

Errata Report 2014

The following is a list of errata and corrections to the Current Cost Financial Statements for 2014.

Pages 36:

- “Wholesale basic analogue internal service rentals” should read “Wholesale basic analogue service rentals”
- “Wholesale premium analogue internal service rentals” should read “Wholesale premium analogue service rentals”

Page 43:

- Wholesale ISDN2 external service transfers price is £22.58 not £37.50

Page 53:

- Weighted average local end price for CLZ/non CLZ is 907.15 and was omitted from the published RFS

Page 73:

- Fourth column should read “External 3rd Party POH Rentals – equipment” not “External 3rd Party POH Rental 155Mbit/s”
- Seventh column should read “External 3rd Party POH Rentals other – circuit” not “External 3rd Party POH Rental 155Mbit/s”

Page 23, Page 76-78, Page 82-84, Pages 88-89:

- The Total WBA return as published on page 23 should read 25.6% not 29.6%. This return is further amended to 25.4% by correcting the Access Cards component cost attribution.
- The Access Cards (other services) component cost for “Wholesale extension services 100Mbit/s rentals non-WECLA – internal” was over-stated in the AISBO non-WECLA market. Correcting this affects other markets. The impact is shown in the attached annex that shows the impact upon the Market Performance Statement, AISBO non-WECLA, AISBO WECLA and MISBO non-WECLA markets. The annex reports the published RFS schedules, the adjusted RFS schedules and the differences.

Page 119:

- Fifth paragraph in first column should read “The Primary Accounting Documents, dated 15 August 2014,” and not “The Primary Accounting Documents, dated 31 July 2014,”

30 January 2015

Section 5.1 – Performance Summary by Market (2014)

For the year ended 31 March 2014

Fixed Access Markets	Section	Internal Revenue	External Revenue	Total Revenue	Operating Costs	Depreciation	Holding (gain)/loss	Supp. Dep.	Other Adjs	Roundings	Total CCA Operating Costs	Return	Mean Capital Employed	Return on MCE
		£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Wholesale analogue exchange line services	7.2	1,282	474	1,756	793	506	(142)	189	(2)	1	1,345	411	5,836	7.0 %
Wholesale local access	7.3	0	914	914	574	270	(62)	84	(4)	(1)	861	53	2,763	1.9 %
Wholesale ISDN2 exchange line services	7.4	55	68	123	36	18	(5)	6	1	2	58	66	205	31.8 %
Wholesale business ISDN30 exchange line services	7.5	115	110	225	47	30	(5)	(1)	1	0	72	153	210	73.1 %
Total		1,452	1,566	3,018	1,450	824	(214)	278	(4)	2	2,336	682	9,014	7.6 %
Business Connectivity Markets														
TISBO (up to and including 8Mbit/s)	8.2	151	227	378	139	96	(13)	2	1	3	228	150	615	24.5 %
TISBO (above 8Mbit/s up to and including 45Mbit/s)	8.3	18	8	26	8	7	(1)	0	0	(1)	13	13	48	25.5 %
TISBO (above 45Mbit/s up to and including 155Mbit/s)	8.4	22	13	35	8	7	(1)	0	0	0	14	21	60	35.9 %
Wholesale regional trunk segments	8.5	19	7	26	7	5	(1)	1	0	(2)	10	16	59	26.0 %
Technical areas (Point of Handover)	8.6	0	3	3	3	2	0	0	0	(1)	4	(1)	10	(11.9)%
AISBO Non WECLA	8.7	409	290	699	193	206	(38)	(1)	(1)	(1)	359	341	1,619	21.0 %
AISBO WECLA	8.8	45	31	76	17	16	(2)	(1)	0	2	32	44	91	47.5 %
MISBO Non WECLA	8.9	33	34	67	20	19	(1)	0	0	(2)	36	31	95	31.7 %
Total		697	613	1,310	395	358	(57)	1	0	(1)	696	614	2,597	23.6 %
Narrowband Markets														
Call origination on FPN networks	9.2	137	39	176	79	27	(2)	1	5	0	110	66	211	31.3 %
Fixed call termination	9.3	50	71	121	64	25	(2)	1	4	1	93	28	200	13.9 %
Technical areas (Interconnect Circuits)	9.4	6	32	38	19	5	0	0	0	1	25	13	36	37.4 %
Total		193	142	335	162	57	(4)	2	9	3	229	106	447	24.0 %
Wholesale Broadband Access Markets														
Wholesale Broadband Access - Market 1	10.2	302	89	391	217	106	(4)	(9)	3	(1)	312	79	483	16.4 %
Wholesale Broadband Access - Market 2	10.3	141	55	196	90	35	0	(5)	1	(2)	119	77	131	58.8 %
Total		443	144	587	307	141	(4)	(14)	4	(4)	430	157	614	29.6 %
Total SMP Markets		2,785	2,465	5,250	2,314	1,380	(279)	267	9	0	3,691	1,559	12,672	12.3 %
Wholesale Residual Markets		2,134	963	3,097	1,540	581	(14)	(21)	5	1	2,092	1,005	2,852	35.2 %
Retail Residual		0	14,859	14,859	13,571	711	(1)	(1)	1	(3)	14,278	581	1,271	45.7 %
Total Markets		4,919	18,287	23,206	17,425	2,672	(294)	245	15	(2)	20,061	3,145	16,795	18.7 %

Section 8.7 – AISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

For the year ended 31 March 2014

	Non-discrimination				FAC £
	Revenue £m	Volume	Unit (ts)	Average price £	
Service					
Wholesale extension services 10Mbit/s rentals non-WECLA- Internal	21	13,402	le	1,593.92	1,452.27
Wholesale extension services 10Mbit/s rentals non-WECLA- External	20	12,709	le	1,552.94	1,451.80
		26,111			
Wholesale extension services 100Mbit/s rentals non-WECLA- Internal	25	13,941	le	1,825.99	2,190.55
Wholesale extension services 100Mbit/s rentals non-WECLA- External	19	11,196	le	1,707.45	1,553.67
		25,137			
Wholesale extension services 1000Mbit/s rentals non-WECLA- Internal	10	2,216	le	4,626.29	2,923.70
Wholesale extension services 1000Mbit/s rentals non-WECLA- External	10	2,134	le	4,480.08	2,922.05
		4,350			
Wholesale extension services other bandwidth rentals non-WECLA- Internal	6	13,914	le	464.68	942.21
Backhaul extension services 1000Mbit/s rentals non-WECLA- External	21	5,709	le	3,745.91	2,810.75
Other Internal Ethernet rentals non-WECLA	6	(ux)	ccts	(sx)	(ux)
Other Internal Ethernet connections non-WECLA	2	(ux)	ccts	(sx)	(ux)
Other External Ethernet rentals non-WECLA	7	(ux)	ccts	(sx)	(ux)
Other External Ethernet connections non-WECLA	5	(ux)	ccts	(sx)	(ux)
EAD Local Access 10Mbit/s rentals non-WECLA- Internal	24	11,213	ccts	2,151.59	1,759.64
EAD Local Access 10Mbit/s rentals non-WECLA- External	6	2,914	ccts	2,134.22	1,759.46
		14,127			
EAD Local Access 100Mbit/s rentals non-WECLA- Internal	36	20,878	ccts	1,728.78	1,818.81
EAD Local Access 100Mbit/s rentals non-WECLA- External	12	7,392	ccts	1,648.56	1,817.98
		28,270			
EAD Local Access 1000Mbit/s rentals non-WECLA- Internal	20	5,196	ccts	3,899.51	2,569.95
EAD Local Access 1000Mbit/s rentals non-WECLA- External	2	478	ccts	4,506.91	2,576.27
		5,674			
EAD Other 10Mbit/s rentals non-WECLA- Internal	15	4,735	ccts	3,079.52	2,660.00
EAD Other 10Mbit/s rentals non-WECLA- External	11	3,539	ccts	3,047.72	2,659.67
		8,274			
EAD Other 100Mbit/s rentals non-WECLA- Internal	29	10,715	ccts	2,732.90	2,829.76
EAD Other 100Mbit/s rentals non-WECLA- External	19	7,370	ccts	2,523.97	2,827.59
		18,085			

