BT3880
with call blocking and answer machine
Quick Set-up and User Guide

Digital Cordless Phone with Answer Machine

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You'll need Caller Display to get the most from your nuisance call blocker phone and for all the features to work, you'll need to subscribe to a Caller Display service from your network provider. Charges may apply.

Important – please read first

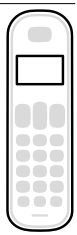
• Only use the line cord, power supply and rechargeable batteries that come with your phone.
• Make sure the power supply is connected to a socket that you know works.
• Connect your phone to the power supply and let the batteries charge for 16 hours before connecting your phone to the phone socket.
• The base should always be plugged in to the mains power supply.

Your Answer Machine
Make sure the phone is set to ANS & REC and that the answer delay is set to answer before any voicemail service does. The default setting is four rings. If you want to change it, take a look at page 30.

Where to put your phone
To make sure your handset gives you the best range and reception, avoid interference by placing it away from any large metal objects like fridge-freezers, microwave ovens, or electronic products such as computers and TVs.

Check the box contents

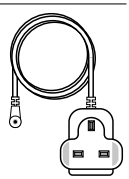
Handset



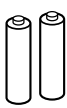
Base

Phone line (this comes already installed)

Mains power adaptor (item code 066771)



Two rechargeable batteries, AAA NiMH 500mAh (already installed in the handset)



If you bought more than one handset you'll also get:

- Extra handset
- Charger with mains power adapter all ready installed (item code 083050)
- Two rechargeable batteries, AAA NiMH 500mAh (already installed in the handset)

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Important

Only use the mains power adaptors, cables and rechargeable batteries supplied in this box or this product might not work. Any replacement rechargeable batteries must be of the same type. BT accepts no responsibility for damage caused to your BT3880 if you use any other type of batteries.

Quick set-up guide

1. Plug in

1. Plug the mains power adaptor into the base, with the cable clipped in the groove provided.

2. Plug the other end of the power adaptor into the wall power socket and switch on.

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Important

• Don't connect the phone line to a phone socket until the handset is fully charged.

• The base station should be plugged into the power socket all the time.

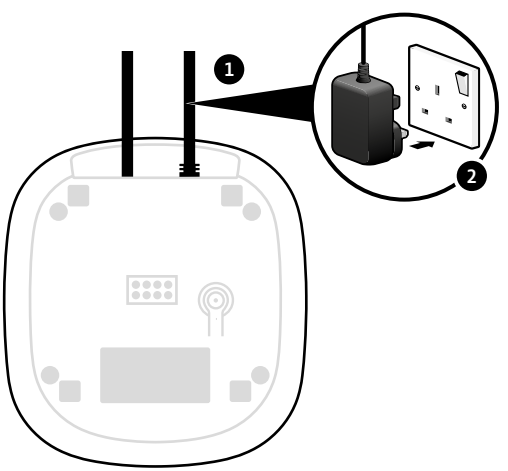
Where to put your phone

• Place the base within 2 metres of a mains power socket and 1.8 metres of a phone socket so the cables will reach.

• Make sure it's at least a metre away from other electrical appliances to avoid interference.

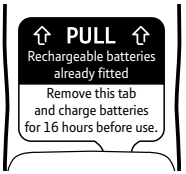
• Don't place the phone or base in a bathroom or other humid area.

• The product works by sending radio signals between the handset and base. The strength of the signal depends on where you position the base. Putting it as high as possible can help give you the best signal.



2. Charge

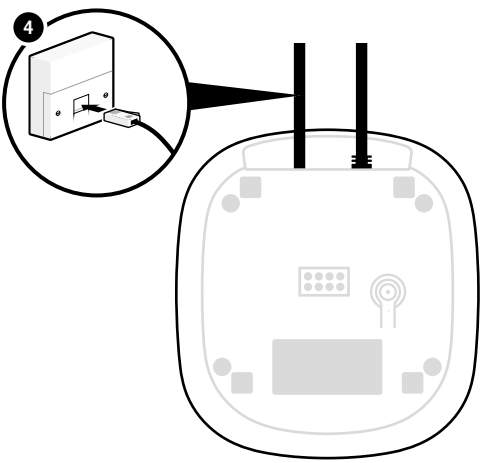
1. Activate the batteries by pulling the plastic tab away from the bottom of the handset.



2. The handset will then check for a link with the base station. When it's found it.

3. Place the handset on the base and let it charge for **16 hours**.

4. After **16 hours**, plug the phone line cord into the phone wall socket.



Talk/Standby time
Under ideal conditions, the handset batteries should give up to 12 hours talk time or 120 hours standby on a single charge. (This doesn't mean you can unplug the base or leave the handset for this length of time without charge).

Please note that new Ni-MH rechargeable batteries don't reach full capacity until they've been in normal use for several days.

Battery low warning
You will hear a warning beep every 2 minutes during a call and the icon will flash.

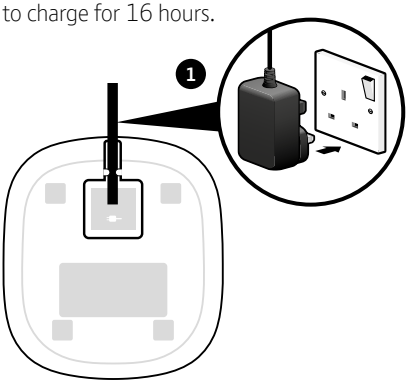
You must recharge the handset batteries before you can use the handset. If the charge completely runs out the handset will switch off. Place the handset on the base or charger to charge.

Set up for additional handsets (multipacks only)

1. Plug the mains power adaptor into the mains wall socket and switch on the power.

2. Activate the batteries as explained on page 5.

3. Place the handset on the charger to charge for 16 hours.



Battery performance

- To keep the batteries in the best condition, leave the handset off the base for a few hours at a time.
- Running the batteries right down at least once a week will help them last as long as possible.
- After charging your handset for the first time, subsequent charging time for the batteries is approximately 8 hours.
- The charge capacity of rechargeable batteries will go down over time, which will reduce the talk and standby time. Eventually they'll need replacing. For details on how to get replacement batteries, call the helpline on 0800 218 2182*.

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Tip

If you need to take the batteries out, slide the battery cover down, then gently take the batteries out.

3. Go!

Your BT3880 is now ready for you to use

• For help setting the date and time, go to page 42.
• For instructions on making a call, go to page 15.
• For help personalising your phone's settings, go to page 37.
• For instructions on using the answer machine, go to page 28.

Or, you may find the answer in the Help section on page 49 or see our online frequently asked questions at bt.com/producthelp Alternatively, call the Helpline on 0800 218 2182*.

Tip

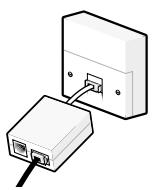
If you call the Helpline for advice, it's a good idea to call using another phone so you can follow any instructions using your BT3880.

* Calls made from within the UK mainland and mobile networks are free. International call costs may vary.

Using your BT3880 on a line with broadband?

