

BT Compliance Committee Bulletin 21 | April 2023 Meeting

About us

The BT Compliance Committee (BTCC) is a BT Group plc Board Committee, responsible for monitoring and reporting on BT's compliance with the Commitments and Governance Protocol. This is our 21st Bulletin reporting on our April 2023 meeting.

The BTCC is supported by the Commitments Assurance Office (CAO). Further information about the BTCC and CAO can be found [here](#).

Key Topics

Sir Ian Cheshire

The Committee Chair acknowledged Sir Ian Cheshire's last Committee meeting and thanked Sir Ian for his valuable contributions over the years.

Freedom Fibre

The Committee was pleased to hear from Neil McArthur and Tony Moore, founder/CEO and Chief Delivery Officer of Freedom Fibre. They offered their reflections on how the Commitments are working for them and their relationship with Openreach.

Openreach Service and Physical Infrastructure Access (PIA) update

The Committee welcomed Surinder Khatter, Mark Logan and Mark Shurmer, who shared updates on Openreach's service performance for the year and the third annual update paper on the PIA product.

Internal changes

The Committee was advised by the Director of Group Regulatory Affairs that the Commitment Assurance Director would be taking up a new role within BT Group, and that Commitments assurance and the Committee would subsequently be supported by the Legal Director, Competition and Regulatory Law.

Regular reporting

The Committee was updated on ongoing monitoring of core processes intended to support the Commitments (financial planning, commercial processes and strategy) and ongoing projects. Processes are running as expected and no significant issues were identified.

Commitments Cases

The Committee confirmed that case CAO-45 was a serious breach of section 10.1(c) of the Commitments but could now be closed given all remedial actions were now complete.

Our next meeting

The BTCC's next meeting will be on 24th July 2023