



User Guide

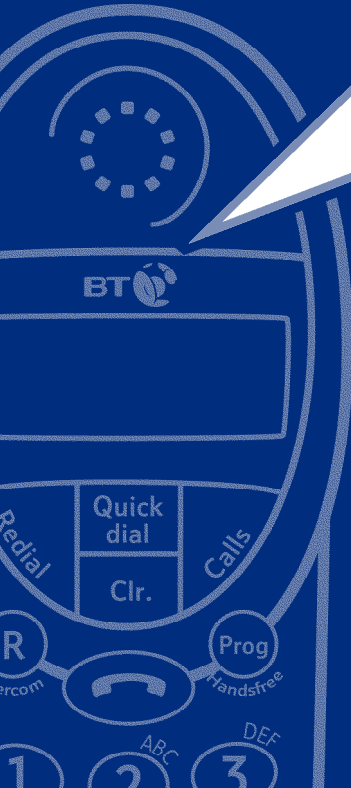
BT FREESTYLE 2200



Welcome...

to your BT Freestyle 2200
Digital Cordless Telephone.

- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors.
- 10 Number Quickdial directory.
- Caller Display, to see who is calling and keep track of unanswered calls.
- Redial any of the last 10 numbers called.
- Handsfree.
- Backlit display.
- Register up to 5 handsets to the BT Freestyle 2200 base.
- BT Freestyle 2200 is a Digitally Enhanced Cordless Telephony product and GAP compatible.



This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your machine before you can use it. This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

■ **Need help?**

If you have any problems setting up or using your BT Freestyle 2200, contact the Helpline on 0870 240 3962.

Alternatively, you may find the answer in 'Help' at the back of this guide.

Got everything?

- BT Freestyle 2200 handset with belt clip
- BT Freestyle 2200 base
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor
- Telephone line cord

In addition, if you have purchased a BT Freestyle 2200 with multiple handsets you will receive the following for each handset:

- BT Freestyle 2200 handset with belt clip
- BT Freestyle 2200 charger
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- Mains power adaptor

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Getting started


WARNING

Do not place your BT Freestyle 2200 in the bathroom or other humid areas.

Handset range

The handset reception range from the base is up to 300m outdoors and up to 50m indoors. Thick stone walls can severely affect the range.

Signal strength

The  symbol on your handset screen indicates when you are in range. When you are out of range, it flashes and the screen displays OUT OF RANGE.

IMPORTANT

Do not connect the telephone line until at least one of the handsets is fully charged.

The base station must be plugged into the mains power at all times.

Which socket?



Power socket



Telephone line socket

Location

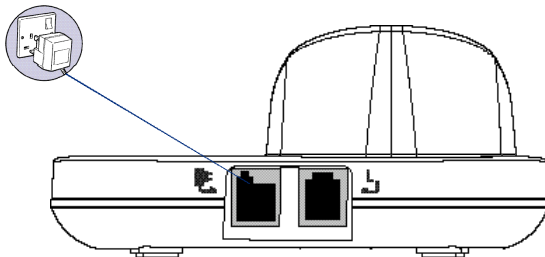
You need to place your BT Freestyle 2200 within 2 metres of a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

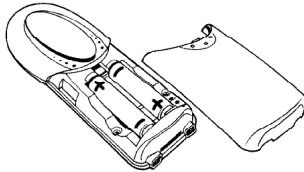
Your BT Freestyle 2200 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up


1. Plug the mains power cable into the base and plug the other end into the mains power socket.



2. Insert the 2 x AAA NiMH batteries supplied into the handset. Slide the battery compartment cover into place.



3. Charge the handset for at least 16 hours by placing the handset on the base. The red **Charging** light comes on.

The handset is pre-registered to the base as H3 1. This is shown on the display. When the handset is fully charged the display shows the  symbol.

4. After 16 hours, plug the telephone line cord into your BT Freestyle 2200 base and the telephone wall socket.


Your BT Freestyle 2200 is now ready for use.

When the handset is in the base or charger, the red Charging light stays on and the battery icon in the display continues to cycle from 1 to 3 bars even when the batteries are full charged.

Talk/Standby time

Under ideal conditions, fully charged handset batteries should give about 10 hours talktime or 100 hours standby on a single charge.

