

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General information' section in the full user guide at bt.com/bt3110

Guarantee

Your BT3110 is guaranteed for 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT3110 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

Guarantee conditions

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee doesn't cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground. You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT3110 Telephone (094186, 094187, 094188) is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: bt.com/bt3110

EU Frequency band restriction

This device may be used in each member state.

Radio transmission information

Frequency range

1881.792 – 1897.344MHz

Max power

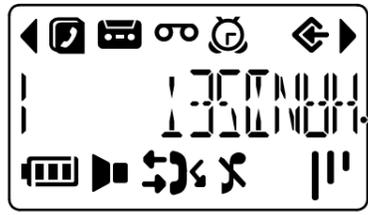
22.5 dBm or 177.8mW

Operating temperature

0°C to 40°C.



- Shows when you're viewing the phonebook.
- Lets you know the handset ringer is off.
- Shows when you've set an alarm clock.
- Shows Handstfree is switched on.



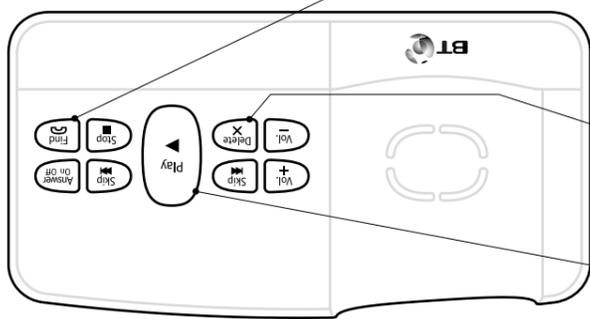
Handset name

- Shows you how much charge is left on the handset.
- Lets you know the signal range from your new phone's base.
- Will appear if you're on a call or starting a call, and flash when receiving a call.
- Flashes to indicate new missed calls.
- Shows when there is a new answered call when viewing the calls list.
- Shows when there is an outgoing call in the redial list.
- Lets you know the answer machine is on.
- Flashes if you have new answer machine messages.
- Shows the menu is open.

Handset display

Also used during the registration process.

Press to ring all registered handsets, helpful for finding a missing handset.

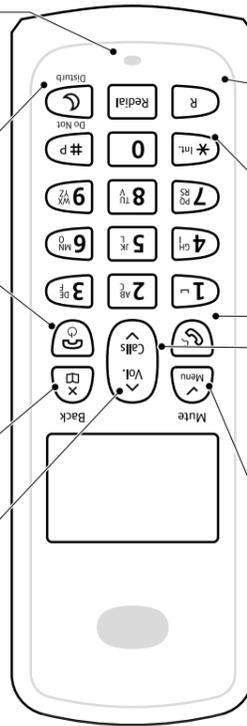


Base buttons

- Red light on the button flashes when there are new messages. Press to play messages.
- Press once to delete the message during playback.
- In idle mode, long press to delete all old messages.
- Find
- Press to ring all registered handsets, helpful for finding a missing handset.

Getting to know your phone

- Mute/Menu** Press to enter the main menu, access sub-menus and confirm options. During a call, press to mute your voice.
- Calls list** Enter Calls list. Scroll down through menu options. Decrease volume.
- Make a call/Handstree** In standby mode, make/receive phone calls. During a call, switch handstree on/off.
- Intercom** Use to make internal calls and transfer calls to other handsets registered to the base.
- Recall** Used when connected to a switchboard/PBX and with some BT Calling Features.
- Redial** In standby mode, press to see redial list.
- Do Not Disturb** In idle mode, Press to turn DO NOT DISTURB On. In idle mode, Press and hold to enter CALL BLOCK menu.
- End a call** Press and hold to turn handset on/off.
- Back** Press to confirm the option displayed above the button, to delete or go back to the previous screen. In standby mode, press to open the phonebook menu.
- Volume** Scroll up through menu options. Increase volume.
- Handset buttons**

