



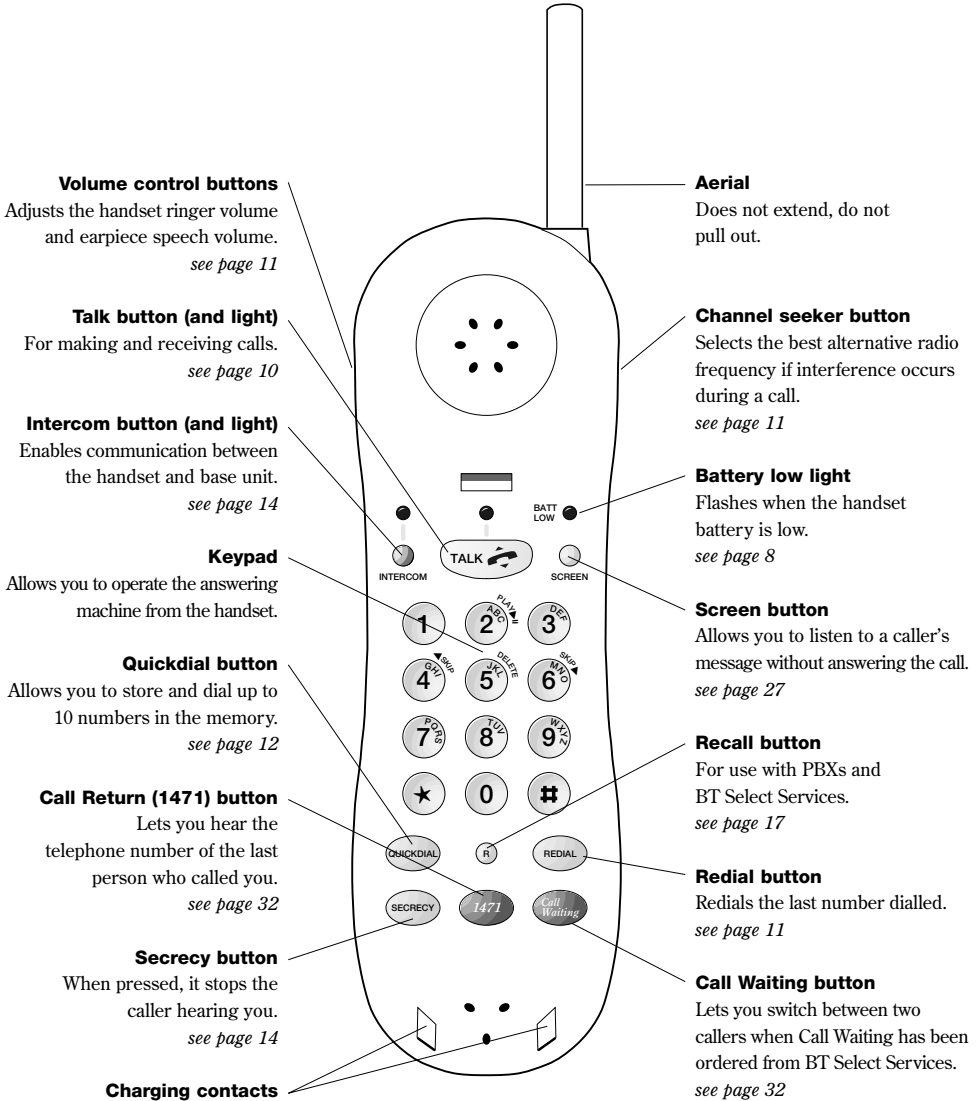
Freestyle 1200

User guide



Please open this page for an 'At a glance' guide to your Freestyle 1200.

At a glance

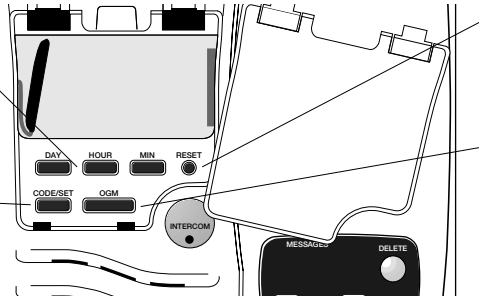


Day/hour/min buttons

Sets the answering machine's internal clock.
see page 21

Code/Set button

Sets the security code for remote access and sets the day and time.
see page 28



Reset button

Resets the answering machine settings.
see page 26

OGM button

Used to record and play your outgoing message.
see page 20

Back-up battery compartment

see page 6

Intercom button and light

Press to make or answer an intercom call. Light flashes when an intercom call is ringing and stays on during the call.
see page 14

In use indicator

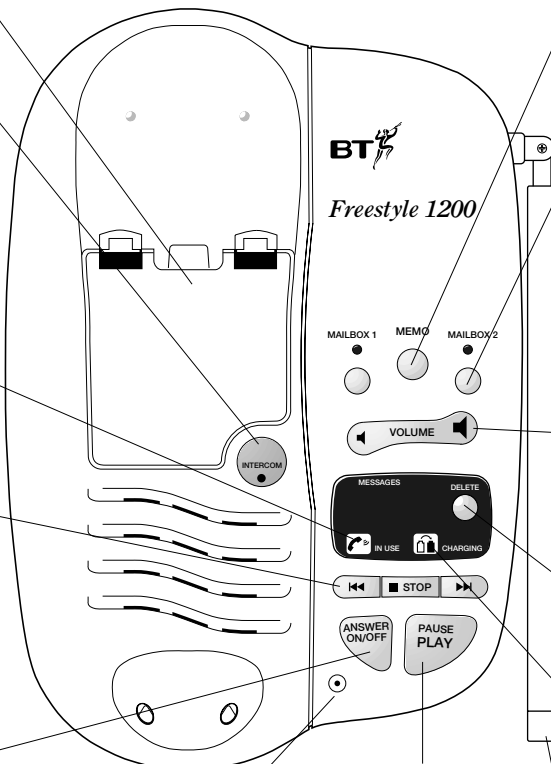
Lights up when the handset is in use.
see page 10

Skip backwards/ forwards and Stop buttons

Used to stop, skip backward or skip forward during playback of messages.
see page 24

Answer on/off button

Switches the answer machine on or off.
see page 22



Memo button

Allows you to leave memos for other members of your family.
see page 22

Mailbox buttons

Gives callers two additional options as to where messages are left. For example, business messages in mailbox 1 and personal messages in mailbox 2.
see page 23

Volume control button

Adjusts the volume of playback, voice prompts
see page 26

Delete button

Deletes messages
see pages 20 and 24

Charging indicator

Lights up when the handset batteries are being charged.
see page 7

Microphone

Play/pause button

Plays back and pauses your messages.
see page 23

Base unit telescopic aerial

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Hints and tips boxes

In this user guide, we've included helpful tips and useful notes. They are shown in a grey box.

Introduction

Your Freestyle 1200 has been designed for ease of use and made to the very high standards set by BT.

We thank you for making the right choice and expect that you will have many years of quality service.

Please read the instructions carefully before use and keep this user guide for future reference.

For your records

Date of purchase:

Place of purchase:

Serial number:

(on the underside of the machine)

Purchase price:

For warranty purposes, proof of purchase is required, so please keep your receipt.

Emergency calls

The emergency services can be contacted in the UK by dialling 999.

You may also dial 112, which is valid in any country that is a member of the European Community.

As the Freestyle 1200 is a mains-powered cordless telephone, in certain situations you may not be able to make an emergency call:

- *If there is severe radio interference.*
- *If the handset batteries fail.*
- *If there is a power cut and there is no back-up battery in the base unit.*

If your Freestyle 1200 is connected to a PBX (switchboard), you may have to dial an access number before 999 to contact the emergency services.

Some switchboards cannot dial out during a power failure.

Setting up

Follow these steps to get your Freestyle 1200 ready for use.

Important

As this product is rechargeable, it is normal that a certain amount of heat will be produced in its day-to-day operation. While this is entirely safe, we advise against placing this product on antique, veneered or wooden surfaces as damage may occur.

Plan where you will put your Freestyle 1200.

