



User Guide

BT FREELANCE 102

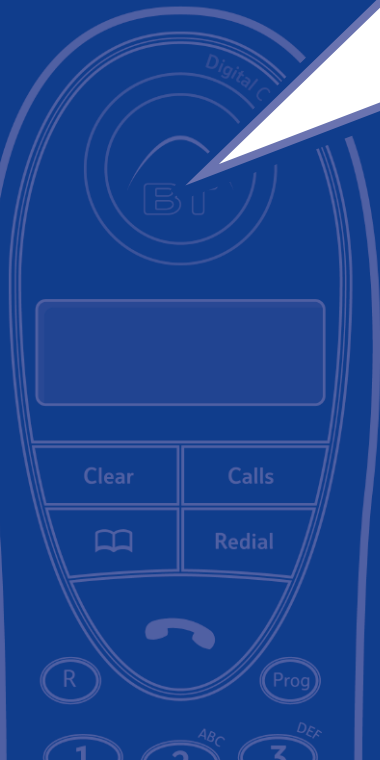


Welcome...

to your BT Freelance 102
digital cordless telephone

- Digital call clarity with up to 300m range outdoors and up to 50m indoors (in ideal conditions).
- Memory – lets you store up to 10 numbers for quick and easy dialling.
- Caller Display - lets you see who's calling and your phone stores details of the last 10 callers in a Calls list.¹
- Whilst on a call use the secrecy feature to talk to someone in the same room without your caller hearing you.
- Redial list – stores the last 10 numbers called for easy redialling.

¹ Requires subscription to a Caller Display service.
A quarterly fee may be payable.



This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in ‘Getting Started’, on the next few pages.

Need help?

If you have any problems setting up or using your BT Frealance 102, contact the Helpline on 0870 240 3962 or email bt.helpdesk@vtecheurope.com

Hearing aid?

Please note that the BT Frealance 102 works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise.

Got everything?

- BT Frealance 102 handset with belt clip
- BT Frealance 102 base
- 2 x NiMH AAA rechargeable batteries (already fitted)
- Battery compartment cover (already fitted)
- Mains power adaptor
- Telephone line cord

You will also have the following for each additional handset:

- BT Frealance 102 handset with belt clip
- BT Frealance 102 charger
- 2 x NiMH AAA rechargeable batteries (already fitted)
- Battery compartment
- Mains power adaptor (for the charger)

In this guide

Getting started

Location	.6
Setting up	.6
Setting up the charger	.8

Getting to know your phone

Handset	.9
Handset display icons	.10
Base	.11
Charger	.11

Using the phone

Make a call	.12
Preparatory dialling	.12
End a call	.12
Receiving calls	.12
Secrecy	.13
Redial	.13
Voicemail	.14
Keypad lock	.14
Ringer volume on/off	.15
Find the handset(s)	.15
Making internal calls	.15
Receiving internal calls	.16
Transferring calls	.16

Memory

Store a memory number	.17
Dial a memory number	.17
Delete a memory number	.18
Delete all memory numbers	.18

Phone settings

Ringer melody	.19
Ringer volume	.19
Earpiece volume	.20
Key beeps	.21
CallMe	.21
Store a CallMe number	.22
Switch CallMe off	.22
Change PIN code	.22
Dial mode	.23
Recall time	.23
Restore default settings	.24

Caller Display and the Calls list

Caller Display	.25
Calls list	.25
View/dial a number	.25
Delete a number	.26
Delete the entire Calls list	.26

Help27

General information

Safety information	30
Cleaning	30
Environmental	30
Product disposal instructions	31
Connecting to a switchboard	31
Dialling mode	31
Recall (R)	31
Guarantee	32
Technical information	33
How many telephones can you have?	33
R&TTE	33

Getting started

WARNING

Do not place your BT Freeland 102 in the bathroom or other humid areas.

Handset range

The BT Freeland 102 has a range of 300 metres outdoors when there is a clear line of sight between the base and the handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

Signal strength

The **Y** symbol on your handset display indicates when you are in range. When the **Y** symbol flashes the range is poor, if it is not displayed you are out of range. You should move closer to the base if this happens to ensure the full functionality of your phone.

IMPORTANT

Do not connect the telephone line until at least one of the handsets is fully charged.

The base station must be plugged into the mains power at all times.

