



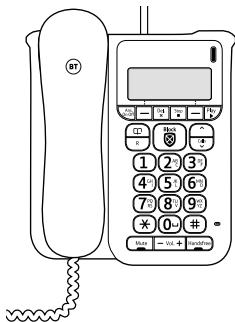
Decor 2600 Premium  
Nuisance Call Blocker Corded Phone  
with answering machine  
Quick User Guide



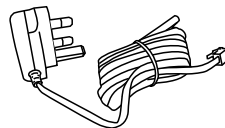
You'll need a Caller Display service from your network provider to use Call Blocking and other Caller Display enabled features. Charges may apply.

## 2 Check box contents

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Decor 2600 corded telephone with handset and telephone line cord attached




Mains power adaptor (item code 084385)

### BT Call Blocking

To switch BT Call Blocking on/off

When BT Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode).

If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.

1. In idle mode, press .
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.

Powered by  
**trueCall**  
STOPS NUISANCE CALLS

The Decor 2600 Premium Nuisance Call Blocker, powered by trueCall's award winning technology, offers you complete control over the calls you want to take and those you wish to block.

\* Calls made from within the UK mainland network and mobile networks are free. International call costs may vary.

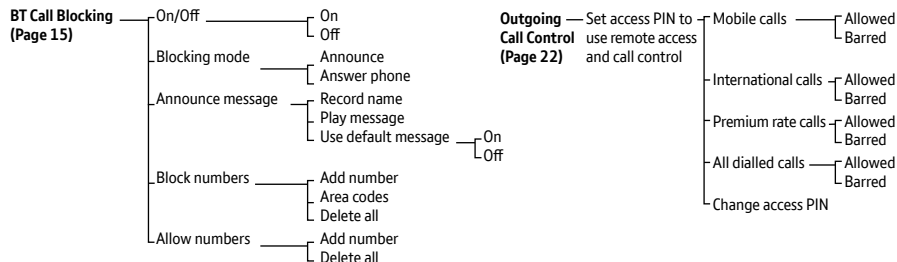
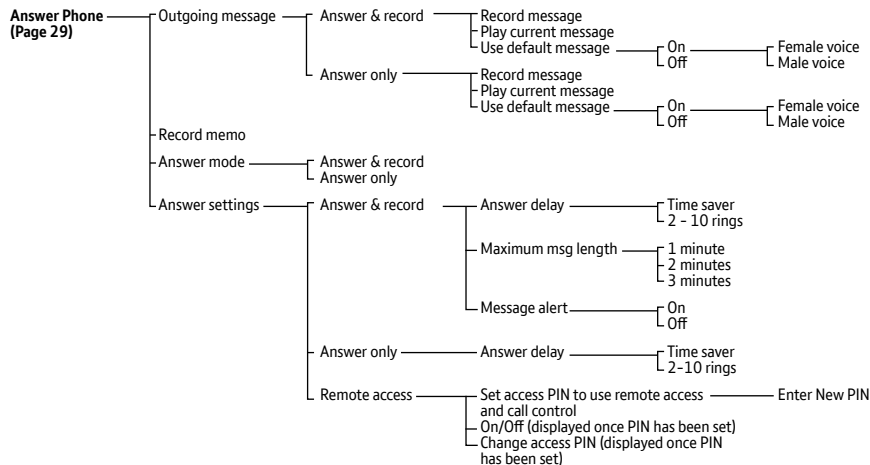
If you need some help, go to [bt.com/producthelp](http://bt.com/producthelp) or call us on **0800 145 6789\***.