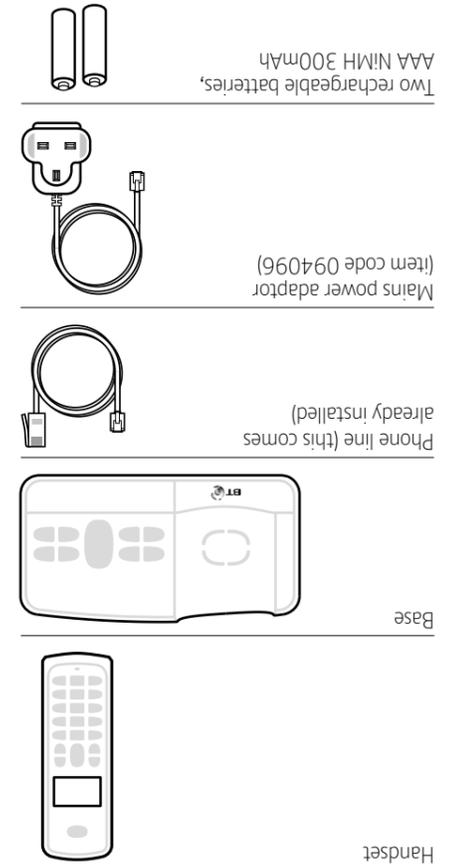


Check the box contents

- Extra handset
- Charger with mains power adaptor (item code 094096)
- Two rechargeable batteries, AAA NiMH 300mAh

- Make sure the power supply is connected to a socket that you know works.
- Connect your phone to the power supply and let the batteries charge for 16 hours before connecting your phone to the phone socket.
- The base should always be plugged in to the mains power supply.

- Make sure the phone is set to ANSWER+REC before any voicemail service does. The default setting is five rings.



BT3110 with call blocking and answer machine User Guide

Digital Cordless Phone with Answer Machine



You'll need Caller Display

To get the most from your nuisance call blocker phone and for all the features to work, you'll need to subscribe to a Caller Display service from your network provider. Charges may apply.

Offices worldwide

The services we've described in this publication may not always be available and we may change them. Nothing we've written here is contractual. When we supply services and equipment, our terms and conditions apply.

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Set-up

1. Plug in

1. Plug the mains power adaptor into the base, with the cable clipped in the groove provided.
2. Plug the other end of the power adaptor into the wall power socket and switch on. The phone line cord is pre-installed but don't plug the other end into the wall socket yet.



Important

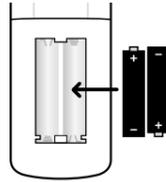
- Don't connect the phone line to a phone socket until the handset is fully charged.
- The base station should be plugged into the power socket all the time.

Where to put your phone

- Place the base within 2 metres of a mains power socket and 1.8 metres of a phone socket so the cables will reach.
- Make sure it's at least a metre away from other electrical appliances to avoid interference.
- Don't place the phone or base in a bathroom or other humid area.
- The product works by sending radio signals between the handset and base. The strength of the signal depends on where you position the base. Putting it as high as possible can help give you the best signal.

2. Charge

1. Slide off the battery cover from the back of the handset and insert the two batteries supplied. Note the '+' and '-' markings inside the battery compartment. Then slide the battery cover back into place.
2. The handset will then check for a link with the base station.
3. When it's found it, place the handset on the base and let it charge for **16 hours**.
4. After **16 hours**, plug the phone line cord into the phone wall socket.

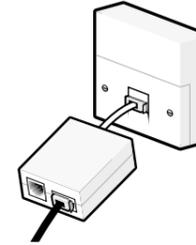


3. Go!

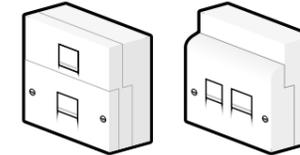
Using your BT3110 Phone on a line with broadband?

To avoid problems with your broadband or noise on your phone line, you might need to plug your telephone line cord into the wall via a microfilter (not supplied).

If your main phone socket has a single socket, as shown, you'll need to use microfilters.



You don't need to use microfilters if your main phone socket has two separate sockets, like either of these:



Free Technical Help & Support

A full list of frequently asked questions and the complete user guide are available online. bt.com/bt3110

Phone doesn't work

- Have you inserted the batteries correctly?
- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for ten seconds and try again. If it still doesn't work, disconnect the batteries and mains power for ten minutes, then reconnect and try again.

Handset doesn't ring

- The ringer volume may be switched off.
- Check that the mains power is correctly connected.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries.

Customer Helpline

If you're still having problems, call us on **0800 145 6789*** or go to bt.com/bt3110

General sales enquiries

- BT Residential lines – call **150**. BT Business lines – call **152**.
- For non BT line customers, call **0800 800 150** (residential) or **0800 800 152** (business).