Location

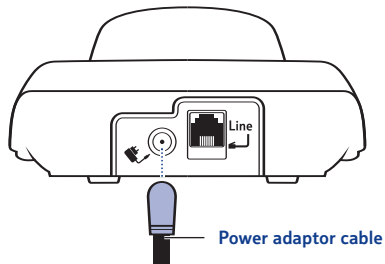
You need to place your BT Freeland 102 base within 2 metres of a mains power and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.


Your BT Freeland 102 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

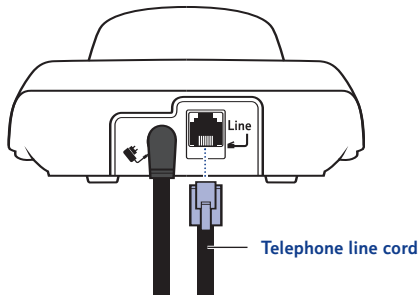
1. Plug the mains power cable into the power socket on the back of the base. Plug the other end into the mains socket and switch on.



- Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries.
- Place the handset on the base to charge the batteries for at least 16 hours.

The main handset is pre-registered to the base as -1- (Handset 1). This is shown on the display. When the handset is fully charged the display shows the  symbol.

- After 16 hours, connect the telephone line cord to the base and plug the other end into the wall socket.



Which socket?



Power socket




Telephone line socket

Talk/Standby time

Under ideal conditions, fully charged handset batteries should give about 10 hours talk time or 100 hours standby time on a single charge.

Battery low warning

If the  symbol is flashing, you will need to recharge your handset before using it.

Battery performance

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge).

New NiMH batteries do not reach full capacity until they have been in normal use for several days. Running the batteries right down at least once a week will help them last as long as possible. Fully discharged batteries will take approximately 10hrs to recharge.

IMPORTANT

Only use the power supply and telephone line cord supplied with your BT Freelance 102 otherwise the telephone may not work.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the talk/standby time of the handset. Eventually they will need to be replaced. New batteries can be obtained from the BT Freeline Helpline 0870 240 3962.

Batteries and handset may become warm during charging. This is normal.

Under no circumstances use non-rechargeable batteries. Only use NiMH rechargeable batteries with a capacity of 600mAh or higher. Using inappropriate batteries will invalidate your guarantee and may damage the telephone.

Helpline

If you are having any difficulties setting up or using your BT Freeline 102, please call the BT Freeline Helpline on 0870 240 3962 or email bt.helpdesk@vtecheurope.com

Setting up the charger

You need to place your BT Freeline 102 charger close enough to a mains power socket so that the cable will reach.

1. Plug the power adaptor cable into the underside of the charger, plug the other end into the mains wall socket and switch the power on.

