



# BT Video Baby Monitor 630

## User Guide



Job No. 2829  
Client BT  
Project BTVBM630 Baby Monitor User Guide

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## Important safety notices


1. Your baby monitor is designed as just an aid. It isn't a substitute for responsible and proper adult supervision.
2. Make sure all cables and units are out of your baby's reach – at least one metre away.
3. Never cover either unit, put them in moist places or inside the cot, bed or playpen.
4. If you travel abroad, check the voltage on your unit's plugs match the local power output.
5. Only use the battery supplied for the Parent unit. If you need to replace it, contact our helpdesk.
6. Do not take the product apart. If you need repairs, get in touch with our helpdesk.

# Welcome

Thanks for buying a BT Baby Monitor.  
You'll soon be able to relax knowing you can watch and listen for your baby's every breath, gurgle and wriggle.

But first things first. To get set up, just follow the steps over the page. Set-up only takes a few minutes.

Then, you can learn all about your monitor and how to use it from page 7.

 Need some help? No problem – give us a call on **0800 218 2182\***, or go to **bt.com/producthelp**.

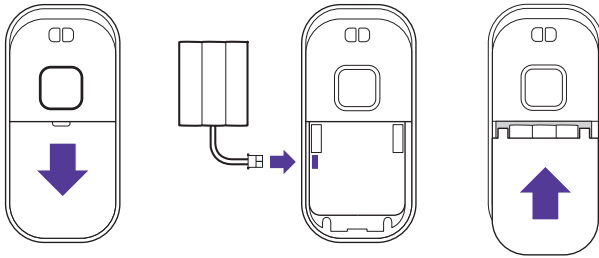
\* Calls made from within the UK mainland are free.  
Mobile and international call costs may vary.



Need some help? Call 0800 218 2182\* or go to [bt.com/producthelp](http://bt.com/producthelp)

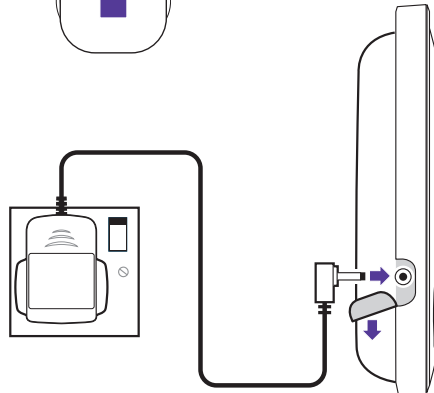
# Getting set up

- 1 Take the battery cover off the Parent unit by sliding and lifting it. Check the battery wire is connected to the socket inside the monitor. Put the battery cover back on by sliding it towards the middle of the unit until it clicks into place.



- 2 To charge the Parent unit, plug the cable into the Parent unit, then plug it into the mains power socket and switch the socket on.

Leave to charge for 12 hours.



## Tip

To replace the battery, pull it out of the compartment, and unplug the battery connector from the socket. Then follow the instructions in step 1 to install it.

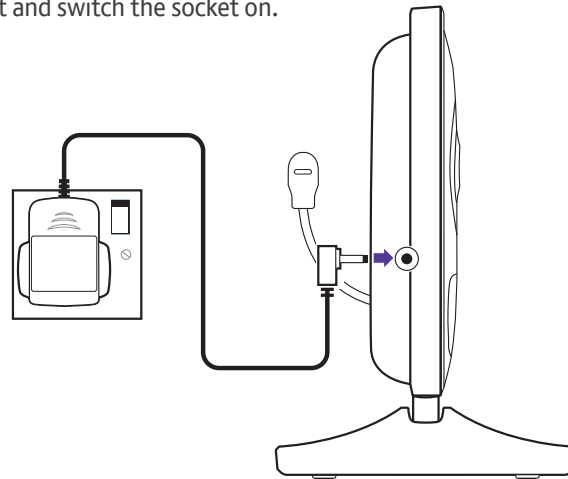
## Tip

The first time you use the Parent unit, or if you haven't used it for a long time, it'll take 12 hours to fully charge.

When the battery gets very low, it'll take about 30 minutes to charge enough for you to use it for a short time.

To charge the Parent unit in the shortest amount of time, turn it off while it's charging.

- 3 Place the Baby unit near a power socket in the room where you're going to be monitoring your baby most of the time. It should also be at least one metre away from your baby.
- 4 Plug the cable into the Baby unit, then plug it into the mains power socket and switch the socket on.



- 5 If you like, you can attach your Baby monitor to a wall. (Remember to check the reception and position before you do that – you won't be able to adjust it afterwards.) Find out more about how to do that on page 24.

**Tip**


Keep the power cord out of baby's reach by looping any extra length and securing it.