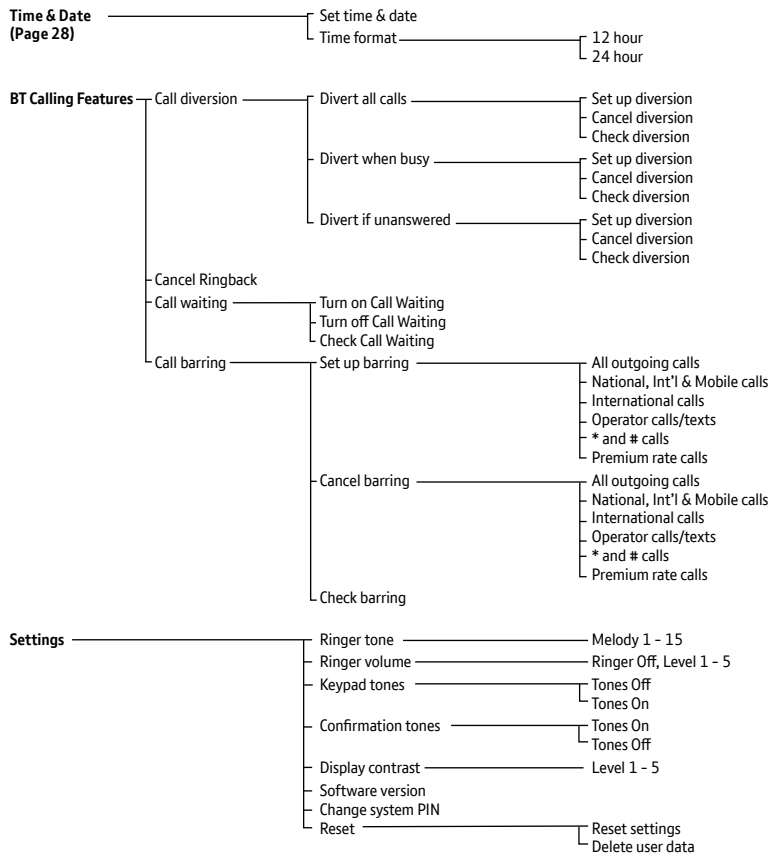
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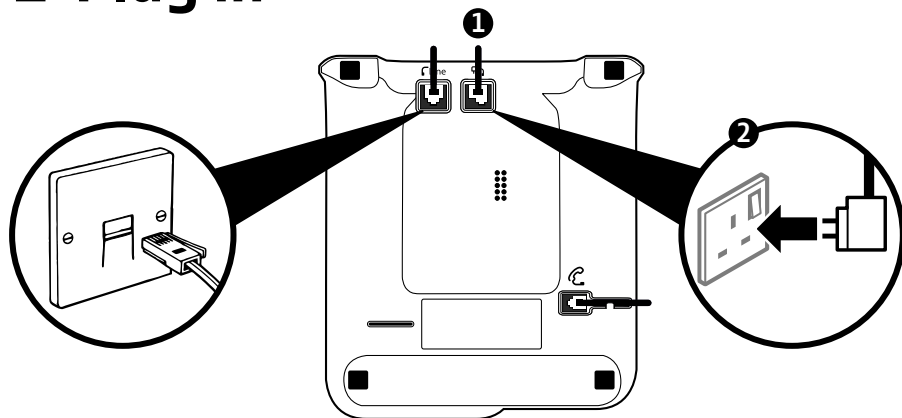
# Menu map





## 6 Quick set-up guide

# 1 Plug in



1. First, plug the mains power adaptor into the handset, next to the pre-fitted telephone cable. Please use power supply unit item code 084385.
2. Plug the other end of the power adaptor into the wall power socket and switch socket on.
3. Your new phone comes with its telephone line cable already fitted. Plug the other end of the cable into the phone wall socket.
4. The BT logo will flash up on the display while your new phone starts up.

If you need some help, call us on **0800 145 6789\*** or go to **[bt.com/producthelp](https://bt.com/producthelp)**

## Using your Decor 2600 on a broadband line?

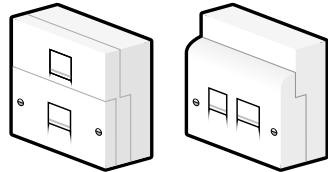
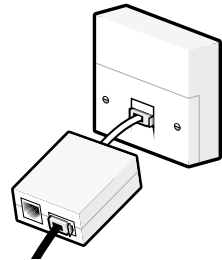
To avoid problems with your broadband or noise on your phone line, you might need to plug it into the wall socket using a microfilter (not supplied).

If your main phone socket has a **single** socket, you **do** need to use microfilters, like this:

You'll need a microfilter for every phone socket where you've got equipment plugged in – up to a maximum of four per line – including alarm systems and digital TV boxes.