To avoid problems with your broadband or noise on your phone line, you might need to plug your telephone line cord into the wall socket via a microfilter (not supplied).

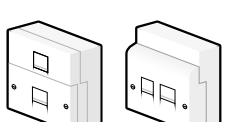
If your main phone socket has a single socket, you do need to use microfilters, like this:



You'll need a microfilter for every phone socket where you've got equipment plugged in – up to a maximum of four per line – including alarm sytems and digital TV boxes.

You can get BT ADSL micro filters from bt.com/shop

You don't need to use microfilters if your main phone socket has two separate sockets, like these:



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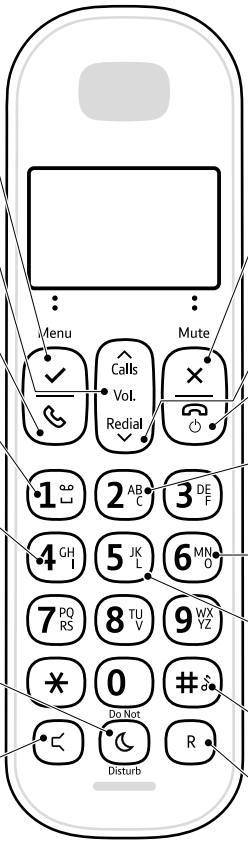
Getting to know your phone

Handset buttons



Menu / Left option button
Press to enter the main menu, access sub-menus and confirm options.

Scroll up / Vol. up / Calls list
Enter Calls list.
Move up through menu options.
Increase volume.

Talk
In standby mode make/ receive phone calls.

1
In standby, press and hold to dial BT 1571.

4
When answer machine message playing, press to replay the current message, or press twice to skip backward to the previous message.

Do Not Disturb
In standby, press to shortcut to call block menu.

Handsfree
Make a handsfree call
Answer a call handsfree
Switch to handsfree during a call

Mute / Right option button
Press to confirm the option displayed above the button, to delete or go back to the previous screen.
Press during a call to mute your caller.

Scroll down / Vol. down / Redial list
In standby mode, press to see redial list.
Move down through menu options.
Decrease volume.

End / Standby
End a call.
Press and hold to turn handset on/off.

2
When answer machine message playing, press to delete message.

6
When answer machine message playing, press to skip forward to next message.

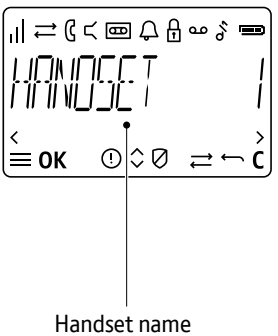
5
When answer machine message playing, press to stop playback.

#
Press and hold to turn the ringer on or off.

R (Recall)
Used when connected to a switchboard/ PBX and with some BT Calling Features.

Handset display

- Shows you how much charge is left on the handset.
- Will appear if you're on, or starting, a call.
- Shows Handsfree is switched on.
- Shows when a new missed call has been received.
- Shows when you've set an alarm clock.
- Lets you know the handset ringer is off.
- Lets you know the answer machine is on. Flashes if you have new answer machine messages.
- Lets you know the signal range from your new phone's base
- Shows you when Call Blocking is activated.



Finding your way around your phone

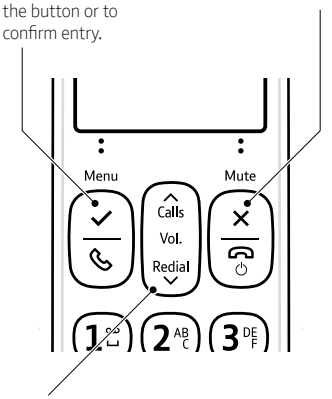
Your new phone's menu is easy to navigate. Each menu has a list of options, which you can see on page 46.

When the handset is switched on and at the home screen

1. Choose menu by pressing Menu.
2. Use the Calls or Redial buttons to scroll through the available menu options.
3. When the menu you want is on the screen, press the Menu.
4. Use Calls or Redial to scroll through the available menu options.

To go back, press Back.

To return to the home screen menu, press . If you don't press anything for 30 seconds, the handset will automatically return to the home screen.



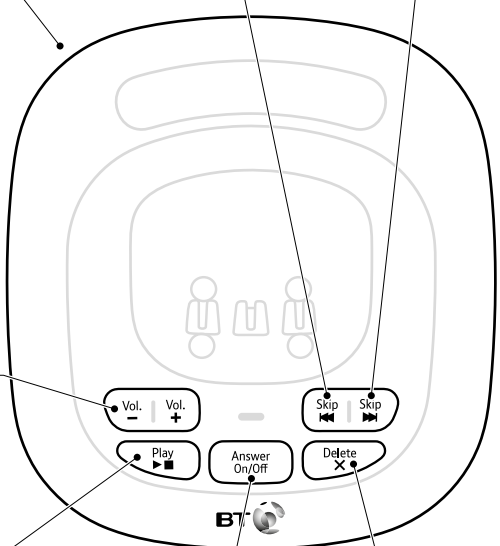
Base buttons

Find (back of base)
Press to ring all registered handsets, helpful for finding a missing handset, see page 18.

Also used during the registration process.

Skip<<
Repeat current message.
Press twice to skip to previous message.

Skip>>
Skip forward to start of next message during playback.



Volume -/+
Adjust speaker volume during playback.

Play
Red light on the button flashes when there are new messages.

Press to play messages.

Answer On/Off
Turn answer machine on/off.

Delete
Press once to delete the message during playback.
In idle mode, press to delete all old messages.

Using the phone

Make an external call

1. Press green .

2. When you hear the dial tone, enter the number.

Preparatory dialling

1. Enter the number first. If you make a mistake select C by pressing the Right option button Back to delete the last digit.

2. Press to dial.

End a call

1. Press red .

To switch the handset off

1. Press and hold until the handset turns off.

To switch the handset on

1. Press and hold until the handset turns on.

Call timer

Your handset will automatically time your outgoing and incoming calls. The handset shows the length of time both during and for a few seconds after your call.

When dialling a number, * is displayed as and # is displayed as .

Auto end

By default you can end a call just by putting the handset back in the base.

If you switch the phone off and on again, the phone will need to be charged for some time, before the true charge status can be recalculated by the phone and accurately displayed.

Receive a call

When you receive a call, the phone rings and the display shows CALL and . If you've got a caller display service, the display shows the caller's number if it's available or the caller's name if it matches an entry stored in your contacts list.

1. Lift the handset from the base or charger to accept the call. If the handset isn't on the base or charger, you'll need to press green .

Call Waiting

If you've got a call waiting service and it is switched on, your phone will alert you to a second incoming call if you're already engaged on an external call.

1. You'll hear the call waiting tone and if you also have caller display the display will show the number of the caller, or the name if it matches an entry in your contacts.

2. Press R to answer the new call. Your first caller is put on hold.

3. Press R to toggle between the two callers.

4. Press to hang up the current call.

Auto answer

By default, auto answer is set to On, so you can answer a call just by lifting the handset off the base.