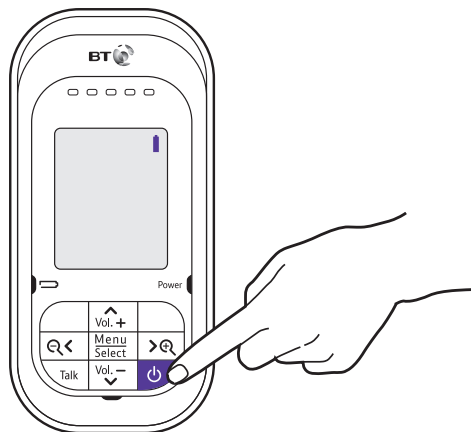
## Getting set up


- 6 After the Parent unit has charged for 12 hours you can switch it on.

Before you do, move the Parent unit at least one metre from the Baby unit. Any closer and you might get audio feedback sounds.


It is also advisable to turn the Baby unit volume down to a minimum to stop any feedback. See page 20.

Press and hold down the Power on/off  button for about two seconds.



The battery status icon  will appear on the screen. If the battery icon is solid in colour, the Parent unit is fully charged and you can start using it.

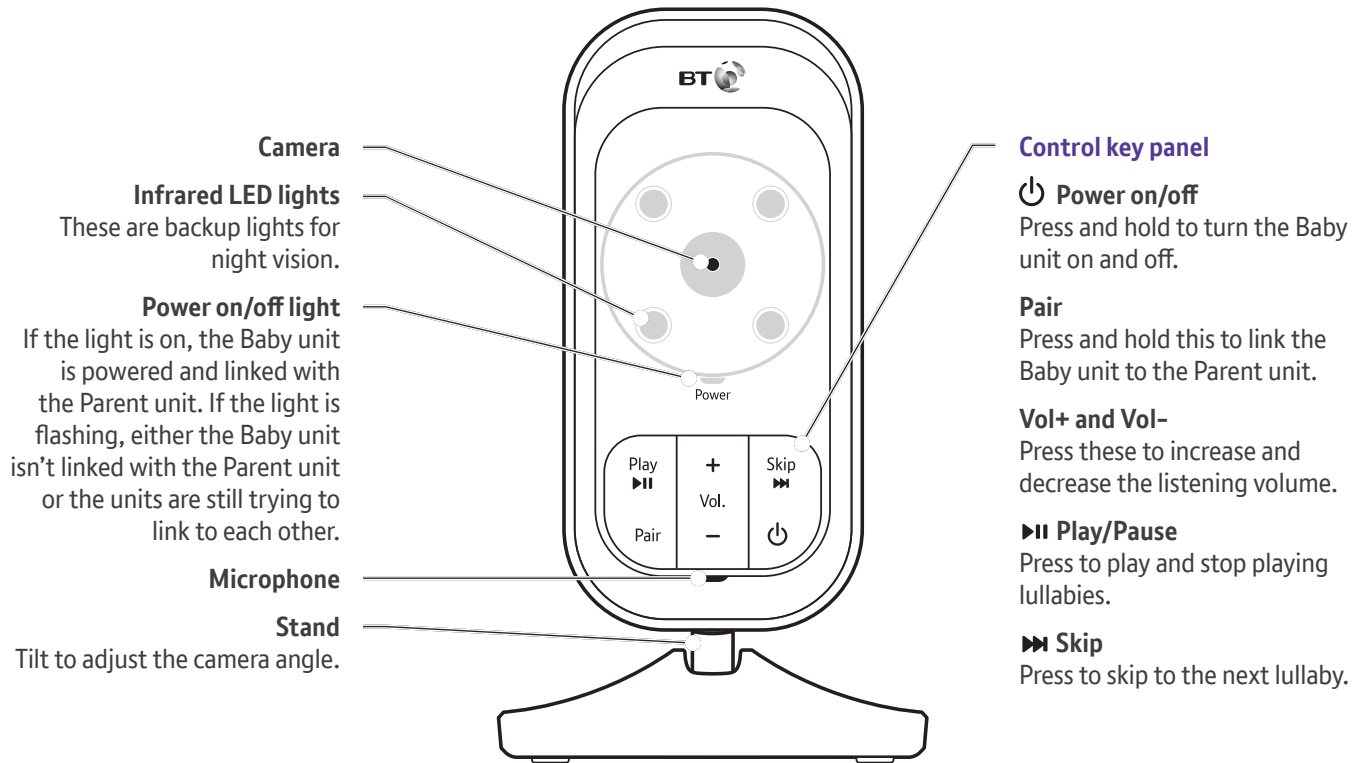
If the battery icon is half full, or flashing, that means it only has enough charge to be used for a short time, so you'll need to charge it again for about 30 minutes.

If a power plug icon  appears instead of the battery icon, that means the battery is either completely empty or isn't installed right.