You can get BT ADSL micro filters from **bt.com/shop**


You **don't** need to use microfilters if your main phone socket has **two separate** sockets, like these:




## If you have a power cut

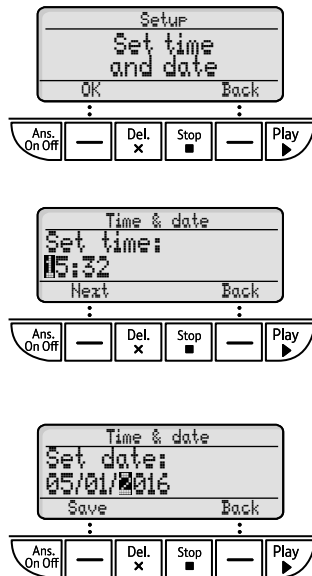
You will still be able to make and receive calls but the other functions, such as Call Blocking and the Answer Phone will not work at this time.

## 2 Follow the set-up wizard

1. The set-up wizard will then begin.  
Follow the prompts to finish set-up.  
To select **OK**, press the left option button  below the display.



### Set the time and date

2. Use the keypad to enter the time. The default time format setting is 24 hours, but you can change this to 12 hours under Time format in the Time & Date menu.
3. Press **Next**, then enter the date, in the format **DD/MM/YYYY**.
4. Press  to **Save**.





### Turn on BT Call Blocking

5. The set-up wizard will ask you to turn BT Call Blocking on or off. When on, you can block unwanted calls. For more about this, see page 15.
6. To switch it on, press the left option button . To leave it off, select the right option button . You can turn it on later in the main menu.

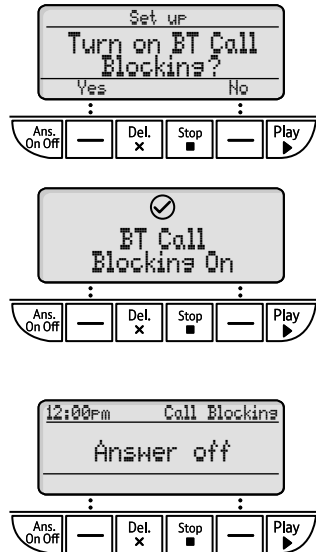
When your answer phone is switched on, the number of messages you have will show on the display screen. If it's switched off, Answer off will show instead.

#### ★ Tip

When BT Call Blocking is switched on, you'll see it on the top right hand of the display.




#### ★ Important

You'll need a Caller Display service from your network provider to use all the features available e.g. BT Call Blocking, Visual Voicemail, Calls List and other Caller Display enabled features. Charges may apply.



## 10 Quick set-up guide

### Adding contacts

7. Select **Yes** to add contacts now (or press the right option button **No**,  to skip to the next step).
8. Use the number buttons on the keypad to enter the name of a new contact. To select the correct letter, press the number button it appears on e.g. for Emma, press **3**  twice and do the same thing to complete the rest of the name. (See the character map on page 26. To enter a space, press **0**, to change between upper and lower case, press **#**).
9. When you've finished the name you want to save, press **Next**. (If you make a mistake, go back a digit by selecting **Clear**, .
10. Then use the keypad to enter the telephone number and press **Save**.
11. To add another, select **Yes** and then repeat steps 8 to 10.

### ★ Tip

By adding contacts, you will always know that their calls will get straight through to you, without the need to go through BT Call Blocking. Please make sure you always add the full telephone number when you save a contact.



If you need some help, call us on **0800 145 6789\*** or go to **bt.com/producthelp**

### ★ Tip

If you have important numbers that will always need to get through e.g. Doctors surgery, National Floodline, Carer Line, make sure you've added them to your Contacts or Allowed list.

12. If you don't want to add more contacts now, select **No** to finish the set-up wizard.

You can now start using your phone. To find out how to use the most popular features of your Decor 2600, please read the rest of this quick user guide.

If you'd like more detailed instructions, a full user guide is available to download from **bt.com/producthelp**

Please note that if you have any other telephones connected to your telephone line, they might ring, before the Decor 2600 intercepts the call.







# Getting to know your phone



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## Finding your way around your phone

The Decor 2600 has an easy to use menu.


When the display shows the idle screen:

1. Press the left option button  to open the Menu.
2. Use  or  to scroll through the menu options.
3. When the menu you want is displayed, select by pressing the left option button .

Use  or  to scroll through the available sub menu options.