If auto answer is set to Off, you'll need to lift the handset off the base and press too.

Out of range warning

When the handset is out of range of the base, the display will show OUT OF RANGE, you will hear a warning tone. You need to move back within range of the base station.

If you move out of range when you're on a call, you'll lose your connection. The handset will automatically re-connect to the base when you move back within range.

5. If you hang up a current call, your phone will ring back to reconnect you to your original call if that caller is still connected.

Mute

1. During a call, press Back. The display shows MUTED and your caller can't hear you.

2. Press Back to return to your caller.

Using handsfree

1. Press ⊑ any time during a call. The call is transferred to the handset loudspeaker.

2. To switch handsfree off and return the call to the earpiece, press ⊑ again.

Incoming speech / Handsfree volume

1. Press Calls or Redial to increase or decrease the volume. The first press will present the Call volume screen so you can see the current volume level. Subsequent presses will change the volume, you will hear the volume level with each press.

During a call, you can adjust the handset incoming speech volume. There are five levels. The default setting is Level 3.

Redial

Telephone numbers that you have called are saved in the Redial list. The Redial list holds up to 20 outgoing calls.

1. To redial a number, press Redial.

2. Then press ^ Calls or Redial to scroll to the entry you want and press to dial the number.

For compatibility with BT 1571 (or another voicemail service)

Make sure the answer delay is set for your answer machine to answer before the voicemail service. For BT 1571 don't set the answer delay to more than 5 rings.

Turn the handset ringer on or off

1. Press and hold # for 2 seconds to turn the handset ringer on or off. The home screen will display the icon if the ringer is off.

Find handset (Paging)

You can ring a handset to help find it.

1. Press Find on the base. All handsets registered to the base will ring and the screen will show PAGING.

2. To stop the ringing, press Find on the base again or press on any handset.

If you get an incoming call while you're paging a handset, the incoming call takes priority.

If the handset ringer is switched off on a handset, it will be temporarily switched back on so the handset can be found.

Paging calls can't be answered by a handset.

Phonebook

You can store up to 50 names and numbers in your list of phonebook. Names can be up to 12 characters and numbers up to 24 digits.

Store entry in phonebook (up to 50)

1. Press Menu, then Redial to select PHONEBOOK . Press Menu, ALL CONTACTS is displayed, press Menu. EMPTY is shown if there are no numbers.

2. Press Menu to select ADD. Press Menu again and enter a name using the keypad and press Menu.

3. Enter a phone number and press Menu to save.

4. Press Redial to select a ring melody, then Menu to save.

To save a number to your phonebook from the incoming Calls list, press Calls, then scroll to the entry you want and press Menu. Scroll to ADD TO PB (phonebook) and press Menu. Enter a name using the keypad and press Menu. Then follow steps 3 to 4 above.

If you have more than one handset registered to the base, your contacts are automatically updated to all handsets (up to 5 handsets).

Entering names

Use the keypad letters to enter names, e.g. to store TOM:
- Press 8 TU once to enter T.
- Press 6 MN three times to enter O.
- Press 6 MN once to enter M.

Writing tips

To delete the last digit/ character entered, select C by pressing the Back button. Press 1 to insert a space.

To enter a pause in a phonebook number

When storing a number, press and hold # in the place where you want the pause.

To enter a recall in a phonebook number

When storing a number, press R in the place where you want the recall.

Storing international numbers

Replace + with 00, then enter the rest of the number.

Dial entry in phonebook

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Scroll Calls or Redial to display the entry and press to dial.

Character map

1	SPACE _ 1
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9
0	0
*	* ? / \ ( )

View/dial entry in phonebook

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Press Calls or Redial to scroll through and view the entries.

3. To dial an entry, press when the entry is displayed.

Searching alphabetically
Press the relevant keypad button, e.g. to search for a contact beginning with S, press 7 PQRS four times, then scroll Redial through the entries.

Edit entry in phonebook

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Press Calls or Redial to scroll to the entry you want to edit and select it by pressing Left option Menu.

3. Press Redial to display EDIT and press Menu.

4. Edit the name using Back to delete characters and use the keypad to enter new ones, then press Menu.

5. Edit the number using Back to delete numbers and use the keypad to enter new ones, then press Menu.

6. Press Redial to select ring melody, then Menu to save.

Delete entry in phonebook

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Press Calls or Redial to scroll to the entry you want to delete and select it by pressing Menu.

3. Press Redial until DELETE is displayed and press Menu. You will hear a confirmation tone.

Delete all entries in phonebook

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Press Redial until DELETE ALL is displayed and press Menu.

3. CONFIRM? is displayed, press Menu to confirm delete all. The display will show EMPTY and you will hear a confirmation tone.

When you delete all phonebook entires they will be deleted on all the handsets you are using.

View the phonebook memory status

1. Press Menu, then Redial to select PHONEBOOK, press Menu, ALL CONTACTS is displayed, press Menu.

2. Press Redial until PB STATUS is displayed and press Menu.

3. The display will show the total number of contacts stored and the total amount of contacts that can be stored, e.g. 05/50 USED.

Call Blocking

You need Caller Display
This will help you get the most out of your BT Call Blocking. You can get this from your phone service provider. Charges may apply.

Block incoming call number in your Calls list
(See pages 25 - 27 for more information on Calls lists).

1. Press Calls, scroll to the entry and press Menu. DETAILS is displayed.
2. Scroll to ADD TO BLIST (blacklist) and press Menu.
3. Enter name using keypad, press Menu. The number is displayed, press Menu to save. You will hear a confirmation tone.

Turn call blocking on to enable blacklist

1. Press Menu, scroll to CALL BLOCKER, and press Menu.
2. Scroll to SETTINGS, press Menu.
3. Scroll to BLOCK MODE and press Menu.
4. Select BLOCK BLIST, press Menu.
5. Scroll to ALWAYS ON, press Menu. CALLBLOCK ON is displayed.

Note, the same phone number can't be saved in the blacklist and phonebook.

Add, view, edit or delete a number in your blacklist

1. Press Menu ✓, scroll Redial ∨ to **CALL BLOCKER**, and press Menu ✓.
2. Scroll Redial ∨ to **BLACK LIST**, press Menu ✓.
3. Scroll ∧ Calls or Redial ∨ to number you want to view, edit or delete in your blacklist. Or go to step 4 to add a number to your blacklist.
4. Whilst in **BLACK LIST** menu, press Menu ✓. **EMPTY** is shown, press Menu ✓ again then scroll ∧ Calls or Redial ∨ to **ADD**, **VIEW**, **EDIT**, **DELETE** or **DELETE ALL** and press Menu ✓.
5. Follow the on-screen instructions.

Block incoming call by call type

1. Press Menu ✓, scroll Redial ∨ to **CALL BLOCKER**, and press Menu ✓.
2. Scroll to **SETTINGS**, press Menu ✓.
3. Scroll to **CALL TYPE**, press Menu ✓.
4. Scroll to the call type you want to block – **WITHHELD**, **INTERNAT'L**, **UNAVAILABLE** or **PAYPHONE** – and press Menu ✓. You'll hear a confirmation tone.

