

Start here

Safety instructions, precautions and care

Your Smart Baby Monitor from BT is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it. Keep these instructions safe for future reference.

- For indoor use only in the UK
- Position all parts, including power adapters away from heat and sun (e.g. away from radiators, window sill or other electrical equipment which can get hot)
- Keep area ventilated (e.g. don't put in cupboards or back of sofas) and don't block any vents with objects
- See terms in the Guarantee section of the user guide
- Don't try to open your devices or power adapters. There are no serviceable parts reach - at least one metre away. And never place any parts inside the cot.
- Only use power adapters provided by BT for this specific device; contact our helpdesk if you need a replacement. The item code for both power supply units is 089010
- Electronic devices have liquids; don't place devices and power adapters in damp areas or near sources of water or splashes
- Product may cause scratches or marks if placed on fragile surfaces (e.g. veneered wood or delicate fabrics); place on a mat if required
- Designed for use at room temperatures between 0 and 40°C

Installation and location

- The battery can't be removed or replaced. If you need repairs, get in touch with our helpdesk
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Care and maintenance

- Dust with a soft dry cloth; no water or solvent
- Regularly check that objects don't cover any parts or any vents which could cause overheating
- The battery can't be removed or replaced. If you need repairs, get in touch with our helpdesk

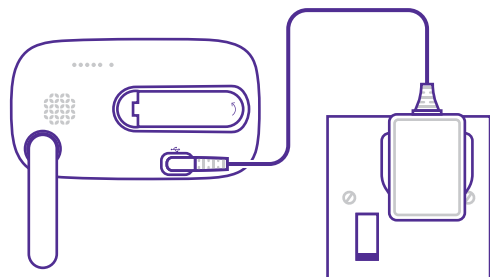
Warnings

- If your devices or power adapters appear damaged, discontinue use immediately. Switch off your electrical socket if it is safe to do so and contact our helpdesk. See terms in the Guarantee section of the user guide
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Tip

The battery life on a single charge lasts up to 4 hours.

We recommend you keep the cable plugged into the mains power socket if you're going to use for longer than this or throughout the night. When the battery gets very low, it'll take about 30 minutes to charge enough for you to use it for a short time. To charge the Parent unit in the shortest amount of time, turn it off while it's charging.



- 1 Plug the power cable into the Parent unit, then plug it into the mains power socket and switch the socket on. The unit will turn on automatically, press the **Power** to turn the unit off and leave to charge for **12 hours**.
- 2 Rotate the antenna on the back of the unit to the upright position.

Set up your Parent unit

General information

Guarantee

Your Smart Baby Monitor with 2.8 inch colour screen is guaranteed for 2 years from when you bought it. This means we'll either repair it or replace all or part of the product if it's not working properly. If you bought the product more than 28 days ago, we might replace it with a refurbished or repaired one.


Guarantee conditions:

- The guarantee only covers problems found in the 2 year guarantee period
- You'll need your receipt or other proof of purchase
- Your product is returned to BT or one of our partners as instructed
- This guarantee doesn't cover any problems caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents

- This guarantee doesn't affect your statutory rights

To find out what to do, if your monitor is in or outside of the 2 year guarantee, go to bt.com/smartcontrols/help

How to recycle your product

The  symbol means this product is electrical or electronic equipment, so **DO NOT** put it in your normal rubbish. Check with your retailer for how to recycle or if you're a householder you can use your local recycling centre. Find out more about recycling electrical or electronic equipment at bt.com/weee

Radio Equipment Directive Declaration of Conformity

Hereby, British Telecommunications plc declares that the radio equipment type Smart Baby Monitor with 2.8 inch colour screen (096031) is in compliance with Directive 2014/53/EU.

The item code for both power supply units is 089010. (model: BLJ06W050100P1-B).

The full text of the EU declaration of conformity is available at bt.com/smartcontrols/help

Radio transmission information

Frequency band	Maximum RF power
2400 – 2483.5 MHz	Baby unit: 20dBm Parent unit: 20dBm

The maximum range between your Parent and Baby units is up to 250 metres outdoors and up to 50 metres indoors. Thick walls and doors reduce the units' range and affect how they link to each other.

What's the range?

