Click on an option below

Annual Price Changes

Broadband & Line Packages

Calling Packages & Charges

BT TV

BT Mobile

TNT Sports

Early Termination Charges

Billing and other Miscellaneous Charges

Packages we no longer sell

Glossary & Useful Numbers

BT Consumer Price Guide

Effective from 20th October 2023*

*Pricing is correct as per the date shown.

For the current version of this document, please refer to www.bt.com/tariffguide.

Annual Price Changes

If you sign up to a new contract for:

- BT Landline (including call charges, features, add-ons and plans);
- BT Mobile (including plans, monthly add-ons and call, text and data charges);
- BT Broadband;
- BT TV or TNT Sports (including TV and Sport add-ons)

The monthly price will increase every year from March. That increase is based on a percentage comprised of i) the Consumer Price Index (CPI) Rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

Other terms, prices and products might also change at any time while you've got a contract with us. See bt.com/prices for details.

What does this mean for the BT Landline prices shown in this Tariff Guide? This means the below BT Landline charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%:*

- Standard Line Rental;
- Line Rental Plus;
- UK Call Rates;
- UK Calling Plans;
- International Call Rates; (CPI plus 3.9% applies to all international calling rates except where the EU regulatory price cap applies).
- International Calling Plans;
- Call Set up fees;

*Excludes BT Basic & Line only discount customers

What does this mean for the BT Broadband prices shown in this Tariff Guide? This means the below BT Broadband charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%:

- Unpackaged Broadband – monthly fee; and
- Early Termination Charges.

What does this mean for the BT Mobile prices shown in the Tariff Guide? This means the below BT Mobile charges will be increased each year from March by i) the Consumer Price Index rate of inflation which is published in January of each year (ignoring any negative figures) plus ii) 3.9%.

- BT Mobile - Plan Rental – Standard;
- BT Mobile – Plan Rental - BT Broadband Households;
- Early Termination Charges;
- Monthly Add-Ons;
- UK Call, Texts and Data Rates;
- International Call Rates (CPI plus 3.9% applies to all international calling rates except where the EU regulatory price cap applies);
- Roaming Calls, Text and Data Rates.

Click on an option below

Getting a BT Line

Line Options

Broadband Packages

Home Phone Only

Unpackaged Broadband

Broadband & Home Phone Options

Back to Main Menu

Getting a BT Line

Connection Charges - Residential Lines

		Connection Charge (when taken with the following services)			
		Home Phone only	Copper Broadband Package*	Superfast Fibre Broadband Package*	Home Essentials
New Installation	All Customers	£140.00	£49.99	£0	£0
Working Line Takeover	New / Existing Customers	£70.00	£0		
	Home Movers	£0			

* You've got from the day you place your order until your **cooling-off period** ends to cancel your Broadband package. But if you do this after your line has been connected, you must pay the full connection charge detailed in the table above for a single Home Phone only line.

Excess Construction Charges

The charges detailed in the table above are our normal connection charges and we will usually quote these when you place an order, but your order is always subject to survey. The price may be higher if special plant or works (like ducts or poles or construction work) are required. We will tell you if the charge will be higher and get your agreement to proceed before we start any work. For details of excess construction charges refer to Section 45 Part 1 of the BT Price List.

Back to Broadband & Home Phone Options

Line Options

If you take a Broadband Package from BT, your package price includes Standard Line Rental. For Broadband Package prices click here

	Features	Monthly Rental	Quarterly Rental	Annual Rental
Standard Line Rental	• 12 month minimum term • Payment by Direct Debit only • Payable monthly or quarterly • Paper* or e-bill	£26.35	£79.05	
Line Rental Saver No longer available for new sale from 21/07/23	• Pay in advance by credit/ debit card and get £19.99 discount each month • Payable annually • E-bill only • Available on 1 telephone number per account			£219.84
Line Rental Plus	• 12 month minimum term • Payment by any currently accepted method • Payable monthly or quarterly • Paper or e-bill • Up to 7 handy Calling Features (opt-in)	£28.35	£85.05	

* If you choose a paper bill then you may have to pay for it. Full details are here.

• Line Rental must be taken with all BT Calling Plans.

Back to Broadband & Home Phone Options

Important Information for all Broadband customers

These are our maximum listed prices for our Broadband products during minimum contract (and are subject to annual inflation-linked changes).

The price you pay for your product might be less than the maximum monthly cost if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome communication.

For 12 month Broadband products you will pay the following costs in addition to the monthly price:

- Activation cost £20
- Post & Packaging £9.99

All contracts are up to 24 months. After your contract ends your price will increase by no more than **£5.**

All contracts have unlimited data unless otherwise stated.