Caller Display and the Calls List

Caller Display
If you've subscribed to a Caller Display service, you'll be able to see your caller's number on your handset display (provided it's not withheld) before you answer a call.

If your caller's name is stored in your contacts list and it matches the number calling, you'll see the caller's name on the display instead. If you haven't subscribed to a Caller Display service **Incoming call** will be displayed when you receive a call.

Calls list
The Calls list holds up to 20 incoming (missed and answered) calls. The date and time of the call is also stored. If you haven't subscribed to a Caller Display service, no number will be displayed for incoming calls.

Calls are listed in chronological order with the most recently received/made call at the top of the list. When the list is full and a new call is received/made, the oldest entry will be deleted automatically.

The Calls list can hold numbers up to 24 digits and names up to 12 characters.

You'll need to subscribe to your network provider's Caller Display service for this feature to work. You might have to pay a fee. For more information on BT Calling Features, go to **bt.com/callingfeatures**

For the caller's name to be displayed, make sure you've stored the full telephone number in your contacts list, including the dialling code. There are some incoming calls where a number is not displayed and a network message is recorded instead:
Unavailable = number is unavailable
Withheld = number has been withheld
International = International number
Operator = call from the operator
Payphone = call from a payphone
Ringback = a ringback call

Missed call notification
The number of missed calls will be shown e.g. 10 new calls. You can clear the notification by viewing the calls list on any handset registered to the base.

View/dial an entry in the Calls list
1. Press Calls. The most recent entry is at the top of the list. (If there are no entries **EMPTY** will be displayed.

2. Press Calls or Redial to scroll through and view the list.

3. To dial an entry, when the entry you want is displayed, press ✆.

Save a Calls list entry to your phonebook
1. Press Calls, then press Calls or Redial to scroll to the entry you want and select by pressing Menu.

2. Scroll to **ADD TO PB**, press Menu.

3. Enter name using keypad and press Menu.

4. Enter phone number and press Menu to save.

5. Press Redial to select ring melody, then Menu to save.

6. If you have more than one handset registered to the base, they will be updated automatically.

Calls list indicator
ⓘ = missed call
When the Calls list is open, press Calls to scroll from the newest call to the oldest, or press Redial to scroll from the oldest call to the newest.
If you need to edit the number or name, press Calls or Redial to move cursor left or right and **C** to delete unwanted digits/characters then use the keypad to enter new ones.

The other handset(s) must be in idle mode to work.

Delete an entry in the Calls list

1. Press Calls, then press Calls or Redial to scroll to the entry you want to delete and select by pressing Menu.

2. Press Redial until **DELETE** is displayed and press Menu. You will hear a confirmation tone.

Delete the entire Calls list

1. Press Calls, then display any entry and select by pressing the Menu button.

2. Press Redial until **CONFIRM?** is displayed, then press Menu. You will hear a confirmation tone.

Answer Machine

Your BT3880 can record up to 15 minutes of messages.
You can operate your answer machine from: the handset, the base or remotely from any other Touchtone™ telephone.

Using the answer machine from the handset

Switch the answer machine on or off

1. Press Menu ✓, ANS. MACHINE is displayed, press Menu ✓.
2. Press Redial ⌄ until TAM ON/OFF is displayed, press Menu ✓.
3. Press ^ Calls or Redial ⌄ to select ON or OFF then press Menu ✓ to save. TAM ON/OFF will be displayed.

Outgoing messages

The outgoing message is the message a caller first hears when the answer machine picks up their call. There are two pre-recorded outgoing messages to choose from, one that allows callers to leave a message (Answer & Record) and one that simply answers the call (Answer Only) or you can record your own. The default is Answer & Record.

You'll need to set the date and time (if you've not already done so) so that the answer machine can correctly announce when each message was received. To set the date and time manually, see page 42.

Answer & Record
The pre-recorded Answer & Record outgoing message that allows your caller to leave a message is, "Hello, your call cannot be taken at the moment, so please leave your message after the tone".

Answer Only
The pre-record Answer Only outgoing message, where callers hear an announcement but can't leave a message, is "Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later".

Record your own outgoing message

1. Press Menu ✓, **ANS. MACHINE** is displayed, press Menu ✓.

2. Press Redial ✓ until **TAM SETTINGS** is displayed, press Menu ✓.

3. **ANSWER MODE** is displayed. Scroll Redial ✓ to **OGM SETTINGS**, press Menu ✓.

4. **ANS & REC** is displayed, or press Redial ✓ to select **ANSWER ONLY** and press Menu ✓.

5. Press Redial ✓ to display **RECORD MESS**. Follow the voice prompt to record your message and press Menu ✓ when you've finished. Your message will be played back to you. If you are not happy with it you can delete by pressing Back ✕.

Play the current outgoing message

1. Follow steps 1 to 3 in 'Record your own outgoing message' above.

2. Press Calls ^ or Redial ✓ to display the outgoing message mode you want: **ANS & REC** or **ANSWER ONLY** and press Menu ✓.

3. Press Redial ✓ to display **Playback** and press Menu ✓ to hear the outgoing message. If the current outgoing message being played is your recorded message you can delete it if you want to by pressing Back ✕.

When recording your Answer Only message, remember to let your caller know that they won't be able to leave a message.

Deleting your own recorded outgoing message will reinstate the pre-recorded outgoing message.

Set the answer mode (Answer & Record or Answer Only)

1. Follow steps 1 to 2 in 'Record your own outgoing message' on page 29.

2. ANSWER MODE is displayed, press Menu.

3. Press Calls or Redial to display the outgoing message mode you want: ANS & REC or ANSWER ONLY and press Menu. You will hear a confirmation tone.

Set the answer delay

The answer delay setting sets how many times the phone will ring before the answer machine takes the call. You can choose from 2-8 rings or Time saver. The default setting is 4 rings.

1. Press Menu, ANS. MACHINE is displayed, press Menu.

2. Press Redial until TAM SETTINGS is displayed, press Menu.

3. Press Redial to display ANSWER DELAY and press Menu.

4. Press Calls or Redial to display the number of rings you want (2–8 rings or Time saver) and press Menu to save your new setting.

Time saver

When you ring in to access your answer machine remotely, if you have set Time saver as the answer delay and you have new messages it will answer after 4 rings. If you don't have new messages it will answer after 6 rings. This means you can hang up knowing that you have no new messages, saving you the time and the cost of the call.

For compatibility with BT 1571 (or another voicemail service)

Make sure the answer delay is set for your answer machine to answer before the voicemail service. For BT 1571 do not set the answer delay to more than 5 rings.

Set the maximum message length

The maximum answer machine message length can be set to 1, 2 or 3 minutes, or unlimited.

The default setting is 3 minutes.

1. Press Menu, **ANS. MACHINE** is displayed, press Menu.
2. Press Redial until **TAM SETTINGS** is displayed, press Menu.
3. Press Redial to display **RECORD TIME** and press Menu.
4. Press Calls or Redial to select the length you want and press Menu to save your new setting.

