

Appendix 4 - Time Related Charges and Special Fault Investigation Costs

Appendix 4.1 Time Related Charges Costs Relating to the Fixed Access Markets 2015

For the year ended 31 March 2015

Volumes (hours) - Billed (exc volume deals)	
Normal hours	791,111
Other hours	not available
Sunday/Bank Holiday hours	<u>not available</u>
Total TRC hours	791,111
Total Direct Costs £ per hour	36.60

Appendix 4.2 Time Related Charges Costs Relating to the Fixed Access Markets 2014

For the year ended 31 March 2014

Volumes (hours) - Billed (exc volume deals)	
Normal hours	766,310
Other hours	not available
Sunday/Bank Holiday hours	<u>not available</u>
Total TRC hours	766,310
Total Direct Costs £ per hour	37.73

Appendix 4.3 Special Fault Investigation Costs Relating to the Fixed Access Markets 2015

For the year ended 31 March 2015

Module	Cost per module £m
Base	27.3
Network	0.9
Frame	0.1
Internal Wiring	0.4
Internal Equipment	1.5
Co-op	1.4
Frame Direct	0.7
	32.3

Note - Special Fault Investigation service costs includes all of the cost of the Special Fault Investigation component and some of the cost of other components e.g. Openreach Sales Product Management and Revenue Receivables.

Appendix 4.4 Special Fault Investigation Costs Relating to the Fixed Access Markets 2014

For the year ended 31 March 2014

Module	Cost per module £m
Base	33.4
Network	1.9
Frame	0.1
Internal Wiring	0.3
Internal Equipment	1.2
Co-op	1.6
Frame Direct	1.5
	40.0

Note - Special Fault Investigation service costs includes all of the cost of the Special Fault Investigation component and some of the cost of other components e.g. Openreach Sales Product Management and Revenue Receivables.