



User Guide



BT Digital Baby Monitor 300



Welcome...

to your BT Digital Baby Monitor 300



- Digital sound quality with high definition sound (Hi-ds™) lets you hear your baby breathe, gurgle, snuffle or cry with complete clarity
- Wireless range of up to 300m outdoors and up to 50m indoors (in ideal conditions, where there is a clear line of sight between the units) – giving you the freedom to move around with clear reception and no interference from other baby monitors
- Out of range and battery low warnings
- Link light provides continuous confidence that the Parent unit is receiving a signal from the Baby unit and will alert you if the link is lost
- Talk back feature lets you instantly reassure and calm your baby
- Nightlight on Baby unit
- Crying alert on Parent unit

This User Guide provides you with all the information you need to get the most from your BT Digital Baby Monitor 300.

Please read this guide carefully and keep it for future reference.

Need help?

If you have any problems setting up or using your BT Digital Baby Monitor 300 (or would like any additional or replacement batteries), call our free BT Digital Baby Monitor Helpline on 0800 145 6789*. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

Additional answers to Frequently Asked Questions are also available from bt.com/producthelp

Got everything?

- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit (pre-installed)
- 2 x power adapters (item code 077861)

* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary.

Important safety information

- Your BT Digital Baby Monitor 300 is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision.
- Make sure the Baby unit, Parent unit and mains adapter cables are kept out of reach of your baby – at least one metre away.
- Never place the Baby unit inside your baby's cot, bed or playpen.
- Never cover your Parent or Baby units (e.g. with clothes, towels or blankets).
- Never use or place your Parent or Baby units in moist places or near water.
- If travelling abroad, make sure that the voltage shown on the mains power adapter corresponds to the local mains power before connecting to the power supply.
- There is a risk of explosion if the batteries are replaced by an incorrect type.
- Always dispose of batteries in accordance with applicable waste disposal regulations, never in your household rubbish, see page 22.
- During continual use the Baby unit and Parent unit power adapters may become warm to the touch. This is normal and is not something to be concerned about.
- In the event of a power failure, when the power is restored all your settings will remain unchanged.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp



In this guide

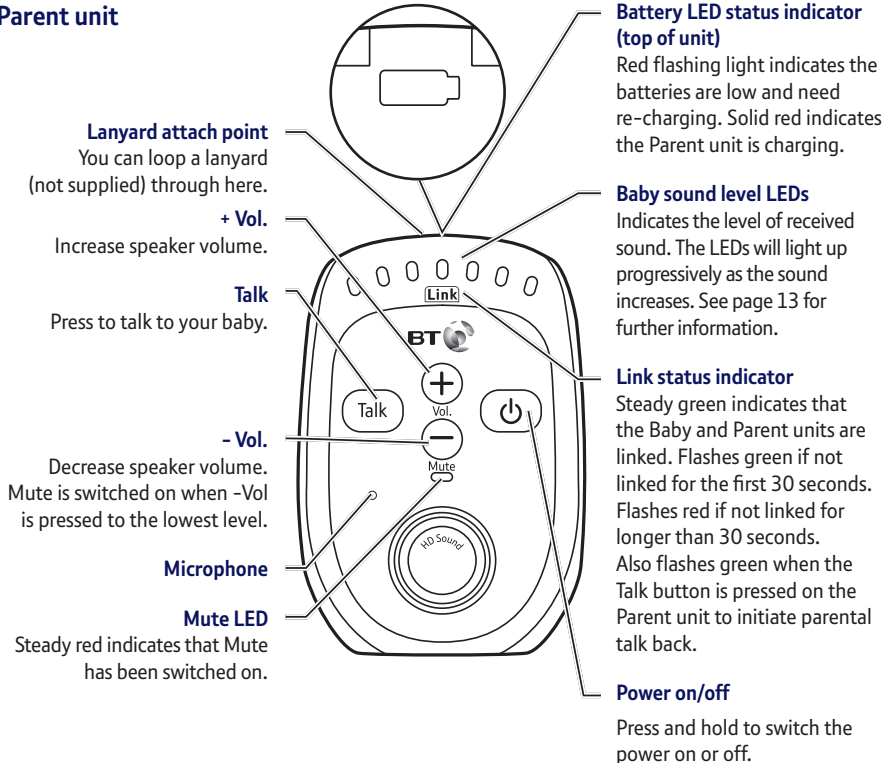
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Your BT Digital Baby Monitor 300

Parent unit




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Baby unit

Nightlight

Press  or  to switch the nightlight on or off.

