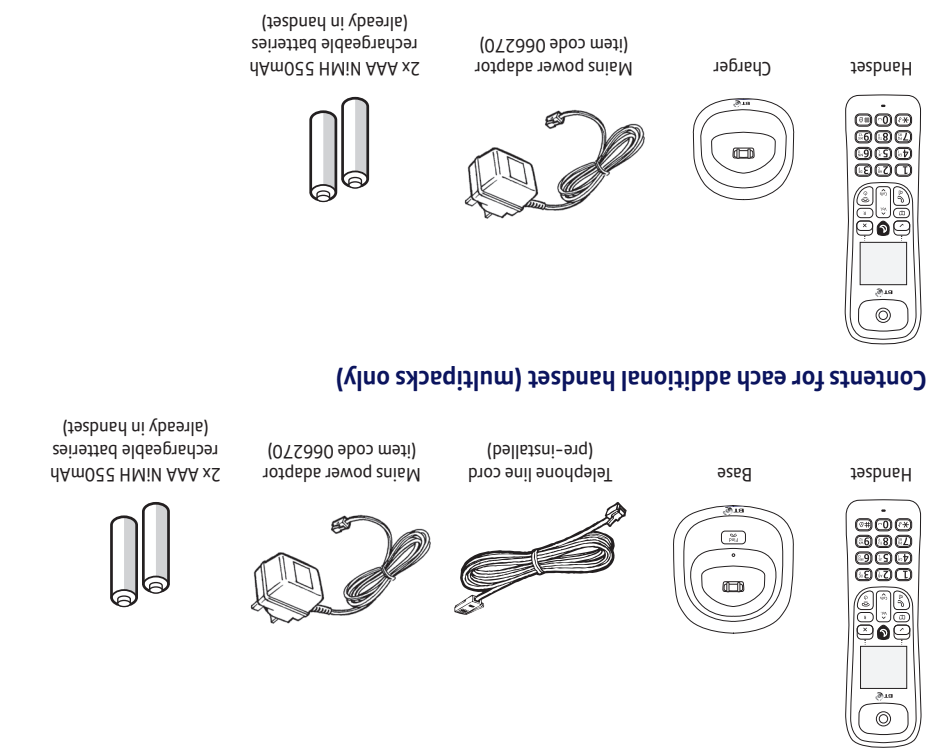


Important: Only use the mains power adaptors, cables and rechargeable batteries supplied in this box, or this product may not work. Any replacement rechargeable batteries must be of the same type. BT accepts no responsibility for damage caused to your BT2100 by using any other type of batteries.



Check box contents



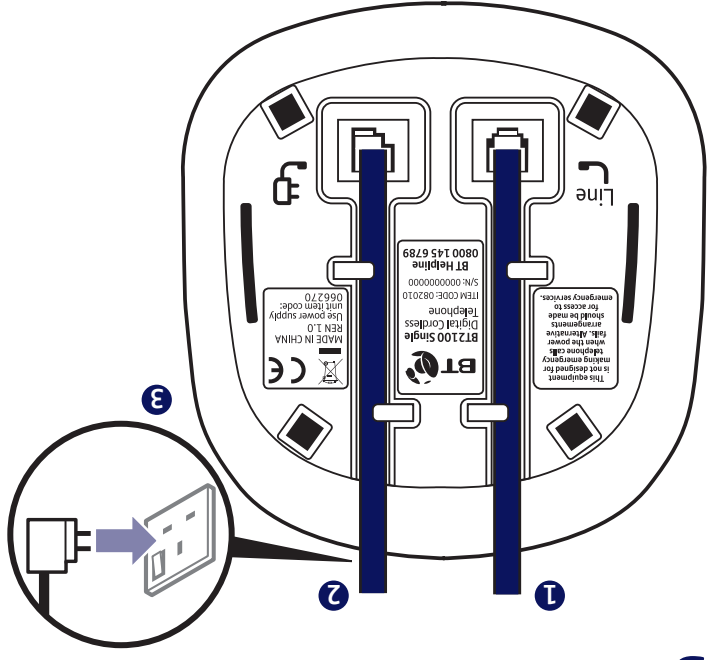
User Guide

- 1 Plug in**
- 2 Charge**
- 3 Go!**

BT2100
Digital Cordless Phone
Setting up is easy. Just follow the simple steps in this guide.