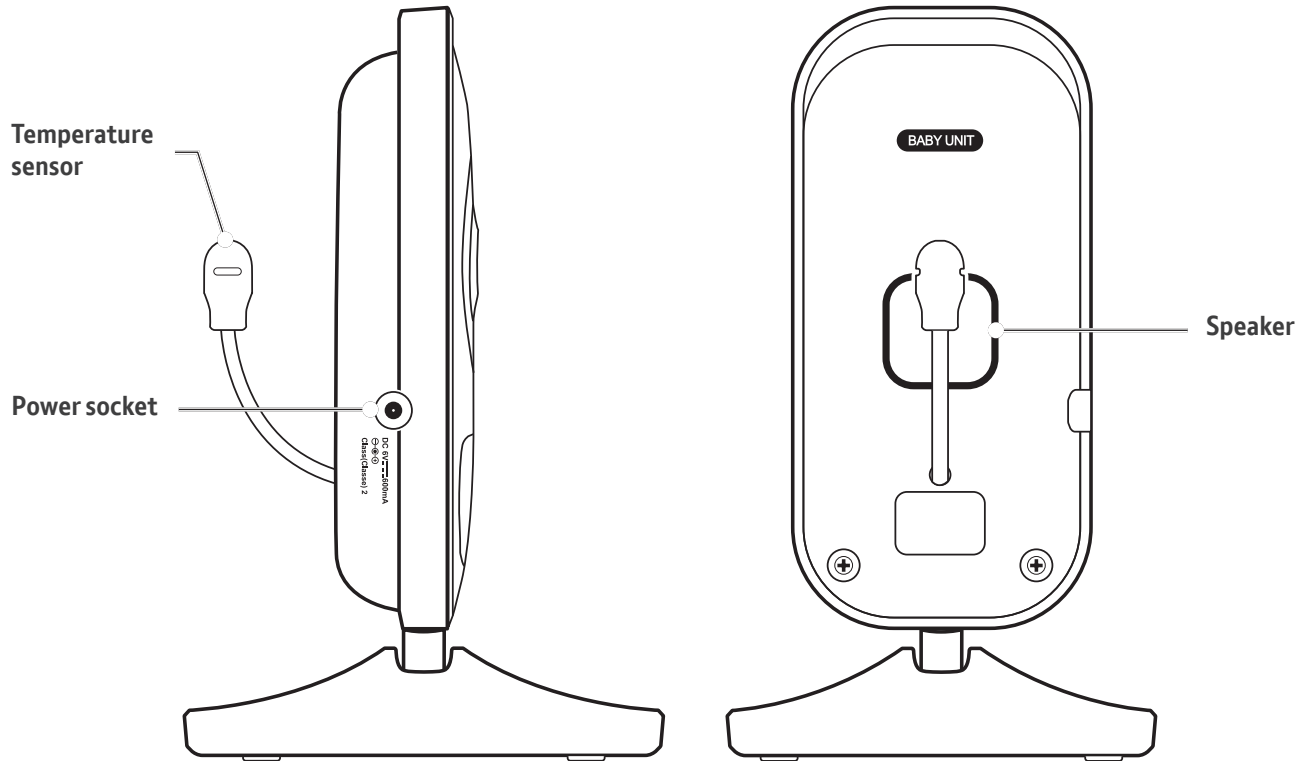
### When does near become too far?

The maximum range between your Parent and Baby units is about 300 metres outdoors and about 50 metres indoors. Thick walls and doors reduce the units' range and affect how they link to each other.

# Get to know the Baby unit



## Get to know the Baby unit





# Get to know the Parent unit

## Sound level display

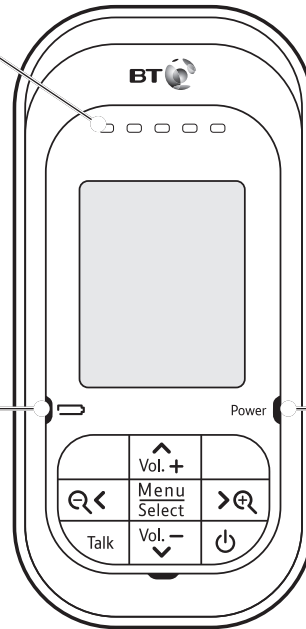
These LED lights show the level of sound being detected from the Baby unit. When they're green, the unit is detecting a moderate sound. When they're red, the unit is detecting a louder sound.

They also show you how loud the volume is when you're adjusting the Parent unit's speaker volume.

Green is quieter (level 1-3) and red is louder (level 4-5).