We recommend you keep the cable plugged into the mains power socket if you're going to use for longer than this or throughout the night. When the battery gets very low, it'll take about 30 minutes to charge enough for you to use it for a short time. To charge the Parent unit in the shortest amount of time, turn it off while it's charging.

- 4 Check that your internet connection is working as expected. If not, try restarting your Broadband router.

My Parent/Baby unit is making a high-pitched noise. What should I do?

The units might be too close together. Make sure they're at least one metre apart.

Why is my Parent unit beeping?

The Parent unit beeps when:

- The Baby unit is turned off
- The units are too far apart – try moving them closer together (but not closer than one metre)
- The battery in the Parent unit isn't charged – try charging it for 12 hours
- Other electronic items, like TVs and mobile phones, are causing interference – try moving the Baby unit away from things like that
- Software updates are in progress, the unit may beep for several minutes

Why is the Parent unit not making any sounds even though there's noise coming from my baby's room?

- The Parent unit might not be fully charged – make sure it's charged (for 12 hours)
- The speaker volume might be switched off
- The Parent unit might be out of range of the Baby unit – try moving it closer (but not closer than one metre)
- Large obstructions or other electrical devices might be affecting the signal between the Parent and Baby units. Try moving the Baby unit away from obstructions, including electrical appliances like TVs or mobile phones

Baby unit's camera keeps on moving when I try to pan using the app

You only need to tap/press the pan arrow once (left or right) and let the camera pan automatically in small steps. The dot in the middle button makes the camera pan fully left, then right, and then back to centre. Pressing the buttons more than once will make the camera keep on panning. Note: The Parent unit works differently; you have to keep the arrow button pressed to pan the camera.

Need more help?

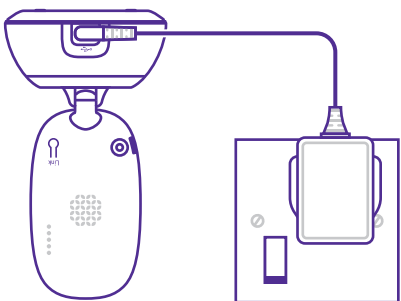
Frequently asked questions are available online. bt.com/smartcontrols/help

If you cannot find the answer to your question online, call our free Helpline. Our dedicated advisors are more likely to be able to help you than the retailer where you bought your baby monitor. 0808 100 6554*.

This user guide is also available in other formats: large print, braille and audio CD. Call the helpline for a copy.

* Calls made from within the UK mainland network and mobile networks are free. International call costs may vary.

- 3 Plug the cable into the Baby unit, then plug it into the mains power socket and switch the socket on.

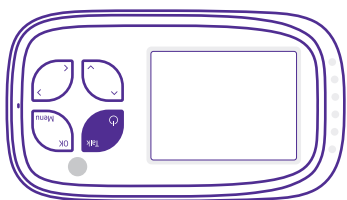


- 4 Slide the **On/Off** button on the side of the Baby unit up to turn it on.

- 5 Move the Parent unit at least one metre from the Baby unit.

Any closer and you might get audio feedback sounds.

Press the **Power** button and hold for 2 seconds to turn the Parent unit on.



The Parent and Baby unit are automatically linked so they are now ready to use.

Set up your BT Smart Controls app

The Smart Controls app allows you to control your Smart Baby Monitor from your smartphone or tablet.

On your smartphone or tablet, install the Smart Controls app through its usual app store. Search **BT Smart Controls** app, to find it.

For Apple iPad users, search in the 'Phone' section of the App Store.



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Android, Google Play and the Google Play logo are trademarks of Google LLC.