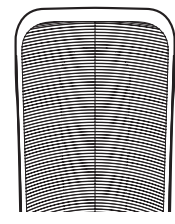
If you'd like further help, or to view the full user guide, please visit our website bt.com/producthelp or call our helpdesk on 0800 145 6789*
* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.

1 Plug in

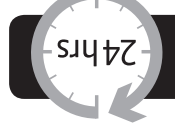


- 1 The telephone line cord is already fitted but **don't** plug the other end into the wall socket yet.
- 2 Plug the mains power adaptor into the groove provided.
- 3 Plug the other end of the power adaptor into the wall power socket and switch on.

2 Charge



- 1 Activate the batteries by pulling the plastic tab away from the bottom of the handset.
- 2 The handset will check for a link with the base station. Once found, follow the set-up wizard.
- 3 Once setup is complete your handset will display Please check the line cord, place the handset on the base to charge.
- 4 After 24 hours, plug the telephone line cord into the telephone wall socket.



Important: We recommend that you charge the handset batteries for 24 hours before first use.

Set up your additional handsets (multi-packs only)

- 1 For each additional handset and charger: plug the mains power adaptor into the socket on the underside of the charger, secure the cable behind the retaining clip and plug the other end into the wall power socket and switch on.
- 2 Activate the batteries as shown above.
- 3 Place the handset on the charger to charge for 24 hours.

Please turn over

Your BT2100 is now ready to use.

If you ever need to remove the batteries, place your finger in the groove at the bottom of the handset and lift the cover up to release it. Then, gently ease the batteries out.

General information

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at bt.com/producthelp

Guarantee
Your BT2100 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT2100, or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

- The conditions of this guarantee are:
- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
 - Proof of purchase is required.
 - The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.

This guarantee does not affect your statutory rights. To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at bt.com/producthelp

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Warning

You won't be able to call 999 from this phone if there's a power cut, so make sure you've got another way to call for help in an emergency.

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type BT2100 Telephone (082010, 082011, 082012) is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: bt.com/producthelp

Radio transmission information

Frequency range 1881.792 – 1897.344MHz
Max power 87.30mW 19.41dBm

For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit bt.com/betterfuture



Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are supplied subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of a contract.

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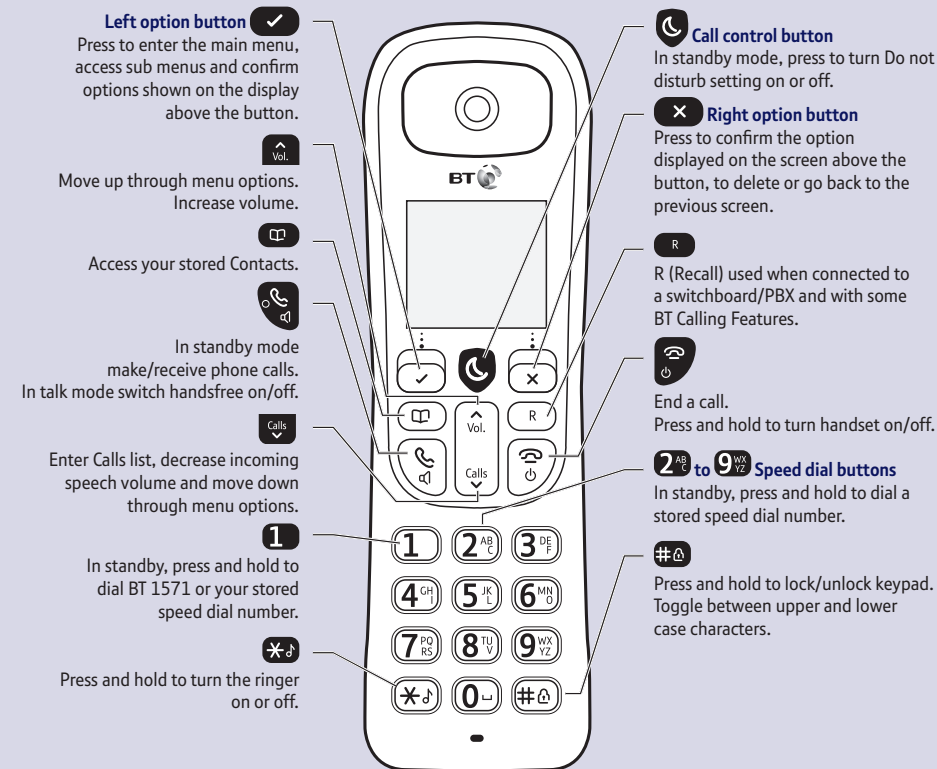
Designed and produced by The Art & Design Partnership Ltd.

