



Bringing it all together

# BT Baby Monitor 100

## User Guide



# Welcome...

to your BT Baby Monitor 100

- Digital sound quality with high definition sound (Hi-dS™) lets you hear your baby breathe, gurgle, snuffle or cry with complete clarity.
- Wireless range of up to 300m outdoors and up to 50m indoors (in ideal conditions) – giving you the freedom to move around with clear reception and no interference from other baby monitors.
- Out of range warning.
- Link light provides continuous confidence that the Parent unit is receiving a signal from the Baby unit and will alert you if the link is lost.
- 3 lullabies.
- Talk Back feature lets you instantly reassure and calm your baby.
- Adjustable nightlight brightness on Baby unit.
- Mains or battery operation.
- Rechargeable batteries in Parent unit.



This User Guide provides you with all the information you need to get the most from your BT Baby Monitor 100.

Please read this guide carefully and keep it for future reference.

#### **Need help?**

If you have any problems setting up or using your BT Baby Monitor 100 (or would like additional or replacement batteries), call the BT Baby Monitor Helpline 0808 100 6554\*.

Alternatively, you may also find the answer in 'Help' at the back of this guide.

#### **Got everything?**

- Baby unit
- Parent unit
- 2 x AA rechargeable batteries for Parent unit
- Parent unit charger
- 2 x mains power adapters (item code 045327)
- Travel bag
- Wall mounting bracket for the Baby unit

\* Calls made from within the UK mainland network are free.  
Mobile and international call costs may vary.



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## Important safety information

Your BT Baby Monitor 100 is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision.

Make sure the Baby unit, Parent unit and mains adapter cable are kept out of reach of your baby – at least one metre away.

Never place the Baby unit inside your baby's cot, bed or playpen.

Never cover your Parent or Baby units (e.g. with clothes, towels or blankets).


Never use or place your Parent or Baby units in moist places or near water.

If travelling abroad, make sure that the voltage shown on the mains power adapter corresponds to the local mains power before connecting to the power supply.

There is a risk of explosion if the batteries are replaced by an incorrect type.

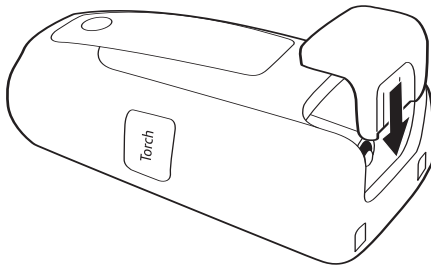
Dispose of used batteries according to the instructions. Always dispose of batteries in accordance with applicable waste disposal regulations, never in your household rubbish.

## Parent unit

1. Plug the mains power cable into the socket marked  on the back of the Parent unit charger.

Connect the other end to the mains power and switch on.

2. Remove the battery compartment cover and insert the 2 x AA rechargeable batteries into the battery compartment on the Parent unit and replace the battery compartment cover as shown. You should always ensure you have inserted batteries in the Parent unit.



3. Slot the Parent unit into the charger, the red charging light comes on. Charge the batteries for 16 hours before switching on the Parent unit.

Note: if you ever need to remove the batteries, remove the battery compartment cover and tip the parent unit until they slide out.

### Battery performance - Parent unit

Rechargeable batteries in the Parent unit give up to 14 hours continuous performance. Please note however, that new batteries do not reach full capacity until they have been in normal use for several days.

Running rechargeable batteries right down at least once a week will help them last as long as possible. The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be obtained from the BT Baby Monitor Helpline 0808 100 6554\*.

The Parent unit rechargeable batteries will lose charge over a period of time, even if switched off.

### Battery low warning – Parent unit

When the batteries are low – approximately within 1 hour and 30 minutes of running out – the Parent unit  light will come on.

If the batteries are completely flat the Parent unit will switch off.

Place the Parent unit back on the charger to charge the batteries. It is advisable to keep the Parent unit on the charger as much as possible or ideally all the time.

To speed up the charging process turn the Parent unit off when charging if it's not being used.

### WARNING

The re-chargeable battery icon  in the battery compartment means that only re-chargeable batteries can be used.

Never use non-rechargeable batteries in your Parent unit. Use only the recommended type – 2 x AA rechargeable (1300mAh NiMH) batteries – using other types could permanently damage your unit. Charge the batteries in accordance with the instructions given in this user guide.