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (B)	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals non-WECLA- Internal	59	8,369 ccts	7,055.35	4,018.59
EAD Other 1000Mbit/s rentals non-WECLA- External	30	4,340 ccts	6,947.42	4,017.47
		12,709		
EAD Local Access 10Mbit/s connections non-WECLA- Internal	3	2,236 ccts	1,560.00	844.70
EAD Local Access 10Mbit/s connections non-WECLA- External	1	659 ccts	1,560.00	844.69
		2,895		
EAD Local Access 100Mbit/s connections non-WECLA- Internal	12	7,660 ccts	1,540.58	844.50
EAD Local Access 100Mbit/s connections non-WECLA- External	7	4,903 ccts	1,393.25	842.97
		12,563		
EAD Local Access 1000Mbit/s connections non-WECLA- Internal	7	5,044 ccts	1,339.39	843.15
EAD Local Access 1000Mbit/s connections non-WECLA- External	1	609 ccts	1,023.13	839.14
		5,653		
EAD 10Mbit/s connections non-WECLA- Internal	2	1,134 ccts	1,469.15	843.75
EAD 10Mbit/s connections non-WECLA- External	1	885 ccts	1,445.31	843.52
		2,019		
EAD 100Mbit/s connections non-WECLA- Internal	5	3,185 ccts	1,506.58	844.14
EAD 100Mbit/s connections non-WECLA- External	4	3,086 ccts	1,452.21	843.59
		6,271		
EAD 1000Mbit/s connections non-WECLA- Internal	10	3,718 ccts	2,656.22	856.07
EAD 1000Mbit/s connections non-WECLA- External	3	1,135 ccts	2,921.16	858.83
		4,853		
Ethernet Backhaul Direct rentals non-WECLA- External	14	1,760 ccts	8,234.49	6,604.59
Ethernet Backhaul Direct connections non-WECLA- External	1	162 ccts	4,297.99	864.33
		1,922		
Main link rental charges non-WECLA- Internal	96	267,149 fibre km	358.62	191.30
Main link rental charges non-WECLA- External	88	239,014 fibre km	367.12	191.39
		506,163		
Support Services				
Equipment Depreciation non-WECLA	0			Estimated equipment depreciatio
Excess construction charges non-WECLA- Internal	20	(ux)	(sx)	Estimated matched costs of £19.
Excess construction charges non-WECLA- External	8	(ux)	(sx)	Estimated matched costs of £7.7
Roundings	1			
TOTAL	699			

Section B.7.1 - AISB Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (€)		AISB non-WECLA																									
Components	Unit (€)	Average cost per unit (Annex 15)	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€
Backlog & records	€/line	5.25																									
21CN Backhaul Link & Length	€/km	20963.65																									
Backhaul extension services Fibre etc	€/line	8203.61																									
Wholesale & LAN extension services Fibre etc	€/line	2954.07	899.06	899.06	900.01	900.01	924.45	924.45	899.06	81.7	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	1,747.60	1,747.60			
Ethernet reach links	€/line km	184.15																									
Ethernet Electronics	€/line	531.90	496.26	496.26	531.88	531.88	1,209.02	1,209.02	0.28	1,169.58	809.57	809.57	809.57	902.67	902.67	809.57	809.57	902.67	902.67	809.57	809.57	809.57					
Sales product management (€)	€/line	61.76	9.33	9.09	10.69	9.99	27.07	26.22	2.72	13.44	10.65	10.56	8.55	8.36	13.69	22.31	15.23	15.08									
Service Centre - Customer service (€)	€/line	6486	7.06	7.06	706.15	703.62	706.15	706.15	5.72	706.15	7.06	7.06	7.06	703.62	703.62	706.15	706.15	7.06									
Service Centre - Assurance (€)	€/line	6486	31.91	31.91	31.91	31.91	31.91	31.91	31.91	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83										
Service Centre - Provision (€)	€/line	61336	8.65	8.42	9.91	9.26	25.10	24.30	2.52	20.32	11.67	11.58	9.38	8.94	21.15	24.45	16.71	16.53									
Revenue Deduct (€)	€/line	6486																									
Fully Allocated Costs (€)	€/line	1,471.27	1,431.80	2,150.95	1,537.87	2,827.10	2,827.10	947.21	2,837.95	1,739.64	1,197.46	1,108.81	1,817.88	1,558.91	4,976.27	2,030.00	2,070.97										

Fully Allocated Cost (€)		AISB non-WECLA																									
Components	Unit (€)	Average cost per unit (Annex 15)	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€
Backlog & records	€/line	5.25																									
21CN Backhaul Link & Length	€/km	20963.65																									
Backhaul extension services Fibre etc	€/line	8203.61																									
Wholesale & LAN extension services Fibre etc	€/line	2954.07	1,857.38	1,857.38	2,272.76	2,272.76	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15
Ethernet reach links	€/line km	184.15																									
Ethernet Electronics	€/line	531.90	809.58	809.58	902.67	902.67																					
Sales product management (€)	€/line	61.76	15.52	12.80	24.91	34.37	7.72	7.71	7.62	6.89	7.36	5.07	7.26	7.16	7.45	7.19	13.14	14.46	24.03	12.49	1.77	1.83					
Service Centre - Customer service (€)	€/line	6486	70.62	70.62	706.15	706.15																					
Service Centre - Assurance (€)	€/line	6486	63.83	63.83	63.83	63.83																					
Service Centre - Provision (€)	€/line	61336					660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	660.12	
Revenue Deduct (€)	€/line	6486	13.83	13.69	38.27	37.06	8.46	8.46	8.36	7.56	7.27	5.35	7.97	7.84	8.17	7.88	14.41	15.85	44.67	23.12	1.95	1.99					
Fully Allocated Costs (€)	€/line	1,471.27	2,629.76	2,627.59	4,018.39	4,017.47	844.70	844.00	844.50	842.37	841.15	839.14	841.75	841.52	844.14	841.30	836.07	851.63	6,054.00	864.31	181.38	181.38					

Section 8.8 - AISBO WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price	
For the year ended 31 March 2014				
Service				
Wholesale extension services 10Mbit/s rentals WECLA- Internal	3	1,577 le	1,604.70	948.91
Wholesale extension services 10Mbit/s rentals WECLA- External	2	1,151 le	1,572.93	948.55
		2,728		
Wholesale extension services 100Mbit/s rentals WECLA- Internal	4	2,145 le	1,773.77	1,035.06
Wholesale extension services 100Mbit/s rentals WECLA- External	3	2,005 le	1,708.58	1,034.32
		4,150		
Wholesale extension services 1000Mbit/s rentals WECLA- Internal	3	632 le	4,397.13	2,396.27
Wholesale extension services 1000Mbit/s rentals WECLA- External	2	200 le	4,349.57	2,395.81
		832		
Other Internal Ethernet rentals WECLA	1	(ux) ccts	(ux)	(ux)
Other Internal Ethernet connections WECLA	0	(ux) ccts	(ux)	(ux)
Other External Ethernet rentals WECLA	1	601 ccts	200.64	163.07
Other External Ethernet connections WECLA	0	(ux)	(ux)	(ux)
EAD Local Access 10Mbit/s rentals WECLA- Internal	2	1,141 ccts	2,175.92	1,322.52
EAD Local Access 10Mbit/s rentals WECLA- External	0	200 ccts	2,129.00	1,322.07
		1,341		
EAD Local Access 100Mbit/s rentals WECLA- Internal	6	3,616 ccts	1,733.29	1,381.50
EAD Local Access 100Mbit/s rentals WECLA- External	3	1,751 ccts	1,652.14	1,380.65
		5,367		
EAD Local Access 1000Mbit/s rentals WECLA- Internal	4	877 ccts	4,994.68	2,143.95
EAD Local Access 1000Mbit/s rentals WECLA- External	1	211 ccts	4,610.62	2,139.98
		1,088		
EAD Other 10Mbit/s rentals WECLA- Internal	1	207 ccts	3,254.65	1,805.16
EAD Other 10Mbit/s rentals WECLA- External	1	322 ccts	3,090.34	1,803.46
		529		
EAD Other 100Mbit/s rentals WECLA- Internal	2	730 ccts	2,898.42	1,911.28
EAD Other 100Mbit/s rentals WECLA- External	4	1,488 ccts	2,539.02	1,907.55
		2,218		