Call screening

When call screening is turned on and the answer machine takes a call, you can listen to the caller leaving a message. You can then identify the caller and decide whether to take the call in person.

Turn call screening on or off

1. Press Menu, **ANS. MACHINE** is displayed, press Menu.
2. Press Redial until **TAM SETTINGS** is displayed, press Menu.
3. Press Redial until **BS screening** is displayed, press Menu.
4. Press Calls or Redial to display **ON** or **OFF** and press Menu to save your new setting.

Using call screening

When the phone rings, wait for the answer machine to take the call. When the caller begins to leave a message, the display will show SCREENING? If you want to talk to the caller, press ✆ to take the call. This will stop the recording if it's already started.

Message playback using the handset

When you receive new messages you will be notified by a message on the handset display and the Play ▶■ button on the base will flash: a fast flash indicates new (unplayed) messages.

1. Press Menu ✓, ANS. MACHINE is displayed, press Menu ✓.

2. MSG PLAYBACK and the number of new messages will be displayed, press Menu ✓. Your messages will now be played, with the most recent first.

- Press **4** GH to replay the current message, or press twice to skip backward to the previous message.
- Press **6** MN to skip forward to the start of the next message.
- Press **5** JK to stop playback.
- Press **2** AB C to delete message.

Each message is played back with the day, date and time it was received announced.
New (unplayed) messages are played first (oldest to most recent) and then old (played) messages (oldest to most recent).
If the memory is full, you can still playback your messages by pressing Menu ✓, however, the phone will alternately display TAM FULL and the handset name or date/time information depending on handset settings selected.
Message playback is stopped if you receive an incoming call.

Delete all old (played) messages

1. Press Menu ✓, ANS. MACHINE is displayed, press Menu ✓.

2. Press Redial ⌄ until **Del all** is displayed, press Menu ✓.

3. CONFIRM? is displayed, press Menu ✓ to confirm. You'll hear a confirmation tone.

You can't delete messages that you've not played yet. Unless you delete a message, it's automatically saved. To cancel deletion when you see the message **Delete all old messages?** press Back ✕.

Using the answer machine from the base

Message playback using the base

Press Play ▶■. If you have messages they will be played, new (unplayed) messages first followed by old (played) messages.

During playback:

Press Play ▶■ to stop playback. The base will return to idle.

Press Delete ✕ to delete the message being played.

At the end of playback the base will return to idle mode and messages will be renumbered to take into account any deleted messages.

Delete all old (played) messages

1. In idle mode, press Delete. The base will announce, “To delete all old messages, press Delete”.

2. Press Delete within 3 seconds to delete all old messages. You will hear, “All old messages deleted.” (If you don’t press Delete within 3 seconds you will hear, “Messages saved”).

Remote access

With remote access you can operate your answer machine from any Touchtone™ phone, even if you forget to turn on your answer machine before you go out.

You need to set a remote access PIN first and then you will need to turn remote access On if you want to use this feature.

Memory full

If there is only 10 seconds of memory capacity left when a caller is leaving a message they will hear, “Please complete your message within 10 seconds.” If a caller is still leaving a message when the memory expires they will hear, “Memory full. Thank you for calling”, and the call will be ended.

If your answer machine memory becomes full and it is set to Answer and record it will automatically switch to Answer only mode. Once messages have been deleted and there is memory available again, the machine will revert to Answer and record mode (unless you have changed the mode yourself to Answer only using the handset menu).

You will need to delete messages before your answer machine will be able to record new ones. To delete all old (played) messages, see page 33 and opposite.

Change the remote access PIN

1. Press Menu, **ANS. MACHINE** is displayed, press Menu.
2. Press Redial until **TAM SETTINGS** is displayed, press Menu.
3. Press Redial until **Change PIN** is displayed, press Menu.
4. Enter your old 4 digit PIN and press Menu.
5. Enter the new 4 digit PIN, press Menu and then enter the new PIN again and press Menu. You will hear a confirmation tone.

Turn remote access on or off

1. Press Menu, **ANS. MACHINE** is displayed, press Menu.
2. Press Redial until **TAM SETTINGS** is displayed, press Menu.
3. Press Redial until **Remote acc** is displayed, press Menu.
4. Press Calls or Redial to display **ON** or **OFF** and press Menu.

If you forget to switch on your answer machine

1. Call your number from another phone and let it ring.
After 20 rings the machine will switch on and answer your call.

2. Press * and enter your 4 digit remote access PIN when prompted. Play back your messages as shown in the steps below. If you do not choose to switch your answer machine On, it will switch off when the call is ended.

Tip
Default remote access PIN is 0000.

Operating you answer machine remotely

1. Dial your phone number.

2. When you hear your outgoing message, press * and enter your four digit remote access PIN.

3. Follow the voice prompts, and press:

- **1** Replay current message
- **2** Play all messages
- **3** Delete a message during playback
- **4** Skip back during playback. Press twice, to skip to the previous message
- **5** Turn Answer Machine on/off
- **6** Skip forward during playback
- **8** Listen to current outgoing message
- **9** Record new outgoing message
- **0** Play main menu options again
- **#** Switch between Answer Only and Answer & Record

Settings

Handset settings

Set the handset ringtone for external or internal calls

Choose from 10 handset ringtones. The default external ringtone is Melody 1 and the internal ringtone is Melody 2.

1. Press Menu, scroll Redial to **HS SETTINGS** and press Menu.

2. **ALARM** is displayed, scroll to **RING SETUP**, press Menu.

3. **INT. RING** is displayed, press Menu.

Or, press Redial to display **EXT. RING** and then press Menu. The current ringtone will be played.

4. Press Calls or Redial to hear the different ringtones and press Menu to save your choice, you will hear a confirmation tone.

Set the handset ringer volume

There are 5 handset ringer volume levels plus Ringer Off. The default setting is Level 3. If you turn the ringer off, the icon will be displayed on the home screen.
As a quick way to turn the handset ringer off, press and hold #.

1. Press Menu, scroll Redial to **HS SETTINGS** and press Menu.

2. Scroll to **RING SETUP**, press Menu.

3. Press Redial until **RING VOLUME** is displayed and press Menu.

4. The current external ringtone will play at the current volume. Use the Calls or Redial button to increase or decrease the volume, or turn the ringer off. You will see the volume level change on the display or **VOLUME OFF** will be displayed if you turn the ringer off.

5. Press Menu to save your choice, you'll hear a confirmation tone.

Turn the handset tones on or off

1. Press Menu ✓, scroll Redial ⌄ to **HS SETTINGS** and press Menu ✓.

2. **ALARM** is displayed. Press Redial ⌄ until **TONE SETUP** is displayed and press Menu ✓.

3. **KEY TONE** is displayed, press Menu ✓ or press Redial ⌄ to display **BATTERY TONE** or **OUT OF RANGE TONE** and then press Menu ✓.

4. Press ^ Calls or Redial ⌄ to select **ON** or **OFF** then press Menu ✓ to save, you will hear a confirmation tone.

There are three handset tones: keypad tones, battery tones and out of range tones. You can turn these on or off, the default setting is On.