The Parent unit can still be used when it is in the charger.

**Battery performance – Baby unit**


The recommended batteries are 4 x AA alkaline. Not included.

With new batteries, your Baby unit will give up to 14 hours continuous performance with the night lights switched off. This will be less if the lights are switched on.

When the Baby unit is not being used and is disconnected from the mains power, you should ensure you remove the batteries. This will prevent the batteries discharging.

It is recommended that the same batteries should not be used for more than 48 hours continuously. Use of old batteries may result in the unit not functioning correctly and could damage the Baby unit.

**Battery low warning – Baby unit**


When the batteries are low – approximately within 30 minutes of running out – the Baby unit  light will come on. However, this will depend on the type of batteries used.

**Temperature range**

The features on your BT Baby Monitor 100 have been designed to work normally at any temperature between 0°C and 40°C.

## Baby unit

Once your Parent unit has been fully charged:

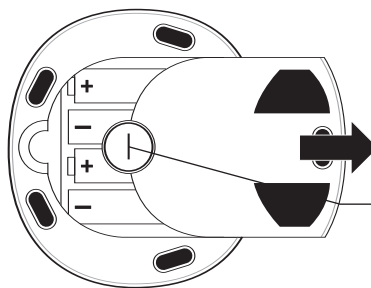
1. Plug the power cable into the socket marked  on the back of the Baby unit.

Connect the other end to the mains power and switch on.

### Using batteries

Your Baby unit also works on battery power, so that you can use it even when you are not near to a mains power socket or during a power cut.

1. Using your finger or a coin, turn the battery lock on the back of the Baby unit anticlockwise so the groove is vertical then lift off the cover.
2. Insert 4 x AA alkaline batteries (not supplied) as shown.

**Battery lock**

Child tamper proof lock for the battery compartment.



3. Replace the battery cover, turning the battery lock into the vertical position again to lock it.

## Check the connection

When both Units are switched on, the green link lights on both Units will come on.

If the link between the Units is broken at any time, the link lights will turn red and flash slowly.

At the Parent unit, you will also hear an alert signal (3 beeps every 30 seconds) to warn you that there is no communication between the Units. If this happens, check that the mains power is plugged in and switched on at the Baby Unit.

Also check that the units are within range of one another.

During continual use the Baby unit and Parent unit charger power adapters may become warm to the touch. This is normal and not something to be concerned about.

In the event of power failure, when the power is restored all your settings will remain unchanged.

### **WARNING!**

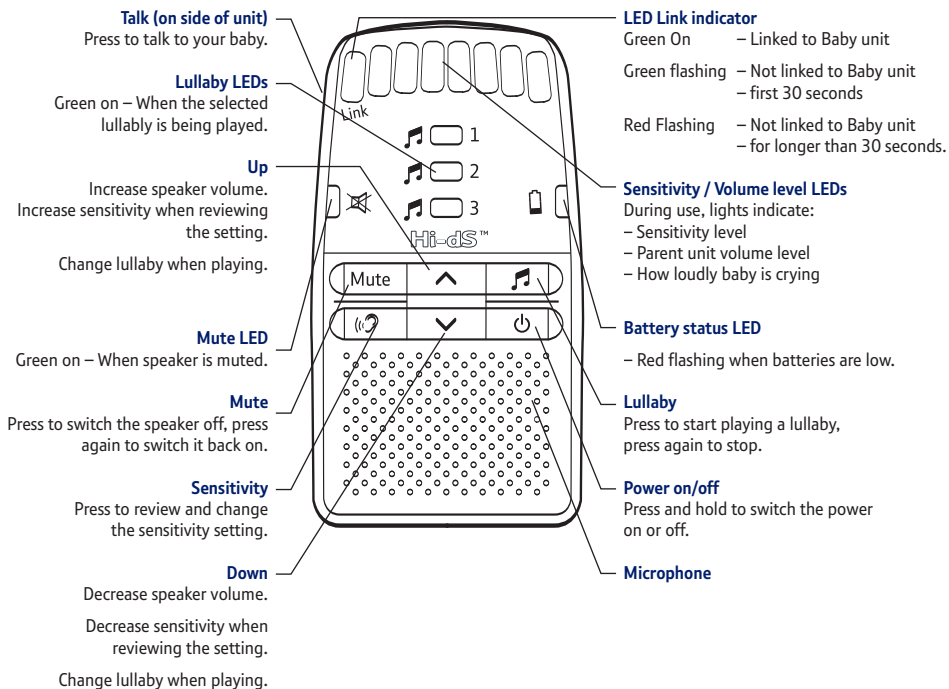
Use only the mains power adapter supplied. Using an incorrect adapter may permanently damage your BT Baby Monitor 100.