- *It should be within two metres of a power socket and the phone socket.*
- *You need enough room for the base unit's telescopic aerial to be fully extended.*
- *For the best operating conditions, try to place the base unit away from large metal objects and other electrical appliances.*

Check that your Freestyle 1200 is complete. When you unpack, you should have:

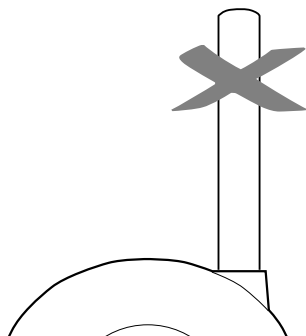
- Freestyle 1200 handset.
- Freestyle 1200 base unit with telephone line cord attached.
- Mains power adaptor plug.
- Wall mounting bracket with screws.
- Remote access quick reference card.
- Spare Quickdial directory label.

Electrical storm warning

- 1** *During periods of electrical storm, you are advised to disconnect your apparatus because damage may occur.*
- 2** *If a fault occurs during the 12-month warranty period and it is due to accidental or wilful damage (including lightning and electrical damage), BT will not replace or repair free of charge.*

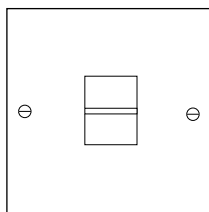
Like all cordless phones, your Freestyle 1200 handset will need charging for 24 hours before initial use.

1 Handset aerial



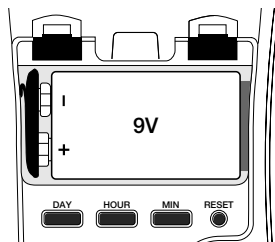
Your Freestyle 1200 uses a compact aerial which *does not* pull out.

2 Check your telephone wall socket



If you do not have a modern phone socket, call BT on **Freefone 0800 800 150** and ask for an engineer to come and fit the right socket within two metres of a mains socket.

3 Insert battery in base unit (for back-up only)



To fit the back-up battery, release the retaining clips, lift off the battery compartment cover and insert one new PP3 alkaline battery (not supplied) as shown in the diagram above. Replace the battery compartment cover.

A good quality, fresh battery should last about six months. To ensure constant battery back-up, replace it every six months.

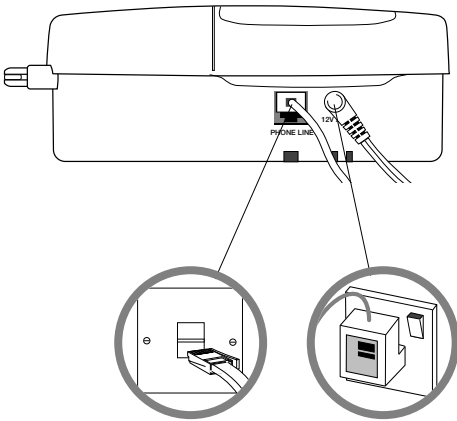
If your Freestyle 1200 is your only phone, you should fit a back-up battery in the base unit so that your phone can always be used in emergencies.

If the power fails, the back-up battery will give you up to one hour talktime or seven hours on standby.

Note

*If the power fails during a call, you will only be able to end the call by pressing the green **TALK** button.*

4 Plug the power cable into the back of the base unit



Plug the adaptor cable into the socket on the back of your Freestyle 1200.

Warnings

- 1 Do not try to use any power supply other than the one provided. This may permanently damage your Freestyle 1200.
- 2 Your Freestyle 1200 should not be fitted in wet or damp conditions, for example in a bathroom. Also, the handset should not be left out in the rain.
- 3 There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the base unit from the mains during storms.

5 Connect the base unit three-pin adaptor to a power socket

The unit will alternatively display -- and CL flashing slowly. The internal clock will automatically be set to Saturday 12:01pm. To change the day and time, see page 21.

Mains power adaptor

The Freestyle 1200 must only be used with the adaptor supplied.

Using any other adaptor will result in non-compliance with EN60950:1992, and will invalidate the approval given to this apparatus.

6 Charge the handset

When you first use your Freestyle 1200, the rechargeable battery in the handset needs charging for 24 hours.

- Make sure you have connected your Freestyle 1200 to the mains power supply; *see steps 4 and 5.*
- Place the handset on the base unit, ensuring the contacts are touching. The red **CHARGING** light comes on.
- The **CHARGING** light remains on while the handset is on the base unit.
- When sufficiently charged for use, the **CHARGING** light turns green.

As a rule, placing the handset on the base unit overnight will keep the battery fully charged for all normal use.

When fully charged and in good condition, the handset battery will provide up to 5 hours continuous talk time or 72 hours standby.

*If the handset battery is running low, the **BATT LOW** light will flash every 10-15 seconds.*



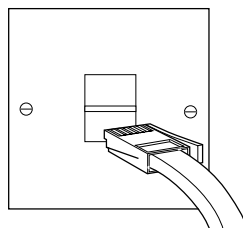
If you are making a call and the handset battery is running low, the phone will beep every 10-15 seconds.

Place the handset on the base unit to recharge.

Battery care

The battery cannot be overcharged. However, leaving the handset on the base unit all the time can deteriorate a rechargeable battery. To get the longest possible life from your battery, take the handset off the base for a few hours each day.

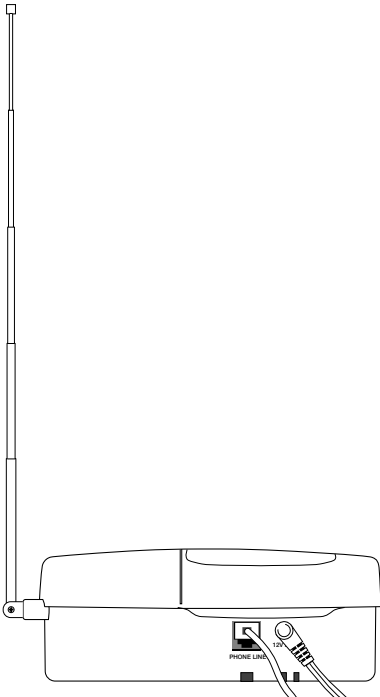
7 Plug the phone into the BT socket



You can now use the phone, store numbers in the memory and change some of the settings as desired.

8 Extend the base unit telescopic aerial

Extend the base unit telescopic aerial on your Freestyle 1200 (as shown below) to ensure the best possible signal and reception.



For the best reception

Try to avoid putting the telescopic aerial near other electrical appliances, fluorescent lights and large metallic objects such as cookers, radiators and garage doors as these may cause interference and reduce the quality of your calls.

9 To wall mount your product

(See 'Wall mounting', page 49.)

To plan the location of the base unit

Your Freestyle 1200 works by sending and receiving radio signals between the base unit and the handset.

The strength of the signal depends on where you site the base unit and how the aerial is deployed. The higher the base unit is located, the better. An upstairs room is ideal. The following points should be considered:

- It should be within easy reach of a mains socket and a telephone socket. A new-style telephone socket is needed for this product. If you do not have one, call us on **Freefone 0800 800 150**.
- Try to avoid locations near metallic obstructions or electrical appliances, such as TV sets, fridges, computers, fluorescent lights, radiators, metal pipes and metal window frames.
- The Freestyle 1200 can be wall mounted by using the bracket and screws supplied; *see page 49*.

Using your Freestyle 1200 telephone

Making and receiving calls

The handset range is up to 250 metres from the base unit in ideal conditions. If you start to go out of range while using the phone, you will hear warning beeps. If you do not come back in range, your call will be disconnected.

To make a call



- Lift the handset off the base. Press the **TALK** button. The **TALK** light comes on and the handset buttons illuminate. The **IN USE** light on the base unit comes on.
- Listen for the dialling tone.
- Dial the number you want.

*If you do not hear a dialling tone after pressing the **TALK** button, wait a few seconds. On a few exchanges, there may be a delay.*

To end a call



- Press the **TALK** button.

Or

- Replace the handset on the base.

To receive a call


When the phone rings:

- If your handset is on the base unit, simply pick it up to answer the call.

Or



- If your handset is off the base, press the **TALK** button to answer the call.

 *An Inductive Coupler has been built into the handset to improve sound quality for people using hearing aids. Switch your hearing aid to T and adjust the position of the handset until you get the best reception.*

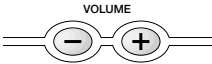
To use the channel seeker button



Your Freestyle 1200 automatically scans the available radio channels for quality of reception, and selects the best one to use.

If you experience interference during your call, press the **CHANNEL SEEKER** button (on the side of the handset) to select a different channel.

To adjust the handset ringer volume

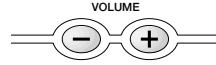


When the handset *is not* in use you can adjust the ringer volume:

- Press the **+** button (on the side of the handset) to increase the handset ringer volume. The handset rings once to indicate the volume.
- Press the **-** button to decrease the handset ringer volume.