Fold out to continue set-up



Let's get started

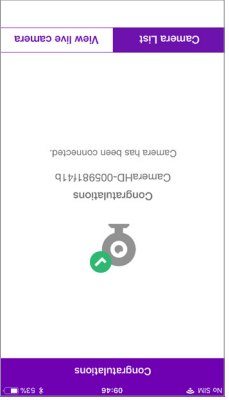
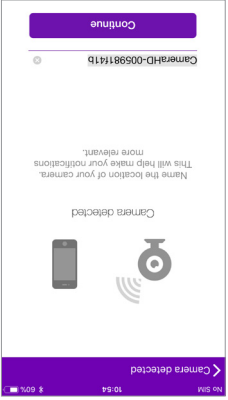
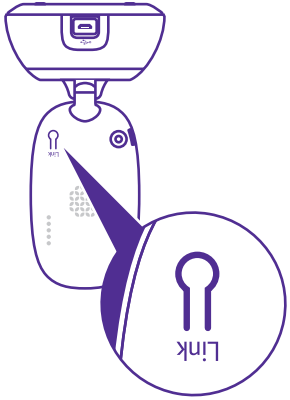
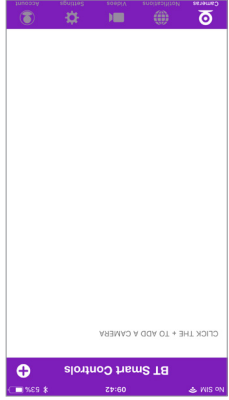
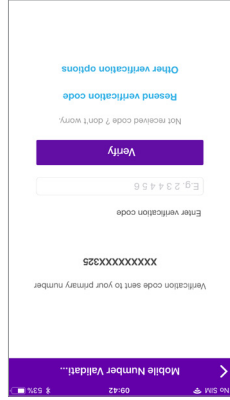
Smart Baby Monitor

with 2.8 inch colour screen and smartphone app



Set up continued...

Open the app and create account or log in with existing account



Setting up voice control

Link to your Amazon Echo

- 1 Open your Alexa app.
- 2 Open the Skills tab.
- 3 Search "BT Smart Controls".
- 4 Click **Enable** then log in with your BT Smart Controls account.
- 5 To get started try saying "Alexa, ask Smart Controls".

Link to your Google Assistant

- 1 Open the Google Assistant app.
- 2 Say "Hey Google, talk to Smart Monitor".
- 3 It will then ask you to link your account. Just say "Yes".
- 4 Log in with your BT Smart Controls account.
- 5 To get started try saying "Hey Google, talk to Smart Monitor".



Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Google Home, Google Assistant virtual personal assistant and the Google logo are trademarks of Google LLC.

- 1 Open the app. **Create**

an account if this is your first Smart Controls product from BT. If you already have a Smart Controls account, select that option.



Smart Controls isn't linked to any other existing BT services, so you can't use those details to log in. You will need to create an account.

- 2 Follow the steps in the

app to validate your **email address** and **mobile phone number**. This adds an extra layer of security as we'll always ask you to confirm if we see a log in from a new device.



Important For iPad/Phone, check Bluetooth is activated.

- 3 Once your account is

set-up, tap the + in the top right corner to add a new Baby unit and follow the on-screen instructions.

- 4 Press and hold the **Link**

button until the Baby unit beeps; you'll hear 'Ready for pairing'. The light on the front of the unit flashes orange.

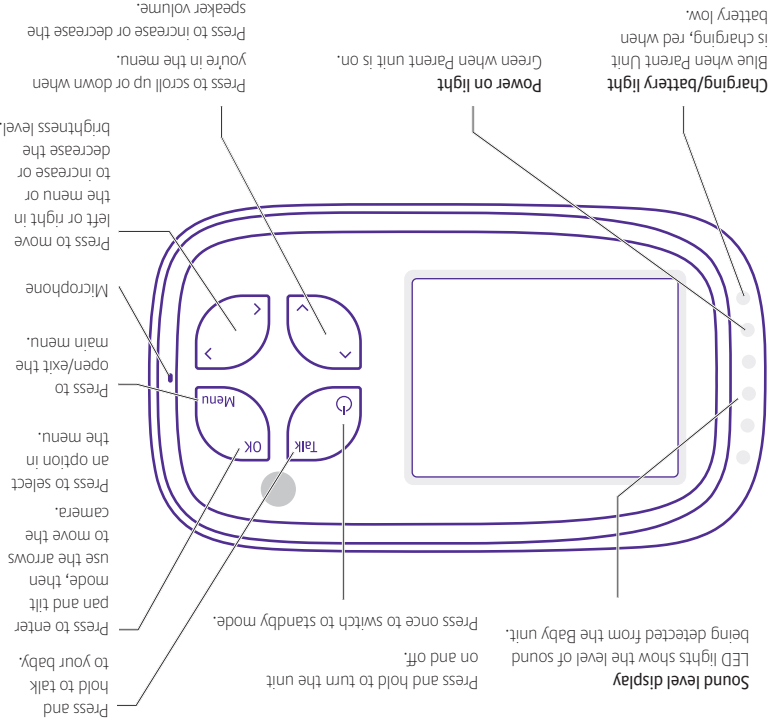
- 5 Follow the steps in

the app to detect your Baby unit. **Tip** Set up the Baby unit in the same location as your router and get it all connected before moving to the baby's room.