The Baby unit will only work from the batteries if the mains power is off or disconnected.

# Getting to know your Baby Monitor

## Parent unit

From the Parent unit you can listen to your baby and operate the Baby unit by remote control.

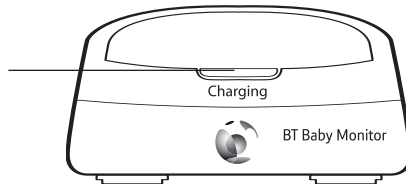


If you experience any problems, please call the Helpline on 0808 100 6554\*

## Parent unit charger

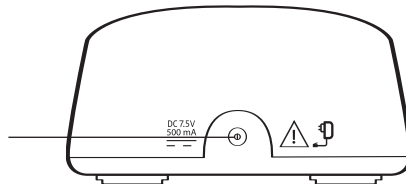
### Front

**Charging light**  
Indicates Parent unit is charging.



### Back

**Power socket**  
For connection to mains power.



## Baby unit

### Page

Press to page the Parent unit – useful for finding when it is misplaced.

### Brightness

Press to adjust the nightlight brightness (once nightlight is switched on). There are three levels.

### Nightlight

Press to switch nightlight on or off.

### Up/Down/Volume

Increase or decrease speaker volume for playback of lullabies and talk back volume only.

### Play/Stop

Press to play lullaby, press again to stop.

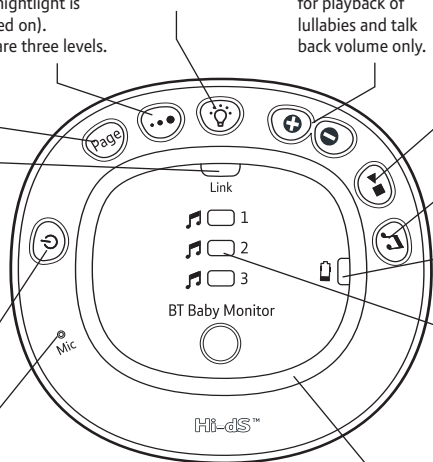
### Link light

Green when linked to Parent unit.  
Flashes if not linked - first 30 seconds.  
Flashes when Talk is pressed on Parent unit.  
Red flashing if not linked longer than 30 seconds.

### Power on/off

Press to switch on or off.

### Microphone



### Lullaby

Press to select lullaby 1, 2, 3 or Play All.

### Battery light

Red when battery is low.

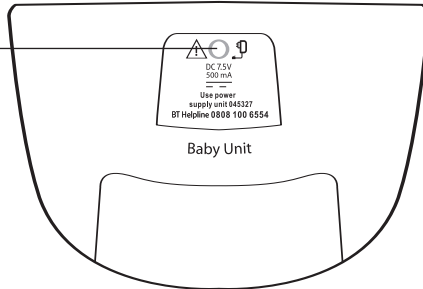
### Lullaby lights

Indicates which lullaby is playing.

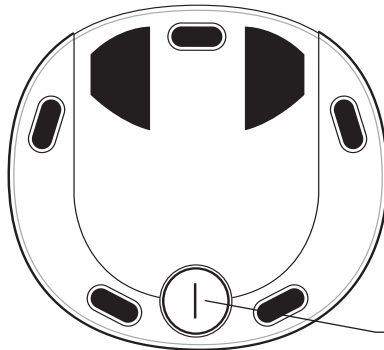
Nightlight illuminates

## Back of Baby unit

**Power socket**  
For connection  
to mains power.



## Underside



**Battery lock**  
Child tamper proof lock for the  
battery compartment.

# Using your BT Baby Monitor 100

## Helpline

If you have any problems using your BT Baby Monitor 100, call 0808 100 6554\*.


If you place the Parent and Baby units too close together you will hear a high pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.

Do not press the Talk button when the Baby unit and Parent unit are positioned in the same room. High-pitch noise will be generated if the Talk button is pressed when Baby unit and Parent unit are close to each other or within 3 metres distance.