The lowest setting will turn the handset ringer off.

To adjust the speech volume



During a conversation you can adjust the volume of the incoming caller:

- Press the **+** button (on the side of the handset) to increase the speech volume.
- Press the **-** button to decrease the speech volume.

Last number redial

Freestyle 1200 remembers the last number called and enables easy redialling.

To redial the last number called



- Press the **TALK** button and wait for a dialling tone.
- Press the **REDIAL** button. The number is dialled automatically.

If the length of the last number called is more than 32 digits, then the whole number will not be redialled.

*If **REDIAL** is not the first button pressed in sequence, it will then function as a **PAUSE** button.*

Using the memory to store and dial numbers

Your Freestyle 1200 handset can store up to ten separate phone numbers. You can then dial each number by pressing just two buttons.

To store a number in the memory



- Press the **QUICKDIAL** button.
- Press one of the **0-9** buttons to set the location code under which the phone number will be stored.
- Dial the number you want to store. A maximum of 20 digits can be stored in each location.
- Press the **QUICKDIAL** button. You hear a confirmation beep. The number is stored.

Repeat these steps for any other numbers you want to store, using a different **0-9** location code for each one.

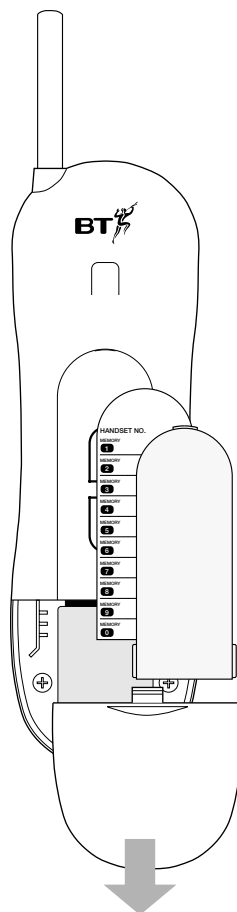
Storing a number in the memory automatically overwrites any previous number stored under the same location code.

*Stored numbers can include switchboard and network services that use the **★** and **#** buttons as well as **PAUSE** and **RECALL** functions.*

Quickdial directory label

Use the handset's Quickdial directory label to keep a record of which 0-9 location code you have used for each number.

You can take out the label by removing the handset battery compartment cover and sliding out the label's clear plastic cover.



To dial a stored number



- Press the **TALK** button.
- Press the **QUICKDIAL** button.
- Press the **0-9** location code under which the number you want is stored. The number is dialled automatically.

To store a number of more than 20 digits



- Press the **QUICKDIAL** button.
- Press one of the **0-9** buttons to set the location code under which your phone number will be stored.
- Dial the first 20 digits.
- Press the **QUICKDIAL** button. You hear a confirmation beep. The number is stored.
- Press the **QUICKDIAL** button again.
- Press another **0-9** button to select a second location code under which to store the remaining digits.
- Dial the remaining digits.
- Press the **QUICKDIAL** button. You hear a confirmation beep. The rest of the number is stored.

To dial a stored number of more than 20 digits



- Press the **TALK** button.
- Press the **QUICKDIAL** button, then the first **0-9** location code number. The number begins dialling automatically.
- When the first part of the number has been dialled, press the **QUICKDIAL** button again, then the second **0-9** location code number. The rest of the number is dialled.

*You can mix manual and memory dialling as required. For example, you can dial the area code **0181 380** from the memory and then complete the number manually.*

To change a stored number

Any existing number stored in the memory can be overwritten by entering a new number under the same location code. Simply follow the steps shown in 'To store a number in the memory', page 12.

To clear a stored number

- Press the **QUICKDIAL** button.
- Press the **0-9** location code.
- Press the **QUICKDIAL** button again.
- You hear a confirmation beep.

Using the Secrecy button

During a call, you may want to say something to another person nearby without your caller hearing you.



SECRECY

- Press the **SECRECY** button. The **TALK** light flashes. You can hear the caller, but they cannot hear you.
- Every 7 seconds the handset beeps to let you know there is a call on hold.
- Press the **SECRECY** button again to resume your conversation. The **TALK** light stops flashing.

Using the Intercom

Your Freestyle 1200 lets you hold a conversation between the handset and base unit.

To call the base unit from the handset

At the handset:



- Press the **INTERCOM** button on the handset. The **INTERCOM** light and the backlit keypad come on and flash. The base unit **INTERCOM** light flashes and both the handset and base unit ring.

If the base unit does not reply to an intercom call, press the **INTERCOM** button again to cancel the call.

At the base unit:



- Press the **INTERCOM** button and speak into the microphone. The **INTERCOM** light stops flashing but stays on.

Ending an intercom call

- Press the **INTERCOM** button on the handset or base unit. Both **INTERCOM** lights on the handset and base unit go out.

To call the handset from the base unit

At the base unit:



- Press the **INTERCOM** button on the base unit. The base unit **INTERCOM** light flashes and both the handset and base unit ring.

If the handset does not reply to an intercom call, press the **INTERCOM** button again to clear the call. You cannot make an intercom call if the handset is busy.

At the handset:



INTERCOM

- Press the **INTERCOM** button and speak. The **INTERCOM** light stops flashing but stays on.

Ending an intercom call:

- Press the **INTERCOM** button on the handset or base unit. Both **INTERCOM** lights on the handset and base unit go out.

You cannot use the intercom while a call is in progress. The intercom will beep for 60 seconds and then automatically cut off if not answered.

To adjust the INTERCOM loudspeaker volume at the base unit



- Press the left-hand side of the **VOLUME** switch to lower the volume.
- Press the right-hand side of the **VOLUME** switch to raise the volume.

*If there is an incoming call when using the intercom, the base unit and handset will ring. To take the call, press the **TALK** button on the handset. The intercom call is cut off automatically.*

Changing the telephone settings

To set the base unit ringer volume

(Located on the underside of the base unit)



You can set the base unit ringer volume to **HI**, **LO** or **OFF**. If the base unit ringer is switched to **OFF**, the handset will still ring provided the handset ringer is not switched to **OFF**.

To set the tel mode switch

(Located on the underside of the base unit)



The **TEL MODE** switch selects tone or pulse dialling and earth or time break recall:

- **T-TB** – Your Freestyle 1200 is preset to this position. Most modern exchanges use tone dialling and time break recall for faster dialling, and for services such as BT Select Services and telephone banking.

- **T-E** – This setting is for use if you are connected to a tone dialling PBX (Private Branch Exchange) that uses earth recall.
- **P-E** – If you dial a number when your Freestyle 1200 is set to **T-TB** or **T-E** and you continue to hear the dialling tone, you may be connected to an older pulse dialling exchange. Set the switch to **P-E** (pulse dialling).

To switch from pulse to tone dialling during a call



If you are connected to a pulse dialling exchange, you can still use services such as phone banking that require tone dialling.

- Call the telephone number you require in pulse mode as usual.
- When you have been connected, press the ★ button on the keypad to set your telephone to tone dialling for the duration of the call.
- When you hang up, your Freestyle 1200 will automatically switch back to pulse dialling.

To insert a pause



With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line. If so, press the **REDIAL** button to insert a pause before keying in the telephone number.

To use the recall button



This button signals either time break recall or earth recall depending on the setting of the **TEL MODE** switch. If you are connected to a PBX (Private Branch Exchange), contact your PBX supplier for further information.

Using your Freestyle 1200 answering machine

You can operate your Freestyle 1200 answering machine from the handset the base unit or from another telephone.

Your Freestyle 1200 can digitally record up to 14 minutes of messages, with each incoming message lasting a maximum of 3 minutes. Your Freestyle 1200 gives you two message mailboxes so that you can separate your incoming messages. This is basically the equivalent of three answer machines in one unit, where callers are prompted to select the relevant mailbox in which to leave their message.

Using the standard setting

Your Freestyle 1200 has a preset outgoing message that callers will hear. You can use this preset message or record your own message for a more personal greeting; see page 20.

The pre-set message is “*Hello, your call cannot be taken at the moment so please leave your message after the tone.*”

Using the message mailboxes

Your Freestyle 1200 has two message mailboxes. For example, mailbox 1 could be for business messages and mailbox 2 for personal messages. Equally you could allocate one mailbox to a colleague or someone else in your family.

In your outgoing message you can tell callers which mailbox they should use. The caller simply presses **1** or **2** on their phone’s keypad after the tone. This selects either mailbox 1 or 2.