## Battery level light

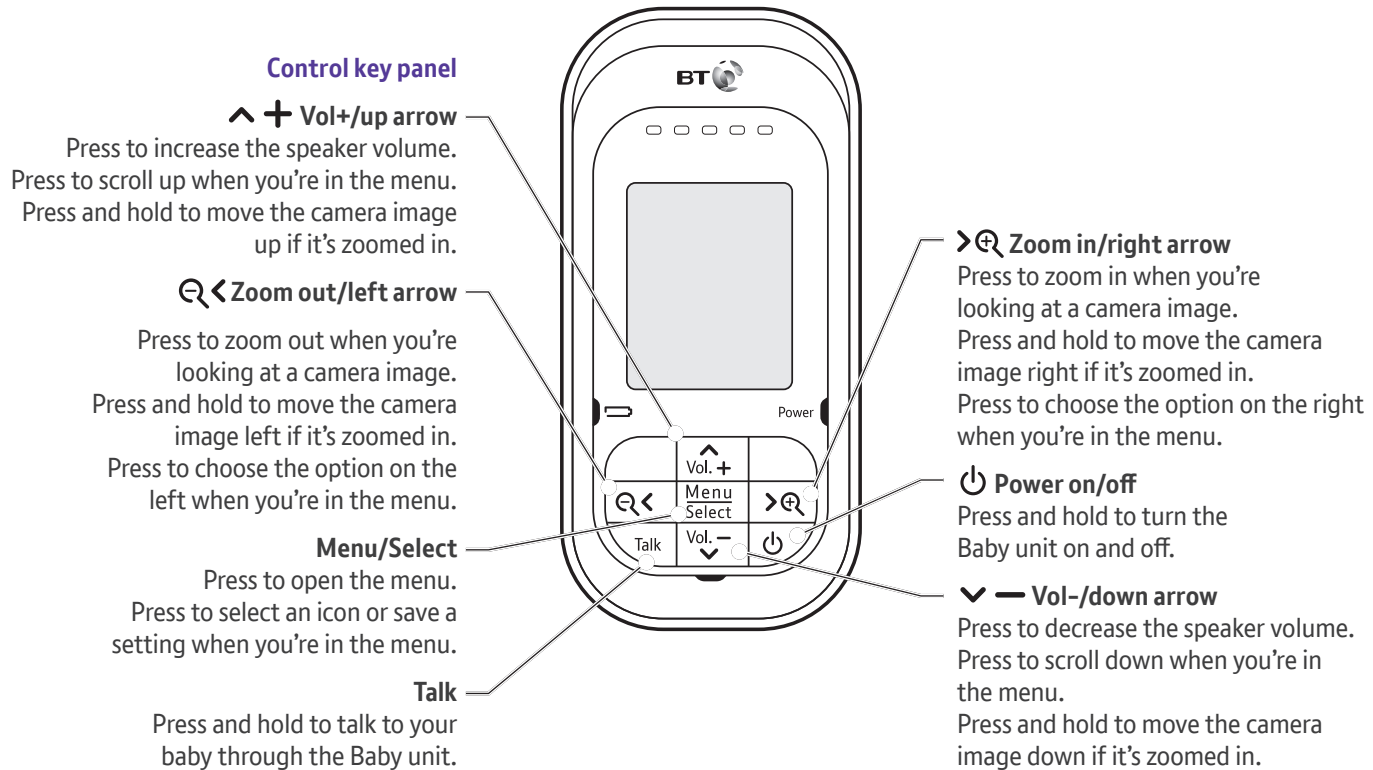
This light turns on when the Parent unit is being charged. It flashes when the battery is low. It turns off when the battery's fully charged.

