

## BT SMS Text: Service Centre Numbers

BT SMS enabled phones are pre-programmed for use with BT SMS Text. However should the service fail then it may be necessary to re-programme the device with the Service Centre numbers as noted below.

Please refer to your handset user guide for device specific advise.

### Service Centre Numbers

SMS PHONE	BT TEXT SEND NUMBER	BT TEXT RECEIVE NUMBER	BOX ID	TERMINAL NUMBER
BT ON AIR 2100 / 2300	SEND: 147017094009000	RECEIVE: 0800587529		
CALYPSO 120	SEND: 1470P1709400	RECEIVE: 080058752		9
DIVERSE X10	SEND 1: 1470P17094009	RECEIVE 1: 08005875290		
DIVERSE 4010 / 4016	SERVICE CENTRE 1: 1470P17094009	SERVICE CENTRE 2: 0800587529		
DIVERSE 5210 / 5250	SERVICE CENTRE 1: 1470P17094009	SERVICE CENTRE 2: 0800587529		
DIVERSE 5310 / 5350	SERVICE CENTRE 1: 1470P17094009*	SERVICE CENTRE 2: 0800587529*	ID 9	
DIVERSE 5410 / 5450	SERVICE CENTRE 1: 1470P17094009*	SERVICE CENTRE 2: 0800587529*	ID 9	
DIVERSE 6210 / 6250	SERVICE CENTRE 1: 1470P1709400	SERVICE CENTRE 2: 080058752		
DIVERSE 6410 / 6450	SERVICE CENTRE 1: 1470P1709400	SERVICE CENTRE 2: 080058752		

<b>EQUINOX 1200 / 1350</b>	<b>SEND CENTRE 1: 1470P0911023502 SEND CENTRE 2: 1470P1709400 # nb # Send Centre 2 must be set as the default. See page 13 for info.</b>	<b>RECEIVE CENTRE 1: 016127459 RECEIVE CENTRE 2: 080058752</b>		<b>9</b>
<b>FREESTYLE 4100 / 4500</b>	<b>SEND 1: 1470P17094009 SEND 2: 1470P09110235029 # nb # Send 1 must be set as the default. See page 14 for info</b>	<b>RECEIVE 1: 0800587529 RECEIVE 2: 0161274599 RECEIVE 3: EMPTY DEFAULT: SEND 1</b>		
<b>PAPERJET 45</b>	<b>CENTRE 1 SEND: 1470-0911023502 CENTRE 2 SEND: 1470-1709400 # nb # Centre 2 Send must be set as the default. See page 15 for info.</b>	<b>CENTRE 1 RECEIVE: 016127459 (CENTRE 1 ID 9) CENTRE 2 RECEIVE: 080058752 (CENTRE 2 ID 9)</b>		
<b>PARAGON 500 SMS</b>	<b>SEND 1: 1470P17094009</b>	<b>RECEIVE 1: 08005875290</b>		
<b>RELATE SMS</b>	<b>SEND 1: 1470P17094009</b>	<b>RECEIVE 1: 08005875290</b>		
<b>RELATE 2100 SMS</b>	<b>SEND 1: 1470P17094009</b>	<b>RECEIVE 1: 08005875290</b>		
<b>SYNERGY 3200 / 3205</b>	<b>SEND: 1470P17094009</b>	<b>RECEIVE: 0800587529</b>		

**Things To Note:**

- In the SEND number "P" means PAUSE not the letter P
- In the SEND and RECEIVE numbers on the Diverse 5310, 5350, 5410 and 5450, the \* is required at the end of each Service Centre number for sub addressing to operate

- When registering additional SMS enabled DECT telephones to an existing SMS enabled DECT telephone, be aware that the Send and Receive numbers are stored on the base stations. If for instance you try to register a Diverse 5310, 5350, 5410 or a 5450 to an existing Diverse 4010, do not enter the \* at the end of the Service Centre 1 and 2 numbers on the Diverse 5 range. If you do, this will stop incoming SMS messages arriving as text. They will revert to converted text to speech Voice Texts because the existing Diverse 4010 does not require an additional \* at the end of the Service Centre 2 number. The Diverse 5 range will work okay when added to the Diverse 4 range for SMS without the additional \*. It is not recommended to “mix” the types of SMS enabled DECT phones as full functionality can’t be guaranteed. GAP (Generic Access Profile) only covers simple voice features so “mixing” is not advised.