Printed in China / Issue 3 / ADP05-17



Your phone

Handset



Finding your way around your phone

Your BT2100 handset has an easy to use menu system. Each menu has a list of options.

When the handset is switched on and at the home screen:

Select **Menu** by pressing the Left option button (✓) to open the main menu.

Use the (↑) or (↓) button to scroll through the available menu options.

When the menu you want is displayed, press the Left option button (✓).

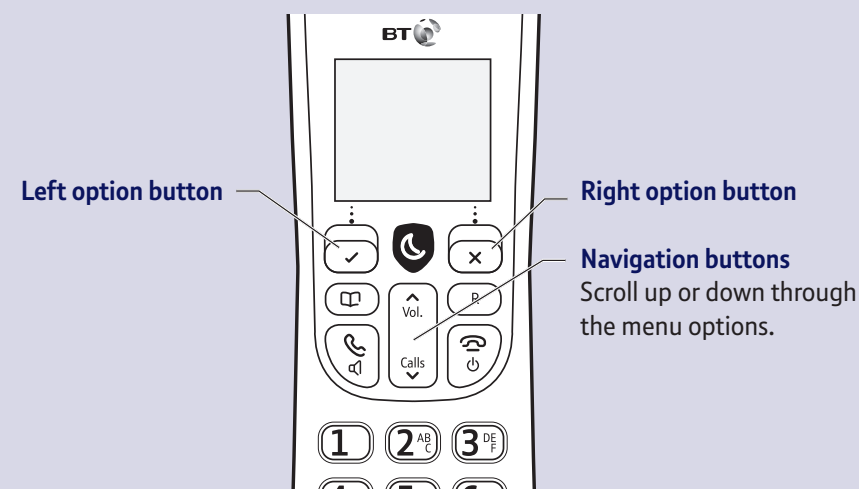
Use the (↑) or (↓) button to scroll through the available sub menu options.

When the sub menu you want is displayed, press the Left option button (✓).

Select **Back** by pressing the Right option button (✕).

To exit a menu and return to the home screen, press (e).

If no buttons are pressed for 30 seconds, the handset returns to the home screen automatically.



3 Go!

Making calls

Press (e) then dial the phone number. Press (e) to end the call.

Answering calls

If you have subscribed to Caller Display, the caller's details will be displayed before you answer (see below and also the full user guide online at bt.com/producthelp for details).

Lift the handset from the base or charger to answer incoming calls. If the handset is not on the base or charger, press (e).

Mute

Select **Mute** by pressing the right option button during a call if you want to prevent the caller hearing anything from your end. Select **Unmute** to return to your caller.

Contacts

Storing new contacts (up to 50)

From the home screen, press (e). Select **Options** by pressing (✓). Add new contact is displayed, press (✓).

Enter the name using the letters on the keypad and press (✓). You may need to press the same button a few times until the letter you want is displayed, for example, press **2^{AB}** once for A, or twice for B.

Enter the phone number and press (✓) to save. If you make a mistake, press (✕) to delete the last digit or letter entered.

If you have more than one handset registered to the base you will be prompted to **COPY to other handsets?** Press (✓) and follow the instructions. The other handset(s) must be in idle mode to work.