The caller will then hear the prompt “*So please leave your message after the tone.*”

For example if you want mailbox 1 for John’s messages and mailbox 2 for Jane’s messages your outgoing message might sound like this:

“Hello, we cannot take your call at the moment. To leave a message for John, press 1, or for Jane, press 2, immediately after the tone.”

If the caller does not press 1 or 2 before leaving their message, neither of the mailboxes will be selected and the message will be recorded in the ‘standard’ answering machine mailbox.

Base Unit message display

<i>Display</i>	<i>Definition</i>
(Blank)	The unit has no power.
00-59	The current message number.
PA	The playback of messages has been paused.
--	Answering machine is switched off.
FL	Memory full. You must delete some messages before new messages can be recorded.
PL	Outgoing message is playing.
CL	Clock not set.
r (flashing)	Recording.
t5	When accessing the answer delay setting.
R (flashing)	During remote access.
8-0	Countdown at end of messages.

Recording your outgoing message

Your Freestyle 1200 has a preset outgoing message that callers will hear. You can use this preset message or record your own message for a more personal greeting.

To listen to the outgoing message

- Remove the battery cover lid to access the appropriate buttons.



- Press the **OUTGOING MESSAGE** button. The currently set outgoing message is played.

To record your own outgoing message



- Press and hold the **OUTGOING MESSAGE** button. The machine announces: *“Please speak after the tone. To end recording, release the button.”*
- Start speaking your message after the tone. Speak into the microphone which is located next to the **ANSWER ON/OFF** button.

For a good quality recording, speak clearly and continuously about 20cms from the microphone. Make sure there is no background noise.

- The display shows *r*.
- Stop recording by releasing the **OUTGOING MESSAGE** button. The machine announces: *“Your outgoing message is...”* and plays back your message.
- To cancel playback, press the **STOP** button.

Remember

If you wish callers to leave their messages in a particular mailbox, tell them in your outgoing message to press 1 or 2 on their phone before speaking.

To check your outgoing message



- Press the **OUTGOING MESSAGE** button. Your outgoing message is played.

To delete your outgoing message



- Press the **OUTGOING MESSAGE** button.
- The currently set outgoing message is played.



- Press the **DELETE** button while the message is being played. The message stops playing and the machine announces: *“Your outgoing message is...”* and the pre-recorded outgoing message is played.

Additional pre-set messages

In addition to the preset outgoing message, your Freestyle 1200 provides set outgoing messages for various situations.

When the maximum recording length of 3 minutes for each call has been reached the caller hears, *“Thank you for calling.”* before the line is disconnected.

When there is less than 40 seconds recording capacity left, your caller hears: *“Please complete your call within ‘x’ seconds.”*

When the recording memory is full or there is less than 15 seconds recording capacity left, your caller hears: *“Hello, your call cannot be taken at the moment and you cannot leave a message so please call later.”*

When the recording capacity is full, your caller hears: *“Thank you for calling.”*

Setting the day and time

Your Freestyle 1200 automatically adds the day and time to all messages and memos.

When you switch on your Freestyle for the first time, the clock is set to Saturday 12:01. You can change the day and time as required. The display will show CL until the clock has been set.

To set the day and time

- Remove the battery cover lid to access the appropriate buttons.



- Press and hold the **DAY** button. The currently set day is announced.
- Release the **DAY** button.



- Press the \lll or \ggg button until the day you want is announced.



- Press the **CODE/SET** button. The machine announces *“(Day) set”*.



- Press and hold the **HOUR** button. The currently set hour is announced. Your Freestyle uses a 12-hour clock.
- Release the **HOUR** button.
- Press the ◀◀ or ▶▶ button until the hour you want is announced.
- Press the **CODE/SET** button. The machine announces “(Hour) set”.



- Press and hold the **MIN** button. The currently set minute is announced.
- Release the **MIN** button.
- Press the ◀◀ or ▶▶ button until the minute you want is shown on the display.
- Press the **CODE/SET** button. The machine announces “(Minutes) set”.
- The date and time is now set.

If you do not press a button for 20 seconds, your Freestyle 1200 automatically stops the process and reverts to the last date and time set.

*Pressing the **STOP** button immediately returns the machine to standby.*

To check the day and time



- Press the **DAY** button. The currently set day and time is announced.

Switching the answering machine on and off

If you do not wish callers to leave a message, you can switch your answering machine off.

To switch the answering machine on and off



- Press the **ANSWER ON/OFF** button. The machine announces “Answer On” or “Answer Off” accordingly.
- When switched on, the display indicates the number of messages recorded.
- When switched off, the display shows -- alternating with the number of messages recorded.
- If the capacity is full, the display shows the number of messages recorded, alternating with *FL*.

Recording a memo

You can record a memo message onto your Freestyle 1200 to be played back later. Memos can be played back later. Memos can be recorded on the standard answer machine or in either of the two mailboxes. Memo messages appear on your Freestyle 1200's display as incoming messages, so the message display will indicate that messages have been left.

To record a memo message on the answer machine

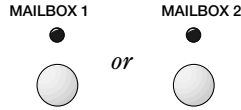
Memos can be any length up to the memory capacity.

MEMO



- Press and hold the **MEMO** button. The machine announces, *“Please speak after the tone. To end recording, release the button.”* The display flashes τ .
- When you have finished your message, release the **MEMO** button to end recording. The machine will beep.

To record a memo in a mailbox



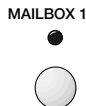
- Press and hold either of the **MAILBOX** buttons. The machine announces, *“Please speak after the tone. To end recording, release the button.”* The display flashes τ .
- When you have finished your message, release the **MAILBOX** button to end recording. The machine will beep.

Playing messages and memos

Your Freestyle 1200 shows the number of messages (or memos) you have in the answering machine on the message display.



If you have any messages in either of the mailboxes, the mailbox light will be lit up. If there are any new messages, the light will flash. The number of flashes indicates the number of messages.



You can also set your Freestyle 1200 to beep when you have new messages. See 'Message alert' on page 27.

To play messages and memos



- Press the **PLAY/PAUSE** button. The machine announces the number of messages recorded and then plays them.

To play messages and memos in the mailboxes



- Press the appropriate **MAILBOX** button. The machine announces the mailbox number and the number of messages recorded and then plays them.

To play new messages and memos only

Your Freestyle 1200 can play only the new messages and memos recorded since your last playback.



- Press and hold the **PLAY/PAUSE** button until the machine announces the number of new messages. Only the new messages are then played back.

To stop playback



- Press the **STOP** button. Any messages previously deleted will be saved.

To pause playback



During playback:

- Press the **PLAY/PAUSE** button. Playback stops.
- The display flashes *PR*.
- Every 10 secs the unit beeps to indicate there is a playback pause.
- To resume playback, press the **PLAY/PAUSE** button again.


Your Freestyle 1200 cannot record an incoming message during playback.

To skip forward and backwards through your messages


During playback, you can skip backwards and forwards through your messages.

During playback:



- Press and hold the  button to fast forward through your messages. The display shows *FF*. If you try to skip past the last message, the machine announces “*End of messages.*”



- Press and release the  button to skip back through your messages.

To delete all messages

When all the messages and memos have been played, the machine announces “*End of messages*” and the message display will begin a countdown from 8 to 0.



- Press the **DELETE** button during the countdown. The machine announces “*All messages deleted*” followed by a confirmation beep.

If you do not press the **DELETE** button, the messages will not be deleted and you can replay them again later.

To delete individual messages

- Play the message you want to delete.



- Press the **DELETE** button. The machine announces “*Message deleted.*”
- The messages selected for deletion will be deleted after the countdown from 8-0. If **STOP** is pressed during the countdown the deleted messages will be restored.

When the recording capacity is full

Your Freestyle 1200 has a total capacity of 14 minutes (including the outgoing message) or a maximum of 59 messages. When the machine is full, the display will flash *FL*. No more messages will be recorded and the answering machine will switch off.

Incoming callers will hear the message “*Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later.*”



Answer delay

You can adjust the number of times your Freestyle 1200 will ring before the answering machine takes the call. The original setting is for 6 rings. You can change this to any number of rings between **2** and **9** or to **TIME SAVER**.

Time Saver is used to save you time and the cost of a phone call when ringing your machine from another phone to pick up your messages. Your Freestyle 1200 answers after 2 rings if you have new messages or after 6 rings if you don't. So you can choose to hang up if you hear more than 2 rings.