## Product specific guidance

- CALYPS0 120

Setting	Sending Centre	Receive Centre	Terminal Number
<b>BT Text Settings</b>	<b>1470P1709400</b>	<b>080058752</b>	<b>9</b>

Change product settings as follows:-

- Press **Menu**.
- **SMS** Icon is displayed. Press **OK**.
- Scroll to select **Settings** then Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- **Receive Centre and Sending Centre** is displayed.
- Use the navigation key to select either and then press **OK**.
- Check number is correct, if not change to ensure the number is that given in the table above and press **OK**.

- **DIVERSE X10**

Setting	Sending Service Centres – Send 1	Receiving Service Centres – Receive 1
Bizziline Settings	1470P09110235029	01612745990
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>08005875290</b>

Change product settings as follows:-

- Press **Menu**.
- **SMS Text Messaging** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- Scroll to select **Sending Service Centres**. Press **OK**.
- **Select:**  
**Send 1** is displayed. Press **OK**.
- **Enter Name**  
**Send 1** is displayed. Press **Save**.
- **Enter Number**  
**1470P09110235029** is displayed.
- Press **Clear** to delete digits, then enter **1470P17094009**. Press **Save**. **Entry Saved** appears on the display.
- Press the red **End Call** key to return to idle.
  
- Press **Menu**.
- **SMS Text Messaging** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- Scroll to select **Receiving Service Centres**. Press **OK**.
- **Select:**  
**Receive 1** is displayed. Press **OK**.
- **Enter Name**  
**Receive 1** is displayed. Press **Save**.
- **Enter Number**  
**01612745990** is displayed.
- Press **Clear** to delete digits, then enter **08005875290**. Press **Save**. **Entry Saved** appears on the display.
- Press the red **End Call** key to return to idle.

- **DIVERSE 4010 & 4016**

<b>Setting</b>	<b>Service Centr.1</b>	<b>Service Centr.2</b>
Bizzylene Settings	09110235029	0161274599
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>0800587529</b>

Change product settings as follows:-

- Press **Menu**.
- **Text Message** is displayed. Press **OK**.
- Scroll to select **Service Centr.1** Press **OK**.
- **Phone Number:**  
**09110235029** is displayed. Press **OK**.
- Press **Back** to delete digits, then enter **1470P17094009**.
- Press **Menu**.
- **Save Entry** appears selected. Press **OK**.
- **Entry saved** appears on the display.
- Press the red **End Call** key twice to return to idle.
  
- Press **Menu**.
- **Text Message** is displayed. Press **OK**.
- Scroll to select **Service Centr.2** Press **OK**.
- **Phone Number:**  
**0161274599** is displayed. Press **OK**.
- Press **Back** to delete digits, then enter **0800587529**.
- Press **Menu**.
- **Save Entry** appears selected. Press **OK**.
- **Entry saved** appears on the display.
- Press the red **End Call** key twice to return to idle.

- **DIVERSE 5210 & 5250**

Setting	Service Centre 1	Service Centre 2
Bizziline Settings	1470P09110235020	0161274590
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>0800587529</b>

Change product settings as follows:-

- Press **Menu**.
- **SMS** is displayed. Press **OK**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- **Service Centre 1** is displayed. Press **OK**.
- Scroll to select **SMS** Press **OK**.
- **1470P09110235020** is displayed.
- Press **C** to delete digits, then enter **1470P17094009**.
- Press **OK**.
- **Entry Saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.
  
- Press **Menu**.
- **SMS** is displayed. Press **OK**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- Scroll to select **Service Centre 2**. Press **OK**.
- Scroll to select **SMS** Press **OK**.
- **0161274590** is displayed.
- Press **C** to delete digits, and then enter **0800587529**.
- Press **OK**.
- **Entry Saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.

- **DIVERSE 5310 & 5350**

Setting	Service Centre 1	Service Centre 2	Box-ID
Bizziline Settings	1470P09110235020*	0161274590*	ID 0
<b>BT Text Settings</b>	<b>1470P17094009*</b>	<b>0800587529*</b>	<b>ID 9</b>

N.B. The \* digit is required at the end of each service centre number for sub-addressing to operate.