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals WECLA- Internal	7	931 ccts	7,356.65	2,832.39
EAD Other 1000Mbit/s rentals WECLA- External	3	476 ccts	6,862.54	2,827.28
		1,407		
EAD Other Local Access connections WECLA- Internal	3	(ux)	(sx)	(ux)
EAD Other Local Access connections WECLA- External	1	(ux)	(sx)	(ux)
EAD Other connections WECLA- Internal	1	(ux)	(sx)	(ux)
EAD Other connections WECLA- External	2	(ux)	(sx)	(ux)
Ethernet Backhaul Direct rentals WECLA- External	2	229 ccts	7,856.85	5,792.14
Ethernet Backhaul Direct connections WECLA- External	0	4 ccts	4,431.25	865.53
		233		
Main link rental charges WECLA- Internal	5	12,587 fibre km	387.16	87.48
Main link rental charges WECLA- External	5	13,775 fibre km	375.11	87.35
		26,362		
Support Services				
Equipment Depreciation WECLA	1			Estimated equipment depreciation of £0.8m
Excess construction charges WECLA- Internal	2	(ux)	(sx)	Estimated matched costs of £2.4m
Excess construction charges WECLA- External	1	(ux)	(sx)	Estimated matched costs of £0.9m
Roundings	-			
TOTAL	76			

Section 8.8.1 - AISBO WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (£)		Average cost per unit from prior year (2013)	AISBO WECLA															
			Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Other External Ethernet per ton WECLA	Other External Ethernet per ton WECLA	AD Loc of Access 100Mb/s/rentals WECLA - Internal	AD Loc of Access 100Mb/s/rentals WECLA - External	AD Loc of Access 100Mb/s/rentals WECLA - Internal	AD Loc of Access 100Mb/s/rentals WECLA - External	AD Loc of Access 100Mb/s/rentals WECLA - Internal	AD Loc of Access 100Mb/s/rentals WECLA - External
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Routing & records	£/line	5.23																
21CN Backhaul Link & Length	£/circuit	10,963.65																
Backhaul extension services fibre etc	£/fe	820.61																
Wholesale & LAN extension services fibre etc	£/fe	2,954.07																
Ethernet main links	£/fibre km	164.53	395.10	395.10	395.81	395.81	399.39	399.39	399.39	69.02	69.02	419.50	419.50	419.50	419.50	419.50	419.50	
Ethernet Electronics	£/fe	533.90	496.75	496.75	516.72	516.71	1,209.23	1,209.23	27.97	809.57	809.57	809.57	809.57	809.57	809.57	809.57	902.67	
Sales product management (q)	%	£17m	9.39	9.20	10.38	10.00	25.73	25.50	1.16	10.76	10.56	8.58	8.17	24.71				
Access Cards (other services) (q)	%	£49m	7.06	7.06	70.62	70.62	706.15	706.15		7.06	7.06	70.62	70.62	706.15				
Service Centres - Assurance (q)	%	£38m	31.91	31.91	31.91	31.91	31.92	31.92		63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	
Service Centres - Provision (q)	%	£113m																
AISBO Excess Construction (q)	%	£24m																
Revenue Debtors (q)	%	£43m	8.70	8.53	8.62	9.27	23.85	23.60	1.09	11.80	11.55	9.40	8.96	27.09				
Fully Allocated Costs (£)			948.91	948.55	1,035.06	1,034.32	2,396.27	2,395.81	163.07	1,322.52	1,322.07	1,381.50	1,380.65	2,143.95				

Fully Allocated Cost (£)		Average cost per unit from prior year (2013)	AISBO WECLA																
			AD Loc of Access 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	
Routing & records	£/line	5.23																	
21CN Backhaul Link & Length	£/circuit	10963.65																	
Backhaul extension services fibre etc	£/fe	820.61																	
Wholesale & LAN extension services fibre etc	£/fe	2954.07																	
Ethernet main links	£/fibre km	164.53	419.50	890.95	890.95	937.19	937.19	1,083.43	1,083.44	44.03	163.25	23.03	23.03	60.43	66.43				
Ethernet Electronics	£/fe	533.90	902.67	809.57	809.57	809.58	809.58	902.67	902.67										
Sales product management (q)	%	£17m	22.82	16.09	15.29	14.34	12.56	36.40	33.96	22.90	13.00	1.92	1.86	122.14	47.64				
Access Cards (other services) (q)	%	£49m	706.15	706.15	706.15	706.15	706.15	706.15	706.15										
Service Centres - Assurance (q)	%	£38m	63.83	63.83	63.83	63.83	63.83	63.83	63.83										
Service Centres - Provision (q)	%	£113m																	
AISBO Excess Construction (q)	%	£24m																	
Revenue Debtors (q)	%	£43m	25.01	17.66	16.76	15.72	33.77	39.91	37.23	42.62	24.03	2.10	2.03	129.17	50.37				
Fully Allocated Costs (£)			2,139.98	1,805.38	1,803.46	1,911.38	1,907.35	2,822.39	2,827.28	5,792.14	865.53	87.48	87.35	251.31	98.01				

Section 8.9 – MISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (s)	Average price £	
For the year ended 31 March 2014				
Service				
Wholesale extension services / Backhaul extension services connections - Internal	0	42 le	(ux)	(ux)
Wholesale extension services / Backhaul extension services connections - External	3	492 le	(ux)	(ux)
Ethernet Backhaul Direct MISBO connections non-WECLA - External	0	11 ccts	14,000.00	777.30
Ethernet Backhaul Direct MISBO rentals non-WECLA - External	0	11 ccts	25,448.41	22,016.98
		22		
Backhaul extension services MISBO rentals non-WECLA - Internal	0	17 le	12,815.05	11,019.33
Backhaul extension services MISBO rentals non-WECLA - External	9	736 le	12,605.34	10,728.84
		753		
Wholesale extension services MISBO rentals non-WECLA - Internal	3	212 le	12,912.03	11,170.40
Wholesale extension services MISBO rentals non-WECLA - External	1	109 le	11,948.06	9,996.13
		321		
Main link rental charges non-WECLA - Internal	0	1,069 fibre km	372.00	191.77
Main link rental charges non-WECLA - External	1	3,704 fibre km	372.15	191.78
		4,773		
Optical services connections non-WECLA - Internal	12	1,152 ccts	10,667.83	943.57
Optical services connections non-WECLA - External	8	693 ccts	11,595.57	790.89
		1,845		
Optical services rentals non-WECLA - Internal	13	1,775 ccts	7,588.83	9,989.15
Optical services rentals non-WECLA - External	6	1,015 ccts	5,645.24	10,029.47
		2,790		
Optical services Main link rental charges non-WECLA - Internal	4	7,370 fibre km	486.50	193.07
Optical services Main link rental charges non-WECLA - External	4	9,649 fibre km	414.82	192.26
		17,019		
Roundings	3			
TOTAL	67			

