

BT Group consensus - 20 Nov 2020

| Q3 2020/21                       |        |        |        |        |           |
|----------------------------------|--------|--------|--------|--------|-----------|
| INCOME STATEMENT                 | Mean   | Median | High   | Low    | Estimates |
| £m unless otherwise stated       |        |        |        |        |           |
| Revenue                          |        |        |        |        |           |
| Consumer                         | 2,598  | 2,593  |        |        |           |
| Enterprise                       | 1,356  | 1,350  |        |        |           |
| Global                           | 949    | 943    |        |        |           |
| Openreach                        | 1,311  | 1,313  |        |        |           |
| Other                            | 5      | 5      |        |        |           |
| Eliminations                     | (752)  | (751)  |        |        |           |
| Total Group Revenue <sup>1</sup> | 5,467  | 5,463  | 5,599  | 5,331  | 15        |
| YoY                              | (5.4)% | (5.5)% | (3.1)% | (7.8)% | 15        |

|                     |        |        |        |        |    |
|---------------------|--------|--------|--------|--------|----|
| EBITDA <sup>1</sup> |        |        |        |        |    |
| Consumer            | 552    | 545    |        |        |    |
| Enterprise          | 424    | 424    |        |        |    |
| Global              | 143    | 142    |        |        |    |
| Openreach           | 736    | 739    |        |        |    |
| Other               | (3)    | (1)    |        |        |    |
| Total               | 1,852  | 1,849  | 1,898  | 1,822  | 15 |
| YoY                 | (6.4)% | (6.5)% | (4.0)% | (7.9)% | 15 |
| Margin              | 33.9%  | 33.9%  | 34.4%  | 33.1%  | 15 |

|                            |     |     |     |     |   |
|----------------------------|-----|-----|-----|-----|---|
| Adjusted profit before tax | 566 | 548 | 623 | 531 | 7 |
| Reported profit before tax | 433 | 416 | 486 | 399 | 6 |
| Profit after tax           | 353 | 338 | 401 | 315 | 7 |

| INCOME STATEMENT           |  |  |  |  |  |
|----------------------------|--|--|--|--|--|
| £m unless otherwise stated |  |  |  |  |  |

|                                                                              |  |  |  |  |  |
|------------------------------------------------------------------------------|--|--|--|--|--|
| Total Group revenue <sup>1</sup>                                             |  |  |  |  |  |
| Operating costs before D&A and specific items                                |  |  |  |  |  |
| Total Group EBITDA <sup>1</sup>                                              |  |  |  |  |  |
| Depreciation and amortisation <sup>1</sup>                                   |  |  |  |  |  |
| Of which lease depreciation                                                  |  |  |  |  |  |
| Adjusted operating profit                                                    |  |  |  |  |  |
| Net finance expense <sup>1</sup>                                             |  |  |  |  |  |
| Of which lease interest                                                      |  |  |  |  |  |
| Share of post tax profits/losses of associates & joint ventures <sup>1</sup> |  |  |  |  |  |
| Adjusted profit before tax                                                   |  |  |  |  |  |
| Total specific items                                                         |  |  |  |  |  |
| Of which impact operating profit                                             |  |  |  |  |  |
| Of which net interest on pensions                                            |  |  |  |  |  |
| Reported profit before tax                                                   |  |  |  |  |  |
| Tax - excluding tax on specific items                                        |  |  |  |  |  |
| Tax rate before specific items                                               |  |  |  |  |  |
| Tax on specific items                                                        |  |  |  |  |  |
| Profit after tax                                                             |  |  |  |  |  |

|                                           |  |  |  |  |  |
|-------------------------------------------|--|--|--|--|--|
| Adjusted basic earnings per share (pence) |  |  |  |  |  |
| Reported basic earnings per share (pence) |  |  |  |  |  |

|                            |  |  |  |  |  |
|----------------------------|--|--|--|--|--|
| Dividend per share (pence) |  |  |  |  |  |
|----------------------------|--|--|--|--|--|