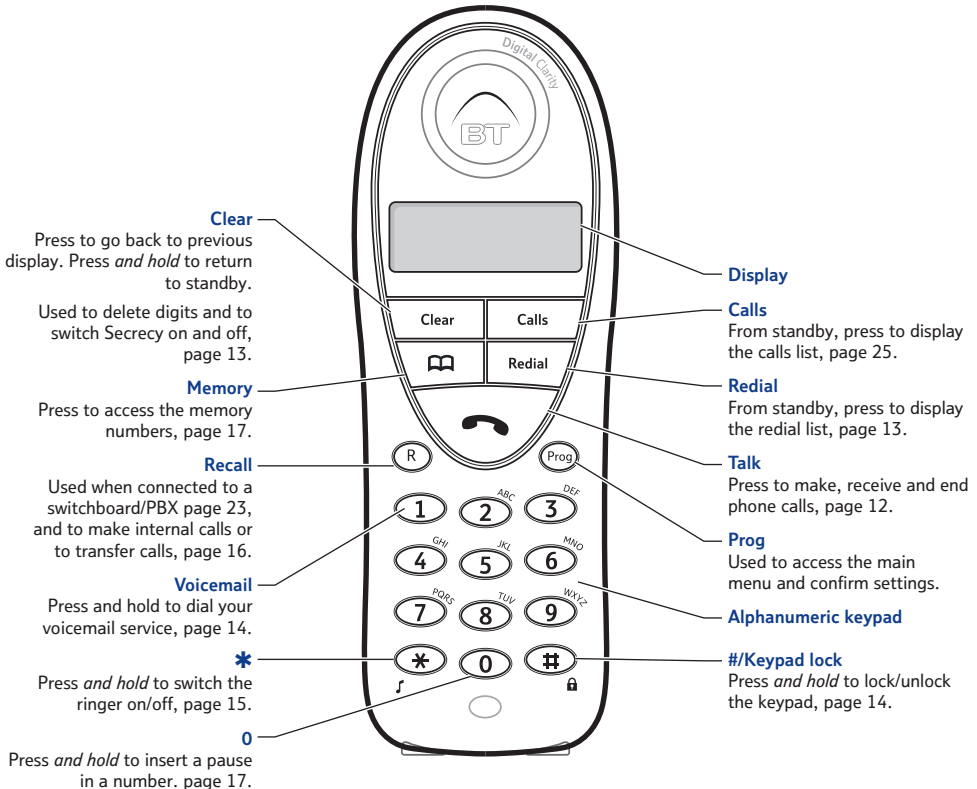


2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries.
3. Place the handset on the charger and charge for at least 16 hours.

Your BT Freeline 102 Twin is now ready for use.

Getting to know your phone

Handset



Handset display icons

These are the symbols you will see on your handset's display.



Antenna

Steady when in range. Flashing when out of range or handset is de-registered.



Handset

Steady when handset is in use.



Crossed bell

Ring volume off.



Mute

Secrecy on.



Key

Keypad lock on.



Envelope

When a call is received in the calls list



Battery

Battery empty

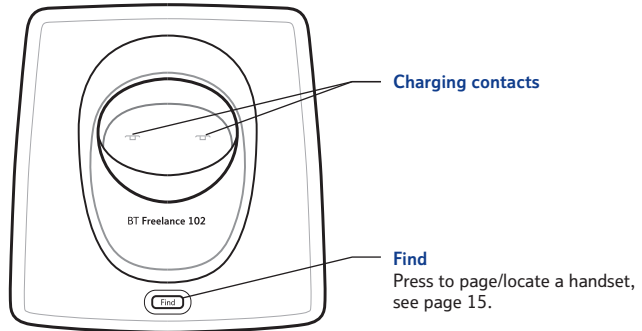


Battery half full

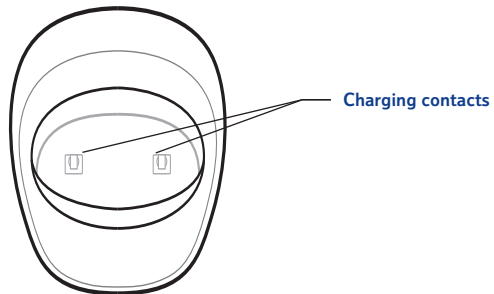


Battery full

Base



Charger





Using the phone

Call timer

Your handset automatically displays the duration of every external call. The call time will be displayed briefly when the call has ended.

Range Indicator

The  icon on the display indicates when you are in range of the base. If Searching is displayed, you are out of range and will need to move closer to the base.

Press  to delete an incorrect digit.

If you have subscribed to a Caller Display service, your caller's number will also be shown. If the number is withheld, unavailable or international the display will show -----

Internal calls

When you receive an internal call, the calling handset number will be shown on the handset display.

If two handsets are engaged on an internal call and an external call is received, beeps will be emitted at both internal handsets. The internal call has to be ended before the external call can be answered.

Make a call

1. Press .


Enter the telephone number and the number is dialled.

Preparatory dialling


Use preparatory dialling to see and check the number on the display before you dial out. The display can only show 11 digits at a time, if you enter a number with more than 11 digits, ≡ will be displayed to the left of the number to indicate more digits.


1. Enter the number first then press .

End a call

1. Press  or place the handset back on the base.

Receiving calls

When you receive an incoming call, the telephone will ring and the  icon will flash. If the ringer is set to off, the phone will not ring but you will hear one short beep tone to alert you.




1. If the handset is not in the base/charger, press  to answer the call.

Or

If the handset is on the base/charger, lift the handset to answer the call.



Secrecy


During a call, you can talk to someone nearby without your caller hearing.

1. Press . The display shows the  symbol and your caller cannot hear you.
2. Press  again to return to your caller.

Redial

Your BT Freelance 102 stores the details of the last 10 calls made into a redial list. Stored redial numbers can be up to 18 digits long.

1. Press  repeatedly to scroll and display the number you want.
2. Press  to redial.

Only 11 digits of a number can be displayed at any time. If the redial number is longer than 11 digits, the  symbol will be displayed to the left of the number to indicate that there are hidden digits.

If you dial the same number on more than one occasion, only the most recent call details will be stored, any previous occurrence will be deleted.

The default voicemail service is BT Answer 1571.

Press **Clear** to delete an incorrect digit.

When the keypad is locked incoming calls can still be answered. Once the call has ended, the keypad lock is re-activated.