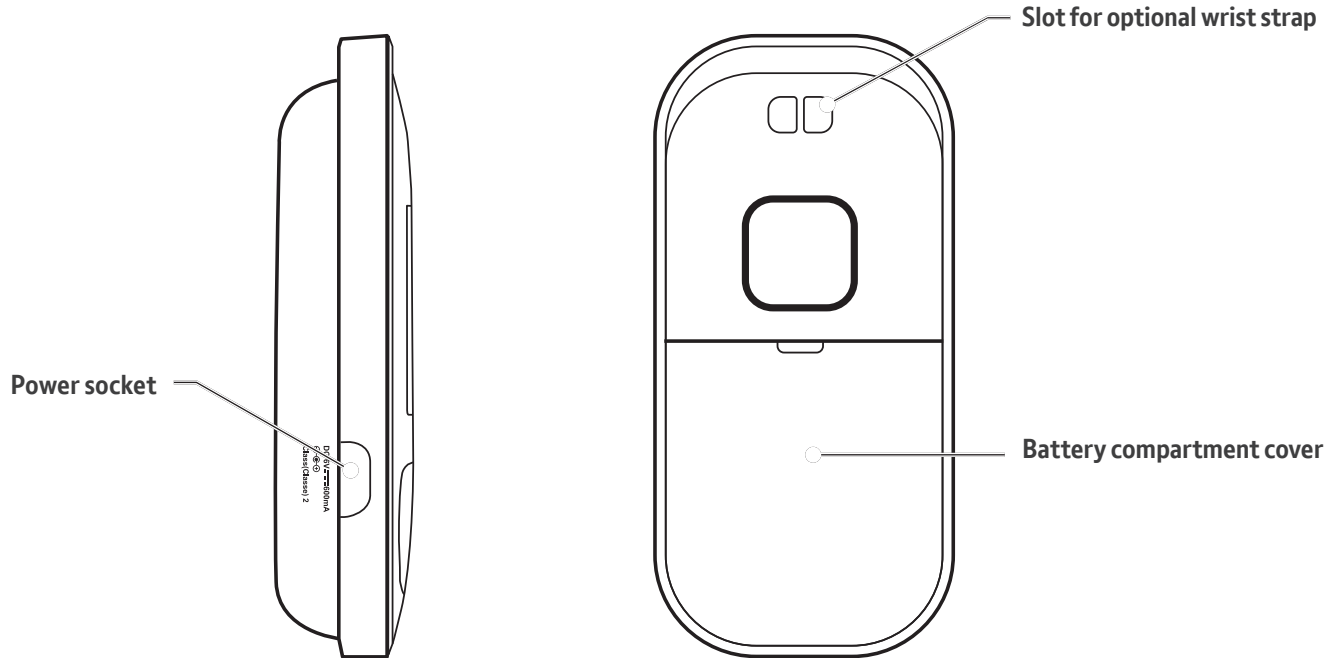


## Power on/off light

This light turns on when the Parent unit is on. It flashes when the Parent and Baby units are linking up, or if it can't detect the Baby unit.

## Get to know the Parent unit









# Testing the video and audio

Once the Baby and Parent units are set up, the first thing to do is check the video and audio are working as they should be. It's also a good idea to do that if you haven't used them for a while.

To do that:

- 1 with the Parent and Baby units in the same room, at least one metre away from each other, press the  button on the Baby unit. The power light should turn on
- 2 press and hold the  button on the Baby unit again. The power light should turn off
- 3 press and hold the  button on the Parent unit. The screen should turn on
- 4 press and hold the  button on the Parent unit again. The screen should turn off.

## Tip

To test the sound, adjust the volume and sound sensitivity levels so you can pick up the sound in your baby's room.

To test the video, adjust the sound activation to maximum (level 5) so the video stays on to test, then adjust so the Parent unit screen turns off automatically when no sound is detected from the Baby unit within 20 seconds.

# Parent unit on-screen icons



## Connection strength

This shows how strong a signal the Parent unit is picking up from the Baby unit.



## Current unit view

This shows the number of the Baby unit you're looking at (if you've got more than one).



## Split screen

In this view, you'll see all Baby units at once.



## Zoom

This appears if the camera image is zoomed in.



## Lullaby

This appears if the Baby unit is playing a lullaby.



## Mute

This appears if the volume is turned off.



## Sound activation

This appears if the Baby unit has detected sound in your baby's room. When that happens, the camera image automatically turn on.



## Temperature

This shows the temperature in your baby's room.



## Battery life

This shows how much battery you have left. A plug symbol will appear if you're using the Parent unit when plugged in. It will flash when the battery is charging.

# Parent unit menu overview



## Camera

If you've got more than one Baby unit, use this screen to see the camera image from an individual Baby unit or see all Baby units by choosing split screen.



## Zoom

Zoom in and out when you're looking at the camera image.



## Brightness

Change the brightness of the screen.



## Sound Sensitivity

Change how sensitive the sound detection is on your Baby unit.



## Sound activation

Check on your baby whenever there is noise in their room. You can choose to have the sound on or off.



## Lullabies

The Baby unit has five lullabies it can play to your baby. You can choose which one to play, or play them all, from here.



## Temperature

Choose whether you see the temperature in °C or °F.





## Pairing

The Parent and Baby units are already linked, but if you get another Baby unit, or replace the one you've got, you can add it to your baby monitoring system using this option.

# Using the Parent unit

You can use the Parent unit to set up and adjust the settings of the baby monitor system. You'll need to make any changes when the unit's not in use.

## How to turn it on and off

Press and hold the  button for about two seconds. The screen will turn on. Press and hold the  button again to turn the Parent unit off.





## How to turn the screen on and off

If you want to turn off the screen but keep the Parent unit on so it will still pick up any sounds from your baby's room, press the  button once. Press it again at any time to turn the screen back on.

## How to open and use the menu

The menu is where you can make most changes to the baby monitor system.

To do that:


- 1 press **Menu/Select**
- 2 move around the menu items using the  and  arrows until you're on the feature you want to change
- 3 press **Menu/Select** again to open that feature
- 4 use the  and  arrows to make the changes you want within that feature
- 5 press the **Menu/Select** button to confirm and close the menu.