- 6 Next, select

your Home Wi-Fi network, then enter your Wi-Fi password.

Get to know your Parent unit



The icon will be displayed at the top of the screen. Images are shown in black and white.

Night vision

Press and hold down **Talk** on the Parent unit and speak into the Parent unit's microphone. The **Talk** icon will be displayed at the bottom right corner. Release the button when you've finished speaking.

Talk to your baby

- 1 Press **Menu**, if is displayed, press **OK**.
- 2 Press **Up** or **Down** to choose the lullaby 1-5 or press **↻** to play all five, then press **OK**.
- 3 Press **Up** or **Down** to select the volume from 1-3 and press **OK** to save.
- 4 To stop the lullaby playing, select **⏏**.

Lullabies

There are 5 lullabies to choose from or you can play all 5 in sequence.

- Press **Menu** to exit and return to the main monitoring screen
- Press **Menu**, **↻** is displayed, press **OK**.
- Press **Up** or **Down** to scroll through the sub menus and press **OK** to select
- Press **Menu**, **↻** is displayed, press **OK**. Use **Up** or **Down** to scroll through the left and **Right** arrows. When the menu option you want is displayed, press **OK**.

Using the menu

- To enter/exit the pan mode, press **OK**. When in pan mode, press and hold the direction arrows to move the camera on the Baby unit
- To enter zoom mode, press **Menu**, then press the **Right** arrow to display the **Z**, and press **OK**. Then press **Up** or **Down** to select the zoom level and press **OK**. Then press the **OK** button to exit the menu

Pan left/right

Set a reminder

You can set an alert to remind you of something you need to do, for example when your baby's next feed is due. You can set it for 2, 4 or 6 hours.

- 1 Press **Menu**, then press **Right** to display **⌚** and press **OK**.
- 2 Press **Up** or **Down** to select the reminder time (2H, 4H or 6H), then press **OK** to save. The **⌚** will be displayed on the top right of the screen.
- 3 To cancel the alert, select **⏏**.

Set the screen to turn on and off automatically

You can set the screen to turn on by pressing any button. On this setting, the screen will turn off automatically when no button is pressed during 1, 3 or 5 minutes.

- 1 Press **Menu**, then press **Right** to display **⏻** and press **OK**.
- 2 Press **Up** and **Down** to select 1, 3 or 5 minutes and press **OK**.
- 3 To turn the screen back on at any time, press any button. If you want to set the screen on all the time, set the screen setting **⏻** to off.

Using the Parent unit

When set to On, the screen will turn on if noise is detected from the Baby unit. If it's set to Off, the screen will stay off even if noise is detected. To use this feature, you need to set the standby mode first to 1, 3 or 5 minutes as described above.

- 1 Press **Menu**, then press **Right** to display **⏻** and press **OK**.
- 2 Press **Up** and **Down** to select **✓** (for On) or **✗** (for Off) and press **OK**.
- 3 To turn the screen back on at any time, press any button.

Temperature sensor

The reading from the temperature sensor on the Baby unit is displayed at the top of the Parent unit screen.

- 1 Press **Menu**, then press **Right** to display **🌡** and press **OK**.
- 2 Press **Up** or **Down** to select **°C** or **°F**, then press **OK**.

Other screen icon descriptions

- 1 Baby unit identification number e.g. Baby unit 1
- Signal strength
- Sound on
- Mute
- Battery status (Full battery shown, scrolling when charging)

Key camera icons

- View live video stream
- Night vision
- Pinch to zoom
- Take snapshots/videos**
- Motion detection notifications
- Sound detection notifications
- Play lullabies
- Temperature alarm notifications
- Settings (notifications settings, brightness settings)
- Motorised pan
- Snapshots and videos are saved to your device where your photos/videos are normally saved.

App features