IMPORTANT

Emergency calls CANNOT be made when the keypad lock is on.

Voicemail

Your BT Freelance 102 can dial your voicemail service using a quickdial function.

To access voicemail

1. Press *and hold* **1**. The voicemail number will be displayed and automatically dialled.

To change the voicemail number


1. Press **Prog** then **8**.
2. Enter the PIN code (default: 0000) and press **Prog**.
3. Use the keypad to enter the new voicemail number.


Keypad lock

You can lock the keypad to prevent accidentally dialling numbers while carrying the handset around.

1. Press *and hold* **#** for 1.5 seconds until the **Key** icon is displayed.
2. To unlock the keypad, press *and hold* **#** again.

Ringer volume on/off




1. Press *and hold*  for 1.5 seconds to switch the ringer on or off.

If you switch the ringer off, the  icon will be displayed.

When you receive a call the handset will beep once instead of ringing.


Find the handset(s)

You can alert handset users that they are wanted or locate a missing handset.

1. Press  on the base. The handset(s) ring.
2. Press  on the base again or press  on the handset to stop the handset ring.

Making internal calls

You can make internal calls between handsets.

1. Press *and hold*  until int is displayed.
2. Use the keypad to enter the handset number you want to call. The other handset will ring and display your handset number to let the handset user know who is calling.

You cannot answer the ringing as you would a call.

Stopping the ring at a handset stops the ring at that handset only.

If two handsets are engaged on an internal call and an external call is received, beeps will be emitted at both internal handsets. The internal call has to be ended before the external call can be answered.


If the other handset does not answer, press and hold **R** to return to the external caller.

When the other handset answers hold your conversation as normal.

3. Press  to end the call.


Receiving internal calls

When you receive an internal call, the calling handset number will be shown on the handset display.

1. Press  to answer the call,





Transferring calls

You can transfer an external call to the other handset.


1. During an external call, press *and hold* **R** until **int** is displayed.
2. Use the keypad to enter the handset number you want to call. The other handset will ring and display your handset number to let the handset user know who is calling.
3. When the other handset answers, press  to transfer the call.

You can store up to 10 numbers in the memory of each of your BT Freelance 102 handsets for quick and easy dialling. Numbers can be up to 18 digits long.


Store a memory number



1. Press  to open the menu.
2. Press  to open the memory.
3. Press  repeatedly to select a memory location (0 to 9).
4. Use the keypad to enter the telephone number to be stored.
5. Press  to save. You will hear a confirmation beep.

Dial a memory number

1. Press  repeatedly to display the number you want.


Or

Press , then select the relevant memory location (0 to 9) using the keypad.

2. Press  to dial the displayed number.
3. Press  to end the call.


To edit a number


Edit a number, by storing a new number in the relevant memory location. The new number will overwrite the old one.

Press  to delete an incorrect digit.





You can enter a telephone number up to 18 digits.

Insert a pause in a number





You may need to do this if you are connected to a switchboard. When entering a number, usually after entering the switchboard access code (e.g. 9) press *and hold*  until P appears in the display.

If you want to store a new number to replace the deleted number, enter a new number before pressing  to save.

Delete a memory number

1. Press  to open the menu.
2. Press  repeatedly to display the number you want.
3. Press  repeatedly to delete each digit of the displayed number.
4. Press  to save and return to standby.

Delete all memory numbers

1. Press  to open the menu.
2. Press .
3. Press .
4. Press  to confirm and return to standby.

Ringer melody

1. Press **Prog** to open the menu.
2. Press **5**.
3. The current setting is displayed (e.g. 2.16 = ringer melody 2 selected).
4. Use the keypad buttons 1 to 6 to select a new melody.
5. Press **Prog** to confirm.

Ringer volume

The handset ringer can be adjusted to either low, medium or high volume. Or if you do not want to be disturbed, you can switch the ringer OFF.

1. Press **Prog** to open the menu.
2. Press **6**.
3. The current setting is displayed (e.g. 2.13 = medium volume).
4. Use the keypad buttons 1 to 3 to select the required volume.
5. Press **Prog** to confirm.

There is no ringer in the base.


To switch the ringer off

In standby mode:

1. Press *and hold*  until the  symbol is displayed.




To switch the ringer back on

In standby mode:

1. Press *and hold*  until the  symbol disappears.

Earpiece volume

The handset earpiece can be adjusted to either low, medium or high volume.




