



BT environment policy

1 Scope

This policy applies to all BT companies globally. We engage with customers and parties doing business with BT, or acting on our behalf, to encourage them to follow this policy.

2 Aims

Our purpose is to use the power of communications to make a better world. In the environmental space we aim to achieve this by:

1. Reducing the impact of our operations, supply chain and customer solutions
2. Helping our customers reduce their own environmental impact
3. Showing leadership to inspire and help other businesses to improve environmental performance

3 Guiding principles

To ensure our environmental policy is relevant, progressive, and regularly updated, we follow these guiding principles:

- Our environmental policy forms part of our aim to be a responsible business. The Chief Executive of BT Group has ultimate responsibility for the company's environmental policy and performance. Our [full governance](#) supporting our responsible business strategy is also available.
- We recognise that our business has significant impact on the environment and we respond to this through our environmental management system (EMS).
- Energy consumption, together with its associated carbon emissions, is BT's most significant environmental impact. We address this key issue through our Energy Management System (EnMS).
- Action on climate change is in the best short and long term interests of our business because it mitigates risks through adaptation and resilience measures, reduces costs through efficiencies, and creates growth from low carbon products and services.

- We have an ambition to help our customers reduce their carbon footprint by at least three times the end-to-end carbon impact of our business by 2020. Find out more about our [3:1 ambition](#).
- We have long term targets to reduce our operational carbon emissions intensity by the amount necessary to play our part in limiting global warming to 1.5 degrees. These are based on the science underpinning the Paris Agreement. They equate to an 87% reduction in our Scope 1 & 2 emissions per unit of value added by 2030, compared to 2016, and net zero emissions by 2045.
- We have a target to buy 100% of our electricity worldwide from renewable sources, wherever markets allow, by 2020.
- We work collaboratively with others to accelerate the transition to a low carbon economy. To enable this we have signed up to the business coalitions [RE100](#) and [EV100](#).
- We partner with suppliers to design our products and packaging in a way that uses as little material as possible and makes it easier to reuse or recycle when they're no longer needed.
- We address the responsible use and disposal of plastics throughout our business operations through the plastics policy within our EMS.

We review this policy annually to ensure it remains current.

4 Environmental commitment

Our EMS provides a framework for the management and reporting of environmental performance to senior leaders. It also helps reduce our impact on the environment by committing us to setting improvement targets and closely monitoring our environmental performance to ensure we achieve them. Our EnMS provides for the management and reporting of energy performance within the framework of the EMS.

Our overarching commitments include:

- Continually improving our environmental and energy management systems, minimizing environmental harm, preventing pollution and driving energy efficiency.
- Fulfilling all compliance obligations, both regulatory and others to which we have subscribed.
- Making available information and necessary resource to achieve the objectives and targets of our EMS and EnMS.
- Considering environmental and energy performance improvement opportunities and control in the design of facilities, equipment, systems and processes and incorporating these into specification, design and procurement activities.

We have regular internal and external audits to ensure effective control.

5 Stakeholder engagement and policy

We engage with many stakeholders in relation to environmental issues with the objective of driving forward progressive and ambitious action to protect the environment and mitigate the impact of climate change. Two key actions include:

- We carry out a survey each year to understand the environmental impacts that are most important to our stakeholders.
- Wider external engagement including industry and cross-industry groups, environmental memberships, partnerships and associations with a sustainability focus.

6 Reporting and assurance

We monitor progress and publish details of our environmental performance in our [Digital Impact & Sustainability Report](#) annually.

- We compile the details for our reporting in line with the Global Reporting Initiative Sustainability Reporting Standards and the AA1000 Assurance Standard.
- We also disclose on climate-related issues through CDP on an annual basis.

Our environmental performance is assured by an independent external organisation.

Policy owner Howard Watson
 Chief Technology and Information Officer

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