Battery low warning

If the  symbol is flashing, you will need to recharge your handset before using it.

Battery performance

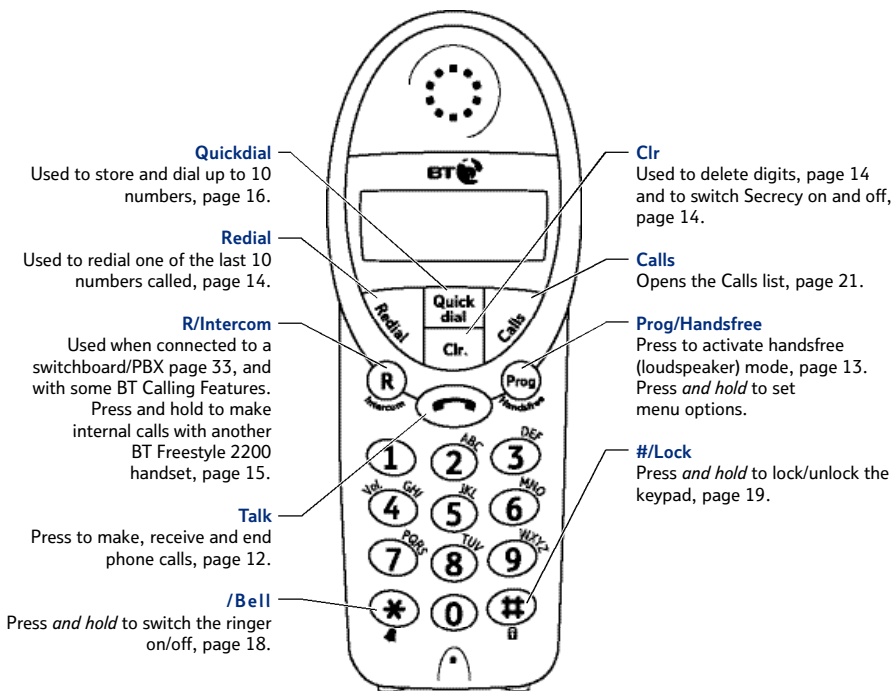
To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). New NiMH batteries do not reach full capacity until they have been in normal use for several days.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the BT Freestyle Helpline 0870 240 3962.

Getting to know your phone















Handset buttons



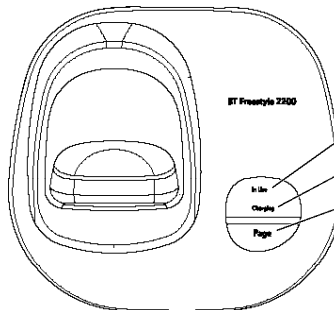
Handset display icons –

These are the symbols you will see on your handset's screen.



	Steady	Flashing		Steady	Flashing
	In range	Out of range		Missed call(s)	
	Handset in use	Incoming call		Battery empty	Battery low
	Secrecy			Battery half full	
	Ring volume off			Battery full	
	Keypad lock on			Directs you back in the calls list*	
	Making internal call or transferring external call			Directs you forwards in the calls list*	
	Handsfree on			Phonebook	

Base



In-use light

Charging light

Page






Page the handset, page 15.
Or use to register additional handsets to the BT Freestyle 2200 base.

* For these features to work you must subscribe to your Network Provider's Caller Display services.






Navigating the menus

Your BT Freestyle 2200 handset features an easy to use menu system. Have a look at the menu map on the next page.

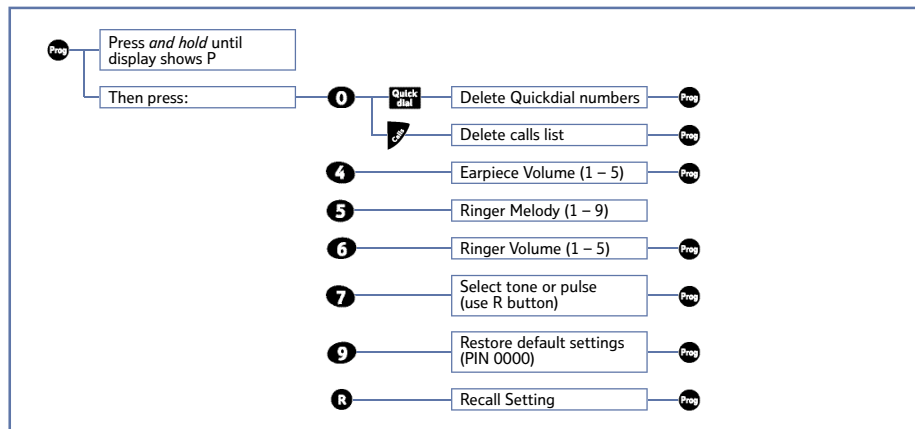
When the handset is switched on and in standby:

1. Press **and hold**  to open the main menu and select the function you want by pressing  -  or the , or  button.

For example, to change the ringer melody:

1. Press **and hold** , a P appears in the handset display, then . Now select the melody by pressing  - .
2. Press press  to confirm.

Menu map



Using the phone

Call timer

Your handset automatically displays the duration of every external call.


Press **Clr.** to delete an incorrect digit.

If you have subscribed to a Caller Display service, your caller's number will also be shown. If the number is withheld the display shows - - - - -. See page 20 for more information.

The earpiece volume can only be changed when you are on a call.

If you don't press **Prog**, then after a few seconds the volume indicator will disappear from the display and the new setting will be automatically saved.


Make a call

1. Press . The display shows the call timer, e.g. 00:30.
Enter the telephone number and the number is dialled.

Preparatory dialling


1. Enter the number first then press  to dial.

End a call

1. Press  or place the handset back on the base.

Receiving calls

When the telephone rings the  icon will flash.

1. Press  or lift the handset from the base.

Earpiece volume



There are volume 5 levels to choose from, 1 for low volume, 5 for high volume.

1. Press **and hold Prog**, then press **4**.
2. Press **1 - 5** to select the volume you want.
3. Press **Prog** to confirm.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a call in handsfree

1. Dial the number then press .
2. Press  to end the call.



Answer a call in handsfree

When the phone rings:


1. Press  and the call is transferred to the loudspeaker.

Switch to handsfree during a call

During a call:

1. Press . The call is transferred to the loudspeaker.
2. Press  to end the call.




Range Indicator

The  icon on the display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base.

During a call press  to toggle between Handsfree and the handset.



Secrecy

During a call, you can talk to someone nearby without your caller hearing.


1. Press . The display shows  and your caller cannot hear you.
2. Press  *again* to return to your caller.

Redial

You can redial any of the last 10 numbers called.

1. Press  *repeatedly* to display any of the last 10 numbers dialled.
2. Press  to dial the number displayed.



To delete numbers from the redial list

1. When the number you want to delete is displayed, press *and hold*  until you hear a beep.

The next number in the list is displayed.



Page the handset(s)

You can alert handset users that they are wanted or locate a missing handset.

1. Press **and release**  on the base. The handset(s) ring.
2. Press **and release**  on the base or any button on the handset to stop ringing.



Internal calls

If you purchased the BT Freestyle 2200 Twin, you can make internal calls between handsets.

1. Press **and hold**  until the display shows HS and INT. Enter the number of the handset you want to call. The other handset will ring.
2. Press  to end the call.

Transferring calls


If using the BT Freestyle 2200 Twin, you can transfer an external call to the other handset.

1. During an external call, press **and hold**  until the display shows HS and INT. Enter the number of the handset you want to call. The other handset will ring.
2. When it answers, press  to transfer the call.

Paging calls cannot be answered by a handset.

Stopping paging at the handset stops that handset only.







Press **Clr.** to delete an incorrect digit.

If the number you store has more than 9 digits, the display shows .





Quickdial directory

You can store up to 10 numbers in the directory of each of your BT Freestyle 2200 handsets for quick and easy dialling. Numbers can be up to 18 digits long.

Store a number

1. Press **and hold**  then, whilst P is displayed, press .
2. Enter the telephone number you want to store.
3. Press  then the Quickdial location ( - ) you want to store the number under. The handset beeps.
4. Press  to confirm.

Dial/view a number

1. Press  to open the directory.
2. Enter a Quickdial location ( - ) using the keypad.
3. Press  to dial a displayed number.

Or

Press  to return to standby.