Put down / mute the Parent unit before you go into the nursery in order to prevent any high-pitched whistle / feedback.

## Switching on/off

### Switch on the Parent unit

1. Press and hold  until all LEDs briefly illuminate. The Parent unit is now switched on and will search for and link itself to the Baby unit.

### Switch on the Baby unit

1. To switch on, press . All LEDs and the nightlight briefly illuminate. When the green link LED stops flashing and remains a steady green, the unit is within range of the Parent unit and is ready to use.

### Switching off both units

1. To switch Off, press  until the link light goes off.



### Changing Baby unit from battery to mains power

To conserve battery power on the Baby unit or when the batteries are low or flat, plug the Baby unit into the mains. If currently running on batteries and switched on, changing from battery to mains power will be instant and not affect any of the settings.

You can use the Parent unit to monitor baby while it is charging.



## Adjust speaker volume at the Parent unit

There are 5 volume levels (and off) on the Parent unit. The LEDs indicate the level. The first 4 levels are shown as green and the 5th level as red. Red is the highest level.

1. Press  or  to select the required level.



## Talk Back

You can use the Talk Back feature to comfort and reassure your baby.


1. Press and hold  on the Parent unit to speak to baby.  
The green link lights on both units flash.
2. Release  to hear your baby again.


## Adjust Talk Back volume


The Baby unit has 5 volume levels.

1. Press  or  on the Baby unit to increase or decrease the volume. This also affects the lullaby volumes.


The LEDs that indicate the volume level of the Parent unit are actually the second to sixth LEDs, since the first LED is the link status indicator.



If  is used on the Parent unit when the volume is set to level 1 it will activate the Mute function.

Whilst using Talk Back you will not be able to hear your baby until you release the  button.

If the Parent unit has its volume muted, pressing the  button will un-mute the Parent unit and set the volume to level 3 automatically.



## Paging

You can use the  button on the Baby unit to find the Parent unit. This will also reset the speaker volume level, in case it has been switched off (muted).

1. Press  on the Baby unit. If the Parent unit volume was set to off (muted), this will automatically reset the volume to the default volume. The paging alert will sound.
2. To stop the Page alert, press any button on the Parent unit, or press  again on the Baby unit. If no button is pressed, the paging tone will stop after 2 minutes.

## Nightlight

Set a comforting nightlight with a choice of three brightness levels.

1. On the Baby unit, press  to switch the nightlight On or Off.
2. Press  repeatedly to select the brightness settings.



## Sensitivity

You can change the sensitivity of your BT Baby Monitor 100 to determine how much noise your baby must make before the sound is heard at the Parent unit.

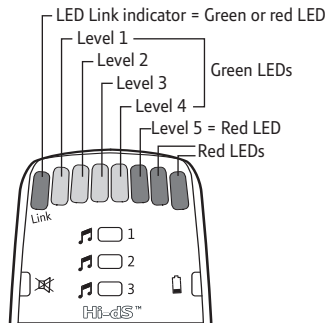
There are 5 different levels.

Level 1 is the least sensitive setting (shown by two green LEDs) and will require your baby to make a loud noise before the sound is heard at the Parent unit.

Level 2 to 4 correspond to progressively quieter baby noises that are required before the sound is heard at the Parent unit.

Level 5 is the most sensitive setting (shown by five green and one red LED), and any noise made by your baby (no matter how quiet) will be heard at the Parent unit.

Sensitivity levels 1-5 are indicated by the number of LEDs illuminated after pressing .






If you set the sensitivity level too low, only louder sounds in the baby's room will be picked up and communicated back to you via the Parent unit. The Unit will not pick up quieter background noises.

The 5 sensitivity level LED indicators start at the second LED on the Parent unit. The first LED is the link status indicator.

The sound level visual indicator LEDs start at the second LED. The first LED is the link status indicator.

### Select sensitivity level

1. Press  to view the current sensitivity setting (as shown by the LEDs).
2. Press  or  to change the sensitivity setting.


### Sound level visual indicator

The noise level from baby's room is indicated by the LEDs on the Parent unit. So even if the loudspeaker is turned down or off (muted), you can be alerted visually.

There are 7 LED noise indicators - 4 green and 3 red - covering a range of noise levels from 0dB up to 40dB.

### Mute (loudspeaker off) – Parent unit only

You can prevent sounds from coming out of the Parent unit loudspeaker by pressing . The mute active LED  illuminates.