Section 8.9.1 – MISBO Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

		Pence per port per unit (from Annex 12)	MISBO non-WECLA																			
Fully Allocated Cost (£)	Unit (d)		Through Backhaul Direct MISBO - External	Through Backhaul Direct MISBO - non-WECLA - Internal	Through extension services MISBO - External	Through extension services MISBO - non-WECLA - Internal	Backhaul extension services MISBO - External	Backhaul extension services MISBO - non-WECLA - Internal	Through extension services MISBO - External	Through extension services MISBO - non-WECLA - Internal	Backhaul extension services MISBO - External	Backhaul extension services MISBO - non-WECLA - Internal	Main link rental charge non-WECLA - Internal	Main link rental charge non-WECLA - External	Point to point connections non-WECLA - Internal	Point to point connections non-WECLA - External	Point to point rental non-WECLA - Internal	Point to point rental non-WECLA - External	Point to point Multi-link rental charge non-WECLA - Internal	Point to point Multi-link rental charge non-WECLA - External		
		Components																				
21CN Backhaul Link & Length	£/circuit	10,963.65	11,838.46		906.87		906.90															
Backhaul extension services fibre etc	£/m	820.63																				
Multiplex & LAN extension services fibre etc	£/m	2,954.07	1,788.76	1,018.17	81.55	1,018.17	81.57	23.03	23.03	163.15						1,788.80	1,788.80	23.03	23.03			
Ethernet main links	£/ fibre km	164.55								164.55	164.55								164.55	164.55		
Ethernet Electronics	£/m	533.90	8,113.14	2,913.18	2,822.21	2,913.19	2,822.24									8,113.18	8,113.18					
Sales product management (a)	%	£17m	41.27	74.76	75.56	45.73	69.96	35.05		2.17	2.18	62.43	67.87	44.42	33.04			2.85	2.43			
Access Cards (other services) (a)	%	£49m			7,061.53	7,061.53	5,898.08	6,782.78														
Service Centres - Assurance (a)	%	£38m	63.81	31.92	31.92	31.92	31.92									1.58	63.83					
Service Centres - Provision (a)	%	£113m	660.09											660.12	660.12							
Revenue Debates (a)	%	£43m	75.94	138.05	70.04	69.52	64.81	68.38	2.02	2.02	57.87	62.80	41.17	30.62	2.64	2.25						
Fully Allocated Costs (£)			777.30	22,016.98	11,170.40	11,019.33	9,996.13	10,728.84	191.77	191.78	943.57	790.89	9,989.15	10,029.47	193.07	192.20						

Section 5.1 – Performance Summary by Market (2014)

For the year ended 31 March 2014

Fixed Access Markets	Section	Internal Revenue	External Revenue	Total Revenue	Operating Costs	Depreciation	Holding (gain)/loss	Supp. Dep.	Other Adjs	Roundings	Total CCA Operating Costs	Return	Mean Capital Employed	Return on MCE
		£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Wholesale analogue exchange line services	7.2	1,282	474	1,756	793	506	(142)	189	(2)	1	1,345	411	5,836	7.0 %
Wholesale local access	7.3	0	914	914	574	270	(62)	84	(4)	(1)	861	53	2,763	1.9 %
Wholesale ISDN2 exchange line services	7.4	55	68	123	36	18	(5)	6	1	2	58	66	205	32.2 %
Wholesale business ISDN30 exchange line services	7.5	115	110	225	47	30	(5)	(1)	1	0	72	153	210	72.9 %
Total		1,452	1,566	3,018	1,450	824	(214)	278	(4)	2	2,336	683	9,014	7.6 %
Business Connectivity Markets														
TISBO (up to and including 8Mbit/s)	8.2	151	227	378	139	96	(13)	2	1	3	228	150	615	24.4 %
TISBO (above 8Mbit/s up to and including 45Mbit/s)	8.3	18	8	26	8	7	(1)	0	0	(1)	13	13	48	27.1 %
TISBO (above 45Mbit/s up to and including 155Mbit/s)	8.4	22	13	35	8	7	(1)	0	0	0	14	21	60	35.0 %
Wholesale regional trunk segments	8.5	19	7	26	7	5	(1)	1	0	(2)	10	16	59	27.1 %
Technical areas (Point of Handover)	8.6	0	3	3	3	2	0	0	0	(1)	4	(1)	10	(10.0)%
AISBO Non WECLA	8.7	409	290	699	193	204	(38)	(1)	(1)	(1)	356	344	1,615	21.3 %
AISBO WECLA	8.8	45	31	76	17	17	(2)	(1)	(0)	2	33	43	92	47.1 %
MISBO Non WECLA	8.9	33	34	67	20	20	(1)	0	(0)	(2)	37	30	97	30.4 %
Total		697	613	1,310	395	358	(57)	1	0	(2)	696	615	2,596	23.7 %
Narrowband Markets														
Call origination on FPN networks	9.2	137	39	176	79	27	(2)	1	5	0	110	66	211	31.3 %
Fixed call termination	9.3	50	71	121	64	25	(2)	1	4	1	93	28	200	14.0 %
Technical areas (Interconnect Circuits)	9.4	6	32	38	19	5	0	0	0	1	25	13	36	36.1 %
Total		193	142	335	162	57	(4)	2	9	2	228	107	447	23.9 %
Wholesale Broadband Access Markets														
Wholesale Broadband Access - Market 1	10.2	302	89	391	217	106	(4)	(9)	3	(1)	312	79	483	16.4 %
Wholesale Broadband Access - Market 2	10.3	141	55	196	90	35	0	(5)	1	(2)	119	77	131	58.8 %
Total		443	144	587	307	141	(4)	(14)	4	(3)	431	156	614	25.4 %
Total SMP Markets		2,785	2,465	5,250	2,314	1,380	(279)	267	9	0	3,691	1,559	12,672	12.3 %
Wholesale Residual Markets		2,134	963	3,097	1,540	581	(14)	(21)	5	1	2,092	1,005	2,853	35.2 %
Retail Residual		0	14,859	14,859	13,571	711	(1)	(1)	1	(3)	14,278	581	1,271	45.7 %
Total Markets		4,919	18,287	23,206	17,425	2,672	(294)	245	15	(2)	20,061	3,145	16,796	18.7 %

Section 8.7 – AISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

For the year ended 31 March 2014

	Non-discrimination				FAC £
	Revenue £m	Volume	Unit (ts)	Average price £	
Service					
Wholesale extension services 10Mbit/s rentals non-WECLA- Internal	21	13,402	le	1,593.92	1,453.85
Wholesale extension services 10Mbit/s rentals non-WECLA- External	20	12,709	le	1,552.94	1,453.38
		26,111			
Wholesale extension services 100Mbit/s rentals non-WECLA- Internal	25	13,941	le	1,825.99	1,570.81
Wholesale extension services 100Mbit/s rentals non-WECLA- External	19	11,196	le	1,707.45	1,569.46
		25,137			
Wholesale extension services 1000Mbit/s rentals non-WECLA- Internal	10	2,216	le	4,626.29	3,081.65
Wholesale extension services 1000Mbit/s rentals non-WECLA- External	10	2,134	le	4,480.08	3,080.00
		4,350			
Wholesale extension services other bandwidth rentals non-WECLA- Internal	6	13,914	le	464.68	943.47
Backhaul extension services 1000Mbit/s rentals non-WECLA- External	21	5,709	le	3,745.91	2,968.70
Other Internal Ethernet rentals non-WECLA	6	(ux)	ccts	(sx)	(ux)
Other Internal Ethernet connections non-WECLA	2	(ux)	ccts	(sx)	(ux)
Other External Ethernet rentals non-WECLA	7	(ux)	ccts	(sx)	(ux)
Other External Ethernet connections non-WECLA	5	(ux)	ccts	(sx)	(ux)
EAD Local Access 10Mbit/s rentals non-WECLA- Internal	24	11,213	ccts	2,151.59	1,761.22
EAD Local Access 10Mbit/s rentals non-WECLA- External	6	2,914	ccts	2,134.22	1,761.04
		14,127			
EAD Local Access 100Mbit/s rentals non-WECLA- Internal	36	20,878	ccts	1,728.78	1,834.60
EAD Local Access 100Mbit/s rentals non-WECLA- External	12	7,392	ccts	1,648.56	1,833.77
		28,270			
EAD Local Access 1000Mbit/s rentals non-WECLA- Internal	20	5,196	ccts	3,899.51	2,727.90
EAD Local Access 1000Mbit/s rentals non-WECLA- External	2	478	ccts	4,506.91	2,734.22
		5,674			
EAD Other 10Mbit/s rentals non-WECLA- Internal	15	4,735	ccts	3,079.52	2,661.58
EAD Other 10Mbit/s rentals non-WECLA- External	11	3,539	ccts	3,047.72	2,661.25
		8,274			
EAD Other 100Mbit/s rentals non-WECLA- Internal	29	10,715	ccts	2,732.90	2,845.55
EAD Other 100Mbit/s rentals non-WECLA- External	19	7,370	ccts	2,523.97	2,843.38
		18,085			