Continued below

Standard Broadband Packages

Standard & discounted monthly prices detailed below include Standard Line Rental. Customers taking Line Rental Plus will pay £2.00 a month more than the prices detailed below. Customers that have paid Line Rental in advance with Line Rental Saver will receive a credit each month to reflect the rental paid in advance.

Broadband Package	Maximum In Contract Price	Maximum Price Out of Contract
Broadband Unlimited	£33.99	£38.99
Full Fibre 55	£59.99	£64.99
Full Fibre 80	£67.99	£72.99
Fibre Essential	£59.99	£64.99
Fibre Essential Complete Wi-Fi	£67.99	£72.99
Fibre 1	£63.99	£68.99
Fibre 1 Complete Wi-Fi	£71.99	£76.99
Fibre 2	£64.99	£69.99
Fibre 2 Complete Wi-Fi	£72.99	£77.99
Fibre 100	£64.99	£69.99
Fibre 100 Complete Wi-Fi	£72.99	£77.99
Full Fibre 100	£71.99	£76.99
Full Fibre 100 Complete Wi-Fi	£79.99	£84.99
Fibre 250	£71.99	£76.99
Fibre 250 Complete Wi-Fi	£79.99	£84.99
Full Fibre 300	£71.99	£76.99
Full Fibre 300 Complete Wi-Fi	£79.99	£84.99
Full Fibre 500	£80.99	£85.99
Full Fibre 500 Complete Wi-Fi	£88.99	£93.99
Full Fibre 900	£33.99	£38.99
Full Fibre 900 Complete Wi-Fi	£59.99	£64.99

- These are our maximum listed prices for our products during minimum contract (and are subject to annual inflation-linked changes).
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- All contracts have unlimited data unless otherwise stated.
- Students get a £5 discount on 12 month plans.

Continued below

Broadband Package with Halo	Maximum In Contract Price	Maximum Price Out of Contract
Broadband Unlimited Halo 3	£47.99	£52.99
Broadband Unlimited Halo 3 Complete Wi-Fi	£58.99	£63.99
Broadband Unlimited Halo 3+	£61.99	£66.99
Fibre Halo 3	£66.99	£71.99
Fibre Halo 3 Complete Wi-Fi	£73.99	£78.99
Fibre Halo 3+	£76.99	£81.99
Fibre 100 Halo 3	£71.99	£76.99
Fibre 100 Halo 3 Complete Wi-Fi	£78.99	£83.99
Fibre 100 Halo 3+	£81.99	£86.99
Fibre 250 Halo 3	£78.99	£83.99
Fibre 250 Halo 3 Complete Wi-Fi	£85.99	£90.99
Fibre 250 Halo 3+	£88.99	£93.99
Full Fibre 100 Halo 3	£71.99	£76.99
Full Fibre 100 Halo 3 Complete Wi-Fi	£78.99	£83.99
Full Fibre 100 Halo 3+	£81.99	£86.99
Full Fibre 300 Halo 3	£78.99	£83.99
Full Fibre 300 Halo 3 Complete Wi-Fi	£85.99	£90.99
Full Fibre 300 Halo 3+	£88.99	£93.99
Full Fibre 500 Halo 3	£78.99	£83.99
Full Fibre 500 Halo 3 Complete Wi-Fi	£85.99	£90.99
Full Fibre 500 Halo 3+	£88.99	£93.99
Full Fibre 900 Halo 3	£83.99	£88.99
Full Fibre 900 Halo 3 Complete Wi-Fi	£90.99	£95.99
Full Fibre 900 Halo 3+	£93.99	£98.99

- These are our maximum listed prices for our products during minimum contract (and are subject to annual inflation-linked changes).
- The price you pay for your product might be less than the maximum listed price if you were eligible for a discount at point of purchase and this can be found on MYBT or your welcome comms.
- All minimum contracts are up to 24 months. After your minimum contract ends your price will increase by no more than £5.
- All contracts have unlimited data unless otherwise stated.
- Students get a £5 discount on 12 month plans.

Continued below

BT Home Hub

We'll supply a BT Home Hub to all customers taking BT Broadband, Superfast Fibre or Fibre 100/ 250 where the package includes it, or a new Hub is required for the service to work. This may be a new or reconditioned hub. All replacements provided will be reconditioned. A reconditioned hub is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new hub. When you end the BT Broadband service you must return the BT Hub that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you’ll have to pay £43 for a Smart Hub or £50 for a Smart Hub 2.