To restore sounds press  again.

The volume  or  buttons can also be used to activate and deactivate mute.

### Alert tone when the loudspeaker is off






If the Parent unit loudspeaker is turned off, and the noise level from baby's room reaches the 2nd red LED level, the unit will beep to alert you. This is independent of any sensitivity setting you may have set.

## Lullaby





The Baby unit plays lullabies to gently soothe your baby back to sleep. Each lullaby is played repeatedly for 15 minutes. Select one of the three melodies or select Play All for a medley of all 3 lullabies for 15 minutes. The Lullaby LEDs indicate which lullaby is playing or if all 3 are being played.

### Playing a lullaby

At the Baby unit:



1. Press . The Lullaby 1 LED is switched on. Press  again to select Lullaby 2, Lullaby 3 or all three lullabies.
2. Press  to start playing the Lullabies.
3. Press  at the Baby unit OR  at the Parent unit to stop.

At the Parent unit:

1. Press . Lullabies at the Baby unit will start to play.
2. Press  or  to select between lullabies, or all 3 lullabies. Lullaby selection is indicated on the Parent unit lullaby selection LEDs.
3. To stop the lullaby, press .

While a lullaby is playing you can still access any of the other functions.

The lullaby may stop part way through playback. This is normal because playback stops after 15 minutes.

The volume of the lullaby can only be controlled by the Baby unit volume  and  buttons.

# Help

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## Helpline

If you have any problems using your BT Baby Monitor 100, call 0808 100 6554\*.

### **Power lights do not come on**

- If using the mains power adapters make sure they are plugged in and switched on.
- If using batteries, check they are correctly installed and not drained.

### **Link light does not come on**

- Check that both the Baby and Parent units are switched on.
- If using batteries check that they are correctly installed and that they are not drained.

### **Link light is flashing green**

- If you have pressed **Talk** to use the Talk Back feature, the link light will flash to indicate one-way communication between the units.
- The Units are searching for a communication link. Check they are within range of one another and that the mains power (or batteries) are properly connected.

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### **Link light is red**

- The link between your Units is broken. You will also hear an alert on the Parent unit to let you know there is no communication between the Units. If this happens, check that the mains power (or batteries) is correctly connected and that the Units are within range of one another.

### **Battery low on Parent unit**

- Put the Parent unit back on the charger to charge.
- Place Parent unit back on the charger as frequently as possible or ideally leave it on the charger to ensure the batteries remain charged.
- To shorten the charging time you can turn the Parent unit off if it is not being used while it is charging.

### **Parent unit remains silent or very quiet**

- The sensitivity setting may be too low, see page 17.
- You may have set the volume too low, see page 15.

### **You can hear a high pitched noise**

- The Units are too close to each other, or the volume setting is too high.

### **Talk Back feature is not working**

- Check that the volume is loud enough at the Baby unit, see page 15.

# General information

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## Cleaning

Both Units have splash resistant grilles and casing. To clean, wipe with a damp cloth.

## Guarantee

Your BT Baby Monitor 100 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Baby Monitor 100 or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

### **The conditions of this guarantee are:**

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

### **Within the 12 month guarantee period**

Prior to returning your product, please read the Help section beginning on page 20 or contact the BT Baby Monitor Helpline on 0808 100 6554\* for assistance. Additional answers to Frequently Asked Questions are available from [www.bt.com/producthelp](http://www.bt.com/producthelp)

In the unlikely event of a defect occurring, the Helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

### **Outside of the 12 month guarantee period:**

If your product needs repair after the guarantee period has ended or if you require technical assistance outside of the 12 month guarantee period, please call BT's approved technical support agent, Helpdesk Solutions on 0870 240 5029.

### **Returning your product**

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the power supply adapters and the original batteries.

For guarantee purposes proof of purchase is required so please keep your receipt.

## Product disposal instructions



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

## R&TTE

This product is intended for use within the UK.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

### Declaration of Conformance

Hereby, Vtech declares that this BT Baby Monitor 100 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Baby Monitor 100 is available from [www.bt.com/producthelp](http://www.bt.com/producthelp).

## User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0808 100 6554\*.



Working together, supporting energy saving products

BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

**BT is a sustainability leader**

**{ To find out how we're  
making our products  
greener visit**

**[bt.com/betterworld/products](http://bt.com/betterworld/products)** 

## Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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