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (B)	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals non-WECLA- Internal	59	8,369 ccts	7,055.35	4,176.54
EAD Other 1000Mbit/s rentals non-WECLA- External	30	4,340 ccts	6,947.82	4,175.82
		12,709		
EAD Local Access 10Mbit/s connections non-WECLA- Internal	3	2,236 ccts	1,560.00	844.70
EAD Local Access 10Mbit/s connections non-WECLA- External	1	659 ccts	1,560.00	844.69
		2,895		
EAD Local Access 100Mbit/s connections non-WECLA- Internal	12	7,660 ccts	1,540.58	844.50
EAD Local Access 100Mbit/s connections non-WECLA- External	7	4,903 ccts	1,393.25	842.97
		12,563		
EAD Local Access 1000Mbit/s connections non-WECLA- Internal	7	5,044 ccts	1,339.39	843.15
EAD Local Access 1000Mbit/s connections non-WECLA- External	1	609 ccts	1,023.13	839.14
		5,653		
EAD 10Mbit/s connections non-WECLA- Internal	2	1,134 ccts	1,469.15	843.75
EAD 10Mbit/s connections non-WECLA- External	1	885 ccts	1,445.31	843.52
		2,019		
EAD 100Mbit/s connections non-WECLA- Internal	5	3,185 ccts	1,506.58	844.14
EAD 100Mbit/s connections non-WECLA- External	4	3,086 ccts	1,452.21	843.59
		6,271		
EAD 1000Mbit/s connections non-WECLA- Internal	10	3,718 ccts	2,656.22	856.07
EAD 1000Mbit/s connections non-WECLA- External	3	1,135 ccts	2,921.16	858.83
		4,853		
Ethernet Backhaul Direct rentals non-WECLA- External	14	1,760 ccts	8,234.49	6,604.59
Ethernet Backhaul Direct connections non-WECLA- External	1	162 ccts	4,297.99	864.33
		1,922		
Main link rental charges non-WECLA- Internal	96	267,149 fibre km	358.62	191.30
Main link rental charges non-WECLA- External	88	239,014 fibre km	367.12	191.39
		506,163		
Support Services				
Equipment Depreciation non-WECLA	0			Estimated equipment depreciatio
Excess construction charges non-WECLA- Internal	20	(ux)	(sx)	Estimated matched costs of £19.
Excess construction charges non-WECLA- External	8	(ux)	(sx)	Estimated matched costs of £7.7
Roundings	1			
TOTAL				699

Section B.7.1 - AISBO Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (\$)		AISBO non-WECLA																				
Average cost per unit (Excludes 1S)		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		
Components	Unit (\$)																					
Bookbinding & records	\$/line	5.25																				
21CN Bookbind Link & Length	\$/line	20963.65																				
Backhaul extension services fibre etc	\$/line	8203.61																				
Wholesale & LAN extension services fibre etc	\$/line	2954.07	899.06	899.06	900.01	900.01	924.45	924.45	899.06	81.78	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	856.86	1,747.60	1,747.60	
Ethernet main links	\$/line km	184.25																				
Ethernet Electronics	\$/line	531.90	496.26	496.26	531.88	531.88	1,209.02	1,209.02	0.28	1,169.58	809.57	809.57	809.57	809.57	809.57	809.57	809.57	809.57	809.57	809.57	809.57	
Sales product management (\$)	\$/line	63.78	9.33	9.09	10.69	9.99	27.07	26.22	2.72	13.44	10.65	10.56	8.55	8.36	18.29	22.31	15.23	15.08	15.08	15.08	15.08	
Service Centre - fibre services (\$)	\$/line	8.64	8.64	8.64	88.41	88.41	884.10	884.10	6.98	884.10	8.64	8.64	88.41	884.10	884.10	8.64	8.64	8.64	8.64	8.64	8.64	
Service Centre - Assurance (\$)	\$/line	31.91	31.91	31.91	31.91	31.91	31.91	31.91	31.91	31.91	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	
Service Centre - Provision (\$)	\$/line	43.13	8.65	8.42	9.91	9.26	25.10	24.30	2.52	20.32	11.67	11.58	9.38	8.94	21.15	24.45	16.71	16.53	16.53	16.53	16.53	
Service Centre - Detach (\$)	\$/line	4.88																				
Fully Allocated Costs (\$)			1,451.18	1,590.81	1,509.86	1,581.01	1,800.00	1,814.47	2,969.70	1,761.22	1,761.04	1,814.00	1,817.77	1,727.50	1,719.22	2,051.58	2,051.21					

Fully Allocated Cost (\$)		AISBO non-WECLA																				
Average cost per unit (Excludes 1S)		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		AISBO non-WECLA Internal		AISBO non-WECLA External		
Components	Unit (\$)																					
Bookbinding & records	\$/line	5.25																				
21CN Bookbind Link & Length	\$/line	20963.65																				
Backhaul extension services fibre etc	\$/line	8203.61																				
Wholesale & LAN extension services fibre etc	\$/line	2954.07	1,857.38	1,857.38	2,272.76	2,272.76	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	163.15	
Ethernet main links	\$/line km	184.25																				
Ethernet Electronics	\$/line	531.90	809.58	809.58	902.67	902.67																
Sales product management (\$)	\$/line	63.78	15.52	12.80	24.91	24.97	7.72	7.71	7.62	6.89	7.36	5.07	7.26	7.16	7.45	7.19	13.14	14.46	24.03	12.49	1.77	
Service Centre - fibre services (\$)	\$/line	8.64	88.41	88.41	884.10	884.10																
Service Centre - Assurance (\$)	\$/line	31.91	63.83	63.83	63.83	63.83																
Service Centre - Provision (\$)	\$/line	43.13	14.83	13.69	18.27	17.09	6.46	6.46	6.36	7.27	5.55	7.97	7.84	8.17	7.88	14.41	15.85	44.67	23.12	1.95		
Service Centre - Detach (\$)	\$/line	4.88																				
Fully Allocated Costs (\$)			2,845.55	2,841.38	4,178.54	4,171.42	844.70	844.00	844.50	842.37	841.15	830.14	841.75	841.52	844.14	841.50	856.07	851.83	6,804.00	864.31	181.30	

Section 8.8 - AISBO WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price	
For the year ended 31 March 2014				
Service				
Wholesale extension services 10Mbit/s rentals WECLA- Internal	3	1,577 le	1,604.70	950.49
Wholesale extension services 10Mbit/s rentals WECLA- External	2	1,151 le	1,572.93	950.13
		2,728		
Wholesale extension services 100Mbit/s rentals WECLA- Internal	4	2,145 le	1,773.77	1,050.85
Wholesale extension services 100Mbit/s rentals WECLA- External	3	2,005 le	1,708.58	1,050.11
		4,150		
Wholesale extension services 1000Mbit/s rentals WECLA- Internal	3	632 le	4,397.13	2,554.22
Wholesale extension services 1000Mbit/s rentals WECLA- External	2	200 le	4,349.57	2,553.76
		832		
Other Internal Ethernet rentals WECLA	1	(ux) ccts	(ux)	(ux)
Other Internal Ethernet connections WECLA	0	(ux) ccts	(ux)	(ux)
Other External Ethernet rentals WECLA	1	601 ccts	200.64	163.07
Other External Ethernet connections WECLA	0	(ux)	(ux)	(ux)
EAD Local Access 10Mbit/s rentals WECLA- Internal	2	1,141 ccts	2,175.92	1,324.10
EAD Local Access 10Mbit/s rentals WECLA- External	0	200 ccts	2,129.00	1,323.65
		1,341		
EAD Local Access 100Mbit/s rentals WECLA- Internal	6	3,616 ccts	1,733.29	1,397.29
EAD Local Access 100Mbit/s rentals WECLA- External	3	1,751 ccts	1,652.14	1,396.44
		5,367		
EAD Local Access 1000Mbit/s rentals WECLA- Internal	4	877 ccts	4,994.68	2,301.90
EAD Local Access 1000Mbit/s rentals WECLA- External	1	211 ccts	4,610.62	2,297.93
		1,088		
EAD Other 10Mbit/s rentals WECLA- Internal	1	207 ccts	3,254.65	1,806.74
EAD Other 10Mbit/s rentals WECLA- External	1	322 ccts	3,090.34	1,805.04
		529		
EAD Other 100Mbit/s rentals WECLA- Internal	2	730 ccts	2,898.42	1,927.07
EAD Other 100Mbit/s rentals WECLA- External	4	1,488 ccts	2,539.02	1,923.34
		2,218		