|                                       |  |  |  |  |  |
|---------------------------------------|--|--|--|--|--|
| Average number of shares in issue (m) |  |  |  |  |  |
|---------------------------------------|--|--|--|--|--|

| CASH FLOW & NET DEBT       | Mean | Median | High | Low | Estimates |
|----------------------------|------|--------|------|-----|-----------|
| £m unless otherwise stated |      |        |      |     |           |

|                                                         |          |          |          |          |   |
|---------------------------------------------------------|----------|----------|----------|----------|---|
| Cash capital expenditure                                | (1,044)  | (1,064)  | (937)    | (1,100)  | 8 |
| Normalised free cash flow                               | 334      | 379      | 504      | (59)     | 6 |
| Net (debt)/cash (reported)                              | (17,887) | (18,100) | (17,079) | (18,270) | 4 |
| Lease liabilities                                       | (6,384)  | (6,442)  | (6,092)  | (6,560)  | 4 |
| Net financial (debt)/cash (excluding lease liabilities) | (11,446) | (11,483) | (10,988) | (11,828) | 4 |

| CASH FLOW & NET DEBT       |  |  |  |  |  |
|----------------------------|--|--|--|--|--|
| £m unless otherwise stated |  |  |  |  |  |

|                                                              |  |  |  |  |  |
|--------------------------------------------------------------|--|--|--|--|--|
| EBITDA <sup>1</sup>                                          |  |  |  |  |  |
| Interest                                                     |  |  |  |  |  |
| Tax (excluding cash tax benefit of pension deficit payments) |  |  |  |  |  |
| Lease payments                                               |  |  |  |  |  |
| Change in working capital and other                          |  |  |  |  |  |
| Cash available for investment and distribution               |  |  |  |  |  |
| Cash capital expenditure                                     |  |  |  |  |  |
| Normalised free cash flow                                    |  |  |  |  |  |
| Payments for the acquisition of spectrum                     |  |  |  |  |  |
| Net cash flow from specific items                            |  |  |  |  |  |
| Reported free cash flow                                      |  |  |  |  |  |
| Equity dividends paid                                        |  |  |  |  |  |
| Repurchase of ordinary share capital                         |  |  |  |  |  |
| Residual free cash flow                                      |  |  |  |  |  |
| Cash tax benefit of pension payments                         |  |  |  |  |  |
| Gross pension deficit payment                                |  |  |  |  |  |
| Free cash flow post pension deficit payments                 |  |  |  |  |  |
| Other                                                        |  |  |  |  |  |
| Net change in lease liabilities                              |  |  |  |  |  |
| Change in net debt                                           |  |  |  |  |  |

|                                                         |  |  |  |  |  |
|---------------------------------------------------------|--|--|--|--|--|
| Net (debt)/cash (reported)                              |  |  |  |  |  |
| Lease liabilities                                       |  |  |  |  |  |
| Net financial (debt)/cash (excluding lease liabilities) |  |  |  |  |  |

|                                                      |  |  |  |  |  |
|------------------------------------------------------|--|--|--|--|--|
| MEMO: IAS 19 pension deficit (£bn, net of tax)       |  |  |  |  |  |
| MEMO: June 2020 Pension funding deficit (£bn, gross) |  |  |  |  |  |

| Full year 2020/21 |        |      |     |           |  |
|-------------------|--------|------|-----|-----------|--|
| Mean              | Median | High | Low | Estimates |  |

|         |         |        |        |    |  |
|---------|---------|--------|--------|----|--|
| 9,875   | 9,874   |        |        |    |  |
| 5,470   | 5,457   |        |        |    |  |
| 3,842   | 3,827   |        |        |    |  |
| 5,224   | 5,225   |        |        |    |  |
| 22      | 25      |        |        |    |  |
| (2,986) | (2,993) |        |        |    |  |
| 21,447  | 21,419  | 21,791 | 21,051 | 17 |  |
| (6.0)%  | (6.0)%  | (4.5)% | (7.8)% | 17 |  |