1. Press  to open the menu.
2. Press .
3. The current setting is displayed (e.g. 2.13 = medium volume).
4. Use the keypad buttons 1 to 3 to select the required volume.
5. Press  to confirm.

Key beeps


Key beeps give you a tone when a button is pressed.

The key beeps will switch between on and off each time you follow this sequence.

In standby mode:

1. Press  to open the menu.
2. Press .
3. Press  to confirm.

CallMe

You can store a CallMe number on your BT Freelance 102 so when any keypad button (except ) is pressed the number will automatically dial out.

This feature can be useful for storing a contact number where you can be reached at any time, for example, if you are out and have left a minder with your child.

CallMe also helps you limit unauthorised outgoing calls from being made.

When CallMe is set, the CallMe number will be shown in the handset display.

IMPORTANT

Emergency calls cannot be made when CallMe is switched on.

Press **Clear** to delete incorrect digits.

For more information on the PIN code, see below.

When CallMe is switched on the CallMe number is shown in the handset display. When CallMe is off, the handset number is displayed.

IMPORTANT

Emergency calls cannot be made when CallMe is switched on.

Store a CallMe number

1. Press **Prog** to open the menu.
2. Press **3**.
3. Enter the PIN code (default code 0000) and press **Prog**.
4. Use the keypad to enter the CallMe telephone number.
5. Press **Prog** to confirm.

Switch CallMe off

1. Press **Prog** to open the menu.
2. Press **2**.
3. Enter the PIN code (default code 0000) and press **Prog**.
4. Press **Prog** to confirm.

Change PIN code

Your System PIN can help prevent unauthorised users from changing the settings on your phone.

1. Press **Prog** to open the menu.
2. Press **1**.
3. Enter the existing PIN code (default 0000) and press **Prog**.

4. Enter a new 4 digit PIN code using the keypad and press **Prog**.
5. Re-enter the new PIN code and press **Prog** to confirm.

Dial mode

Your BT Freelance 102 is pre-set to tone dialling (DTMF). It is unlikely that you will need to change this setting, but you can set the dial mode to pulse dialling if your switchboard requires.

1. Press **Prog** to open the menu.
2. Press *****.
3. The current setting is displayed (e.g. 2J2 = tone).
4. Press **1** to select pulse or **2** to select tone.
5. Press **Prog** to confirm.

Recall time

It is not possible to change the recall time from the default setting.

For security reasons each digit of the PIN code will display as °.

Tone is the default setting for the UK.

For more information on Recall, see page 31.

Restore default settings

You can reset your BT Freelance 102 handset to its default (original) settings.


1. Press **Prog** to open the main menu.
2. Press **9**.
3. Enter the PIN Code (default 0000) and press **Prog**.

Caller Display and the Calls list

Caller Display



If you subscribe to Caller Display, you can see your caller's number (provided it is not withheld) on your handset display before you answer the call.

Calls list

When a call is not answered or is picked up by an answering machine, the display shows  and your caller's telephone number will be stored in the Calls list. The Calls list holds up to 10 missed calls. If your caller has withheld their number there is no indication of a missed call and the call will not appear in the calls list.

When the Calls list is full, the oldest call will be replaced by a new call, the most recent call will always be at the top of the list. If a caller rings again their number will move to the top of the list.

View / dial a number

1. Press  repeatedly to scroll through the Calls list.
2. Press  to dial the displayed number.

Or


Press  to exit the Calls list and return to standby.

IMPORTANT

To use Caller Display you must first subscribe to your network provider's Caller Display service. A quarterly fee may be payable.

For more information on BT Calling Features, call BT free on 0800 800 150.

If the caller has withheld their number, the call is received from an international number or the number has not been sent by the network, the display will show

If the number is longer than 11 digits  will be displayed.

Delete a number

1. Press **Calls** repeatedly until the number you want to delete is displayed.
2. Press *and hold* **Clear** until you hear a beep to confirm the number has been deleted.

Delete the entire calls list

1. Press **Prog** to open the menu.
2. Press **0**.
3. Press **Calls**.
4. Press **Prog** to confirm.

If you experience any problems, please call the Helpline on 0870 240 3962 or email bt.helpdesk@vtecheurope.com

Phone does not work

- Have you installed the batteries correctly observing the polarity markings?
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Only use the telephone cord supplied with the phone.
- Check that the mains power is correctly connected.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- You may need to change the dial mode from tone to pulse, see page 23.
- If you are connected to a switchboard, check whether you need to dial an access code.