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals WECLA- Internal	7	931 ccts	7,356.65	2,990.34
EAD Other 1000Mbit/s rentals WECLA- External	3	476 ccts	6,862.54	2,985.23
		1,407		
EAD Other Local Access connections WECLA- Internal	3	(ux)	(sx)	(ux)
EAD Other Local Access connections WECLA- External	1	(ux)	(sx)	(ux)
EAD Other connections WECLA- Internal	1	(ux)	(sx)	(ux)
EAD Other connections WECLA- External	2	(ux)	(sx)	(ux)
Ethernet Backhaul Direct rentals WECLA- External	2	229 ccts	7,856.85	5,792.14
Ethernet Backhaul Direct connections WECLA- External	0	4 ccts	4,431.25	865.53
		233		
Main link rental charges WECLA- Internal	5	12,587 fibre km	387.16	87.48
Main link rental charges WECLA- External	5	13,775 fibre km	375.11	87.35
		26,362		
Support Services				
Equipment Depreciation WECLA	1			Estimated equipment depreciation of £0.8m
Excess construction charges WECLA- Internal	2	(ux)	(sx)	Estimated matched costs of £2.4m
Excess construction charges WECLA- External	1	(ux)	(sx)	Estimated matched costs of £0.9m
Roundings	-			
TOTAL	76			

Section 8.8.1 - AISBO WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (£)		Average cost per unit from prior year (2013)	AISBO WECLA															
			Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Wholesale extension services 100Mb/s/rentals WECLA - Internal	Wholesale extension services 100Mb/s/rentals WECLA - External	Other External Ethernet per unit WECLA	Other External Ethernet per unit WECLA	AD Local Access 100Mb/s/rentals WECLA - Internal	AD Local Access 100Mb/s/rentals WECLA - External	AD Local Access 100Mb/s/rentals WECLA - Internal	AD Local Access 100Mb/s/rentals WECLA - External	AD Local Access 100Mb/s/rentals WECLA - Internal	AD Local Access 100Mb/s/rentals WECLA - External
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Routing & records	£/line	5.23																
21CN Backhaul Link & Length	£/circuit	10,963.65																
Backhaul extension services fibre etc	£/fe	820.61																
Wholesale & LAN extension services fibre etc	£/fe	2,954.07																
Ethernet main links	£/fibre km	164.53	395.10	395.10	395.81	395.81	399.39	399.39	69.02	419.50	419.50	419.50	419.50	419.50	419.50	419.50	419.50	
Ethernet Electronics	£/fe	533.90	496.75	496.75	516.72	516.71	1,209.23	1,209.25	27.97	809.57	809.57	809.57	809.57	809.57	809.57	809.57	809.57	
Sales product management (q)	%	£17m	9.39	9.20	10.38	10.00	25.73	25.50	1.16	10.76	10.56	8.58	8.17	24.71	24.71	24.71	24.71	
Access Cards (other services) (q)	%	£49m	8.54	8.64	86.41	86.41	864.10	864.10		8.54	8.64	86.41	86.41	864.10	864.10	864.10	864.10	
Service Centres - Assurance (q)	%	£38m	31.91	31.91	31.91	31.91	31.92	31.92	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	
Service Centres - Provision (q)	%	£113m																
AISBO Excess Construction (q)	%	£24m																
Revenue Debtors (q)	%	£43m	8.70	8.53	8.62	9.27	23.85	23.60	1.09	31.80	31.55	9.40	8.96	27.09	27.09	27.09	27.09	
Fully Allocated Costs (£)			950.48	950.13	1,050.85	1,050.11	2,554.22	2,553.76	163.07	1,324.10	1,323.65	1,397.29	1,396.44	2,301.90	2,301.90	2,301.90	2,301.90	

Fully Allocated Cost (£)		Average cost per unit from prior year (2013)	AISBO WECLA															
			AD Local Access 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal	AD Other 100Mb/s/rentals WECLA - External	AD Other 100Mb/s/rentals WECLA - Internal
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Routing & records	£/line	5.23																
21CN Backhaul Link & Length	£/circuit	10963.65																
Backhaul extension services fibre etc	£/fe	820.61																
Wholesale & LAN extension services fibre etc	£/fe	2954.07																
Ethernet main links	£/fibre km	164.53	419.50	890.95	890.95	937.19	937.19	1,083.43	1,083.44	44.03	163.25	23.03	23.03	60.43	60.43	60.43	60.43	
Ethernet Electronics	£/fe	533.90	902.67	809.57	809.57	809.58	809.58	902.67	902.67									
Sales product management (q)	%	£17m	22.82	16.09	15.29	14.34	12.56	36.40	33.96	22.90	13.00	1.92	1.86	122.14	47.64	47.64	47.64	
Access Cards (other services) (q)	%	£49m	864.10	8.64	8.64	86.41	86.41	864.10	864.10									
Service Centres - Assurance (q)	%	£38m	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	63.83	
Service Centres - Provision (q)	%	£113m																
AISBO Excess Construction (q)	%	£24m																
Revenue Debtors (q)	%	£43m	25.01	17.66	16.76	15.72	13.77	39.91	37.23	42.62	24.03	2.10	2.03	128.17	50.37	50.37		
Fully Allocated Costs (£)			2,297.93	1,806.74	1,805.04	1,927.07	1,923.34	2,990.34	2,985.23	5,792.14	865.53	87.48	87.35	251.31	98.01	98.01		

Section 8.9 – MISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (s)	Average price £	
For the year ended 31 March 2014				
Service				
Wholesale extension services / Backhaul extension services connections - Internal	0	42 le	(ux)	(ux)
Wholesale extension services / Backhaul extension services connections - External	3	492 le	(ux)	(ux)
Ethernet Backhaul Direct MISBO connections non-WECLA - External	0	11 ccts	14,000.00	777.30
Ethernet Backhaul Direct MISBO rentals non-WECLA - External	0	11 ccts	25,448.41	22,016.98
		22		
Backhaul extension services MISBO rentals non-WECLA - Internal	0	17 le	12,815.05	12,598.81
Backhaul extension services MISBO rentals non-WECLA - External	9	736 le	12,605.34	12,245.47
		753		
Wholesale extension services MISBO rentals non-WECLA - Internal	3	212 le	12,912.03	12,749.88
Wholesale extension services MISBO rentals non-WECLA - External	1	109 le	11,948.06	11,314.94
		321		
Main link rental charges non-WECLA - Internal	0	1,069 fibre km	372.00	191.77
Main link rental charges non-WECLA - External	1	3,704 fibre km	372.15	191.78
		4,773		
Optical services connections non-WECLA - Internal	12	1,152 ccts	10,667.83	943.57
Optical services connections non-WECLA - External	8	693 ccts	11,595.57	790.89
		1,845		
Optical services rentals non-WECLA - Internal	13	1,775 ccts	7,588.83	9,989.15
Optical services rentals non-WECLA - External	6	1,015 ccts	5,645.24	10,029.47
		2,790		
Optical services Main link rental charges non-WECLA - Internal	4	7,370 fibre km	486.50	193.07
Optical services Main link rental charges non-WECLA - External	4	9,649 fibre km	414.82	192.26
		17,019		
Roundings	3			
TOTAL	67			