|        |        |        |        |    |  |
|--------|--------|--------|--------|----|--|
| 2,178  | 2,167  |        |        |    |  |
| 1,687  | 1,687  |        |        |    |  |
| 583    | 588    |        |        |    |  |
| 2,926  | 2,934  |        |        |    |  |
| 51     | 51     |        |        |    |  |
| 7,425  | 7,427  | 7,496  | 7,276  | 17 |  |
| (6.1)% | (6.1)% | (5.2)% | (8.0)% | 17 |  |
| 34.6%  | 34.6%  | 35.0%  | 33.9%  | 17 |  |

|       |       |       |       |    |  |
|-------|-------|-------|-------|----|--|
| 2,284 | 2,282 | 2,467 | 2,126 | 17 |  |
| 1,791 | 1,798 | 2,073 | 1,121 | 17 |  |
| 1,440 | 1,447 | 1,680 | 919   | 17 |  |

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|          |          |       |       |    |  |
|----------|----------|-------|-------|----|--|
| 21,447   | 21,419   |       |       |    |  |
| (14,022) | (13,961) |       |       |    |  |
| 7,425    | 7,427    |       |       |    |  |
| (4,350)  | (4,330)  |       |       |    |  |
| (673)    | (680)    |       |       |    |  |
| 3,075    | 3,080    |       |       |    |  |
| (793)    | (794)    |       |       |    |  |
| (149)    | (141)    |       |       |    |  |
| 2        | 1        |       |       |    |  |
| 2,284    | 2,282    | 2,467 | 2,126 | 17 |  |
| (493)    | (484)    |       |       |    |  |
| (379)    | (400)    |       |       |    |  |
| (114)    | (130)    |       |       |    |  |
| 1,791    | 1,798    | 2,073 | 1,121 | 17 |  |
| (443)    | (445)    |       |       |    |  |
| 19.4%    | 19.2%    |       |       |    |  |
| 92       | 87       |       |       |    |  |
| 1,440    | 1,447    | 1,680 | 919   | 17 |  |

|      |      |  |  |  |  |
|------|------|--|--|--|--|
| 18.6 | 18.5 |  |  |  |  |
| 14.6 | 14.6 |  |  |  |  |

|      |      |      |      |    |  |
|------|------|------|------|----|--|
| 0.00 | 0.00 | 0.00 | 0.00 | 15 |  |
|------|------|------|------|----|--|

|       |       |  |  |  |  |
|-------|-------|--|--|--|--|
| 9,895 | 9,885 |  |  |  |  |
|-------|-------|--|--|--|--|

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|          |          |          |          |    |  |
|----------|----------|----------|----------|----|--|
| (4,203)  | (4,182)  | (4,094)  | (4,325)  | 17 |  |
| 1,347    | 1,332    | 1,400    | 1,201    | 16 |  |
| (18,226) | (18,207) | (17,618) | (19,007) | 17 |  |
| (6,428)  | (6,294)  | (6,256)  | (6,755)  | 16 |  |
| (11,800) | (11,785) | (11,324) | (12,458) | 16 |  |

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|         |         |         |         |    |  |
|---------|---------|---------|---------|----|--|
| 7,425   | 7,427   | 7,496   | 7,276   | 17 |  |
| (732)   | (741)   |         |         |    |  |
| (393)   | (393)   |         |         |    |  |
| (688)   | (698)   |         |         |    |  |
| (62)    | (39)    |         |         |    |  |
| 5,550   | 5,539   |         |         |    |  |
| (4,203) | (4,182) | (4,094) | (4,325) | 17 |  |
| 1,347   | 1,334   | 1,400   | 1,201   | 17 |  |
| (742)   | (700)   |         |         |    |  |
| (425)   | (419)   |         |         |    |  |
| 180     | 192     |         |         |    |  |
| (1)     | 0       |         |         |    |  |
| (21)    | (3)     |         |         |    |  |
| 158     | 117     |         |         |    |  |
| 183     | 180     |         |         |    |  |
| (837)   | (900)   |         |         |    |  |
| (496)   | (527)   |         |         |    |  |
| 138     | 0       |         |         |    |  |
| 69      | 0       |         |         |    |  |
| (289)   | (238)   |         |         |    |  |