With keypad tones turned on, you will hear a beep after each button press.

To alert you that the battery needs charging, you will hear a low battery tone while you are on a call.

You will also hear a warning tone if the phone goes out of range.

Change the handset name

1. Press Menu ✓, scroll Redial ⌄ to **HS SETTINGS** and press Menu ✓.

2. **ALARM** is displayed, press Redial ⌄ until **RENAME HS** is displayed and press Menu ✓.

3. Edit the name by selecting **C** to delete the characters, then enter the new name and press Menu ✓ to save. You will hear a confirmation tone.

A handset name can be a maximum of 10 characters.

Change the call settings

1. Press Menu, scroll Redial to **HS SETTINGS** and press Menu.

2. **ALARM** is displayed, press Redial until **AUTO ANSWER** is displayed and press Menu.

3. Press Calls or Redial to select **On** or **Off** then press Menu to save, you will hear a confirmation tone.

The default setting for all call settings is On.
If Auto answer is set to On you can answer a call by lifting the handset off the base. If it's set to Off, you'll need to lift the handset off the base and then press .

Base settings

Set the base ringtone

1. Press Menu, scroll Redial to **BS SETTINGS** and press Menu.

2. **BS RINGER** is displayed, press Menu.

3. The current ringtone will be played at the base. Press Calls or Redial to hear the different ringtones and press Menu to save your choice. You will hear a confirmation tone.

Choose from 5 base ringtones. The default base ringtone is Melody 1.

Set the base ringer volume

1. Press Menu, scroll Redial to **BS SETTINGS** and press Menu.

2. **BS RINGER** is displayed, press Redial until **RING VOLUME** is displayed and press Menu.

3. The current base ringtone will play at the current volume. Use the Calls or Redial button to increase or decrease the volume, or turn the

There are 5 base ringer volume levels plus Ringer Off. The default setting is Level 3

ringer off. You will see the volume level change on the display.

4. Press Menu ✓ to save your choice. You will hear a confirmation tone.

Set a PBX access code

1. Press Menu ✓, scroll Redial ✓ to **BS SETTINGS** and press Menu ✓.

2. **BS RINGER** is displayed, press Redial ✓ until **PBX ACCESS** is displayed and press Menu ✓.

3. Enter the number you want (maximum of 1 digit) and press Menu ✓ to save. You will hear a confirmation tone.

If you're connected to a switchboard, you might need to enter an access code (e.g.9) before each number is dialled. Your BT3880 can store an access code which is automatically dialled before each number.
If you wish to revert to not using a PBX access code, you need to go into the PBX code menu and delete all the digit by selecting **C**, then press Menu ✓ to save.

Change the system PIN

1. Press Menu ✓, scroll Redial ✓ to **BS SETTINGS** and press Menu ✓.

2. **BS RINGER** is displayed, press Redial ✓ until **CHANGE PIN** is displayed and press Menu ✓.

3. You will be prompted to enter the current 4 digit PIN, then press Menu ✓.

4. Enter the new 4 digit PIN again and press Menu ✓.

5. Enter the new 4 digit PIN again to confirm and press Menu ✓. You will hear a confirmation tone.

The default system PIN is **0000**. You can change this to your own preferred 4-digit code. The system PIN is used when changing certain settings and for registration/de-registration. If you make a mistake, select **C** to delete a digit.

Reset the handset or base settings

1. Press Menu, scroll Redial to **DEFAULT** and press Menu.

2. **PIN?----** is displayed, enter the 4 digit PIN and press Menu.

3. **CONFIRM?** is displayed, press Menu. You will hear a confirmation tone.

If you reset the phone settings all the phone settings will return to their default settings, e.g. the handset name, ringer melody, all volume levels, display and alarm settings.

Clock/Alarm

If you didn't set the time and date when you first set-up your phone then you will need to do so before you can set an alarm.

Important
You must enter the full date: day, month and year. The time is set in 24 hour format.

Set the time and date
1. Press Menu, scroll Redial to **HS SETTINGS** and press Menu.

2. Scroll Redial until **DATE & TIME** is displayed and press Menu. **SET TIME** is displayed, press Menu.

3. Enter the time using the keypad and press Menu.

4. Enter the day, month and year and press Menu. You'll hear a confirmation tone.

Set an alarm
1. Press Menu, scroll Redial to **HS SETTINGS** and press Menu.

2. **ALARM** is displayed, press Menu.

3. Press Calls or Redial to turn the alarm **ON** (or **OFF**) and press Menu.

4. Enter the alarm time using the keypad. Press Menu. **SNOOZE** is displayed, press Menu.

5. Press Calls or Redial to turn the snooze **ON** or **OFF**, press Menu to confirm your choice. You will hear a confirmation tone.

Stopping the alarm when it goes off
When the alarm goes off, the selected ring tone will play and **ALARM ON** will flash.

To stop the alarm, press any key.

If snooze function is activated, the alarm will sound again after seven minutes until you go into alarm settings and turn it off.

When you've set an alarm, the icon will appear on the idle screen to confirm an alarm has been set.
If an incoming call is received while the alarm is going off, the alarm notification will immediately stop and the incoming call will be shown on the display. The alarm will not resume.

Using additional handsets

If you've bought a BT3880 multiple pack, any additional handsets come pre-registered to the base. However, if you purchase an additional handset separately, you must register it to your BT3880 base before it can be used.

Register an additional handset

1. Press and hold the Find button on the back of the base for 5 seconds. The base is entered into registration mode. You will hear a confirmation tone.

2. Press Menu ✓, scroll Redial ✓ to **REGISTRATION** and press Menu ✓.

3. Enter the 4 digit PIN and press Menu ✓. The default system PIN is 0000.

4. Once registration is successful the handset will show **HANDSET X** (with X being the next assigned handset number).

De-register a handset

1. Press Menu ✓, scroll Redial ✓ to **BS SETTINGS** and press Menu ✓.

2. Press Redial ✓ until **DELETE HS** is displayed and press Menu ✓.

3. Enter 4 digit system PIN and press Menu ✓.

You can register up to five GAP compliant handsets to your BT3880 base to extend your phone system without needing to install telephone extension sockets for each new phone.
If a handset becomes un-registered it will need to be registered to the base again.
If registration isn't successful the first time, please try again in case the base registration period ran out of time.
If there are already five handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.

Registering another make of handset to your BT3880 base

If you want to register another make of handset (i.e. not a BT3880 handset) to your BT3880 base you will need to follow the Registration instructions that came with the handset first and then continue with the base part of the registration procedure. Please note that registering other types of handset will only provide limited compatibility i.e. you may only be able to make and receive calls on the additional handset.

4. Press Calls or Redial to display the handset you wish to de-register and press Menu. You will hear a confirmation tone.

Make an internal call between handsets

If you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press Back and scroll Calls or Redial to registered handset you want to call.'
2. Press Menu to call the selected handset.
3. Press to end the call.

Transfer a call

You can transfer an external call to another handset registered to the base.