To set the answer delay



- Press and hold down the  button. The machine announces the current setting and then starts giving you the alternative settings.
- Release the  button when the setting you want is announced. the machine then confirms the setting. For example, if you select Time Saver, you will hear: “*Answer delay: Time Saver*”, or for 6 rings, “*Calls will be answered after 6 rings.*”

Call screening and intercept

When the answering machine is switched on, you can listen to a caller leaving their message over the loudspeaker.



You can also listen at the handset by pressing the **SCREEN** button. Press the **TALK** button on the handset to interrupt the call and speak to the caller.

Adjusting the speaker volume

The volume level ranges from \bar{U} to H , where \bar{U} is the lowest volume and H the maximum. The display shows the level when you press the **VOLUME** button.

To adjust the loudspeaker volume



- Press the large speaker on the **VOLUME** button to raise the sound level. You hear a beep increasing in volume as you continue to press the volume button.

- Press the small speaker on the **VOLUME** button to lower the sound level.

Although you use the same button to adjust the level, the intercom volume is set separately (and only during an intercom call) from the message/memo playback volume.

Message alert

When new messages have been received, your Freestyle 1200 will beep every 10 seconds. The volume of the beep is at the volume you have set for the loudspeaker.

To switch the message alert on or off
When the answering machine is switched off:



- Press and hold the **⏪** button. The machine announces, “*Message alert off/on*” as appropriate.

Resetting the answer machine

- Remove the battery cover lid to access the **RESET** button.



Pressing the **RESET** button resets the microprocessor but will not affect any of the numbers you have stored in the memory, messages recorded or your PIN code.

Operating the answering machine from the handset

You can listen to your messages and operate a number of answering machine functions from the handset.

To operate the answering machine from the handset



- Press the **SCREEN** button. This connects the handset to the answering machine.
- The handset beeps, the keypad lights up and the **TALK** light flashes.
- Once you hear the second confirmation beep you may continue with the following options.

To play/pause messages



- Press the **2** button. You hear the announcement, "*You have 'x' messages*" and starts to play them. You hear the messages through the handset earpiece.
- Press the **2** button to pause.
- Press the **2** button to play messages again.

To skip back through your messages



- Press the **4** button.

To skip forward through your messages



- Press the **6** button.

To delete the current message



- Press the **5** button.

To delete all messages



- Press the **5** button after the announcement "*End of messages.*"

Remote access

Your Freestyle 1200 allows you to switch on and operate your answering machine from another phone.

Your Freestyle 1200 has a security PIN code which must be entered when remotely accessing the answering machine. This ensures your messages are private and can be accessed only by the users who know the security code. Your Freestyle 1200 answering machine has a preset security code of **000**.

To change the security code

- Remove the battery cover lid to access the **CODE/SET** button.



- Press and hold the **CODE/SET** button until the machine announces "*Security code setting...first digit*".
- Release the **CODE/SET** button.



- Press the |◀◀ or ▶▶| button to change the number until you hear the number you want for the first digit of the code.
- Press the **CODE/SET** button. The machine will announce "*(Number) set*" and then "*Second digit*".

- Press the |◀◀ or ▶▶| button to change the number until you hear the number you want for the second digit of the code.
- Press the **CODE/SET** button. The machine will announce "*(Number) set*" and then "*Third digit*".
- Press the |◀◀ or ▶▶| button to change the number until you hear the number you want for the third digit of the code.
- Press the **CODE/SET** button. The machine announces "*Your security code is... (Number, Number, Number)*".

Note your security code below:

<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------

If you make a mistake, the machine will announce “Error” and reset itself to the previous security code.

To check your security code



- Press the **CODE/SET** button. The machine will announce and display the current security code.

Switching the answering machine on

To remotely switch on your answering machine

- Dial your phone number.
- After 20 rings, the machine will automatically switch on and answer the call.
- You can now hang up, leave a message or enter your security code to operate the answering machine's functions. The answering machine remains on and will take new incoming calls.

If the machine is switched off because the recording capacity is full:

- Dial your phone number.
- After 20 rings the machine answers and you hear,

“Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later.”

- Enter your security code to access the remote functions. You will have to delete some of your messages after hearing them, if you want the answering machine to remain on.

Accessing the answering machine

To access your answering machine from another phone

- Dial your phone number



- When you hear your outgoing message press the ★ button. The machine announces *‘Please enter your security code.’*
- Enter your security code.
- If the security code is correct you hear, *“You have ‘x’ new messages”* and the messages are played back. If there are no new message you hear *“You have no new messages.”*
- At the end of the last message, the machine announces, *“End of messages”*, then *“To hear main menu, press 1, to delete all messages press 5.”*

- If you enter the wrong security code the machine announces *“Incorrect security code. Please enter your security code.”* You have another chance to enter the security code. If it is wrong a second time, the machine ends the call.

Operating the answering machine

When you have accessed your answering machine, you can operate using the keypad numbers on the phone you are using.

The main menu

The main menu lets you operate a range of answering machine functions. Simply follow the instructions as announced:

- “To play all messages, press 2”*
- “To play new messages, press 3”*
- “To skip back during messages, press 4”*
- “To delete during messages, press 5”*
- “To skip forward during messages, press 6”*
- “To play outgoing message, press 8”*
- “To record a new outgoing message, press 9”*
- “To set answer on or off, press 0”*
- “To access voice mailboxes, press ★”*
- “To hear main menu, press 1”*

To remotely access your voice mailbox

Having already accessed the main menu:



- Press the ★ button on the keypad.
- The machine announces, *“For voice mailbox 1, press 1; for voice mailbox 2, press 2”*
- Press the Voice Mailbox number you want. The machine announces the Voice Mailbox menu as follows:

- “To play all voice mailbox messages, press 2”*
- “To play new voice mailbox messages, press 3”*
- “To skip back during messages, press 4”*
- “To delete during messages, press 5”*
- “To skip forward during messages, press 6”*
- “To hear voice mailbox menu, press 7”*
- “To hear main menu, press 1”*

- Press 2 or 3 as instructed. The machine announces: *“Voice mailbox 1 (or 2), you have ‘x’ new messages.”* Any messages are then played back.

The machine then announces:

- “To hear voice mailbox menu, press 7”*
- “To delete all voice mailbox 1 (or 2), press 5”*

If no instructions are given within 8 seconds, you hear, *“Thank you for calling”* and the machine hangs up.

BT Select Services

If you are connected to a digital exchange, you can subscribe to a range of BT Select Services. If you wish to subscribe to any of these services contact us on **Freefone 0800 800 152** business, **150** residential, 8am to 6pm, Monday to Friday.

Call Return (1471)

This service lets you easily find who called your number last.

To use the 1471 feature



- Press the **TALK** button and wait for a dialling tone.
- Press the **1471** button. You hear the number of your last caller announced and the time they called. If a call is made and the caller withholds their number, the time of the call is still stored but not the number.
- Press the **TALK** button again – or replace the handset on the base – to return to standby.

To withhold your own number

*Dial **141** before you dial the number you want. You will need to do this even if you are ex-directory.*

Call Waiting

If an incoming call arrives while you are already engaged on a telephone call, you will hear a soft beep every 5 seconds (this beep is not audible to the person you are speaking to).

Instead of the engaged tone, the second caller will hear an announcement to hold on as you are aware that there is a second call.

To use Call Waiting



- You can answer the second call, without disconnecting your first caller, by pressing the **CALL WAITING** button. The first caller will be put on hold.

- When you have spoken to the second caller you can return to the first caller by pressing the **CALL WAITING** button again. You can switch back and forth between the two calls without disconnecting either if you wish.
- If you wish to disconnect the first call press the **TALK** button after speaking to the first caller.
- The handset will then ring. Press **TALK** button again and continue with the second caller.

The second caller will only be charged for their call from the moment you answer and not while they are waiting for your initial contact.

Other services

- Call My Bill
- Call Barring
- Call Diversion
- Charge Advice
- Reminder Calls
- Three-way Calling

For more information about these Select Services, call BT on **Freefone 0800 800 150** for residential or **152** for business. If you are not on the BT network, please ask your telecommunications supplier for information on their services.

Freestyle 90/130/1200

Additional Handsets

You can buy and use up to 3 Freestyle additional handsets with your Freestyle 1200 to extend your phone system, without needing to install extension sockets for each new phone.

Each additional handset is supplied with its own charger and user instructions, but the following information will tell you how to register and use an additional handset with your Freestyle 1200.