Change product settings as follows:-

- Press **Menu**.
- **SMS** is displayed. Press **OK**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- **Service Centre 1** is displayed. Press **OK**.
- Scroll to select **SMS** Press **OK**.
- **1470P09110235020\*** is displayed.
- Press **C** to delete digits, then enter **1470P17094009\***.
- Press **OK**.
- **Entry Saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.
  
- Press **Menu**.
- **SMS** is displayed. Press **OK**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- Scroll to select **Service Centre 2**. Press **OK**.
- Scroll to select **SMS** Press **OK**.
- **0161274590\*** is displayed.
- Press **C** to delete digits, then enter **0800587529\***.
- Press **OK**.
- **Entry Saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.



- Press **Menu**.
- **SMS** is displayed. Press **OK**.
- Scroll to select **Settings** Press **OK**.
- Scroll to select **SMS Mailboxes** Press **OK**.
- **SMS** is displayed. Press **OK**.
- **Box-ID:** is displayed. Press **OK**.
- **ID 0** is displayed.
- Scroll to select **ID 9**. Press **OK**.
- Press the red **End Call** key repeatedly to return to idle.

- **DIVERSE 5410 & 5450**

<b>Setting</b>	<b>Service Centr.1</b>	<b>Service Centr.2</b>	<b>Box-ID</b>
Bizzylene Settings	1470P09110235020*	0161274590*	ID 0
<b>BT Text Settings</b>	<b>1470P17094009*</b>	<b>0800587529*</b>	<b>ID 9</b>

N.B. 1) The \* digit is required at the end of each service centre number for sub-addressing to operate.

2) The Diverse 5410 allows you to send SMS messages with more than 160 characters.

Change product settings as follows:-

- Press **SMS**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is selected. Press **OK**.
- **Service Centr.1** is selected. Press **OK**.
- Press **Edit**.
- **Enter SMS Service Centre Number:**
- **1470P09110235030\*** is displayed.
- Press **C** to delete digits, then enter **1470P17094009\***.
- Press **Menu**.
- **Save Entry** is selected. Press **OK**.
- Press **Save**.
- **Entry saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.
  
- Press **SMS**.
- Scroll to select **Settings** Press **OK**.
- **Service Centres** is selected. Press **OK**.
- Scroll to select **Service Centr.2**. Press **OK**.
- Scroll to select **SMS**.
- Press **Edit**.
- **Enter SMS Service Centre Number:**
- **0161274590\*** is displayed.
- Press **C** to delete digits, then enter **0800587529\***.
- Press **Menu**.

- **Save Entry** is selected. Press **OK**.
- Press **Save**.
- **Entry saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.
  
- Press **SMS**.
- Scroll to select **Settings** Press **OK**.
- Scroll to select **SMS Mailboxes**. Press **OK**.
- **Mailbox** is selected. Press **OK**.
- **Box-ID: <0>** is displayed.
- Press the **Left or Right navigation key** to select **Box-ID: <9>**.
- Press **Save**.
- **Entry saved** appears on the display.
- Press the red **End Call** key repeatedly to return to idle.

- **DIVERSE 6210 and 6250**

<b>Setting</b>	<b>Service Centre 1</b>	<b>Service Centres 2</b>
<b>BT Text Settings</b>	<b>1470P1709400</b>	<b>080058752</b>

Change product settings as follows:-

- Press **Menu**.
- **SMS Messages** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- **Service Centres** is displayed. Press **OK**
- **Service Centre 1** is displayed. Press **OK**.
- **Enter Number** is displayed.
- Press **Clear** to delete digits, then enter **1470P1709400**. Press **Save**. **Saved** appears on the display.
- Press the red **End Call** key to return to idle.
  
- Press **Menu**.
- **SMS Messages** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- **Service Centres** is displayed. Press **OK**
- **Service Centre 1** is displayed. Scroll to select **Service Centre 2**. Press **OK**.
- **Enter Number** is displayed.
- Press **Clear** to delete digits, then enter **080058752**. Press **Save**. **Saved** appears on the display.
- Press the red **End Call** key to return to idle.

- **DIVERSE 6410 and 6450**

<b>Setting</b>	<b>Service Centre 1</b>	<b>Service Centres 2</b>
<b>BT Text Settings</b>	<b>1470P1709400</b>	<b>080058752</b>

Change product settings as follows:-

- Press **Menu**.
- **SMS Messages** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- **Service Centres** is displayed. Press **OK**
- **Service Centre 1** is displayed. Press **OK**.
- **Enter Number** is displayed.
- Press **Clear** to delete digits, then enter **1470P1709400**. Press **Save**. **Saved** appears on the display.
- Press the red **End Call** key to return to idle.
  