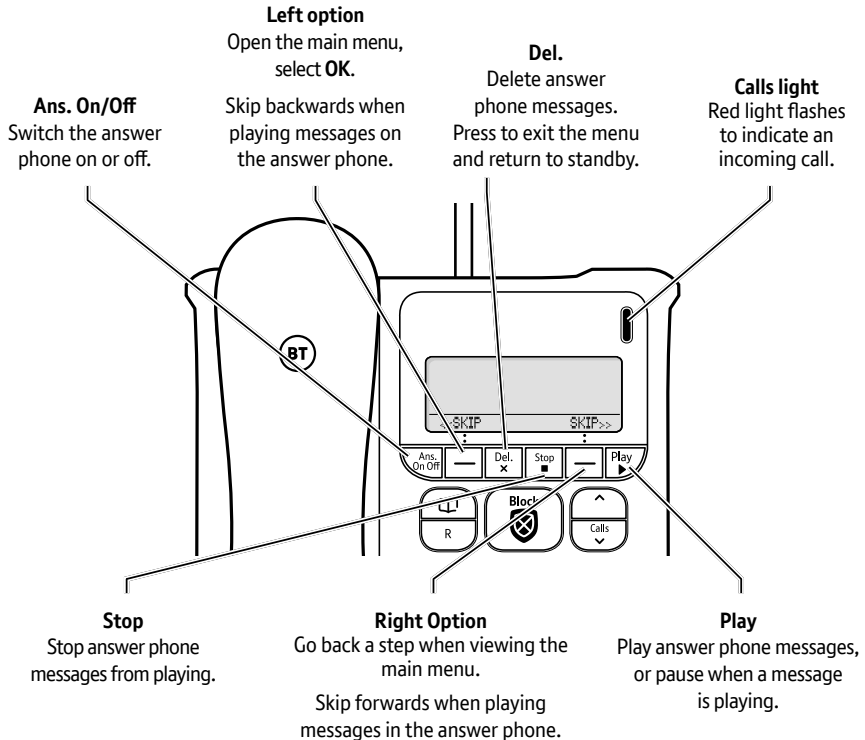
When the sub menu you want is highlighted, press **OK** .

Select the **Back** option , if you want to return to the previous screen.

To exit a menu and return to the home screen, press .

If no buttons are pressed for one minute, the display returns to the idle screen automatically.

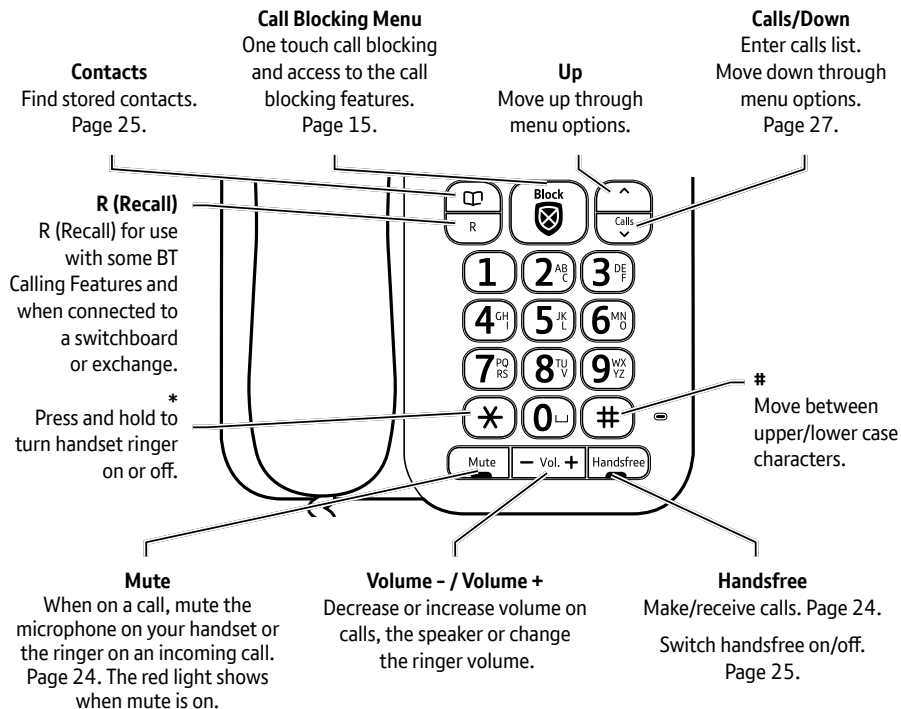
## Handset buttons



If you need some help, go to **[bt.com/producthelp](http://bt.com/producthelp)** or call us on **0800 145 6789\***.