Press and hold  for 2 seconds to switch off.

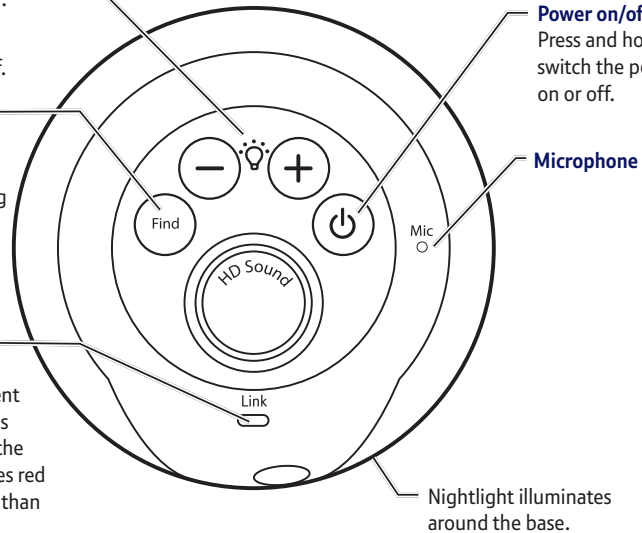
Find

Press to emit an alert beep from the Parent unit – useful for finding the Parent unit if you've misplaced it.

Link indicator

Steady green indicates that the Baby and Parent units are linked. Flashes green if not linked for the first 30 seconds. Flashes red if not linked for longer than 30 seconds.

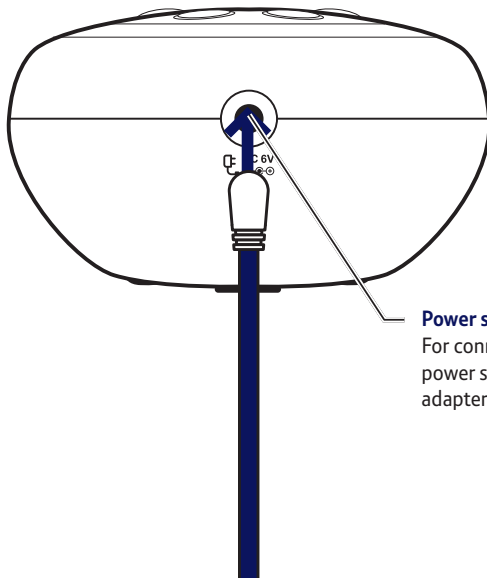
Also flashes green when the Talk button is pressed on the Parent unit to initiate parental talk back.



If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

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Back of the Baby unit




Power socket

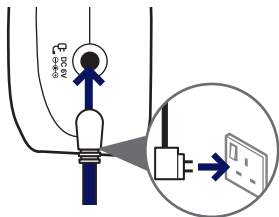
For connection to the mains power socket via the power adapter cable supplied.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

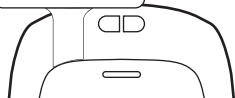
Setting up

Parent unit

1. Plug one of the power adapter cables into the socket marked  on the side of the Parent unit and plug the other end into the mains power wall socket and switch the power on.



2. Activate the batteries by pulling the plastic tab away from the top of the Parent unit and leave to charge for 24 hours to reach maximum charge.



WARNING!

Only use the power adapters supplied. Using incorrect power adapters may permanently damage your product.