|          |          |          |          |    |  |
|----------|----------|----------|----------|----|--|
| (18,226) | (18,207) | (17,618) | (19,007) | 17 |  |
| (6,428)  | (6,294)  | (6,256)  | (6,755)  | 16 |  |
| (11,800) | (11,785) | (11,324) | (12,458) | 16 |  |

|       |       |       |        |   |  |
|-------|-------|-------|--------|---|--|
| (4.0) | (4.4) | (0.4) | (7.3)  | 3 |  |
| (8.9) | (9.0) | (6.1) | (10.0) | 9 |  |

| Full year 2021/22 |        |      |     |           |  |
|-------------------|--------|------|-----|-----------|--|
| Mean              | Median | High | Low | Estimates |  |

|         |         |        |        |    |  |
|---------|---------|--------|--------|----|--|
| 10,023  | 10,013  |        |        |    |  |
| 5,290   | 5,125   |        |        |    |  |
| 3,683   | 3,694   |        |        |    |  |
| 5,397   | 5,413   |        |        |    |  |
| 17      | 20      |        |        |    |  |
| (2,920) | (2,993) |        |        |    |  |
| 21,420  | 21,447  | 22,178 | 20,968 | 17 |  |
| (0.1)%  | (0.1)%  | 2.4%   | (2.4)% | 17 |  |

|       |       |       |        |    |  |
|-------|-------|-------|--------|----|--|
| 2,252 | 2,260 |       |        |    |  |
| 1,644 | 1,638 |       |        |    |  |
| 573   | 576   |       |        |    |  |
| 3,064 | 3,071 |       |        |    |  |
| 32    | 30    |       |        |    |  |
| 7,565 | 7,586 | 7,745 | 7,252  | 17 |  |
| 1.9%  | 2.2%  | 3.7%  | (0.9)% | 17 |  |
| 35.3% | 35.3% | 36.6% | 34.3%  | 17 |  |

|       |       |       |       |    |  |
|-------|-------|-------|-------|----|--|
| 2,371 | 2,399 | 2,641 | 2,122 | 17 |  |
| 1,983 | 1,983 | 2,246 | 1,736 | 17 |  |
| 1,601 | 1,612 | 1,827 | 1,415 | 17 |  |

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|          |          |       |       |    |  |
|----------|----------|-------|-------|----|--|
| 21,420   | 21,447   |       |       |    |  |
| (13,855) | (13,807) |       |       |    |  |
| 7,565    | 7,586    |       |       |    |  |
| (4,397)  | (4,400)  |       |       |    |  |
| (665)    | (680)    |       |       |    |  |
| 3,168    | 3,189    |       |       |    |  |
| (799)    | (806)    |       |       |    |  |
| (151)    | (142)    |       |       |    |  |
| 2        | 0        |       |       |    |  |
| 2,371    | 2,399    | 2,641 | 2,122 | 17 |  |
| (388)    | (390)    |       |       |    |  |
| (261)    | (265)    |       |       |    |  |
| (127)    | (133)    |       |       |    |  |
| 1,983    | 1,983    | 2,246 | 1,736 | 17 |  |
| (452)    | (452)    |       |       |    |  |
| 19.1%    | 19.0%    |       |       |    |  |
| 70       | 73       |       |       |    |  |
| 1,601    | 1,612    | 1,827 | 1,415 | 17 |  |

|      |      |  |  |  |  |
|------|------|--|--|--|--|
| 19.4 | 19.4 |  |  |  |  |
| 16.2 | 16.3 |  |  |  |  |

|      |      |      |      |    |  |
|------|------|------|------|----|--|
| 7.09 | 7.70 | 7.70 | 0.00 | 17 |  |
|------|------|------|------|----|--|

|       |       |  |  |  |  |
|-------|-------|--|--|--|--|
| 9,895 | 9,885 |  |  |  |  |
|-------|-------|--|--|--|--|