- Press **Menu**.
- **SMS Messages** is displayed. Press **OK**.
- Scroll to select **SMS Settings**. Press **OK**.
- **Service Centres** is displayed. Press **OK**
- **Service Centre 1** is displayed. Scroll to select **Service Centre 2**. Press **OK**.
- **Enter Number** is displayed.
- Press **Clear** to delete digits, then enter **080058752**. Press **Save**. **Saved** appears on the display.
- Press the red **End Call** key to return to idle.

- **EQUINOX 1200 & EQUINOX 1350**

<b>Setting</b>	<b>Send Centre</b>	<b>Receive Centre</b>	<b>Send Centre</b>	<b>Terminal Number</b>
Bizzylines Settings	<b>Send Centre 1</b> 1470P0911023502 <b>Send Centre 2</b> 1470P1709400	<b>Receive Centre 1</b> 016127459 <b>Receive Centre 2</b> 080058752	1	9
<b>BT Text Settings</b>	<b>Send Centre 1 1470P0911023502</b> <b>Send Centre 2 1470P1709400</b>	<b>Receive Centre 1 016127459</b> <b>Receive Centre 2 080058752</b>	<b>2</b>	<b>9</b>

**Equinox 1200:**

**Send:**

The default setting for sending **must** be “Send Centre 2” which is the BT Text “SEND” number. To set this up as the default for sending SMS messages, the way to do it from the phone menu is:

SMS > Settings > Set Send Centre > Move Cursor To Send Centre 2 and press OK.

**Receive:**

For incoming texts, the user doesn’t need to change anything as the Equinox 1200 will compare the incoming CLI with both stored “Receive” numbers and if a match occurs will answer the call accordingly.

Change product settings as follows:-

- Press **Menu**.
- **SMS** Icon is displayed. Press **OK**.
- Scroll to select **Settings** then Press **OK**.
- **Service Centres** is displayed. Press **OK**.
- **Set Send Centre:**  
**Send 1 & Send 2** are displayed.
- Use navigation key to select **Send Centre 2** and press **OK**.
- **Set Send Centre** appears for 3-seconds on the screen followed by the **Settings** sub-menu.

- **FREESTYLE 4100/4500**

<b>Setting</b>	<b>Send 1</b>	<b>Send 2</b>	<b>Receive 1</b>	<b>Receive 2</b>	<b>Receive 3</b>	<b>Default</b>
Bizyline Settings	1470P17094009	1470P09110235029	0800587529	0161274599	Empty	Send 2
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>1470P09110235029</b>	<b>0800587529</b>	<b>0161274599</b>	<b>Empty</b>	<b>Send 1</b>

These phones were manufactured with Bizyline and BT Text numbers pre-programmed and are capable at all times of receiving texts from Bizyline and BT Text. However when a text is sent, it is sent using the server that is programmed as the default sender. The default sender at manufacture is Sender 2 which is Bizyline.

To use the BT Text service to send texts, you must change the default Sender to 1 (BT Text). The way to do it from the phone menu is:

- Press **Menu**
- Select **SMS Text Messaging** then **SMS Settings**, then **Select SMS Send Service Centre**.
- Scroll down to highlight **SMS Send 1** then press **Save**.
- Press **On-Hook** key to return to standby.

The Bizyline numbers remain in the phone but are no longer used. If the user so chooses, they can delete the numbers from Send 2 and Receive 2.

- **PAPERJET 45**

Setting	Centre 1 Send	Centre 1 Receive	Centre 1 ID	Centre 2 Send	Centre 2 Receive	Centre 2 ID	Default
Bizzyline Settings	1470-0911023502	016127459	9	1470-1709400	080058752	9	Centre 1
<b>BT Text Settings</b>	<b>1470-0911023502</b>	<b>016127459</b>	<b>9</b>	<b>1470-1709400</b>	<b>080058752</b>	<b>9</b>	<b>Centre 2</b>

This product is manufactured with the Bizzyline and BT Text numbers pre-programmed. In this case the Bizzyline numbers are in CENTRE 1 and the BT Text numbers are in CENTRE 2. CENTRE 1 is set as the default at manufacture which is Bizzyline. To use the BT Text settings the user has to change the default to CENTRE 2. The way to do it from the Paperjet menu is:

- Press **Menu** key [M]
- Scroll to display **6 SMS** and press **OK**
- Scroll to display **64 SMS SET UP** and press **OK**, Display shows **SMS-CENTRE 1**
- Scroll to display **SMS-CENTRE 2** and press **OK** 5 times, pausing between each press to allow the display to refresh and confirm all the settings.
- The display returns to standby on the fifth press.