Edit/delete a number

1. Press **Quick dial** then the location (**0** – **9**) of the number you want to edit or delete.
2. Press **and hold Quick dial** for 3 seconds.
3. You can now move the cursor using the **Back** and **Call** buttons, delete digits using the **Clr.** button and insert digits using the keypad. To delete the whole number, press **and hold Clr.**
4. Press **Quick dial** to confirm.

Delete all Quickdial entries



1. Press **and hold Prog**, then **0** then **Quick dial**.
2. Press **Prog** to confirm. All numbers in the Quickdial directory are deleted.

If you have purchased a BT Freestyle 2200 Twin, entries are only deleted on the handset you are using.

Handset settings



Ringer melody

There are 9 different ringer melodies to choose from.




1. Press **and hold**  then **5**. The current melody is played.
2. Press **1** – **9** to select your preferred melody.
3. Press  to confirm.

Ringer volume

There are 5 different ringer volumes to choose from.


1. Press **and hold**  then **6**. The current ring volume is played.
2. Press **1** – **5** to select your preferred volume.
3. Press  to confirm.




Handset ringer off/on

1. Press **and hold** . The display shows  denoting that the ringer is now off.
2. Press **and hold**  again to switch the ringer back on.

Keypad lock



You can lock the handset keypad to prevent accidental button presses.

You can still answer incoming calls by pressing  when the keypad is locked.

1. Press **and hold** . The display shows . The keypad buttons are now locked.
2. Press **and hold**  again to unlock the keypad.

Restore default settings

This will return your handset to its original settings.

1. Press **and hold**  then **9**.
2. Enter the system PIN number (0000, unless you have changed it).
3. Press  to confirm.

Default handset settings

Earpiece volume	5
Handset ringer volume	5
Handset melody	8
Keypad lock	Off
Redial memory	Empty
Quickdial directory	Empty
Calls list	Empty
Recall	100 ms

Caller Display

IMPORTANT

To use Caller Display you must first subscribe to your network provider's Caller Display service. A quarterly fee is payable.


For more information on BT Calling Features, call BT free on **0800 800 150**.

Caller Display

If you subscribe to Caller Display, you can see your caller's number (provided it is not withheld) on your handset display before you answer the call.

If the caller has withheld their number the display shows the handset number (e.g. HŠ-1).





Using the Calls list

When a call is not answered, your caller's telephone number will be stored in the Calls list. The Calls list holds up to 20 missed calls. Missed calls are indicated by the  icon in the display.



When the Calls list is full, the oldest call will be replaced by a new call, the most recent call will always be at the top of the list. If a caller rings again their number will move to the top of the list.

Ring Back calls will display the number you dialled to request the Ring Back service.





View/dial a number

1. Press . The most recent missed call is displayed.
2. Keep pressing  to toggle between the number and the date and time it was received.
3. Press  to scroll back through the earlier calls in the list.
4. When the number you want is displayed, press  to dial it.

Delete a number

1. When the number you want to delete is in the display, press **and hold**  to delete the number.
2. Press  **again** to return to standby.

Delete the entire Calls list

1. Press **and hold** , then  then .
2. Press  to confirm. All numbers stored in the Calls list are deleted.

If you have purchased a Freestyle 2200 Twin, Trio or Quad, the Calls list will be deleted on all handsets.

Additional handsets








Registering new handsets

You can register up to 5 handsets to your BT Freestyle 2200 base.

If you have purchased a Twin, Trio or Quad the handsets in these packs are pre-registered to the main base.

However, if you purchase additional BT Freestyle 2200 handsets separately you will need to register them to the base first for them to work.

Registering a BT Freestyle 2200 handset

1. If there is a handset in the base remove it whilst you are registering the new handset.
2. Press **and hold** the  button on the base for about 10 seconds until you hear a beep and the In Use light starts flashing.
3. On the handset to be registered, press **and hold** the  and  buttons together until display shows 65-.
4. Enter the base number. If this is a new handset then the base number is 1, the display shows 65-1 then PIN.
5. Enter     and registration starts. When the handset beeps and returns to standby registration is complete.

Registering another GAP compatible handset

1. If there is a handset in the base remove it whilst you are registering the new handset.
2. Press **and hold** the **Page** button on the base for about 10 seconds until you hear a beep and the In Use light starts flashing.
3. Set the handset to be registered into registration mode (see user guide for that handset). When it asks for a PIN, enter **0000**.
4. When the handset beeps and returns to standby registration is complete.