Battery performance

Rechargeable batteries in the Parent unit will last approximately 16 hours during normal operation or 20 hours when Mute is switched on. Please note that new batteries do not reach full capacity until they have been in normal use for several days.

The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be obtained from the BT Digital Baby Monitor 300 Helpline on 0800 145 6789*.

The Parent unit rechargeable batteries will lose charge over a period of time, even if switched off.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

10 Setting up

Battery low warning – Parent unit

When the batteries are low – approximately within 1 hour of running out – the Parent unit will emit a low battery alert and the low battery indicator on the unit will flash red.


To speed up the charging process turn the Parent unit off when charging if it's not being used.

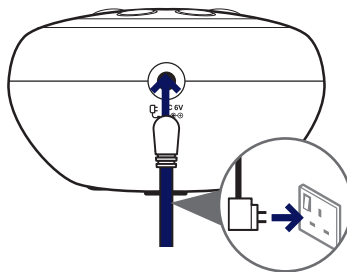
You can still use your Parent unit to monitor your baby even when the batteries are low, provided it remains plugged in and on charge.

WARNING



Always use rechargeable batteries in the Parent unit. Only use the recommended type – 2 x AA NiMH 1300mAh batteries. Using other types could permanently damage the unit. Charge the batteries as instructed in this user guide. The Parent unit can still be used when it is on charge.

Baby unit

1. Plug the remaining power adapter cable into the socket marked  on the back of the Baby unit and plug the other end into the mains power and switch on.



Switch on and link the Parent and Baby units

1. Press and hold the  button on the Baby unit for 1 second. The nightlight will briefly illuminate and then the green Link indicator will flash.
2. Press and hold the  button on the Parent unit until all the LEDs on the unit briefly illuminate. The green Link indicator will flash.

Once the units are linked, the green Link indicators on the Parent and Baby units will stop flashing and remain a steady green. The units are now ready to use.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

**Important:**

The link confirmation between the two units is vital for use so they can communicate. If the link between the units is broken at any time, the Link indicators on the Parent and Baby units will flash green as they try to search for each other. After 30 seconds, if the link is still broken they will flash red and you will also hear an alert signal from the Parent unit.

If the link is broken:

- check that the mains power is plugged in and switched on at the Baby unit
- check that both units are switched on
- check that the batteries are charged in the Parent unit
- check that the Parent and Baby units are within range of each other (in ideal conditions the range is up to 300 metres outdoors and 50m indoors)

Removing the batteries

If you ever need to remove the batteries, simply slide open the battery compartment cover and use the ribbon to eject the batteries.

Positioning your units

The Baby unit should ideally be within 1m–2m of your baby for best performance.

If you place the Parent and Baby units too close together you will hear a high pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.


If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp




Using your BT Digital Baby Monitor 300

Switching on/off

Switch the Baby unit on

1. Press and hold the  button for 1 second. The nightlight will briefly illuminate and then the green LED will flash until it links with the Parent unit. Once linked the green LED will remain on.


Switch the Parent unit on

1. Press and hold the  button on the Parent unit until all the LEDs on the top of the unit briefly illuminate. The green Link indicator will flash. Once the units are linked, the green Link indicators on the Parent and Baby units will stop flashing and remain a steady green. The units are now ready to use.

Switch the Baby unit off

1. Press and hold the  button on the Baby unit. The green Link indicator will switch off.

Switch the Parent unit off

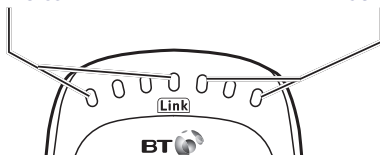
1. Press and hold the  button on the Parent unit until an audible alert sounds. The green Link indicator will switch off.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

Baby sound level LED indicators

LEDs 1-4 = Green

LEDs 5-7 = Red



The seven LEDs across the top of the Parent unit light up to indicate the level of sound being received from the Baby unit. The LEDs light up progressively as the sound increases.

LEDs 1-2 light up Green when sounds of 57dB and 63dB are received.