Registering your handset

You must register your Freestyle additional handset before it can be used with your Freestyle base unit.

Make sure that each additional handset is registered with a different number (2, 3 or 4) so it can be identified from other additional handsets.

To register an additional handset



- Press *and hold* the **INTERCOM** button on the base unit for 5 seconds. The base unit will beep and the **IN USE** light will flash.
- When the **IN USE** light begins to flash, release the **INTERCOM** button and place the additional handset on the base unit.

*Your additional handset must be placed on the base unit within five seconds of the **IN USE** light flashing.*

- Your additional handset is registered automatically and you will hear a confirmation beep and the **IN USE** light will stop flashing.

To erase a registration code

- Press the **QUICKDIAL** button.
- Press the **CHANNEL SEEKER** button.
- Press the ★ button four times.
- Press the **QUICKDIAL** button.
You will hear a confirmation beep. The old registration code is now erased and you can re-register your additional handset following the procedure below.

To re-register an additional handset

If necessary, you can re-register your additional handset by simply following the steps described in 'To register an additional handset' on the previous page.

Before re-registering, the old registration code must first be erased.

To check that your additional handset is registered correctly

- Lift the additional handset.
- Press the **TALK** button.
- The **IN USE** light on the base unit will come on.
- Listen for the dial tone.

If you do not hear a dial tone, your additional handset is either out of range of your Freestyle 1200, the Freestyle 1200 phone line cord is not plugged in, it has not been

registered properly or you may have purchased the wrong handset - check that your handset has item code: 871267. This can be found on the side of your giftbox.

Setting the handset number

Each additional handset must be assigned an identity number (2, 3 or 4). Your Freestyle 1200 handset is already numbered as **HANDBET 1**. Additional handsets can then be numbered as they are added.

Your Freestyle additional handset is pre-set to handset number 2.

To set a handset identity number

- Press the **QUICKDIAL** button.
- Press the **SECURITY** button.
- Enter the identification number (2-4) using the keypad.
- When you have entered the number, press the **QUICKDIAL** button.
- You will hear a beep confirming that the new number has been stored.

Make a note of the identification number by writing it on the handset's directory label.

Basic use of Freestyle additional handsets

Like all cordless phones, the Freestyle additional handset must be charged for 24 hours before initial use.

Basic operation of additional handsets is the same as that of your Freestyle 1200 handset.

You cannot control the answering machine from the 90/130/1200 additional handset, and it does not have the call screening facility.

The handset range is up to 250 metres from the base unit in ideal conditions. If you start to go out of range while using the phone, you will hear warning beeps. If you do not come back in range, your call will be disconnected.

To make a call

- Lift the handset off the charger.
- Press the **TALK** button. The **TALK** light comes on and the handset buttons illuminate.
- Listen for the dialling tone.
- Dial the number you want.

*If you do not hear a dialling tone after pressing the **TALK** button, wait a few seconds. On a few exchanges, there may be a delay.*

To end a call

- Press the **TALK** button *or* replace the handset.

Transferring calls between handsets

Whilst on a call (ie. in talk mode):

- Press the **SECURITY** button.
- Enter the number of the handset you want to transfer the call to. The specified handset will ring.
- To answer the call, press the **TALK** button.

*If the call is not answered, it is returned to the original handset after 30 seconds. The original handset will ring to let you know if this has happened. To avoid having to wait 30 seconds for the call to be returned, you can press the **TALK** button to cancel the transfer of the call.*

Help

If you have any problems using your Freestyle 1200, this section will give you the most common, easy-to-follow solutions.

<i>Telephone problems</i>	<i>Possible cause</i>	<i>Solution</i>
<ul style="list-style-type: none"> • No dialling tone. • Telephone will not dial out. • Telephone cannot receive calls. • Beeps six times and drops calls. 	<p>Telephone not connected to telephone line.</p> <p>Mains disconnected and back-up battery is not installed or is flat.</p> <p>Power cut, and back-up battery is not installed or is flat.</p> <p>Handset battery pack is discharged.</p>	<p>Replace handset on base unit for 10 seconds and try again. If this does not work, disconnect the handset battery from the handset for 10 minutes. Also disconnect the mains power and back-up battery. Then reconnect the battery and reconnect the base unit to the mains, then replace the handset on the base unit for 10 seconds and try again.</p> <p>Plug the telephone into the telephone line.</p> <p>Reconnect, and install or replace the back-up battery.</p> <p>Wait until the power is restored and install or replace the back-up battery.</p> <p>Place the handset on the base unit and recharge it for 24 hours, ensuring the CHARGING light is on.</p>
<ul style="list-style-type: none"> • You have dialling tone but the telephone will not dial out. 	<p>You may be trying to use tone dialling on a pulse dialling exchange.</p> <p>You are connected to a PBX and are not dialling the access code.</p>	<p>Set the mode switch to P-E (pulse dialling).</p> <p>Use the PBX access code.</p>
<ul style="list-style-type: none"> • Handset does not ring. • No lights on handset. 	<p>Handset battery pack is discharged.</p>	<p>Place the handset on the base unit and recharge it for 24 hours.</p>
<ul style="list-style-type: none"> • Handset does not ring, but lights show on the handset. 	<p>The handset ringer may be set to its minimum setting.</p>	<p>Increase the handset ringer volume.</p>

<i>Telephone problems</i>	<i>Possible cause</i>	<i>Solution</i>
<ul style="list-style-type: none"> • Base unit does not ring but lights show on base unit. 	<p>Telephone is not connected to the telephone line.</p> <p>The base ringer switch is set to OFF.</p> <p>Line fault or faulty socket.</p>	<p>Plug the telephone into the telephone socket.</p> <p>Set the base ringer switch to HI or LO.</p> <p>Try the telephone on another socket or another line. If the telephone works, contact BT or your telephone network operator for repairs to the line or socket.</p>
<ul style="list-style-type: none"> • Base unit rings too loudly / softly. 	<p>The ringer switch on the base unit is set to HI or LO.</p>	<p>Set the ringer switch on the base unit accordingly.</p>
<ul style="list-style-type: none"> • Neither base or handset ring, but lights show on base and handset. 	<p>The ringer volumes on both the handset and base unit could be set to minimum.</p> <p>Check the REN (see page 42). If you connect too many telephones or devices to your line, they may not all operate correctly.</p> <p>If your telephone is connected to an extension socket, it may have been connected incorrectly.</p>	<p>Increase the ringer volume on the base unit and handset.</p> <p>If the REN exceeds 4, disconnect one or more telephones or devices.</p> <p>Check with your telephone engineer that the extension socket has been installed correctly.</p>
<ul style="list-style-type: none"> • Callers are faint. • Interference. • Buzzing. • Whooshing. 	<p>The base unit telescopic aerial is not extended as high as possible.</p> <p>You are moving out of range.</p> <p>Radio channel interference.</p>	<p>Extend the base unit telescopic aerial as far as possible.</p> <p>Move closer to the base unit.</p> <p>Press the CHANNEL SEEKER button on the handset, to select a clearer channel.</p>
<ul style="list-style-type: none"> • Echoing. • Tinniness. 	<p>Radio channel interference.</p> <p>The base unit or the handset are too close to electrical equipment or metal obstructions.</p>	<p>Press the CHANNEL SEEKER button on the handset, to select a clearer channel.</p> <p>Relocate the base unit or move around with the handset until reception improves.</p>
<ul style="list-style-type: none"> • No Quickdial store. 	<p>You may be trying to store the number with the TALK light on.</p>	<p>Ensure that the TALK light is off before storing the number.</p>
<ul style="list-style-type: none"> • No number stored on 1471, and/or CALL WAITING. 	<p>Stored number may have inadvertently been overwritten.</p>	<p>Press the QUICKDIAL button, press the relevant Select Services button, then press the QUICKDIAL button again. This will reset the button.</p>

<i>Telephone problems</i>	<i>Possible cause</i>	<i>Solution</i>
<ul style="list-style-type: none"> • Call appears to have been cut off after pressing the SECRECY button. 	<p>You may have pressed a number key on the handset after pressing the SECRECY button. The current handset will try to transfer the call to another handset.</p>	<p>Wait 30 seconds; the call will return to the current handset. Or press the TALK button and the call will return immediately.</p>
<ul style="list-style-type: none"> • BATT LOW light on the handset is flashing. 	<p>The handset needs recharging.</p>	<p>Replace the handset on the base unit, ensuring that the base unit is plugged in and that the CHARGING light is on.</p>
<ul style="list-style-type: none"> • No CHARGING light on the base unit. 	<p>Dirty contacts on base unit or handset.</p>	<p>Clean the contacts with a dry cloth. Heavy soiling can be removed with a pencil eraser.</p>
<ul style="list-style-type: none"> • Back-up battery fails frequently. 	<p>Frequent power failures will drain the back-up battery.</p> <p>Unplugging the base unit from the power supply drains the back-up battery.</p> <p>Switching the mains supply off will drain the back-up battery.</p>	<p>Leave the base unit plugged in, or remove the back-up battery before unplugging.</p> <p>Do not switch off, or remove the back-up battery before switching off.</p>