## 14 Getting to know your phone

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## BT Call Blocking

The best way to stop unwanted calls, is to know who's at the other end of the phone before you decide if you want to take it.

### ☆ Important

You need Caller Display. This will help you get the most out of your BT Call Blocking. You can get it from your phone service provider (charges may apply).

Your Decor 2600 has two BT Call Blocking to help you easily manage your incoming calls in different ways. When set to:

- Announce (all calls saved in your **Contacts** or **Allow** list do not have to announce their name, those on your Blocked list will hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up.")
- Answer phone (all calls not in your **Contacts** or **Allowed** list are sent straight to the Answer phone, including those on your **Blocked** list)

In **Announce mode** (default setting), the Decor 2600 will filter all first time calls from numbers that are not yet saved in your Contacts, or already on your allowed list. By doing this, you gradually build up your lists of allowed and blocked numbers and your Decor 2600 will know how to deal with the call the next time it comes in.

### **Record your Announce message**

You can personalise the BT Call Blocking greeting, by adding your name to the Announce message.

1. Select **Menu**, scroll to **BT Call Blocking** and press **OK**.
2. Scroll to **Announce message**, press **OK**.
3. The **Record name** option will show. Press **OK** and follow the voice prompt and press **Save**.
4. Your recording will then be played back to you. If you aren't happy with it, you can press **Delete** while it's playing.



## The Block button


You can use your block call button in three ways.

### 1. In idle mode

Press as a shortcut to the BT Call Blocking menu.


### 2. Incoming call

When you have an incoming call, before answering, look at the display to see who's calling.

If you know you want to block the call, press .

The number will be blocked and added to the blocked calls list if Caller ID is displayed. For calls with no caller number, withheld or unavailable you can also use the Block button to reject the call. The caller will hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up."





### 3. During a call

If you have already answered the call and then decide you want to block the number, press . If the number is displayed in the Caller ID, the display will give you the option to select **Yes** and the number will be added to the blocked numbers list and end the call, or select **No** to go back to the caller.

## 18 Using the phone

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### How do you accept, block or send a call to the answer phone?

1. BT Call Blocking answers a call for you and asks the caller to say (“announce”) who they are.
2. Your Decor 2600 then rings with the Announced call on the display and tells you the caller’s name when you pick up. (e.g. “You have a call from Mark”).
3. You now choose to:
  - accept the call, press **1**
  - always accept their calls, press **2** 
  - block their calls, press **3** , or **Block** 
  - send this call to the answer phone, press **4** 
  - ignore the call, just hang up (this call won’t be added to your blocked list)

### ★ Tip

When a call starts ringing, you can block it straight away by pressing the  button. That number will then be added to your blocked list.

### How do I change the different BT Call Blocking modes?


Your Decor 2600 has two Call Blocking settings, Announce and Answer phone.

- **Announce** – All calls not in your Contacts or Allow list must say their name. Those on your Blocked list hear, “Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn’t accepting your call. Please hang up”

If you need some help, go to **[bt.com/producthelp](http://bt.com/producthelp)** or call us on **0800 145 6789\***.


- **Answer Phone** – All calls not in your Contacts or Allowed list are sent straight to the Answer Phone including those on your Blocked list

### To change to Announce or Answer phone:

1. In idle mode, press .
2. Scroll to **Blocking mode**, press **OK** and then scroll and select the mode you want to use and press **OK**.

### Switch BT Call Blocking on/off

When BT Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.

1. In idle mode, press .
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.

When you receive a call with BT Call Blocking switched on you will hear the message, You have a call from XXX. To accept this call press 1. To always accept their calls, press 2. To block their calls, press 3. To send this call to the answer phone, press 4. To listen to the options again, press \*'.

### **What happens when you allow a number (caller)**

When you get an allowed call, you'll see the caller's number (if available). If you don't answer a call from an allowed number, it will go through to your answer phone (if it's on) or eventually it will hang up if unanswered.