Section 8.9.1 – MISBO Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (£)		Per person cost per unit from Annex 12 (1)	MISBO non-WECLA															
			21CN Backhaul Direct MISBO non-WECLA - External	21CN Backhaul Direct MISBO non-WECLA - Internal	Wired access services MISBO non-WECLA - Internal	Backhaul extension services MISBO non-WECLA - Internal	Wired access services MISBO non-WECLA - External	Backhaul extension services MISBO non-WECLA - External	Multi link rental charges non-WECLA - Internal	Multi link rental charges non-WECLA - External	Point to point connections non-WECLA - Internal	Point to point connections non-WECLA - External	Point to point services non-WECLA - Internal	Point to point services non-WECLA - External	Point to point services Multi-link non-WECLA - Internal	Point to point services Multi-link non-WECLA - External		
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	
21CN Backhaul Link & Length	£/circuit	10,963.65	11,838.46		906.87		906.90											
Backhaul extension services fibre etc	£/m	820.63							81.57		23.03	23.03	163.15		1,788.80	1,788.80	23.03	
Multiplex & LAN extension services fibre etc	£/m	2,954.07	1,788.76	1,018.17	81.55	1,018.17												
Ethernet main links	£/ fibre km	164.55							164.55	164.55							164.55	
Ethernet Electronics	£/m	533.90	8,113.34	2,913.18	2,822.21	2,913.19	2,822.24								8,113.18	8,113.18		
Sales product management (a)	%	£17m	41.27	74.76	75.56	45.73	69.96	35.05		2.17	2.18	62.43	67.87	44.42	33.04	2.85	2.43	
Access Cards (other services) (a)	%	£49m			8,641.01	8,641.01	7,216.89	8,299.41										
Service Centres - Assurance (a)	%	£38m	63.81	31.92	31.92	31.92	31.92								1.58	63.83		
Service Centres - Provision (a)	%	£113m	660.09								660.12	660.12						
Revenue Debates (a)	%	£43m	75.94	138.05	70.04	69.52	64.81	68.38	2.02	2.02	57.87	62.80	41.17	30.62	2.64	2.25		
Fully Allocated Costs (£)			777.30	22,016.98	12,749.88	12,598.81	11,314.94	12,245.47	191.77	191.78	943.57	790.89	9,989.15	10,029.47	193.07	192.20		

Section 5.1 – Performance Summary by Market (2014)

For the year ended 31 March 2014

	Section	Internal Revenue £m	External Revenue £m	Total Revenue £m	Operating Costs £m	Depreciation £m	Holding (gain)/loss £m	Supp. Dep. £m	Other Adjs £m	Roundings £m	Total CCA Operating Costs £m	Return £m	Mean Capital Employed £m	Return on MCE %
Fixed Access Markets														
Wholesale analogue exchange line services	7.2													
Wholesale local access	7.3													
Wholesale ISDN2 exchange line services	7.4													
Wholesale business ISDN30 exchange line services	7.5													
Total														
Business Connectivity Markets														
TISBO (up to and including 8Mbit/s)	8.2													
TISBO (above 8Mbit/s up to and including 45Mbit/s)	8.3													
TISBO (above 45Mbit/s up to and including 155Mbit/s)	8.4													
Wholesale regional trunk segments	8.5													
Technical areas (Point of Handover)	8.6													
AISBO Non WECLA	8.7	0	0	0	()	(2)	0	()	0	0	(3)	3	(4)	0.3 %
AISBO WECLA	8.8	0	0	0	0	1	()	0	()	0	1	(1)	1	(0.4)%
MISBO Non WECLA	8.9	0	0	0	0	1	()	0	()	0	1	(1)	2	(1.3)%
Total														
Narrowband Markets														
Call origination on FPN networks	9.2													
Fixed call termination	9.3													
Technical areas (Interconnect Circuits)	9.4													
Total														
Wholesale Broadband Access Markets														
Wholesale Broadband Access - Market 1	10.2													
Wholesale Broadband Access - Market 2	10.3													
Total														
Total SMP Markets														
Wholesale Residual Markets		0	0	0	0	0	0	0	0	0	0	()	1	(0.0)%
Retail Residual														
Total Markets														

Section 8.7 – AISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

For the year ended 31 March 2014

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price £	
Service				
Wholesale extension services 10Mbit/s rentals non-WECLA- Internal				1.58
Wholesale extension services 10Mbit/s rentals non-WECLA- External	_____			1.58
Wholesale extension services 100Mbit/s rentals non-WECLA- Internal				-619.74
Wholesale extension services 100Mbit/s rentals non-WECLA- External	_____			15.79
Wholesale extension services 1000Mbit/s rentals non-WECLA- Internal				157.95
Wholesale extension services 1000Mbit/s rentals non-WECLA- External	_____			157.95
Wholesale extension services other bandwidth rentals non-WECLA- Internal				1.26
Backhaul extension services 1000Mbit/s rentals non-WECLA- External				157.95
Other Internal Ethernet rentals non-WECLA				(ua)
Other Internal Ethernet connections non-WECLA				(ua)
Other External Ethernet rentals non-WECLA				(ua)
Other External Ethernet connections non-WECLA				(ua)
EAD Local Access 10Mbit/s rentals non-WECLA- Internal				1.58
EAD Local Access 10Mbit/s rentals non-WECLA- External	_____			1.58
EAD Local Access 100Mbit/s rentals non-WECLA- Internal				15.79
EAD Local Access 100Mbit/s rentals non-WECLA- External	_____			15.79
EAD Local Access 1000Mbit/s rentals non-WECLA- Internal				157.95
EAD Local Access 1000Mbit/s rentals non-WECLA- External	_____			157.95
EAD Other 10Mbit/s rentals non-WECLA- Internal				1.58
EAD Other 10Mbit/s rentals non-WECLA- External	_____			1.58
EAD Other 100Mbit/s rentals non-WECLA- Internal				15.79
EAD Other 100Mbit/s rentals non-WECLA- External	_____			15.79

ANNEX

Amendments

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (B)	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals non-WECLA- Internal				157.95
EAD Other 1000Mbit/s rentals non-WECLA- External				157.95
EAD Local Access 10Mbit/s connections non-WECLA- Internal				0.00
EAD Local Access 10Mbit/s connections non-WECLA- External				0.00
EAD Local Access 100Mbit/s connections non-WECLA- Internal				0.00
EAD Local Access 100Mbit/s connections non-WECLA- External				0.00
EAD Local Access 1000Mbit/s connections non-WECLA- Internal				0.00
EAD Local Access 1000Mbit/s connections non-WECLA- External				0.00
EAD 10Mbit/s connections non-WECLA- Internal				0.00
EAD 10Mbit/s connections non-WECLA- External				0.00
EAD 100Mbit/s connections non-WECLA- Internal				0.00
EAD 100Mbit/s connections non-WECLA- External				0.00
EAD 1000Mbit/s connections non-WECLA- Internal				0.00
EAD 1000Mbit/s connections non-WECLA- External				0.00
Ethernet Backhaul Direct rentals non-WECLA- External				0.00
Ethernet Backhaul Direct connections non-WECLA- External				0.00
Main link rental charges non-WECLA- Internal				
Main link rental charges non-WECLA- External				
Support Services				
Equipment Depreciation non-WECLA				
Excess construction charges non-WECLA- Internal				
Excess construction charges non-WECLA- External				
Roundings				
TOTAL				

Section B.7.1 - AISBO Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (€)		Average cost per unit (Parameters 13)	AISBO non-WECLA																			
Components	Unit (€)		€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	
Backhaul & records	E/line																					
21CN Backhaul Link & Length	E/km																					
Backhaul extension services fibre etc	E/km																					
Wholesale & LAN extension services fibre etc	E/km																					
Ethernet mesh links	E/line km																					
Ethernet Electronics	E/km																					
Sales product management (€)	€																					
Access Centre - Other services (€)	€																					
Service Centres - Assurance (€)	€	1.58	1.58	1519.74	15.79	157.95	157.95	157.95	1.26	157.95	1.58	1.58	15.79	157.95	157.95	1.58	1.58					
Service Centres - Provision (€)	€																					
Revenue Deducts (€)	€																					
Fully Allocated Costs (€)																						

Fully Allocated Cost (€)		Average cost per unit (Parameters 13)	AISBO non-WECLA																			
Components	Unit (€)		€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€	€
Backhaul & records	E/line																					
21CN Backhaul Link & Length	E/km																					
Backhaul extension services fibre etc	E/km																					
Wholesale & LAN extension services fibre etc	E/km																					
Ethernet mesh links	E/line km																					
Ethernet Electronics	E/km																					
Sales product management (€)	€																					
Access Centre - Other services (€)	€																					
Service Centres - Assurance (€)	€	15.79	15.79	157.95	157.95																	
Service Centres - Provision (€)	€																					
Revenue Deducts (€)	€																					
Fully Allocated Costs (€)																						