<i>Answer machine problems</i>	<i>Possible cause</i>	<i>Solution</i>
<ul style="list-style-type: none"> • General problems. 	None of the answering machine functions will operate while the telephone is in use.	Ensure that the telephone is not in use before operating the answering machine.
<ul style="list-style-type: none"> • Will not record incoming messages. • Will not answer calls. 	<p>The answering machine is switched off.</p> <p>The answering machine is full.</p>	<p>Switch the answering machine on manually or by remote control.</p> <p>Delete some or all of your messages manually or by remote control, to make room for new messages.</p>
<ul style="list-style-type: none"> • Distorted outgoing message. • Faint outgoing message. • Noisy outgoing message. 	The answering machine has a very sensitive microphone. This picks up any background noise. If you record your outgoing message too quietly or from too far away the sensitivity of the microphone increases to compensate and will pick up more background noise.	Record your outgoing message at a reasonable volume 20cm away from the microphone in a quiet environment.
<ul style="list-style-type: none"> • No call screening from the base unit. • Cannot hear messages when played. 	The volume is set too low.	Press and release the end of the volume control with the larger symbol until the unit is loud enough.
<ul style="list-style-type: none"> • Back-up batteries fail frequently. 	<p>Frequent power failures will drain the back-up batteries.</p> <p>Unplugging the base unit from the power supply drains the back-up batteries.</p> <p>Switching the mains supply off will drain the back-up batteries.</p>	<p>Leave the base unit plugged in, or remove the back-up batteries before unplugging.</p> <p>Do not switch off. Or remove the back-up batteries before switching off.</p>

Need more help?

*Call the BT Cordless Phone Helpline on **Lo-call 0845 7697146** where fully trained staff can help you from 9.00am to 5.30pm Monday to Friday (calls charged at local BT rate).*

*It is not permitted to interfere with the main BT socket or wiring. If you have a problem, contact BT on **Freefone 0800 800 151** for residential or **Freefone 0800 800 154** for business lines.*

Technical information

Official approval

Your Freestyle 1200 is tested and approved for connection to public networks, provided it is used in accordance with the guidelines in this user guide.

You may connect it:

- To direct exchange lines.
- To extensions with new plug and socket arrangements provided with these direct exchange lines.
- To compatible switchboards.

You may NOT connect it:

- To shared service (party) lines.
- As an extension to a payphone.

This phone is designed for UK use only. Using it abroad may violate local radio laws.

Approval for use

The base unit is intended for use when powered from the 12V AC mains adaptor supplied, which conforms to EN60950. Any other usage will invalidate the approval

given to this apparatus if, as a result, it ceases to comply with EN60950.

Call security

Your Freestyle 1200 has its own digital security code that prevents other cordless phone owners from using your phone line. This ensures that you are charged only for calls using your phone. However, all approved cordless phones use radio signals to communicate between the base and cordless handset units. It is therefore possible that your conversations could be overheard by other people on their cordless phones, or on ordinary radios that use the same radio frequencies.

As this problem applies equally to all similar cordless phones currently available in the UK, call privacy cannot be guaranteed. However, the security coding prevents unauthorised use of your line.

You may find that your Freestyle 1200 picks up conversations from other cordless phones being used nearby. If you experience this type of interference, try changing channels using the **CHANNEL SEEKER** button on the handset.

Transmission frequencies

This cordless telephone has been designed to operate on radio frequencies which have been assigned to the exclusive use of cordless telephones. As the use of cordless telephones becomes more widespread, the quality of service obtained from this apparatus may lessen.

Transmission frequencies of available channels:

<i>Channels</i>	<i>Base Unit Tx Freq.[MHz]</i>	<i>Handset Tx Freq.[MHz]</i>
1	31.0375	39.9375
2	31.0625	39.9625
3	31.0875	39.9875
4	31.1125	40.0125
5	31.1375	40.0375
6	31.1625	40.0625
7	31.1875	40.0875
8	31.2125	40.1125

Ringer Equivalence Number (REN)

Although you may have any number of sockets, it is important to limit the number of telephones and other items of apparatus connected to the line by those sockets, to ensure that each telephone will ring. Every telephone or item of apparatus has a Ringer Equivalence Number (REN). In most cases a standard line should provide enough current for two or more telephones or items of apparatus, if the RENs add up to no more than 4.

Freestyle 1200 has a REN of 1. Any telephone provided by BT may be assumed to have a REN of 1 unless otherwise stated on the base. Even where the number of telephones has been limited, there is no guarantee that different types of telephone on the same line will ring.

Safety advice

- Don't use your Freestyle 1200 in the open air during thunderstorms. Unplug it from the telephone line and the mains socket when there are storms in your area.
- Don't use your Freestyle 1200 outdoors in the rain, or handle it with wet hands.

- Don't install the base unit near a sink, bath or shower. Electrical appliances can cause serious injury if used when you are wet or standing in water.
- Don't install the base unit where the various leads can be tripped over or walked on. This may cause injury, or damage to the leads and your Freestyle 1200.

Connection information

- Your Freestyle 1200 may be connected to public networks in the United Kingdom.
- It may also be connected to compatible switchboards. If in doubt, your switch supplier or maintainer should be able to offer help. Advice on connection to BT switching systems can be obtained by dialling BT **Freefone 0800 800 152**.

If you do not have a compatible switchboard, it cannot be guaranteed that your Freestyle 1200 will operate correctly under all possible conditions of connection.

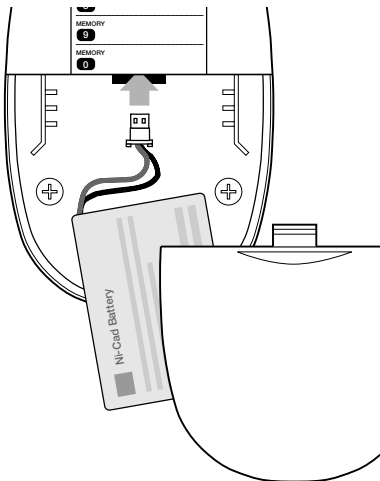
Maintenance

Installing a handset battery pack and recharging

Replacing the handset on the base unit to recharge overnight should keep the Freestyle 1200 operative for normal use. In time the handset battery pack will no longer hold a sufficient charge and should be replaced.

To change the handset battery pack

The handset battery compartment is located at the back of the handset at the lower end.



- Firmly hold the handset in both hands with the back towards you and the bottom end away from you.
- Push the depression in the battery compartment cover, inward and away from you with both thumbs, to remove it.
- Undo the plastic belt securing the battery pack.
- Remove the old battery pack by unplugging the small white plug that connects it to the handset.
- Insert the small white plug of the new battery pack. (If you look at the shape of the plug and socket, you will see that it can only be inserted one way).
- Place the battery pack in the recess, secure it with the plastic belt and refit the compartment cover.
- Replace the handset on the base unit and charge for a full 24 hours.
- The battery pack must be recycled or disposed of properly.
- Do not burn or puncture as it could release toxic material which may cause injury.

*Spare parts for your Freestyle 1200 are available from your BT shop or supplier, or you can contact us on **Lo-call 0845 7697146** from 9.00am to 5.30pm Monday to Friday.*

In the event of a power failure

During a power failure, if you have fitted a fresh alkaline back-up battery in the base unit, your telephone will continue to work for up to one hour in use or seven hours on standby.

When power has been restored, you are advised to renew the back-up battery in the base unit, though this should not be necessary if the power has only been disconnected momentarily.

Care of rechargeable battery pack

- When you first install the Freestyle 1200, or replace the battery pack, the handset must be fully charged for 24 hours before use.
- To maintain optimum charge and battery condition, the handset should be allowed to fully discharge about every four months.

- Dispose of Ni-Cd battery packs safely.
Do not puncture or burn them. They contain toxic materials which could cause injury.