 **symbol is displayed and you hear a warning tone through the handset during a call**

- The batteries are low, place the handset on the base/charger to recharge.



Forgotten your PIN number

- Try entering the default PIN = 0000. If you have changed the number and cannot remember it, contact the BT Freelance Helpline on 0870 240 3962 or email bt.helpdesk@vtecheurope.com

No display

- Check that the handset batteries are charged and correctly fitted. If necessary, replace the batteries.

Nothing happens when you press any button

- Is the  symbol displayed? If so, the key lock is on, press *and hold*  for 1.5 seconds to unlock the keypad.

No connection between handset and base

- You may be out of range, is the  symbol missing? If so, move closer to the base.



Handset is not charging properly

- Make sure the handset is placed properly on the base/charger. When charging, the battery symbol is shown filling up.
- Clean the charging contacts with a soft, slightly damp (not wet) cloth.

Handset does not ring

- Check that the batteries are inserted correctly.
- Check that the handset ringer has not been switched off, see page 15.

Your caller cannot hear you

- Is the  symbol displayed? If so, secrecy is switched on. Press the  button to speak to your caller again.

Incoming caller's number is not displayed even though you have Caller Display

- Caller has to allow their number to be sent.
- The number has been withheld, is unavailable or is an international call.

General information

IMPORTANT

The BT Freelance 102 digital cordless telephone is not designed for making emergency telephone calls when the power fails.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety information

- Only use the power supply supplied with your BT Freelance 102. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.
- Only use the telephone line cord supplied with your BT Freelance 102, otherwise your telephone may not work correctly.
- For the handset, use only AAA Nickel Metal Hydride (NiMH) rechargeable batteries with a minimum capacity of 600mAh. Never use other batteries or conventional alkaline batteries as this could lead to a short circuit or destroy the battery casing.
- If the keylock is switched on, it is NOT possible to make calls, including emergency numbers (999/112).
- Do not open the handset (except to replace the handset batteries). This could expose you to high voltages or other risks.
- Radio signals transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The BT Freelance 102 handset may become warm when the batteries are being recharged. This is normal. We recommend that you do not place the product on antique/veneered wood to avoid damage.
- Do not stand your product on carpets or other surfaces which generate fibres or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions



- The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.
- The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

- When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

- Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Connecting to a switchboard

Switchboard compatibility

- This telephone may be connected to most types of switchboard, however in the event of any difficulties, consult your switchboard Service Provider.

Dialling mode

- Your BT Freelance 102 is set to DTMF (Tone) dialling. Some switchboards may require Pulse dialling. To change the dialling mode, see Dial mode page 23.

Recall (R)

- Recall is used when connected to certain switchboards/PBXs and some BT Calling Features, or those services available via your network provider.

Guarantee

- Your BT Freelance 102 is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Freelance 102, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

- If you experience difficulty using the product, prior to returning your product, please read the Help section beginning on page 27 or contact the BT Freelance Helpdesk for assistance on 0870 240 3962 or email bt.helpdesk@vtecheurope.com. The helpline is open from 9.00am–5.30pm Monday to Friday and 9.30am–2.30pm Saturdays.
- In the unlikely event of a defect occurring, please follow the Helplines' instructions for replacement or repair.

Outside of the 12 month guarantee period:

- If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We suggest that you call our recommended repair agents on 0870 240 5029.

Returning your phone

- If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office, or your preferred carrier.

Additional/Replacement Items

- For a full range of replacement items for the BT Freelance 102 range please call 0870 240 3962.

For your records

Date of purchase:

.....

Place of purchase:

.....

Serial number:

.....

For guarantee purposes proof of purchase is required so please keep your receipt.

- Only use approved power supply, item code 009294 (white).
- Only use approved AAA NiMH rechargeable batteries.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

If you would like a copy of the Declaration of Conformity please visit:
bt.helpdesk@vtecheurope.com

Technical information

How many telephones can you have?

- All items of equipment have a Ringer Equivalence Number (REN) which is used to calculate the number of items that may be connected to any one telephone line. The BT Freelance 102 has a total REN of 1, i.e. for a base and up to 4 handsets. Any other instrument provided by BT may be assumed to have a REN of 1 unless stated otherwise. A total REN of 4 is allowed per telephone line. If the total REN of 4 is exceeded, the telephone may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Visit us at www.bt.com



Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

© British Telecommunications plc 2006.
Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.
BT Freelance 102 Issue 1 (06/06) 3
Designed and produced by The Art & Design Partnership Ltd.
Printed in China