## Using the Parent unit

### How to change the brightness of the screen

The default screen brightness is level 3, which is the middle setting.

To change it:

- 1 press **Menu/Select**
- 2 use the **^** and **v** arrows to scroll to the 
- 3 use those buttons again to adjust the brightness to the level you prefer
- 4 press **Menu/Select** to confirm and close the menu.

### How to change the speaker volume

The Parent unit has five volume settings, or you can turn off the sound completely.

To change the volume, simply press the **Vol+** or **Vol-** buttons.


### How to change the sound sensitivity

You can use the Parent unit to adjust how sensitive the Baby unit will be when picking up noise from your baby's room. The default setting is level 3, which is the middle setting. Raising it to level 5 means the Baby unit will pick up any sound from your baby's room, including background noise. Lowering the level to between 1 and 4 means you'll only hear when your baby's making a lot of noise or crying loudly.








To change it:

- 1 press **Menu/Select**
- 2 press the **^** and **v** arrows to scroll to 
- 3 press the **<** and **>** arrows to choose the level you want
- 4 press **Menu/Select** to confirm.

## How to set the screen to turn on and off automatically

You can set the screen to only turn on when the Baby unit is picking up sounds. On this setting, the screen will turn off automatically when there are no sounds for 20 seconds.

To do that:

- 1 press **Menu/Select**
- 2 press the **^** and **v** arrows to scroll to 
- 3 press the **<** and **>** arrows to choose either  (automatic screen setting on) or  (automatic screen setting off)
- 4 press **Menu/Select** to confirm.




(You'll also hear a beep when the screen automatically turns on and off.)

## Using the Parent unit

### How to zoom in and out

You can set the screen to only turn on when the Baby unit is picking up sounds. On this setting, the screen will turn off automatically when there are no sounds for 20 seconds.

To do that:

- 1 press **Menu/Select**
- 2 press the **^** and **v** arrows to scroll to 
- 3 press the **<** and **>** arrows to choose  to zoom in or  to zoom out
- 4 press **Menu/Select** to confirm.

Or you can use **> ** and ** <**


### How to talk to your baby using the monitor

To give your baby some words of comfort, press and hold the **Talk** button and speak into the Parent unit's microphone.

## How to change the temperature format

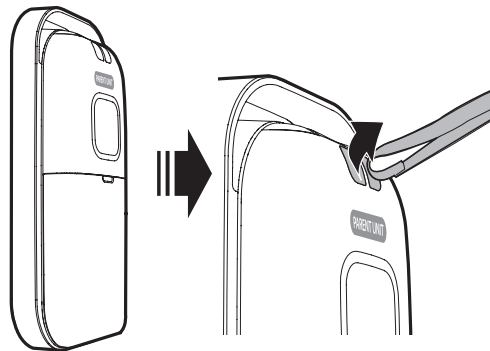
To make sure your baby's room is at a comfortable temperature, your handy baby monitor will let you know if it's getting too hot or too cold.

To change whether the temperature shows in °C or °F:

- 1 press **Menu/Select**
- 2 press the **▲** and **▼** arrows to scroll to 
- 3 press the **◀** and **▶** arrows to choose °C or °F
- 4 press **Menu/Select** to confirm.

## How to make it portable

You can attach a strap to your Parent unit to save you carrying it. On the back of the unit, you'll find a hook where you can attach it.





### Note

Carrying strap is not included.

Make sure the Parent unit battery is installed and charged before unplugging the power adaptor.

# Using the Baby unit

## How to turn it on and off

Press the  button. The power light will turn on. Press and hold the  button again to turn the Baby unit off. The power light will also turn off.

## How to change the speaker volume


The Baby unit has five volume settings. The default setting is level 3. To change the volume, simply press the **Vol+** or **Vol-** buttons. This will also change the volume of a lullaby that's playing.

## About night vision

So that you can see your baby at night, the Baby unit automatically uses the light from its infrared LED lights to capture images in a dark room. Because of that, it can only show images in black and white.

## How to reset settings to default

You can reset the Baby unit's settings using the Parent unit. To do that:

- 1 press and hold **Menu/Select** on the Parent unit
- 2 while holding down **Menu/Select**, press the  button three times
- 3 let go of **Menu/Select** and then press it again within one second.

### Tip








Switching to night mode is automatic, activation is dependent on the light level in the rooms.

In night mode your picture will change to black and white.




# Using Lullabies

Music can entertain your baby or help them drift off to sleep. You can choose from five lullabies. If you select one lullaby, it will play on repeat for about 20 minutes. If you pause and press play again, it will pick up where it left off. Or, you can choose to play all five lullabies in sequence.