Complete Wi-Fi

We’ll supply a BT Complete Wi-Fi Disc to all new BT Complete Wi-Fi customers when they order the BT Complete Wi-Fi service, and if required up to two (2) additional BT Complete Wi-Fi Discs to enable a strong Wi-Fi signal in every room. At all times, BT owns all Complete Wi-Fi discs loaned to you. When you end the BT Complete Wi-Fi service you must return all BT Complete Wi-Fi Discs that were loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you’ll have to pay £30.00 for each Wi-Fi Disc not returned to us.

Hybrid Connect

We'll supply a Hybrid Connect device to all customers taking BT Halo 3+ or taking Hybrid Connect separately. This may be a new or reconditioned device. All replacements provided will be reconditioned. A reconditioned device is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new device. When you end the service you must return the BT device that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you’ll have to pay £63.

Back to Broadband & Home Phone Options

Home Phone Only

Line Options – Line Only Discount

		Monthly Discount
Line Only Discount*	**Line Rental discount for BT Residential households without fixed line broadband service from any provider**	**£14.62**

* Not Available with Line Rental Saver, Home Phone Saver, Home Essentials or BT Basic. Existing Line Rental Saver customers will receive the Line Only Discount until their Line Rental Saver contract expires, but must then take Standard Line Rental or Line Rental Plus.
* Eligibility subject to review. Discount may be removed for BT residential households with a fixed line broadband service from any provider.

Back to Broadband & Home Phone Options

Unpackaged Broadband Options

Option Charges	Broadband 15GB *(previously BT Total Broadband Option 1)*	Broadband Unlimited *(previously BT Total Broadband Option 2)*	Broadband Unlimited *(previously BT Total Broadband Option 3)*	Faster Broadband Unlimited *(previously BT Total Broadband Option 3 over Fibre)*
Monthly Fee	£29.00	£34.00	£38.00	£35.50
Minimum Contract Length	12 Months	12 Months	12 Months	12 Months
Monthly Data Usage Limit	15GB	Unlimited	Unlimited	Unlimited
Excess Data Usage Charge	£2.20 per GB or part of			
Deferred Payment Charge for BT Hub	Up to £65 (Depending on model supplied)			

Continued below

Unpackaged Superfast Fibre Options

Option Charges	Superfast Fibre 1 (previously BT Infinity Option 1)	Superfast Fibre 2 (previously BT Infinity Option 2)	Superfast Fibre 3 (previously BT Infinity Option 3)	Superfast Fibre 4 (previously BT Infinity Option 4)
Monthly Fee	£33.00	£42.50	£55.00	£47.10
Activation Charge	£50			
Minimum Contract Length	18 months	18 months	18 months	18 months
Monthly Data Usage Limit	45GB	Unlimited	Unlimited	Unlimited
Excess Data Usage Charge	£2.20 per GB or part of			

BT Home Hub

We'll supply a BT Home Hub to all customers taking BT Broadband, Superfast Fibre or Fibre 100/ 250 where the package includes it, or a new Hub is required for the service to work. This may be a new or reconditioned hub. All replacements provided will be reconditioned. A reconditioned hub is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new hub. When you end the BT Broadband service you must return the BT Hub that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you’ll have to pay £43 for a Smart Hub or £50 for a Smart Hub 2.

Back to Broadband & Home Phone Options

Value Added Services for Broadband

Click on an option below

BT Tech Experts

BT Cloud Extra Storage

BT Virus Protect

Broadband Installation Service

Data Cabling Installation Service

BT Premium Mail

Other Broadband Add-ons

BritBox add-on will no longer be on sale from 1st June 2023

Game Pass Ultimate

Hybrid Connect

Back to Broadband & Home Phone Options

Subscription Service	Minimum Term (Months)	Monthly Price
BT Tech Experts Total Tech Support	3	£10.00
BT Tech Experts Computer Support	3	£8.00

BT Tech Experts (Pay-as-you-go Service)

Pay-as-you-go Service	Support Level	Monthly Price
BT Tech Experts Call Pay-as-you-go	1	£15.00
	2	£30.00
	3	£80.00

- We will agree the level of support required with you before we start to provide the service.

Back to Broadband & Home Phone Options

BT Cloud Extra Storage

BT Cloud storage add-on	Introductory Price (Month 1 only)	Ongoing Price (Monthly)
50GB Extra Storage*	£0	£3.00
500GB Extra Storage*	£0	£9.00

* Your BT Cloud Extra Storage add-on will be applied on top of the inclusive BT Cloud storage that comes with your BT Broadband, Superfast Fibre or Fibre 100/250 package.

BT Virus Protect

	Minimum Term (Months)	Monthly Price
BT Virus Protect	1	£5.21

- You'll either get BT Virus Protect with 2 or 15 licences with your broadband plan at no extra charge. If you have 2 licences and want to upgrade to 15 licences, an extra charge will apply.