General cleaning

Clean the cabinet of the handset and the base with a soft cloth slightly dampened with a mild solution of water and detergent. Charging contacts should be cleaned with a dry cloth or for heavy soiling a pencil eraser can be used.

- **Do not** clean with a wet cloth.
- **Do not** clean with abrasive materials or solvents as these may damage the unit.
- **Do not** spray aerosol cleaners onto the base or handset.

Extended periods of non-use

It is recommended that you:

- Disconnect the base unit from both mains supply and telephone line.
- Remove the back-up battery from the base unit and battery pack from the handset.
- When reconnecting, check that the **CHARGING** light on the base unit is on. Recharge the handset battery for 24 hours.

Guarantee

BT guarantees Freestyle 1200 for a year, provided that:

- The goods have only been used for their intended purpose, and have not been subjected to misuse, or been wilfully or accidentally damaged.
- The goods have not been tampered with or repaired by anyone other than BT, its staff or agents.

If you are having problems with your Freestyle 1200, read the '*Help*' section on *pages 37 to 40* of this user guide.

If you are still having problems, you can contact the BT product helpline on **Lo-call 0845 7697146** where fully trained staff can help you from 9.00am to 5.30pm Monday to Friday.

If the unit is faulty within the guarantee period, return it with proof of purchase to your supplier, for repair or replacement.

If the Freestyle 1200 needs repair outside the guarantee period, take the complete Freestyle 1200 to any BT shop for forwarding to the

repair department (there will be a carriage charge for this service).

Alternatively you can call the repair centres on **01325 304346** or **01672 564444** between 9.00am and 4.30pm, Monday to Friday. The terms of this guarantee do not affect your statutory rights.

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Wall mounting

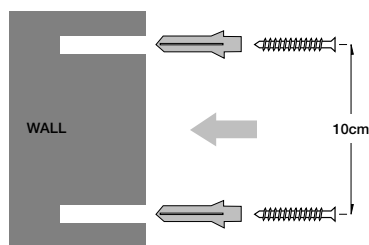
Your Freestyle 1200 can be wall-mounted by using the bracket provided.

Use the template on page 51 to mark where the screws should go into the wall.

Before you wall-mount your Freestyle 1200, check that:

- *the wall can support the weight of the base unit and handset;*
- *the position you choose leaves sufficient space so that the base unit (which is larger than the bracket) is clear of any obstruction on the wall, such as a shelf or cupboard. Room should be left so that the handset can be placed on charge without touching any obstructions.*
- *leave enough room for the aerial to be fully extended when wall mounted.*

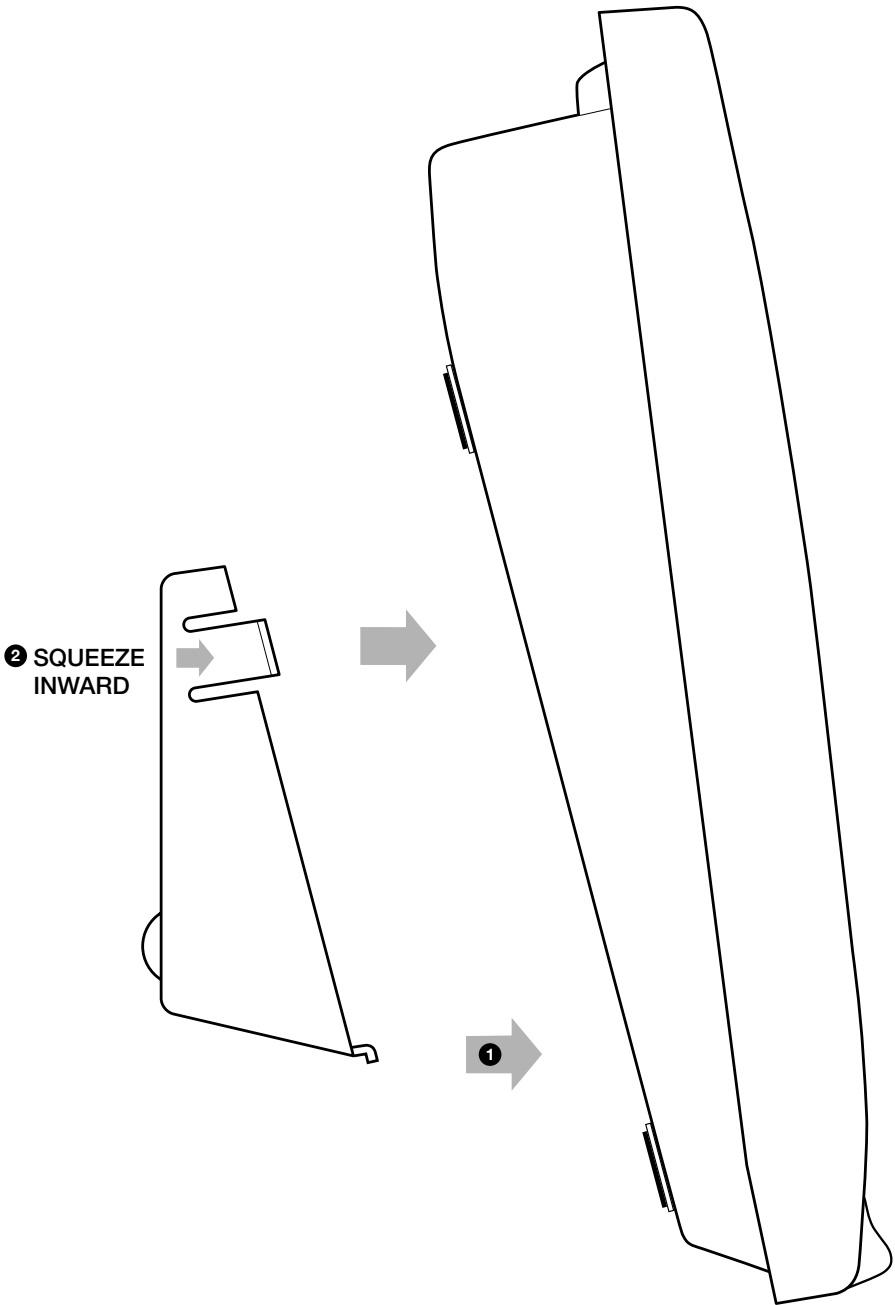
*Spare parts for your Freestyle 1200 are available from your BT shop or supplier, or you can contact us on **Lo-call 0845 7697146** between 9.00am and 5.30pm Monday to Friday.*



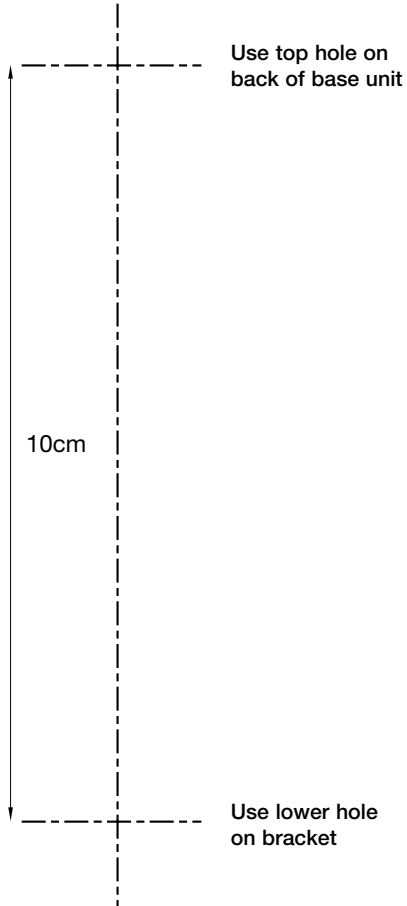
- Drill two holes for the screws and insert the wall plugs provided (if required).
- Drive the screws into the wall, leaving about 5mm free on which to mount the phone.
- Make sure that the power supply and the telephone cables are connected to the base unit, then fit the cables into the channels on the bottom of the base unit.
- Clip the bracket onto the base unit as shown on the next page.
- Hook the bottom hole of the bracket and the top hole on the back of the base unit over the screw heads.



Attach the bracket by hooking it over the screws protruding from the wall.



**TOP
Actual Size**





*Offices in Europe, North America,
Japan and Asia Pacific.*

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CE compliant to 89/336/EEC
(EMC Directive) & 73/23/EEC
(Low Voltage Directive)

APPROVED for connection to
telecommunication systems specified
in the instructions for use subject to
the conditions set out in them



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