

Current issue date: Expiry date: Certificate identity number: 1 April 2024 31 March 2025 LRQ0950000 Original approval(s): ISO 20000 – 4 July 2006

## Certificate of Approval

This is to certify that the Management System of:

British Telecommunications plc and wholly-owned subsidiaries including separately traded companies, as detailed in the attached schedule

has been approved by LRQA to the following standards:

## ISO/IEC 20000-1:2018

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

A range of Communications Service Management Solutions and Services Worldwide.

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**David Derrick** 

Area Operations Manager UK & Ireland Issued by: Lloyd's Register Quality Assurance Limited



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BT Enterprise	DFTS & IUS Programmes NHS Digital (TN), CO & CNSP	LRQ000004033 - 0015930 LRQ000001187 - 0006542	LRG
	DCP Enterprise Managed Services at Barlborough	LRQ00000815 - 0015987 LRQ4005948 - 0007384	LRG
BT Global	Nationwide	LRQ00001275 - 00011169	LRG
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