### **What happens when you block a number (caller)**

A caller calling from a blocked number will hear a message telling them that their call has been blocked.

The caller will hear, "Callers to this number are being screened by a BT Call Blocking phone, the person you are calling isn't accepting your call. Please hang up".


### **Calls that are always allowed**

Ringback and operator calls are always allowed and cannot be blocked using BT Call Blocking.


### **How to add numbers straight to your Blocked and Allow lists**

Aside from adding numbers to your Block and Allow list as calls come through, you can also add numbers directly to the lists via your BT Call Blocking menu.

### To add a number to the Blocked list

1. In idle mode, press .
2. Scroll to **Block numbers** and press **OK**.
3. Choose **Add number** and press **OK**.
4. Enter the telephone number you want to block (make sure you enter the full dialling code) and press **Save**.

### To add a number to the Allow list


1. In idle mode, press .
2. Scroll to **Allow numbers** and press **OK**.
3. Choose **Add number** and press **OK**.
4. Enter the telephone number you want to allow (make sure you enter the full dialling code) and press **Save**.

### Deleting your Blocked and Allowed lists

When in the Block and Allow number menus, you also have the choice to delete the whole list. Remember, if you do this, all calls previously blocked and allowed, will now be able to contact you.

### To block numbers by area code

You can also block numbers by area code. This means that any calls beginning with that code, will be blocked.

1. In idle mode, press .

1. Scroll to **Block numbers** and press **OK**.
3. Scroll to **Area codes** and press **OK**.
4. On first use, you will see **No codes stored. Add code?** Select **Yes**.
5. Add the area code (eg 01473) and press **Save**.


### **Set Outgoing calls control**

Outgoing call control lets you “Allow” or “Bar” certain types of calls from being made from your Decor 2600, e.g Premium Rate and Mobiles. (The default setting is that ALL outgoing calls are allowed)

1. Select **Menu** and scroll to **Outgoing Call Control** and press **OK**.
2. On first use you will need to set up an access PIN, read on-screen info, press **OK**.
3. Select **Set PIN** when prompted and follow on screen instructions to set 4-digit access PIN.
4. **Mobile calls** is highlighted. You can scroll through the list to **International calls**, **Premium rate calls** or **All dialled calls** and press **OK** on the setting you want to change.
5. Scroll between **Allowed** and **Barred** and then press **OK**.

If ‘All dialled calls’ is set to Barred, this will take priority over the other settings except emergency numbers 999 and 112 which can still be dialled. If set to Allowed, the status of the other settings will manage which calls can be made.

**Change access PIN setting option**

1. Press **Menu** and then use the arrow buttons to get to **Outgoing Call Control**.
2. Press **OK** and type in your current access PIN. Press **OK**.
3. Type the PIN in again and press **OK** to get to the **Outgoing Call Control** menu.
4. Press  until you get to **Change access PIN** and press **OK**.
5. Type in your old PIN and press **OK**.
6. Add your new PIN, press **OK** again and then confirm your new PIN to set it.

## Making calls


### Make an external call

To make a call, just lift the handset and dial the number you wish to contact.



To end the call, replace the handset.

### Receive a call



When you receive a call, the phone rings and the display shows **Incoming call**. If you've got a caller display service, the display shows the incoming call, caller's number (if available) or the caller's name.

1. Lift the handset to answer the call. To use Handsfree, press . A green light will show when it's switched on.

### Mute

1. During a call, select **Mute** by pressing . The red light on the button will show. If the light is on, the call is **muted** and your caller can't hear you.
2. Press the  button again to return to your caller.

### Incoming speech / Handsfree volume



1. Press  **Vol.**  to increase or decrease the volume. Subsequent presses will change the volume, you will hear the volume level with each press.



### ☆ Tip


From the idle screen, you can press to change the ringer volume settings too.

### Make a Handsfree call

1. Enter the number you wish to call.
2. Then press  to connect.
3. To end the call, press the  again.

## Contacts

### Store a contact (up to 200)




1. From the idle screen, press .
2. Press **Options**. **Add new contact** is highlighted, press **OK**.
3. Enter the new contact name using the keypad (see the character map on page 26 for help. To enter a space, press **0**, to change between upper and lower case, press **#**).
4. Press **Next**. Enter the phone number and select **Save** when you've finished. The display will show **Contact saved**.