LEDs 3-4 light up Green when sounds of 69dB and 75dB are received.

LEDs 5-7 light up Red when sounds of 83dB, 89dB or 95dB are received.

Equivalent sound level examples:

60dB-70dB =
normal conversation

75dB = loud conversation

83-95dB = loud traffic noise

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp



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If you try and set the volume higher or lower than the 5 settings available on either unit you will hear a double alert tone.

If the **Talk** or **Find** buttons are pressed while Mute has been set then Mute will be switched off and the loudspeaker volume will return to Level 3 automatically

Adjust the Parent unit loudspeaker volume

There are 5 volume levels and off (Mute).
The default loudspeaker volume is Level 3.

1. Press **+** or **-** to select the required level. You will hear a difference in volume as you keep pressing the button(s).

If you wish to switch the volume off, keep pressing **-** until the Mute LED turns red.

Crying alert

The crying alert will only be activated if the Parent unit loudspeaker volume has been switched off.
With the volume muted, if your baby starts to cry you will not be able to hear the cries but if the cries sound above a certain level i.e. if they reach 83dB, which is the 1st red Baby sound level LED, then the Parent unit will emit an audible beep.

The crying alert is a 'user alert' as described on page 17.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp



Nightlight

You can set a comforting nightlight on the Baby unit. There are three levels of brightness.

Switch Baby unit nightlight on/off

1. To switch on, press either the **+** or **-** button. It will take 3 seconds to illuminate to the highest brightness level.
2. To switch off, either press and hold the **-** button for 2 seconds or keep pressing the **-** button until it reaches the level past the lowest brightness level. It will take 3 seconds to completely switch off.

Adjust the nightlight brightness

1. Press the **+** button to increase the brightness.
2. Press the **-** button to decrease the brightness.

Talk back

You can use the Parent unit Talk back feature as a one way intercom to comfort and reassure your baby. By speaking into the Parent unit your baby will hear your voice from the Baby unit.

Please note that when using Talk back you will not be able to hear your baby until you release the **Talk** button.

The Baby unit must be switched on for the nightlight to work, but doesn't need to be linked to the Parent unit.

The default brightness level is High.

You will be able to activate Talk back mode even if other functions have been activated at the Baby unit e.g. Nightlight on.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

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Do not press the **Talk** button when the Baby unit and Parent unit are positioned in the same room. High-pitch noise will be generated if the **Talk** button is pressed when the Baby unit and Parent unit are close to each other or within 3 metres distance.

When using Talk back, hold the Parent unit approximately 30cm in front of your mouth when talking to baby.

1. Press and hold down the **Talk** button on the Parent unit to speak to your baby. Whilst the **Talk** button is depressed the green Link indicators will flash on both units.

Parent unit battery LED indicator (top of unit)

When the Parent unit is on charge, the battery LED will be solid red. When the power is removed, the LED will switch off. When the battery is low, the LED will flash.

Find

You can press the **Find** button on the Baby unit to make the Parent unit sound an alert beep to help you find it if it's been misplaced. If the Parent unit loudspeaker volume had been muted (or set to volume off), the volume level will be reset to the default setting of Level 3.

1. Press **Find** on the Baby unit. The paging alert will sound at the Parent unit.
2. To stop the alert, press any button on the Parent unit or press the **Find** button again on the Baby unit. If no button is pressed after 2 minutes then the alert will automatically stop.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

List of tones

Your Baby Monitor unit can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation tone e.g. setting saved.
Double tone (fast)	Error tone e.g. max volume reached when adjusting volume.
Double tone (slow)	User alert e.g. crying alert, paging alert etc.
Triple tone (fast)	System alert e.g. link lost, battery low etc.

User Alert tones can be silenced by pressing any button on the Parent unit.

System Alerts can be silenced for a 5 minute period by pressing any button on the Parent unit.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp




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Resetting the units is only advisable if you are experiencing difficulties with your product. It is a useful feature that ensures your Baby Monitor is returned to its new “out of the box” settings.