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|          |          |          |          |    |  |
|----------|----------|----------|----------|----|--|
| (4,361)  | (4,358)  | (4,198)  | (4,525)  | 17 |  |
| 1,333    | 1,342    | 1,544    | 1,165    | 16 |  |
| (18,189) | (18,158) | (17,633) | (19,346) | 17 |  |
| (6,428)  | (6,294)  | (6,230)  | (6,823)  | 16 |  |
| (11,778) | (11,747) | (11,244) | (12,724) | 16 |  |

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|

|         |         |         |         |    |  |
|---------|---------|---------|---------|----|--|
| 7,565   | 7,586   | 7,745   | 7,252   | 17 |  |
| (727)   | (719)   |         |         |    |  |
| (421)   | (419)   |         |         |    |  |
| (697)   | (698)   |         |         |    |  |
| (26)    | 0       |         |         |    |  |
| 5,694   | 5,690   |         |         |    |  |
| (4,361) | (4,358) | (4,198) | (4,525) | 17 |  |
| 1,333   | 1,337   | 1,544   | 1,165   | 17 |  |
| (6)     | 0       |         |         |    |  |
| (275)   | (250)   |         |         |    |  |
| 1,052   | 1,040   |         |         |    |  |
| (230)   | (228)   |         |         |    |  |
| (30)    | 0       |         |         |    |  |
| 792     | 764     |         |         |    |  |
| 190     | 180     |         |         |    |  |
| (960)   | (900)   |         |         |    |  |
| 22      | (36)    |         |         |    |  |
| 0       | 0       |         |         |    |  |
| 15      | 0       |         |         |    |  |
| 37      | (19)    |         |         |    |  |

|          |          |          |          |    |  |
|----------|----------|----------|----------|----|--|
| (18,189) | (18,158) | (17,633) | (19,346) | 17 |  |
| (6,428)  | (6,294)  | (6,230)  | (6,823)  | 16 |  |
| (11,778) | (11,747) | (11,244) | (12,724) | 16 |  |

|       |       |       |       |   |  |
|-------|-------|-------|-------|---|--|
| (4.9) | (4.9) | (3.4) | (6.4) | 2 |  |
|-------|-------|-------|-------|---|--|

| Full year 2022/23 |        |      |     |           |  |
|-------------------|--------|------|-----|-----------|--|
| Mean              | Median | High | Low | Estimates |  |

|         |         |        |        |    |  |
|---------|---------|--------|--------|----|--|
| 10,123  | 10,155  |        |        |    |  |
| 5,094   | 5,125   |        |        |    |  |
| 3,635   | 3,658   |        |        |    |  |
| 5,519   | 5,542   |        |        |    |  |
| 17      | 20      |        |        |    |  |
| (2,996) | (2,993) |        |        |    |  |
| 21,392  | 21,490  | 22,166 | 20,303 | 17 |  |
| (0.1)%  | 0.0%    | 2.6%   | (3.2)% | 17 |  |

|       |       |       |        |    |  |
|-------|-------|-------|--------|----|--|
| 2,353 | 2,372 |       |        |    |  |
| 1,575 | 1,565 |       |        |    |  |
| 581   | 592   |       |        |    |  |
| 3,191 | 3,208 |       |        |    |  |
| 32    | 30    |       |        |    |  |
| 7,732 | 7,808 | 7,974 | 7,000  | 17 |  |
| 2.2%  | 2.6%  | 4.3%  | (3.5)% | 17 |  |
| 36.2% | 36.3% | 38.0% | 34.4%  | 17 |  |

|       |       |       |       |    |  |
|-------|-------|-------|-------|----|--|
| 2,501 | 2,514 | 3,020 | 1,971 | 17 |  |
| 2,134 | 2,139 | 2,638 | 1,517 | 17 |  |
| 1,721 | 1,700 | 2,121 | 1,259 | 17 |  |

| Mean | Median | High | Low | Estimates |  |
|------|--------|------|-----|-----------|--|
|------|--------|------|-----|-----------|--|