## On the Parent unit:

- 1 press **Menu/Select**
- 2 press the  and  arrows to scroll to 
- 3 press the  and  arrows to choose the lullaby you'd like to play
- 4 choose  to play all five lullabies in a row
- 5 choose  symbol to stop playing them
- 6 press **Menu/Select** to confirm.

## On the Baby unit:

- 1 press the **Play**  button
- 2 press the **Skip**  button to skip to the next lullaby
- 3 press the **Play**  button to stop playing lullabies.








When you're talking to your baby through the monitor, lullabies will stop playing. They'll start playing again when you've finished.

# New addition?

## How to link a new Baby unit

The Baby and Parent units are already linked. But if you have more than one baby, or if you want an extra Baby unit in a different room (like if baby's playpen is in a different room from their cot), you can add more (up to four) Baby units to one Parent unit.






To link a new Baby unit:

- 1 set up the new unit as explained at the beginning of this guide
- 2 press **Menu/Select**
- 3 press the  or  arrows to scroll to 
- 4 press the  or  arrows to choose the slot for your new Baby unit.
- 5 press **Menu/Select**. The screen will show 
- 6 if you choose a slot that's already being used, the monitor will replace the old Baby unit with the new one in that slot
- 7 turn on your new Baby unit
- 8 press and hold **Pair** until the power light flashes. The screen will show  once that's done
- 9 You'll then see the camera image for the new Baby unit.

### Tip



You can link up a maximum of four Video Baby Monitor 630 cameras to the Parent unit.

## How to disconnect a Baby unit from the Parent unit

- 1 press **Menu/Select**
- 2 press the **^** or **v** arrows to scroll to 
- 3 press the **<** or **>** arrows to choose the Baby unit you're disconnecting
- 4 press and hold **Talk** on the Parent unit until  and  appear
- 5 press the **<** or **>** arrows and either choose  to cancel or  to confirm
- 6 press **Menu/Select** to confirm.

## How to switch between individual Baby units and split screen

To view an individual Baby unit:

- 1 press **Menu/Select**
- 2 press the **^** or **v** arrows to scroll to 
- 3 press the **<** or **>** arrows to choose the number of the Baby unit you want to see. Or you can choose  to see them all at the same time
- 4 press **Menu/Select** to confirm.

# Help and troubleshooting

If you have any problems setting up or using your baby monitor, see if these common questions can help.

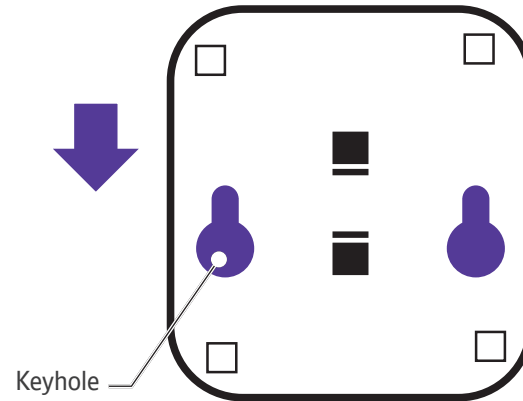
## How do I attach my Baby unit to a wall?

You'll need some screws and wall plugs – they don't come with your baby monitor. The screw heads will need to fit the keyholes on the base to support the Baby unit.

### Here's what to do.

- 1 Make sure the wall can support the Baby unit.
- 2 Make sure the power plug can reach the power socket and it is out of your baby's reach.
- 3 Check the reception strength and the camera angle of the Baby unit.
- 4 Check that you aren't drilling into any hidden wiring or plumbing. BT isn't responsible for any damage or injury caused while trying to wall mount your Baby unit.
- 5 Use a pencil to mark two parallel holes where you want your Baby unit on the wall. Make sure the holes are the same distance apart as the keyholes in the bottom of the Baby unit.

- 6 Drill two holes where you've made the markings. Insert wall plugs, if required.
- 7 Insert the screws into the holes and tighten until only approximately  $\frac{1}{4}$  inch of the screw is visible.
- 8 Line up the keyholes on the base of the Baby unit with the screws in the wall. Slide the Baby unit down until it locks into place.





### **My Parent/Baby unit isn't working. What should I do?**

Check that:

- 1 power cables are plugged in and switched on at the wall socket
- 2 the Baby unit is plugged in and the Parent unit battery is installed correctly and fully charged (for 12 hours)
- 3 both units are turned on
- 4 the Parent unit isn't too far from the Baby unit(s) (large obstructions or other electrical devices might affect the signal between the parent and Baby unit).
- 5 if the Parent unit battery is run down, that you charge it for 30 minutes before trying it again.

Sometimes unplugging the power cables, waiting about 15 seconds, and then plugging them back in can help. If you do that, you'll need to allow about a minute for Parent and Baby unit(s) to link.