Back to Broadband & Home Phone Options

	One-off charge
Broadband Installation Service	£50.00
Home Tech Expert	£40.00

Data Cabling Installation Service

	One-off charge
Data Cabling Installation Service	£35.00

BT Premium Mail

	Monthly Price
BT Premium Mail	£7.50

Back to Broadband & Home Phone Options

Game Pass Ultimate

Game pass ultimate on BT is available to any customer who has an active BT Broadband service. Available from April 2021.

	Minimum Term (Months)	Monthly Price
Game Pass Ultimate	1	£10.00

Back to Broadband & Home Phone Options

Hybrid Connect

We've redefined reliability with our new Hybrid Connect – for an unbreakable home Wi-Fi connection. It works hand in hand with your Smart Hub 2 to automatically connect you to EE, the UK's most reliable mobile network*, if needed. It's the UK's only broadband that's backed up by mobile for a home connection you can count on.

	Minimum Term (Days)	Monthly Price
Hybrid Connect	30	£7.00

* Based on the RootMetrics® UK RootScore® Report: H2 (Jul-Dec) 2020. Tested at locations across the UK with the best commercially available smartphones on 4 national mobile networks across all available network types. Your experiences may vary. The RootMetrics award is not an endorsement of EE. ROOTMETRICS.CO.UK. Visit ee.co.uk/claims for more details.



Click on an option below

UK Calling Plans & Popular Call Prices

International Calling Plans

Home Essentials

Specialised Number Call Prices

Calling Plans we no longer sell

Calling Feature Prices, Terms and Conditions

Operator Services

Call Packages & Charges

Back to Main Menu

UK Calling Plans & Popular Call Prices

Plan Charges	Pay as you go	700 minutes	Unlimited minutes
Monthly Fee (A 30 day rolling contract applies for chargeable calling plans)	£6.24***	£9.36***	£19.58***

Call Rates: We calculate our calls including VAT and some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click here. These plans have no set up fee.

<table>
<tr><td>Calls to UK* National & Local numbers</td><td rowspan="3">26.12p per minute
22.84p per minute for customers with the Line Only Discount</td><td>First 700 minutes are included*</td><td>Included*</td></tr>
<tr><td>Calls to 0845 & 0870 Numbers**</td><td rowspan="2">26.12p per minute
22.84p per minute for customers with the Line Only Discount</td><td rowspan="2"></td></tr>
<tr><td>Calls to the Channel Islands (landlines)</td></tr>
<tr><td>Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)</td><td colspan="3">26.12p per minute + Service Charge
22.84p per minute + Service Charge for customers with the Line Only Discount</td></tr>
<tr><td>Calls to UK Mobile numbers (at all times)</td><td>26.12p per minute
22.84p per minute for customers with the Line Only Discount</td><td>First 700 minutes are included*</td><td>Included*</td></tr>
</table>

* 700 minutes & Unlimited minutes: UK means calls to Local and National numbers beginning 01, 02, 03 and 05 and calls from Northern Ireland to landlines in the Republic of Ireland and UK mobile numbers. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee (17.34p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands. ** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice. *** This is a maximum price; some customers may pay less. Please refer to your bill.

Home Phone Saver Plan is our exclusive telephone-only plan that bundles line rental, calls and features into one neat package for just £21.99 a month.

Home Phone Saver Plan

		Home Phone Saver Plan
Monthly Fee		£21.99 (includes Line Rental)

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click **here**.

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri), Evening (7pm – 7am Mon – Fri) & Weekends (All day Sat & Sun)	Included
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri), Evening (7pm – 7am Mon – Fri) & Weekends (All day Sat & Sun)	Included
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	Included
	Minutes of calls thereafter	23.81p per minute + 30.40p set up fee
Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)		

* Home Phone Saver Plan: UK means calls of up to an hour to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Available to customers who joined before 20th October 2019 and remain on the same broadband packages

Plan Charges (for existing customers)	Unlimited Evening & Weekend Calls	Unlimited Anytime Calls	My Anytime Mobile Calls
Monthly Fee	£5.93 (+ Line Rental)	£19.07*** (+ Line Rental)	£15.67***(+ Line Rental)