You can add up to 14 characters for contact names and 24 digits for their telephone number.

## Character map

1	& . , ' ? ! @ 1
2	a b c 2
3	d e f 3
4	g h i 4
5	j k l 5
6	m n o 6
7	p q r s 7
8	t u v 8
9	w x y z 9
0	space 0 + \$ # *
*	* (only in use when entering numbers)
#	Changes text entry mode (sentence case, upper, lower or numeric)




### View/dial a contact

1. From the idle screen, with the handset down, press  to open your contact list.
2. Press  and  to scroll through and view the entries.
3. When you have found the contact you wish to call, lift the handset to connect the call.




## The Calls list

To get the most out of the features on your new phone, you should subscribe to a Caller Display service. Your network provider may charge you for this service.

### View and dial from the Calls list

1. With the handset down, press . The most recent entry is at the top of the list. (If there are no entries **Calls list empty** will be displayed)
2. Press  or  to scroll through and view the list.
3. To dial, lift the handset when the entry you want is highlighted.

### Save a Calls list entry to your contacts





1. Press , then press  and  to highlight the entry you want to save and select **Options**.
2. **Save number** is displayed, press **OK**.
3. Enter the name of the new contact and press **Next**.
4. The number you wish to save is displayed. Press **Save** to add as a contact.

## Time and date

### Choose a time format

You can use a 24 hour or 12 hour format to display the time on your phone.

To set your preference:

1. Select **Menu**, scroll through to **Time & Date** and press **OK**.
2. Use the  and  to scroll to **Time format** and press **OK**, then use the  or  buttons to highlight the format you want to use and press **OK**.

### Set the time and date

1. Select **Menu**, scroll to display **Time & Date** and press **OK**.
2. **Set time & date** is displayed, press **OK**.
3. Enter the digits for the time and press **Next**. Then enter the digits for the date and press **Save**.








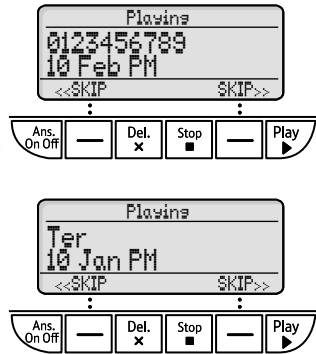
### Tip


Time can only be entered in 24 hour format.

## Answer phone

### Message playback

1. To play your messages, press the  button. The messages will play by date order, with newest first. You can pause a message during playback, by pressing the  button. Press it again to continue listening to the message.
2. When messages are playing, you can use the  and  buttons to skip back and forward through your messages.
3. To delete a message, press  while the message is playing.



You can turn your answer phone on or off using the  button. When you press the button, the digital display and speaker will confirm your choice.

### ☆ Important

#### For compatibility with BT 1571 (or another voicemail service)

Make sure the answer delay is set for your answer machine to answer before the voicemail service. Therefore, the answer delay should be less than on your voicemail service. For BT 1571 do not set the answer delay to more than 5 rings.

If you need some help, go to [bt.com/producthelp](http://bt.com/producthelp) or call us on **0800 145 6789\***.

# Help

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## **Phone doesn't work**

- Check that the mains power is correctly connected

## **No dial tone or line cord error message displayed on screen**

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected
- Only use the telephone cord supplied with the phone

## **Can't make or receive calls**

- Check that product call barring is not active
- Has there been a power cut? If so, the screen will show the **Power cut.**

**Set time?** message. **Set?** the time and date and check that you can now hear the dialling tone

## **You have a dial tone, but the phone won't dial out**

- This phone does not support PBX code. User will need to manually dial the PBX code before the number

## **Important**

You will still be able to make and receive calls if the power fails, but the other functions such as Call Blocking and the Answer Phone will not work at this time.



## Important safety and care instructions.

### Keep for future reference.

Your Decor 2600 from BT is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it.

#### Important

This product is intended for connection to analogue public switched telephone networks and private switchboards in the UK and Republic of Ireland.