### **My Parent/Baby unit is making a high-pitched noise. What should I do?**

The units might be too close together. Make sure they're at least one metre apart, even when you're using the **Talk** button. You might also have set the sound sensitivity level too high – try changing it to a lower level.

### **Why is my Parent unit beeping?**

The Parent unit beeps when:

- the Baby unit is turned off
- the units are too far apart – try moving them closer together (but not closer than one metre)
- the battery in the Parent unit isn't charged – try charging it for 12 hours
- Other electronic items, like TVs and mobile phones, are causing interference – try moving the Baby unit away from things like that.

### **My Parent unit plays too many sounds from the Baby unit or is too noisy. What should I do?**

You might have set the sensitivity level to 5. Try turning it down to a lower level. Also, try turning down the volume on the Parent unit.

### **Why isn't my Parent unit playing any sounds even though there's noise coming from my baby's room?**

- The Parent unit might not be fully charged – make sure it's charged (for 12 hours). If that doesn't help, try taking out the battery and putting it back in (you'll need to wait for a minute or so for the Parent and Baby units to link again).
- The speaker volume might be switched off or the sensitivity level set too low.
- The Parent unit might be too far away from the Baby unit to pick up sounds – try moving it closer (but not closer than one metre).
- Large obstructions or other electrical devices might be affecting the signal between the Parent and Baby units). Try moving the Baby unit away from obstructions, including electrical appliances like TVs or mobile phones.

### **Baby is making a noise, but the Parent unit is not picking up the sound**

See 'Sound sensitivity' on pages 16–17.

### **The video link between the Parent unit and camera is losing connection after 20 seconds**

See the tip on page 12.

### **I keep losing the link between my Parent and Baby units and there are sound interruptions. What should I do?**

The Parent unit might be out of range – try moving the units closer together.

You might need to reset the Parent and Baby units by turning them off, unplugging the AC power, waiting for 15 seconds, then plugging them back in. Then turn them back on and allow them to link.

### **Still stuck?**

Try [bt.com/producthelp](https://www.bt.com/producthelp) or call us on **0800 218 2182**. Calls to this number made from within the UK mainland network are free. Mobile and international call costs may vary.

# General information

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## Cleaning

Your BT Video Baby Monitor 630 units have a durable plastic casing that should keep their colour and finish for many years. To clean, use only a soft cloth slightly dampened with water or a mild soap. Don't use too much water or cleaning solvents.

## Taking care of your monitor

Try to always treat your units with care. The units can get damaged if they get wet, so make sure not to use them outside in the rain or near a sink, bath or shower.

## Guarantee

Your BT Video Baby Monitor 630 is guaranteed for 12 months from the date you bought it.

Subject to the terms listed below, the guarantee covers the repair of – or at BT's or its agent's discretion, the option to replace – the BT Video Baby Monitor 630 or any part of it which is faulty or below standard, or as a result of inferior workmanship of materials.

Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

## The conditions of this guarantee are:

- the guarantee shall only apply to defects that occur within the 12-month guarantee period
- proof of purchase is needed
- the equipment is returned to BT or its agent as instructed
- this guarantee doesn't cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents
- this guarantee doesn't affect your statutory rights.

## Within the 12-month guarantee period

Before returning your equipment, please read Help and troubleshooting starting on page 24 or contact us on **0800 218 2182\***.

There's also more help at **[bt.com/producthelp](http://bt.com/producthelp)**

In the unlikely event of a defect, we'll issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. You'll need the FRA number when returning the product. This doesn't affect your statutory rights.

## General information

### Outside of the 12-month guarantee period


If your equipment needs repair after the guarantee period or if you need technical assistance outside of the 12-month guarantee period, call BT's approved technical support agent, Discount Communications Ltd on **0800 980 8999\***.

### Returning your product

If you call us and we can't fix your problem, we'll give you a Fault Reference Authorisation (FRA) number and ask you to return the equipment to where you bought it. If possible, please pack the equipment in its original packaging. Please remember to include all parts, including cables and batteries.

For guarantee purposes, proof of purchase is needed – so please keep your receipt.

### How to recycle your equipment

Your baby monitor is classed as electrical or electronic equipment, so **DO NOT** put it in your normal rubbish bin. 

It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

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### **R&TTE**

This product is intended for use in the UK.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

### **Declaration of Conformance**

Hereby, BT declares that this BT Video Baby Monitor 630 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The Declaration of Conformance can be found at [bt.com/producthelp](http://bt.com/producthelp)

### **User Guide formats**

Call **0800 218 2182\*** to get this guide in Braille, large print and audio CD.

\* Calls to these numbers made from within the UK mainland network are free. Mobile and international call costs may vary.





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Free Technical Help & Support \*

 **0800 218 2182**

[bt.com/producthelp](http://bt.com/producthelp)

Call us or go online if you have any difficulties with your product