371) through the channel at the rear of the charger and insert the plug into the power socket. Plug the other end into the wall socket and switch on.
- 2. Prepare the handset batteries as detailed in point 3 above. Then place the handset on the charger to charge for at least 16 hours.

Additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. Each handset will display its own handset number: 1, 2, 3 and so on.

#### Set the date and time

The date and time is recorded with each answering machine message you receive, so before you receive your first message you need to set the correct date and time.

- 1. Press Menu to open the menu. Then press 🕶 to scroll down to Date/Time and press Menu.
- 2. The current year setting is displayed. Enter the last 2 digits of the year (eg. enter **08** for 2008) and press Menu
- 3. The current month setting is displayed. Enter 2 digits for the date and 2 for the month (eg. for 5th September, enter 0509) and press Menu
- 4. The current time setting is displayed. Enter 2 digits for the hour and 2 for the minute using the 24hr format (eg. for 10.54pm, enter 2254) and press Menu. Stored is displayed.
- 5. Press and **hold** Clr to return to standby.

Your BT Freestyle 225 is now ready for use.

# Navigating the menus

Your BT Freestyle 225 has an easy menu system through which you can access many of your phone's features and settings, as shown in the menu map below.

- 1. From the standby screen, press Menu to open the main menu.
- 2. Then use the A and buttons to scroll through the options displayed and press Menu to select the option displayed.

For example, to open the Handset Setup menu: Press Menu, scroll 😛 to Setup h/set and press Menu

Press or to return to the previous menu. Or to exit a menu and return to standby, press and hold (Ir

#### Menu map



## Making and receiving calls

#### Make/end a call

1. Press . When you hear the dial tone, dial the number. To end the call, press , or replace the handset on the base or charger.

#### **Preparatory dialling**

- 1. Enter the number first. If you make a mistake press to delete the last digit.
- 2. Press 📞 to dial.

#### Handsfree

Press to switch the call between the earpiece and the loudspeaker.

#### Earpiece/handsfree volume

**During a call**, use **and** to adjust the volume of the caller's voice.

1. **During a call**, press ☐. The ☒ icon is displayed and you can talk without your caller hearing you. Press again to resume your call.

#### Receiving calls

When you receive a call, the base and handset will ring.

1. To answer the call press . Or if the handset is on the base or charger, simply lift it to answer the call.

#### Redial

The last 10 numbers you called are stored in the redial list.

- 1. Press Menu, press to display Redial and press Menu to open the redial list. The most recently dialled number is displayed. Press 🔼 and 😛 to scroll through the list.
- 2. Press 📞 to redial the number, or press Menu to access further options such as delete numbers from the list or copy numbers to the directory.

### Special features

Your BT Freestyle 225 has some special features, including: a 30 entry directory, an answering machine, Caller Display with a calls list and a BT Services quick access button.

#### 30 Entry directory

You can store up to 30 names and numbers in the directory to make dialling quick and easy.

#### Store a new directory entry

- 1. Press  $\stackrel{\bullet}{\Psi}$  to open the directory. When storing the first entry, Empty is displayed. Otherwise, the first entry in the directory is displayed. Press Menu.
- 2. New is displayed. Press Menu. Number is displayed. Using the keypad, enter the full telephone number and press Menu.
- 3. Name is displayed. Using the letters on the keypad, enter the name. You may need to press the same button a few times until the letter you want is displayed. For example, press 2 once for A, or twice for B. If you make a mistake, press ar. Press \*\* to switch between upper case/lower case and digits, and 1 to enter a space.
- 5. Press Menu. Stored is displayed. Press and hold Cr to return to standby.

#### Dial from the directory

- 1. Press 😛 . The first entry is displayed. Scroll 🛕 or 😛 to the entry you want or search alphabetically by entering the first letter of the name using the keypad.
- 2. Press 📞 to dial. Or press Menu to access further options such as edit or delete entries.

#### **Answering machine**

After following the 'Getting started' section, your BT Freestyle 225 answering machine will be set to Answer & Record and is ready to start receiving messages. The 20 icon in the display indicates that the answering machine is on.

All the answering machine functions are accessed via the handset menu, as outlined in the Menu map in Section 2 of this guide.

You can select one of the pre-recorded outgoing messages – answer & record or answer only or you can record your own personalised message. You can switch the answering machine on and off, adjust the answer delay setting and you can operate the answering machine remotely. For detailed instructions of all the answering machine features see the online user guide at www.bt.com/help/userguides

#### Listening to your messages

When you have new messages, the coicon will flash in the handset display.

- 1. Press Menu twice to open the answer machine menu. Play message is displayed.
- 2. Press (2 Acc). The machine announces how many messages you have and they are played back to you. The machine will then announce if there are any old messages and then these are played back.

During playback, you have the following options:

- 2 ABC to stop playback.
- once to repeat the current message, twice to play the previous message.
- 6 MNO to skip to the next message.
- 5 ix to delete the current message.

Press and hold or at any time to return to standby.

#### Caller Display and the calls list

You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

The calls list uses Caller Display information and stores the number of your last 10 calls. If you have subscribed to a Caller Display service, you will be able to see your caller's details on your handset display (provided it is not withheld) prior to answering the call.

When a call is not answered or is picked up by the answering machine, New calls is displayed.

- 1. Press to open the calls list. The most recent call (or Empty) is displayed. Press or to scroll through the list.
- 2. Press to dial the displayed entry. Or press Menu to access further options such as copying the number to the directory or deleting entries.

#### **BT Services button**

If you are not connected to the BT network, some of these services may not be available. Please contact your network provider for more information on network services. You may be charged for the use of these services.

The button provides quick access to a range of pre-stored BT Calling Features. These include: BT Freestyle Helpdesk, BT Directory Enquiries, Call Divert (on/off/check status), and Call Waiting (on/off/check status).

- 1. Press  $\blacksquare$  and then scroll  $\triangle$  or  $\P$  to the service you require.
- 2. Press to dial the pre-stored number and follow the announcements.

For a full explanation of features and instructions, please see the main user guide online at www.bt.com/help/userguides

## **Troubleshooting**

Most problems are caused by something very simple and can be fixed with a few simple checks:

- Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets and plugged in at the wall.
- Make sure you use all the cables and batteries that came in the box, not those from a previous product.
- If you experience poor speech quality or interference, make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
- Make sure you charge the batteries for at least 16 hours before first use to ensure maximum battery performance. The charge capacity of the batteries will decrease

#### Using your BT Freestyle 225 on a broadband Internet enabled line?

Remember to plug the phone into the wall socket via an ADSL microfilter if you have broadband Internet on your phone line, otherwise you may have problems with this product and your broadband service. Additional BT ADSL microfilters can be purchased from www.shop.bt.com

### General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at www.bt.com/help/userguides

#### Guarantee

Your BT Freestyle 225 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 225, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights.

For further information within and outside the 12 month guarantee, please refer to the full user guide at www.bt.com/help/userguides

#### **Product disposal instructions**



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

#### **R&TTE Directive & Declaration** of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC). For a copy of the Declaration of Conformity please contact the BT Freestyle Helpline on 0870 240 3962\* or email bt.helpdesk@vtecheurope.com

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Offices worldwide

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