BT GROUP PLC (the “company”)

RESPONSIBLE BUSINESS COMMITTEE

TERMS OF REFERENCE

Approved by the Responsible Business Committee with effect from
6 April 2023

The Responsible Business Committee is a committee of the Board of Directors of BT
Group plc (the “Board”), from which it derives its authority.

1. Membership
1.1 The committee shall be made up of at least two members who are non-executive
directors.
1.2 Only members of the committee have the right to attend committee meetings.
However, other individuals may be invited to attend for all or part of any meeting as
and when appropriate.
1.3 Members of the committee shall be appointed by the Board.
1.4 The Board shall appoint the committee chair who shall be an independent non-
executive director. In the absence of the committee chair and/or an appointed
deputy, the remaining members present shall elect one of themselves to chair the
meeting.

2. Secretary
2.1 The Deputy Company Secretary or their nominee shall act as secretary of the
committee.

3. Quorum
3.1 The quorum necessary for the transaction of business shall be two.

4. Frequency of meetings
4.1 The committee shall meet at least three times a year and otherwise as required.

5. Notice of meetings
5.1 Meetings of the committee shall be called by the secretary of the committee, at the
request of the committee chair or any of its members.
5.2 Unless otherwise agreed, notice of each meeting confirming the venue, time and
date shall be sent to each member of the committee and any other person required
to attend before the date of the meeting. The agenda of items to be discussed and
supporting papers shall be sent to committee members and to other attendees as
appropriate.

6. Minutes of meetings
6.1 The secretary shall minute the proceedings and resolutions of all committee
meetings, including the names of those present and in attendance.
7. **Duties**

With input and recommendations from management, the committee shall:

7.1 Agree the global responsible business strategy for the group, including related external targets.

7.2 Monitor the execution of the responsible business strategy and the group’s progress on its long-term responsible business goals and targets, including those related to:
   - i. digital skills;
   - ii. responsible tech and human rights;
   - iii. climate change and the environment;
   - iv. suppliers and supply chain;
   - v. diversity & inclusion; and
   - vi. social issues including the company’s fundraising and volunteering.

7.3 Oversee the key programmes, policies and partners required to implement the responsible business strategy.

7.4 In relation to the group’s human rights policy:
   - i. review and endorse the policy annually; and
   - ii. monitor its implementation.

7.5 Act as a sounding board for management, providing advice and direction on:
   - i. how to bring BT Group’s purpose to life through the responsible business strategy;
   - ii. corporate responsibility and sustainability risks to the group’s operations and reputation; and
   - iii. the alignment between the company’s commercial growth and brand strategies and the group’s responsible business strategy, goals, and programmes.

8. **Reporting responsibilities**

8.1 The committee chair shall report to the Board on its proceedings after each meeting, on all matters within its duties and responsibilities.

8.2 The committee shall make whatever recommendations to the Board it deems appropriate on any area within its remit where action or improvement is needed.

9. **Other matters**

The committee shall:

9.1 have access to sufficient resources in order to carry out its duties, including access to the company secretarial team for advice and assistance as required;

9.2 be provided with appropriate and timely training, including an induction programme for new members and on an ongoing basis for all members;

9.3 give due consideration to relevant laws and regulations, the provisions of the UK Corporate Governance Code and the requirements of the Listing Rules, Prospectus Rules and Disclosure Guidance and Transparency Rules and any other applicable rules, as appropriate; and
9.4 arrange for periodic reviews of its own performance and terms of reference, and recommend any changes it considers necessary to the Board for approval.

10. Authority
The committee is authorised by the Board:
10.1 through the Company Secretary or their nominee to seek information it requires from any employee of the company in order to perform its duties; and
10.2 in consultation with the Company Secretary or their nominee, where necessary to fulfil its duties, to obtain any relevant external legal, assurance or other professional advice.