1. During a call, press the Menu button, INTERCOM is displayed.
2. Press Menu and scroll Calls or Redial to handset you want to transfer the call to, press Menu to establish internal call.
3. Press to complete call transfer.

You can also choose **All handsets** if you want to call all handsets registered to the base. If a handset answers, the handset name will be displayed on your screen.
If an external call is received while an internal call is being made, the handsets registered to the base will display the external call information and you will hear the call waiting tone in the handset earpiece.

Hold a 3-way call

You can hold a 3-way call between 2 handsets, if you have more than 1 registered to your base and 1 external caller.

1. During a call, press the Menu button, **INTERCOM** is displayed.

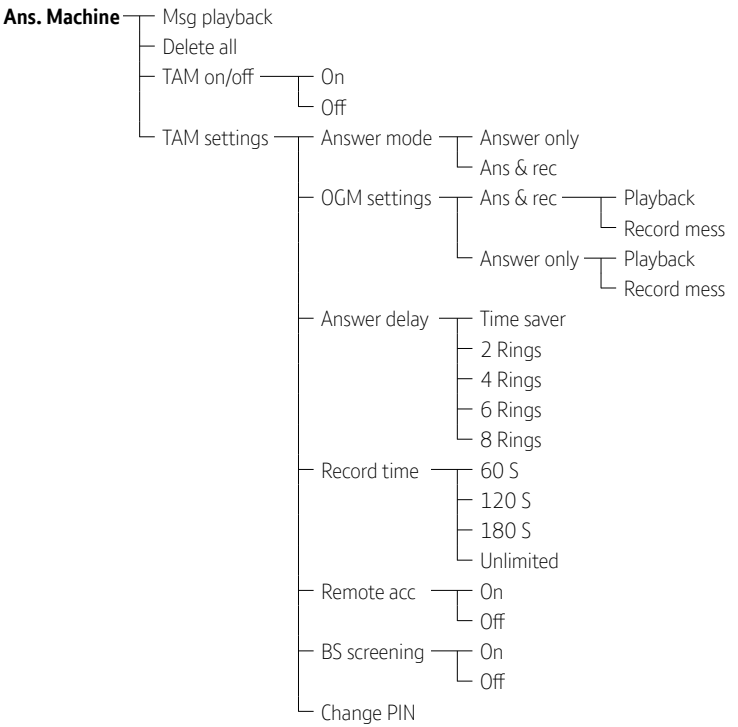
2. Press Menu and scroll Calls or Redial to handset you want to transfer the call to, press Menu to establish internal call.

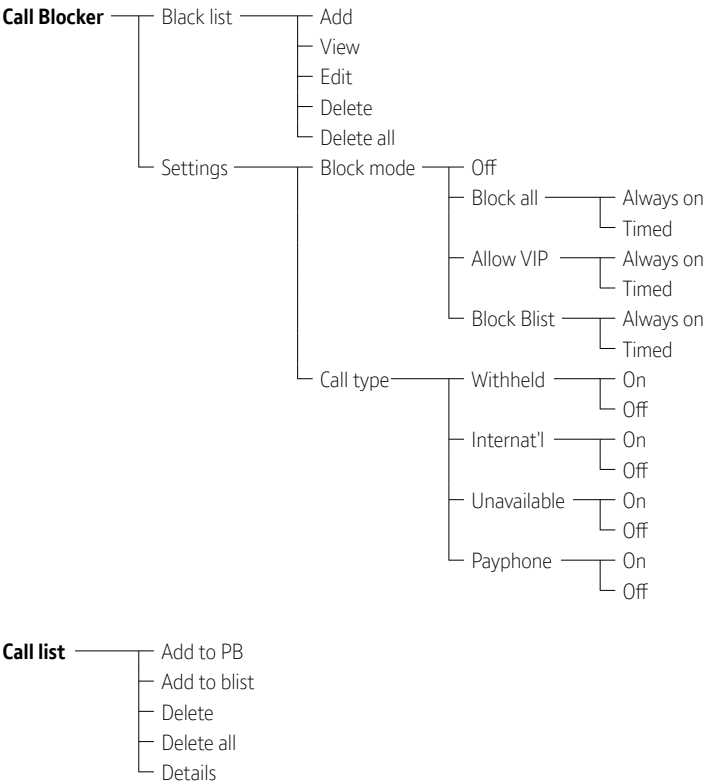
3. Press and hold * on the call handset to establish a conference call, **CONFERENCE** is displayed.

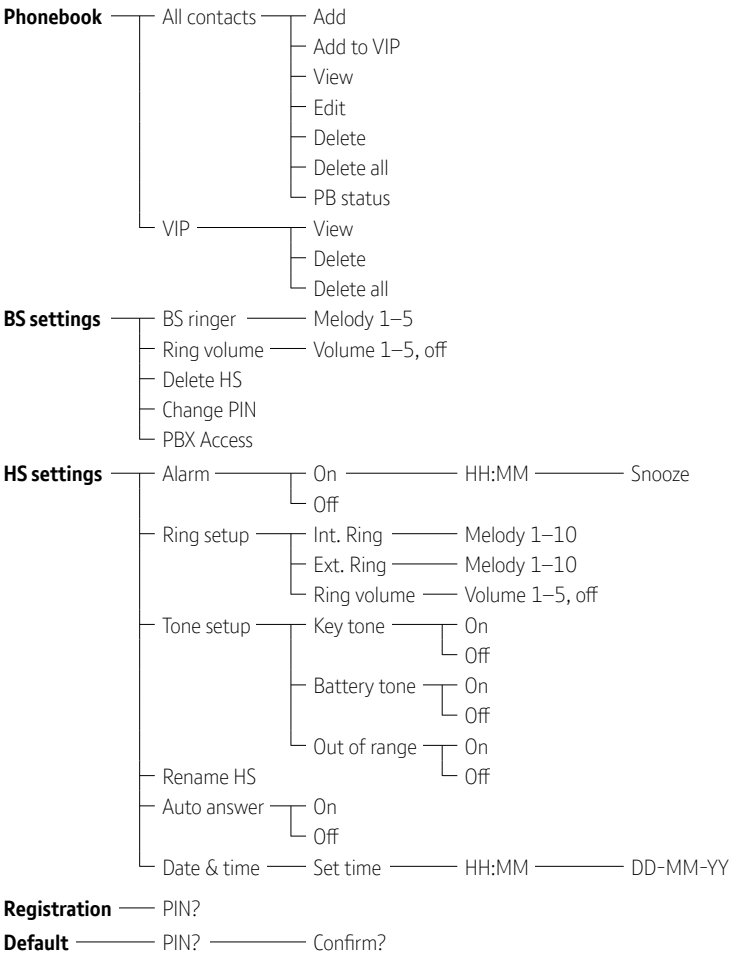
4. Both parties on conference call will need to press to end the external call.Text box medium text

You can also choose **All handsets** if you want to call all handsets registered to the base. If a handset answers, the handset name will be displayed on your screen. If the internal call is not answered after 60 seconds you will see **Handset not available** on your display and you will be returned to your external caller.

