

DIVIDEND PAYMENT FORM



You are entitled to receive dividends on BT Group shares, which are held in your name, or held in BT Group EasyShare. Dividends are sent to the address held on the register by the Registrar. By completing this form you can elect to have these dividends paid directly into your bank or building society account, or, if you wish, to someone else.

Please read the important notes overleaf before completing this form in BLOCK CAPITALS using black ink.

Full name of first holder (See note a over the page)

Mr/Mrs/Miss/Ms _____

Full postal address _____

Postcode _____

Daytime telephone number _____

Please sign below

Sole or first-named shareholder/participant

Signature _____ Date _____

Shareholder reference number 2450/ _____

Account designation (if any) _____

Other joint holders' full names (See note b over the page)

Mr/Mrs/Miss/Ms _____

Signature _____ Date _____

Mr/Mrs/Miss/Ms _____

Signature _____ Date _____

Mr/Mrs/Miss/Ms _____

Signature _____ Date _____

Please check the details carefully. If you give the wrong details, or the bank, building society, firm or person loses the dividend, you will not be entitled to a duplicate dividend payment.

Name of bank, building society, firm or person _____

Address (of branch if applicable) _____

Postcode _____

Name of account (See note c overleaf) _____

Account number

Bank sort code - -

Roll number

This form is to be used only by private shareholders. Corporate bodies and other shareholders should contact the Registrars.

Please return this form when completed to:

Equiniti (2450)
Aspect House
Spencer Road
Lancing
West Sussex
BN99 6DA

Thank you for taking the trouble to complete and return this form.

EXPLANATORY NOTES

Notes

(a) Please clearly print your name and address in the space provided if you:

- hold the shares in your own name;
- are the person named first if you hold the shares jointly; or
- you are a participant in BT Group EasyShare (EasyShare).

If you are signing as the (first) executor or administrator of a shareholder who has died please state this below your signature. Please cross out whichever of Mr/Mrs/Miss/Ms is not appropriate or cross out all four and insert your title (eg Dr or Rev) or military rank if you have one.

If you are signing on behalf of someone else, using a power of attorney for example, you must ensure that our Registrars, Equiniti, have seen and noted your authority on their records.

This form will apply to all BT Group shares you hold now or acquire in the future (whether in your own name or through EasyShare).

If you have changed your address recently you can use this form to instruct our Registrars of the change. Please show both your previous and present addresses on the form, marking them to show this. If you are completing the form as the executor(s) or administrator(s) of a shareholder you should write the address of the (first) Executor or Administrator here.

BT Group and the Trustees of EasyShare will not be liable in respect of the dividends if they comply with this form.

(b) Each joint holder must sign the form alongside their name. The request cannot be accepted until it has been signed by all the registered holders, executor(s) or administrator(s). If you are signing as the executor(s) or administrator(s) of a shareholder you should state this below the signature(s).

If you hold shares jointly with someone else, these instructions will continue unless the Registrars are told in writing to the contrary, even if one of you should die. This instruction will be cancelled automatically if the Registrars are told of the death of a sole or last surviving shareholder.

(c) These details are only needed if the dividends are to be paid into a bank or building society account. You can normally find these details in your cheque or savings book, or your bank or building society branch will be able to help you. If your bank or building society advises the Registrars or Trustees that the branch of the bank or building society is to change (because the branch has moved or closed), this form will still apply to the new branch.

Where possible, your dividend will be paid by the Bankers' Automated Clearing Service into your account and the tax voucher will be sent directly to you. Otherwise, the dividend and the voucher will be sent to your bank or building society for processing, so please complete the details as applicable. If you choose to receive all your BT shareholder communications electronically through the BT e-communication service, you will be able to view all your dividend details (including tax details) securely online. An e-mail will be sent to you confirming the date and amount of the dividend.

Please check the details on this form carefully and send it to Registrars, Equiniti, at the address below:

Equiniti (2450)
Aspect House
Spencer Road
Lancing
West Sussex
BN99 6DA