Section 8.8 - AISBO WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC £
	Revenue £m	Volume Unit (b)	Average price	
For the year ended 31 March 2014				
Service				
Wholesale extension services 10Mbit/s rentals WECLA- Internal				1.58
Wholesale extension services 10Mbit/s rentals WECLA- External				1.58
Wholesale extension services 100Mbit/s rentals WECLA- Internal				15.79
Wholesale extension services 100Mbit/s rentals WECLA- External				15.79
Wholesale extension services 1000Mbit/s rentals WECLA- Internal				157.95
Wholesale extension services 1000Mbit/s rentals WECLA- External				157.95
Other Internal Ethernet rentals WECLA				(ux)
Other Internal Ethernet connections WECLA				(ux)
Other External Ethernet rentals WECLA				0.00
Other External Ethernet connections WECLA				(ux)
EAD Local Access 10Mbit/s rentals WECLA- Internal				1.58
EAD Local Access 10Mbit/s rentals WECLA- External				1.58
EAD Local Access 100Mbit/s rentals WECLA- Internal				15.79
EAD Local Access 100Mbit/s rentals WECLA- External				15.79
EAD Local Access 1000Mbit/s rentals WECLA- Internal				157.95
EAD Local Access 1000Mbit/s rentals WECLA- External				157.95
EAD Other 10Mbit/s rentals WECLA- Internal				1.58
EAD Other 10Mbit/s rentals WECLA- External				1.58
EAD Other 100Mbit/s rentals WECLA- Internal				15.79
EAD Other 100Mbit/s rentals WECLA- External				15.79
Detailed service analysis				

	Non-discrimination			FAC £
	Revenue £m	Volume	Average price £	
For the year ended 31 March 2014				
EAD Other 1000Mbit/s rentals WECLA- Internal				157.95
EAD Other 1000Mbit/s rentals WECLA- External	_____			157.95
EAD Other Local Access connections WECLA- Internal				(ux)
EAD Other Local Access connections WECLA- External				(ux)
EAD Other connections WECLA- Internal				(ux)
EAD Other connections WECLA- External				(ux)
Ethernet Backhaul Direct rentals WECLA- External				
Ethernet Backhaul Direct connections WECLA- External	_____			
Main link rental charges WECLA- Internal				
Main link rental charges WECLA- External	_____			
Support Services				
Equipment Depreciation WECLA				
Excess construction charges WECLA- Internal		(ux)		(ux)
Excess construction charges WECLA- External		(ux)		(ux)
Roundings				
TOTAL	=====			

Section 8.8.1 - AISBO WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014

Fully Allocated Cost (£)		Average cost per unit (from Annex 12)	AISBO WECLA																		
			Wholesale extension services 1.00Mb/s/rentals WECLA - Internal	Wholesale extension services 1.00Mb/s/rentals WECLA - External	Wholesale extension services 1.00Mb/s/rentals WECLA - Internal	Wholesale extension services 1.00Mb/s/rentals WECLA - External	Wholesale extension services 1.00Mb/s/rentals WECLA - Internal	Wholesale extension services 1.00Mb/s/rentals WECLA - External	Wholesale extension services 1.00Mb/s/rentals WECLA - Internal	Wholesale extension services 1.00Mb/s/rentals WECLA - External	Wholesale extension services 1.00Mb/s/rentals WECLA - Internal	Wholesale extension services 1.00Mb/s/rentals WECLA - External	Other External Ethernet port in WECLA	Other External Ethernet port in WECLA	AD Loc of Access 1.00Mb/s/rentals WECLA - Internal	AD Loc of Access 1.00Mb/s/rentals WECLA - External	AD Loc of Access 1.00Mb/s/rentals WECLA - Internal	AD Loc of Access 1.00Mb/s/rentals WECLA - External	AD Loc of Access 1.00Mb/s/rentals WECLA - Internal	AD Loc of Access 1.00Mb/s/rentals WECLA - External	
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Routing & records	£/line																				
21CN Backhaul Link & Length	£/circuit																				
Backhaul extension services Fibre etc	£/fe																				
Wholesale & LAN extension services Fibre etc	£/fe																				
Ethernet main links	£/Fibre km																				
Ethernet Electronics	£/fe																				
Sales product management (q)	%																				
Access Cards (other services) (q)	%																				
Service Centres - Assurance (q)	%																				
Service Centres - Provision (q)	%																				
AISBO Excess Construction (q)	%																				
Revenue Debtors (q)	%																				
Fully Allocated Costs (£)																					

Fully Allocated Cost (£)		Average cost per unit (from Annex 12)	AISBO WECLA																			
			AD Loc of Access 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	AD Other 1.00Mb/s/rentals WECLA - Internal	AD Other 1.00Mb/s/rentals WECLA - External	
Components	Unit (d)		£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Routing & records	£/line																					
21CN Backhaul Link & Length	£/circuit																					
Backhaul extension services Fibre etc	£/fe																					
Wholesale & LAN extension services Fibre etc	£/fe																					
Ethernet main links	£/Fibre km																					
Ethernet Electronics	£/fe																					
Sales product management (q)	%																					
Access Cards (other services) (q)	%																					
Service Centres - Assurance (q)	%																					
Service Centres - Provision (q)	%																					
AISBO Excess Construction (q)	%																					
Revenue Debtors (q)	%																					
Fully Allocated Costs (£)																						

Section 8.9 – MISBO Non WECLA 2014 (Annex 11)

Detailed service analysis

	Non-discrimination			FAC
	Revenue	Volume	Average price	
	£m	Unit (b)	£	£
For the year ended 31 March 2014				
Service				
Wholesale extension services / Backhaul extension services connections - Internal				
Wholesale extension services / Backhaul extension services connections - External				
Ethernet Backhaul Direct MISBO connections non-WECLA - External				0.00
Ethernet Backhaul Direct MISBO rentals non-WECLA - External				0.00
Backhaul extension services MISBO rentals non-WECLA - Internal				1,579.48
Backhaul extension services MISBO rentals non-WECLA - External				1,516.63
Wholesale extension services MISBO rentals non-WECLA - Internal				1,579.48
Wholesale extension services MISBO rentals non-WECLA - External				1,318.81
Main link rental charges non-WECLA - Internal				0.00
Main link rental charges non-WECLA - External				0.00
Optical services connections non-WECLA - Internal				0.00
Optical services connections non-WECLA - External				0.00
Optical services rentals non-WECLA - Internal				0.00
Optical services rentals non-WECLA - External				0.00
Optical services Main link rental charges non-WECLA - Internal				0.00
Optical services Main link rental charges non-WECLA - External				0.00
Roundings				
TOTAL				

Section 8.9.1 – MISBO Non WECLA calculation of FAC based on component costs and usage factors 2014 (Annex 16)

For the year ended 31 March 2014		MISBO non-WECLA													
		Percap cost per unit (from Annex 17)	External Backhaul Direct MISBO - connection non-WECLA - External	External Backhaul Direct MISBO - service non-WECLA - External	Wired access services MISBO - service non-WECLA - Internal	Backhaul extension services MISBO - service non-WECLA - Internal	Wired access services MISBO - service non-WECLA - External	Backhaul extension services MISBO - service non-WECLA - External	Wired access services MISBO - service non-WECLA - Internal	Backhaul extension services MISBO - service non-WECLA - Internal	Wired access services MISBO - service non-WECLA - External	Backhaul extension services MISBO - service non-WECLA - External	Wired access services MISBO - service non-WECLA - Internal	Backhaul extension services MISBO - service non-WECLA - Internal	
Fully Allocated Cost (€)			€	€	€	€	€	€	€	€	€	€	€	€	
Components	Unit (€)														
21CN Backhaul Link & Length	€/circuit														
Backhaul extension services fibre etc	€/m														
Multiplex & LAN extension services fibre etc	€/m														
Ethernet main links	€/fibre km														
Ethernet Electronics	€/m														
Sales product management (q)	%														
Access Cards (other services) (q)	%				1,579.48	1,579.48			1,318.81			1,516.63			
Service Centres - Assurance (q)	%														
Service Centres - Provision (q)	%														
Revenue Debates (q)	%														
Fully Allocated Costs (€)															