Menu Map


Ans. Machine
Msg playback
Delete all
TAM on/off
On
Off
TAM settings
Answer mode
Answer only
Ans & rec
OGM settings
Ans & rec
Playback
Record mess
Answer only
Playback
Record mess
Answer delay
Time saver
2 Rings
4 Rings
6 Rings
8 Rings
Record time
60 S
120 S
180 S
Unlimited
Remote acc
On
Off
BS screening
On
Off
Change PIN


Call Blocker
Black list
Add
View
Edit
Delete
Delete all
Settings
Block mode
Off
Block all
Always on
Timed
Allow VIP
Always on
Timed
Block Blist
Always on
Timed
Call type
Withheld
On
Off
Internat'l
On
Off
Unavailable
On
Off
Payphone
On
Off
Call list
Add to PB
Add to blist
Delete
Delete all
Details


Phonebook
All contacts
Add
Add to VIP
View
Edit
Delete
Delete all
PB status
VIP
View
Delete
Delete all
BS settings
BS ringer
Melody 1–5
Ring volume
Volume 1–5, off
Delete HS
Change PIN
PBX Access
HS settings
Alarm
On
HH:MM
Snooze
Off
Ring setup
Int. Ring
Melody 1–10
Ext. Ring
Melody 1–10
Ring volume
Volume 1–5, off
Tone setup
Key tone
On
Off
Battery tone
On
Off
Out of range
On
Off
Rename HS
Auto answer
On
Off
Date & time
Set time
HH:MM
DD-MM-YY
Registration
PIN?
Default
PIN?
Confirm?

Help

Phone doesn't work
• Have you activated the batteries correctly? See page 5.
• Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen
• Is the telephone cord plugged into the base and phone wall socket?
• Check that the mains power is correctly connected.
• Only use the telephone cord supplied with the phone.

Can't make or receive calls
• Check that the mains power is correctly connected.
• The batteries may need recharging.
• Has there been a power cut? If so, place the handset back on the base for ten seconds and try again. If it still doesn't work, disconnect the batteries and mains power for ten minutes, then reconnect and try again.

Handset doesn't ring
• The ringer volume may be switched off, see page 38.
• Check that the mains power is correctly connected.
• Make sure the handset is registered to the base, see page 43.

No display
• The batteries may be flat, dead or incorrectly inserted.
• Recharge or replace the batteries.

Range icon flashes
• Make sure the handset is registered to the base, see page 43.
• Check that the mains power is correctly connected to the base.
• Check that the handset is within range of the base.
• If the batteries are low, place the handset on the base/charger to recharge.

You hear the busy tone when you press
• Make sure the handset is in range of the base.
• Another handset registered to your BT3880 base may be on the line.

No Caller Display number/ name displayed
• Have you subscribed to a Caller Display service from your network provider? See page 25.
• The caller may have withheld their number.
• Network may not have the callers number information.

• An exact name/number match was not found in your contacts. Check that you've stored the full STD dialling code.

Can't register a handset to a base

• You can register up to five handsets to your BT3880 base and you can register your BT3880 handset to up to four bases. Check that you've not exceeded the limits.

• Check that you've entered the correct system PIN number (default PIN 0000).

• Check that you're at least one metre away from other electrical equipment to avoid interference when registering.

Base unit does not ring, but the lights are on

• Have you connected the telephone line correctly?

• Is the base ringer set to off?

• You may have a faulty line or socket. Try using another socket or line.

• If you are a BT customer then please call 0800 800 151 or your network provider if you still have problems.

Buzzing noise on my phone or on other electrical equipment nearby

• Sometimes other electrical equipment can interfere with your BT3880 if it's placed too close. We recommend that you place your BT3880 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer Helpline

If you're still having problems, call us on 0800 218 2182* or go to bt.com/producthelp

General sales enquiries

• BT Residential lines – call 150. BT Business lines – call 152.

• For non BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).

• Additional handsets are available to purchase from the Helpdesk on 0800 218 2182*.

Billing enquiries

Please see the phone number shown on your BT bill.

General information

☆

Important

This equipment is not designed for making emergency phone calls when the power fails. Alternative arrangements should be made for access to emergency services.
This product is intended for connection to analogue public switched phone networks and private switchboards in the United Kingdom.

Replacing the handset batteries

After a time, you might find that the handset batteries run out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

1. Open the battery compartment cover.
2. Lift the battery out and remove the batteries. Replace with two new AAA Ni-MH 500mAh rechargeable batteries.
3. Replace the battery compartment cover.

Caution

Don't immerse batteries in water, throw them into a fire or dispose of them with ordinary domestic refuse. BT accepts no responsibility for damage caused to your BT3880 by using any other types of batteries.
There is a risk of explosion if incorrect batteries are fitted.

Safety

• Only use the power supply suitable for the BT3880. Using an unauthorised power supply will invalidate your guarantee and may damage the phone. The item code for the base mains power supply is 066771. If you've bought a multiple pack, the item code for the charger mains power supply is 083050.
• Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT3880 Helpline on 0800 218 2182*.
• Don't open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0800 218 2182* for all repairs.

• Radio signal transmitted between the handset and base may cause interference to hearing aids.
• It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
• It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
• Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.
• It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
• Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

• Do not expose to direct sunlight.
• The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on any surface susceptible to heat damage.
• Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
• Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
• Do not expose your product to fire, explosive or other hazardous conditions.
• There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and phone line cord during an electrical storm.

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.
You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT3880 Telephone (093673, 093674, 093675) is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: bt.com/producthelp

EU Frequency band restriction

This device may be used in each member state.

Radio transmission information

Frequency range
1881.792 – 1897.344MHz
Max power
22.0dBm or 158.49mW

Operating temperature

0°C to 40°C.

Guarantee

Your BT3880 is guaranteed for 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT3880 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

Guarantee conditions

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee doesn't cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 49 or contact the BT3880 Helpline on 0800 218 2182*. Additional answers to frequently asked questions are available from **bt.com/producthelp**

In the unlikely event of a defect occurring, the helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the phone network.
We recommend that you contact BT's recommended repair agent Discount Communications on 0800 980 8999 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries.

Technical details

How many phones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT3880 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.
Any additional handsets and chargers that you register have a REN of 0.

Connecting to a switchboard

Switchboard compatibility

This telephone may be connected to most types of switchboard, however in the event of any difficulties, consult your switchboard Service Provider.

Recall (R)

Recall is used when connected to certain switchboards/PBXs and some BT Calling Features, or those services available via your network provider. The BT3880 supports timed break recall but not earth loop recall.

Offices worldwide

The services we've described in this publication may not always be available and we may change them. Nothing we've written here is contractual. When we supply services and equipment, our terms and conditions apply.

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We're registered in England at 81 Newgate Street, London EC1A 7AJ (company number 1800000).

Available in other formats including braille, large print or audio CD. If you would like a copy, please call 0800 218 2182*.

* Calls made from within the UK mainland and mobile networks are free. International call costs may vary.

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