The Bizzyline numbers remain in the machine but are not used. If the user wants to, they can delete the numbers from CENTRE 1 but it is not really necessary and is not advised as they would then have to go back into CENTRE 2 to re-establish it as a default.



- **PARAGON 500 SMS**

Setting	Sending Service Centres – Send 1	Receiving Service Centres – Receive 1
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>08005875290</b>

Change product settings as follows:-

- Press **Menu**.
- Scroll > to display **SMS PROVIDERS**. Press **TICK**.
- **SEND TEL. NO: 1470P17094009** is displayed.
- If this number is not displayed then press **X** repeatedly to delete digits, and then enter **1470P17094009**. Press **TICK**.
- Display shows **SEND TEL. NO: COMPLETED**.
- Press > the display then shows **RECEIVE TEL. NO: 08005875290**
- If this number is not displayed then press **X** repeatedly to delete digits, then enter **08005875290**. Press **TICK**.
- Display shows **RECEIVE TEL. NO1: COMPLETED**.
- Press **UNDO twice** to return to the idle screen to the idle screen.

- **RELATE SMS**

Setting	Sending Service Centres – Send 1	Receiving Service Centres – Receive 1
Bizzyline Settings	1470P09110235029	01612745990
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>08005875290</b>

Change product settings as follows:-

- Press **Menu**.
- Scroll > to display **SMS PROVIDERS**. Press **TICK**.
- **SEND TEL. NO: 1470P09110235029** is displayed.
- Press **X** repeatedly to delete digits, then enter **1470P17094009**. Press **TICK**.
- Display shows **SEND TEL. NO: COMPLETED**, then **RECEIVE TEL. NO: 01612745990**
- Press **X** repeatedly to delete digits, then enter **08005875290**. Press **TICK**.
- Display shows **RECEIVE TEL. NO: COMPLETED**, then reverts to the idle screen.

- **RELATE 2100 SMS**

Setting	Sending Service Centres – Send 1	Receiving Service Centres – Receive 1
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>08005875290</b>

Change product settings as follows:-

- Press **Menu**.
- Scroll > to display **SMS PROVIDERS**. Press **TICK**.
- **SEND TEL. NO: 1470P17094009** is displayed.
- If this number is not displayed then press **X** repeatedly to delete digits, then enter **1470P17094009**. Press **TICK**.
- Display shows **SEND TEL. NO: COMPLETED**.
- **Press >** the display then shows **RECEIVE TEL. NO: 08005875290**
- If this number is not displayed then press **X** repeatedly to delete digits, then enter **08005875290**. Press **TICK**.
- Display shows **RECEIVE TEL. NO1: COMPLETED**.
- **Press UNDO twice** to return to the idle screen to the idle screen.

- **SYNERGY 3200/3205**

<b>Setting</b>	<b>Send Settings</b>	<b>Receive Settings</b>
Bizyline Settings	09110235029	0161274599
<b>BT Text Settings</b>	<b>1470P17094009</b>	<b>0800587529</b>

Change product settings as follows:-

- Press **Menu** (✓).
- **SMS** is displayed. Press ✓.
- Scroll to select **Settings** then Press ✓.
- **Send** is displayed. Press ✓.
- **Send:**  
**09110235029** are displayed.
- Press ✕ to delete digits, and then enter **1470P17094009**.
- Press ✓. **Done** appears for 3-seconds on the screen followed by the **Settings** sub-menu.
- Scroll to **Receive**. Press ✓.
- **Receive:**  
**0161274599** are displayed.
- Press ✕ to delete digits, and then enter **0800587529**.
- Press ✓. **Done** appears for 3-seconds on the screen followed by the **Settings** sub-menu
- Press the ✕ key thrice to return to the idle screen.