Dialling a contact

From the home screen, press (e). Scroll (↑) or (↓) to display the entry you want and press (e) to dial.

Or, search alphabetically using the keypad to enter the first letter of the name you want then scroll (↑) or (↓) to the exact entry and press (e) to dial.

Speed dial

Saving a speed dial entry

From standby, enter the phone number you want to store. Press and hold the speed dial button you want to store the number under (choose from buttons 2 to 9). **Saved as speed dial x** is displayed (x being the speed dial button) and you will hear a confirmation tone.

Dialling a speed dial entry

Press and hold the speed dial button **1** to **9^{WXYZ}** under which the entry is stored. The number is dialled automatically.

Caller Display and the Calls list

(e) You must subscribe to a Caller Display service for this feature to work. Your network provider may charge you for this service.

View and dial from the calls list (up to 50 incoming calls and 20 outgoing calls)

The number of new calls will be shown on the home screen when incoming calls have been missed e.g. **3 new calls**. You can clear the notification by viewing the calls list on any handset registered to the base. The (e) will show for missed calls, (e) will show for outgoing calls or (e) will show for incoming calls so that you can differentiate between the types of calls in the calls list.

Press (↓), then (↑) or (↓) to scroll through and view the list. To dial an entry, press (e) when the entry is highlighted.

Save a Calls list entry to your contacts

Press (↓), then scroll (↑) or (↓) to the entry you want and press (✓). **Save number** is displayed, press (✓).

Enter a name using the keypad and press (✓). The number is displayed, press (✓) to confirm. If you have more than one handset registered to the base, the display will show **COPY to all handsets?** Press (✓) to copy. The other handset(s) must be in idle mode to work.

Handset ringer melody and volume

Set the handset ringtone for external or internal calls

Select **Menu**, scroll (↓) to **Settings** and select (✓).

Sounds is displayed, (✓). **Ringtones** is displayed, press (✓).

External Ringtone is displayed, Left option button (✓).

Or, press (↓) to display **Internal Ringtone** and then press (✓).

The current ringtone will be played.

Press (↑) or (↓) to hear the different ringtones and press (✓) to save your choice.

Saved will be displayed and you will hear a confirmation tone.

Set the handset ringer volume

Select **Menu**, scroll (↓) to **Settings** and press (✓).

Sounds is displayed, press (✓). **Ringtones** is displayed, press (✓).

Press (↓) until **Ringing Volume** is displayed and press (✓).

Press (↑) or (↓) to hear the different volume levels and press (✓) to save your choice.


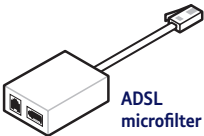
Saved will be displayed and you will hear a confirmation tone.

Incoming speech volume

During a call, press (↑) or (↓) to increase or decrease the volume. The first press will show the call volume screen so you can see the current volume level. Subsequent presses will change the volume, you will hear the volume level with each press.

Help

Most problems can be fixed with a few simple checks.

Problem	Solution
No dial tone or line cord error message displayed on-screen	Only use the cables and batteries supplied. Make sure both the mains power adaptor cable and telephone line cord are plugged into the correct sockets.
Poor speech quality	Make sure the product is not located too close to other electrical appliances. This can also help improve the handset range from the base.
 Battery icon flashing and Battery low displayed on screen	The battery charge is very low. Make sure you charge the batteries for 24 hours before use to ensure maximum battery performance.
Using broadband on the same phone line?	Make sure you plug the phone into the wall socket via an ADSL microfilter (not supplied), otherwise you may have problems with this product and your broadband service.  ADSL microfilter If you use BT Infinity, you will not need to use an ADSL microfilter. For other types of broadband, please check with your provider if a microfilter is required.

Find out more

- Frequently Asked Questions are available at bt.com/producthelp
- If you'd like detailed instructions, a full user guide is available to download from bt.com/producthelp
- If you cannot find the answer to your problem in the full online user guide, then please call our free Helpline on 0800 145 6789*. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.
- This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0800 145 6789*.