Reset the units

Resetting either units will return the settings at that unit back to its default settings.

Reset the Parent unit

1. Within 3 seconds of the Parent unit being switched on, press and hold the  button for at least 10 seconds. You will hear a confirmation beep once the reset has been performed.

Reset the Baby unit

1. Within 3 seconds of the Baby unit being switched on, press the  button for at least 10 seconds. You will hear a confirmation beep once the reset has been performed.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp



Helpline

If you have any problems using your BT Digital Baby Monitor 300, call 0800 145 6789*.

Parent unit is beeping

Please see page 17 for the list of tones the Parent unit makes. The Parent unit will beep for a number of reasons:

- The link has been lost between your units, see page 11. Check that the Baby unit Link indicator is illuminated. If not, please ensure that the power adapter is still connected and if this still does not switch on, please test into a different electrical socket.
- The crying alert is switched on, see page 14.
- The batteries are low, see pages 9–10.
- The Find button has been pressed on the Baby unit, see page 16.


If the Parent unit still beeps after checking the above, please try switching the Baby unit off at the

power and removing the batteries for approximately 30 minutes. Ensure the Parent unit is clean by wiping with a damp cloth. If the problem persists call the Helpline for advice.

Link indicator does not come on

- Check that both the Baby and Parent units are switched on.
- Check that the batteries in the Parent unit are correctly installed and that they are charged.
- Check that the units are within range of each other.
- Check that the mains power is plugged in and switched on at the Baby unit.

Link light is flashing green

- If you have pressed  to use the Talk Back feature, the Link light will flash to indicate one-way communication between the units.
- The units are searching for a communication link.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

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- Check units are within range of one another.
- Check both units are turned on.

Link indicator is flashing red

- The Link between your units is broken. You will also hear an alert on the Parent unit to let you know there is no communication between the units. If this happens, check that the mains power (or batteries) is correctly connected and that the units are within range of one another. See page 10 for instructions on linking the units.

Battery low on Parent unit

- Put the Parent unit back on charge.
- Place the Parent unit back on charge as frequently as possible or ideally leave it on charge to ensure the batteries remain charged.
- To fully charge the batteries, the Parent unit should be on charge for approximately 24 hours if switched on or 16 hours if switched off to reach maximum charge.

- To speed up the charging process turn the Parent unit off when charging if it is not being used.

Parent unit remains silent or very quiet

- You may have set the volume too low, see page 14 to increase the volume.

You can hear a high pitched noise

- The units might be too close to each other.
- The volume setting might be too high, see page 14.

Talk back feature is not working

- Check that the units are linked.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp

General information

Cleaning

Both units have splash resistant grilles and casing. To clean, wipe with a damp cloth.

Guarantee

Your BT Digital Baby Monitor 300 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Digital Baby Monitor 300 or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 19 or contact the BT Digital Baby Monitor Helpline on 0800 145 6789* for assistance. Additional answers to Frequently Asked Questions are available from bt.com/producthelp.

In the unlikely event of a defect occurring, the Helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended or if you require technical assistance outside of the 12 month guarantee period, please call BT's approved repair agent, Discount Communications on 0800 980 8999 or a local qualified repairer.

If you experience any problems, please call the Helpline on **Freephone 0800 145 6789*** or visit bt.com/producthelp



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Returning your product

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the power supply adapters and the original batteries.

For guarantee purposes proof of purchase is required so please keep your receipt.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.



The Waste of Electrical and Electronic Equipment (WEEE) Directive (3002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treating any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789* or visit bt.com/producthelp





R&TTE

This product is intended for use within the UK.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, BT declares that this BT Digital Baby Monitor 300 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Digital Baby Monitor 300 is available from bt.com/producthelp.

User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0800 145 6789*.

If you experience any problems, please call the Helpline on **Freephone 0800 145 6789*** or visit bt.com/producthelp





For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit
bt.com/betterfuture

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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