#### Installation and location

- For indoor use only in UK and Ireland
- Position all parts, including power adapters away from heat and sun (e.g. away from radiators, window sill or other electrical equipment which can get hot)
- Keep area ventilated (e.g. don't put in cupboards or back of sofas) and don't block any vents with objects or thick carpets
- Keep device and cables out of young children's reach
- Only use power adapters provided by BT for this specific device; contact our helpdesk if you need a replacement
- Electronic devices hate liquids; don't place devices and power adapters in damp areas or near sources of water or splashes
- Product may cause scratches or marks if placed on fragile surfaces (e.g. veneered wood or delicate fabrics); place on a mat if required

- Don't use near flammable substances or in a flammable atmosphere (e.g. warehouse or garage)
- Designed for use at room temperatures between 0° and 40°C

#### Care and maintenance

- Treat all parts with care; no shock or vibration, and don't pull or twist any cables
- Regularly check your product for damage to ensure small parts aren't exposed
- Dust with a soft dry cloth; no water or solvent
- Regularly check that objects don't cover any parts or any vents which could cause overheating

#### Warnings

- If any parts of your product or any cables appear damaged, discontinue use immediately. Switch off your electrical socket if it is safe to do so and contact our helpdesk. See terms in the Guarantee section of the user guide
- Don't try to open your device or power adapter. There are no serviceable parts and you risk an electrical shock.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and phone line cord during an electrical storm
- If you've got a pacemaker please check with your doctor before installation

### Guarantee

Your Decor 2600 is guaranteed for 1 year from when you bought it. This means we'll either repair it or replace all or part of the product if it's not working properly. If you bought the product more than 28 days ago, we might replace it with a refurbished or repaired one.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789\***.

### Guarantee conditions:

- The guarantee only covers problems found in the 1 year guarantee period
- You'll need your receipt or other proof of purchase
- Your product is returned to BT or one of our partners as instructed
- This guarantee doesn't cover any problems caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents
- This guarantee doesn't affect your statutory rights

### Within the 1 year guarantee period

Before returning your product, please take a look at the Help section on page 30 or contact the Helpline on **0800 145 6789\***. Additional answers to frequently asked questions are available from [bt.com/producthelp](https://bt.com/producthelp). If the helpdesk can't fix the problem, they'll let you know how to get a repair or a replacement. If you need to return your product please pack it in the original box if you still have it and make sure you include all the parts like cables. You'll need a fault reference number from the helpdesk. This does not affect your statutory rights.

### Outside of the 1 year guarantee period

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the phone network. We recommend that you contact BT's recommended repair agent Discount Communications on **0800 980 8999** or a local qualified repairer.

## Disposing of your old electrical and electronic equipment

The Government has a legal requirement to minimise the unsorted waste disposal of electrical and electronic equipment and to maximise its separate collection and environmentally sound management. The symbol shown here and on a product, means you shouldn't throw it in your normal rubbish at the end of its working life.



This product may contain substances that could be harmful to people or the environment if it's not recycled correctly. Check with your retailer to find out how to recycle your old equipment, or if you've bought something from us that has the crossed out wheellie bin symbol on it and it's similar to the kit you don't need any more, you can send us your old kit and we'll get rid of it in an environmentally friendly way.

Here's the address:

WEEE Take Back Scheme, BT Returns, BT DF,  
Darlington Road, Northallerton, DL6 7ZY

Website address: [bt.com/weee](https://bt.com/weee)

We're not responsible for the costs of returning items. If you don't wish to return kit to us, lots of electronics shops have their own 'take back' schemes where you can recycle very small electrical and electronic goods. If you're a household user, you can also take it to your local recycling centre – go to [recyclenow.com](https://recyclenow.com) to find the one nearest to you.

Please dispose of this carefully and help to protect our planet.

If you need some help, go to [bt.com/producthelp](https://bt.com/producthelp) or call us on **0800 145 6789\***.



## Technical information

### **How many telephones can I have?**

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your Decor 2600 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

## Connecting to a switchboard

### **Switchboard compatibility**

This telephone may be connected to most types of switchboard, however in the event of any difficulties, consult your switchboard Service Provider.

## Other information

Power efficiency information is available at **[bt.com/help/user-guides](http://bt.com/help/user-guides)**







Available in other formats including braille,  
large print or audio CD. If you would like  
a copy, please call 0800 145 6789\*.

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\* Calls to our helpdesk made from the UK mainland and  
mobile networks are free. International call costs vary.

**Decor 2600 QUG (03/22) Issue 7**