Billing enquiries

Please see the phone number shown on your BT bill.

* Calls made from within the UK mainland network and mobile networks are free. International call costs may vary.
† Requires a subscription to a Caller Display service from your network provider. Charges may apply.

Using the phone



You'll need Caller Display

To get the most from your nuisance call blocker phone and for all the features to work, you'll need to subscribe to a Caller Display service from your network provider. Charges may apply.

Make and end a call

1. Press green , enter phone number using keypad.
2. Press red to end the call.

Answer a call

1. Press green to answer the call.

Mute

1. Press during a call. Press to return to your caller.

View or dial a number in Calls list†

The Calls list stores details of the last 20 incoming calls.

1. Press to open the calls list and scroll to an entry.
2. Press to dial the number. Or to view call details, press 'view' will be displayed, press again to see date and time, and then press again to see callers number.

Nuisance Call Block

Turn call blocking on to enable block list

1. Press , scroll to CALL BLOCK and press again.
2. Scroll to BY NUMBER and press . Then scroll to BLOCK MODE and press .
3. Scroll to ON and press .

Block incoming call number in your Calls list†

1. Press , scroll to the entry and press .
2. Scroll to CALL BLOCK and press . Press again and the display shows SAVED!
3. To view, delete or add numbers manually to the blocklist, you must go to CALL BLOCK menu.

Phonebook

Store entry in phonebook (up to 50)

1. In idle mode, press . PHONEBOOK is displayed. Press .
2. Scroll to ADD NEW, press . ENTER NAME is displayed.
3. Enter name using keypad and press . ENTER NUMBER is displayed.
4. Enter phone number and press to save.

To save a number to your phonebook from the Calls list, press . Scroll to the entry and press . Scroll to SAVE NUMBER, press . Then follow steps 3 to 4 above.

Dial entry in phonebook

1. In idle mode, press .
2. Scroll or to display the entry and press to dial.

Answer machine

Your answer machine is on and ready to record messages. You can control it using the buttons on the base or using the handset ANSW MACHINE menu.

Record your own outgoing message

1. Press , scroll to ANSW MACHINE and press .
2. Scroll to OGM SETTING, press . ANSWER + REC will be displayed, press .
3. Scroll to RECORD and press . After the beep, speak your message.
4. Press to stop recording and save your outgoing message.

Set the answer delay

For compatibility with BT1571 or another voicemail service make sure the answer delay is set to answer before the service, e.g. for BT1571 do not set to more than 5 rings.

1. Press , scroll to ANSW MACHINE and press .
2. Scroll to RING DELAY, press . The current setting is displayed.
3. Scroll or to select the number of rings. Press to confirm.

Talk/Standby time

Under ideal conditions, the handset batteries should give up to 10 hours talk time or 100 hours standby on a single charge. (This doesn't mean you can unplug the base or leave the handset for this length of time without charge).

Please note that new Ni-MH rechargeable batteries don't reach full capacity until they've been in normal use for several days.

Battery low warning

You will hear a warning beep every 2 minutes during a call and the icon will flash.

You must recharge the handset batteries before you can use the handset. If the charge completely runs out the handset will switch off. Place the handset on the base or charger to charge.

Set up for additional handsets (multipacks only)

1. Plug the mains power adaptor into the mains wall socket and switch on the power.
2. Insert the batteries as explained in point 1 in Charge above.
3. Place the handset on the charger to charge for 16 hours.

Using the menu

Press to open the main menu, scroll through menu items using or .

When the menu you want is displayed, press . Press or to scroll through the sub menus and press to select.

Use to return to the previous menu level.

Use to exit a menu and return to standby.

If no buttons are pressed for 30 seconds the handset will return to the idle screen.

Incoming speech/Handsfree volume

During a call, press or to increase or decrease the volume of your caller's voice.

Handset ringer volume

1. Press , scroll to PERSONAL SET, press .
2. Display shows HANDSET TONE, press .
3. Display shows RING VOLUME, press .
4. Press or to adjust the volume, press to save.

Handset ringtone

1. Press , scroll to PERSONAL SET, press .
2. Display shows HANDSET TONE, press .
3. Press to RING MELODY, press .
4. Press or to hear ringtones, press to save.