De-registering a handset

You can de-register handsets using only BT Freestyle 2200 handsets that are registered to that base (you can't use other GAP compatible handset to de-register a handset).

1. On the BT Freestyle 2200 handset, press **and hold** the **End** and **Clr.** buttons together until the handset beeps and displays PIN.
2. Enter **0000**. The display shows PIN0000 and HS-.
3. Enter the number of the handset you want to de-register, for example, **3**. The display shows PIN0000 and HS-3. The handset beeps when de-registration is complete.

You cannot delete the handset you are using to perform the de-registration.

New batteries should be rechargeable; Nickel Metal Hydride (NiMH), size AAA, capacity 600mAh.

Spare rechargeable batteries are available from the BT Freestyle Helpline 0870 240 3962.

WARNING

Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse.

BT accepts no responsibility for damage caused to your BT Freestyle 2200 by using any other types of batteries.

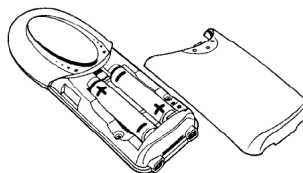
Customer Helpline

If you experience any difficulties please call the BT Freestyle Helpline on 0870 240 3962 or email bt.freestyle.helpdesk@vtecheurope.com

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

1. Slide the battery compartment cover off. Take out the old batteries and replace with new ones.




No display appears

- The batteries may be flat, dead or incorrectly inserted. Recharge or replace the batteries.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the base station is connected to the mains power and switched on.

You cannot link up with the base station

- Is the  icon flashing in the top left hand corner of the display? If so, you may be out of range and need to move closer to the base.
- Check that the mains power cable is connected at the base and switched on.

Handset does not ring

- The ringer volume may be switched off, see page 18.
- Check that the base is plugged into the phone socket and mains power and switched on.

Buzzing noise on my radio, TV, computer or hearing aid

- Sometimes your BT Freestyle 2200 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your Freestyle 2200 at least one metre away from such appliances to avoid any risk of interference.

BT accessories and replacement items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:



WithandWithoutWires.com

General information

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item number for the power supply used with the base is 023950.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Freestyle Helpline on 0870 240 3962.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.

- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

Guarantee

Your BT Freestyle 2200 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freestyle 2200 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the Help section beginning on page 24, or contact the BT Freestyle Helpline on 0870 240 3962, 9am to 5.30pm Monday to Friday and 9am to 2pm Saturday.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Freestyle 2200 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is not guarantee of ringing, even when the REN is less than 4.

Only use approved power supply, item code 024322 for base station or 009294 for charger (only applicable if you have purchased the BT Freestyle 2200 Twin, Trio or Quad).

Only use approved 600mAh, AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

BT Freestyle 2200 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For a copy of the Declaration of Conformity, please contact the BT Helpline on 0870 240 3962.

Connecting to a switchboard

This product is intended for use within the UK for connection to public telephone network and compatible switchboards, which support tone dialling and timed break recall. If in doubt please consult your switchboard provider.

Switchboard external line access code

You may need to enter an access code (e.g. 9) in order to get an outside line. So that the switchboard has time to pick up an outside line, you may also need to add a Pause after the access code.

Insert a Pause

1. When storing a number, press **and hold** **0** until P appears in the display.

Recall (R)





R is used when connected to certain switchboards/PBXs and some BT Calling Features, or those services available via your network provider.

The default recall setting is option S (100ms) which is the standard setting for the Public Telephone Network and most switchboards/PBXs. Normally, you will not need to change this setting. However, some switchboards/PBXs may require a longer recall, in which case option L (280ms) should be selected.

1. Press **and hold** **Prog** then **R** to display the current settings (S).
2. Press **R** to toggle between the two available options, S and L.
3. Press **Prog** to confirm your selection.

Dialling mode

Your BT Freestyle 2200 is pre-set to tone dialling. You can switch to pulse dialling which may be necessary if you are using your BT Freestyle 2200 with an older style switchboard.

1. Press ***and hold***  then . The display shows the current setting T (Tone mode) or P (Pulse mode).
2. Press  to toggle between T and P to display the mode you want.
3. Press  to confirm.

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Offices worldwide

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