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

<table>
<tr><td rowspan="3">Calls to UK* National & Local numbers</td><td>Daytime (7am – 7pm Mon – Fri)</td><td>19.82p per minute + 30.40p set up fee
17.34p per minute + 26.58p set up fee for customers with the Line Only Discount</td><td rowspan="3">Included</td></tr>
<tr><td>Evening (7pm – 7am Mon – Fri)</td><td rowspan="2">Included</td></tr>
<tr><td>Weekends (All day Sat & Sun)</td></tr>
<tr><td rowspan="3">Calls to 0845 & 0870 Numbers**</td><td>Daytime (7am – 7pm Mon – Fri)</td><td>19.82p per minute + Service Charge
17.34p per minute + Service Charge for customers with the Line Only Discount</td><td rowspan="3">Included</td></tr>
<tr><td>Evening (7pm – 7am Mon – Fri)</td><td rowspan="2">Included</td></tr>
<tr><td>Weekends (All day Sat & Sun)</td></tr>
<tr><td colspan="2">Calls to the Channel Islands (landlines)</td><td colspan="2">Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls
Line Only Discount customers: Daytime 17.34p Evening & Weekends 4.62p. 26.58p set up fee applies to all calls</td></tr>
<tr><td colspan="2">Calls to Service Numbers
090, 118 and other 084 & 087 (at all times)</td><td colspan="2">19.82p per minute + Service Charge
17.34p per minute for customers with the Line Only Discount</td></tr>
<tr><td rowspan="2">Calls to BT Mobile Consumer numbers (at all times)</td><td>First 1000 minutes each month</td><td rowspan="3">23.81p per minute + 30.40p set up fee
20.82p per minute + 26.58p set up fee for customers with the Line Only Discount</td><td>Included</td><td rowspan="3">Included</td></tr>
<tr><td>Minutes of calls thereafter</td><td>11.88p per minute
+ 30.40p set up fee
10.39p per minute + 26.58p set up fee for customers with the Line Only Discount</td></tr>
<tr><td colspan="2">Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)</td></tr>
</table>

* Unlimited Evening & Weekend Calls and Unlimited Anytime Calls: UK means calls of up to an hour to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

International Calling Plans

International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.

Plan Charges	Friends & Family International	International Freedom*
Monthly Fee	£2.63*	£11.23 *
Minimum Term	1 month	1 Month
Discounted call rates apply	At all times	
Description	Discounted International call rates to 236 International destinations	Call landlines in 36 selected international destinations at no cost** with discounted rates to all other destinations

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates. This is the maximum price some customers may pay less.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Back to Calling Packages & Charges

International Call Rates

Charge Band	Standard International Rates		Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	
	Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)	Line Only Discount Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)	Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)	Line Only Discount Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)
A	78.39	68.53	72.78	63.62
B	117.59	102.79	112.48	98.33
C	156.79	137.06	191.89*	167.75
D	23.62	20.65	23.62	20.65

*except Homephone Saver calls to Diego Garcia which are charged at 151.00pence per minute

Charge Band	Friends & Family International Rates				International Freedom Rates			
	Calls to Fixed Lines (pence per minute)		Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)		Calls to Fixed Lines (pence per minute)		Calls to Fixed Lines, Mobiles & Special Rates (pence per minute)	
	Standard (pence per minute)	Line Only Discount (pence per minute)	Standard (pence per minute)	Line Only Discount (pence per minute)	Standard (pence per minute)	Line Only Discount (pence per minute)	Standard (pence per minute)	Line Only Discount (pence per minute)
1	7.83	6.85	23.62	20.65	7.83	6.85	23.62	20.65
1b	7.83	6.85	47.02	41.11	7.83	6.85	47.02	41.11
2	15.67	13.7	23.62	20.65	15.67	13.7	23.62	20.65
2b	15.67	13.7	62.71	54.82	15.67	13.7	62.71	54.82
3	31.35	27.41	31.35	27.41	31.35	27.41	31.35	27.41
3b	31.35	27.41	78.39	68.53	31.35	27.41	78.39	68.53
4	62.71	54.82	94.07	82.23	62.71	54.82	94.07	82.23

4b	62.71	54.82	62.71	54.82	62.71	54.82	62.71	54.82
5	125.42	109.64	125.42	109.64	125.42	109.64	125.42	109.64
5b	125.42	109.64	156.79	137.06	125.42	109.64	156.79	137.06
6	156.79	137.06	156.79	137.06	156.79	137.06	156.79	137.06

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates	
	Band	Band	Band	Band	
Afghanistan	C	C	4	4	
Albania	C	B	4	4	
Algeria	C	B	4	4	
Andorra	A	B	3b	3b	
Angola	C	C	4	4	
Anguilla	C	C	4	4	
Antarctica Australian Territory	C	C	5	5	
Antigua & Barbuda	B	B	4	4	
Antilles (Netherlands)	D	D	4	4	
Argentina	C	C	2b	2b	
Armenia	C	C	4	4	
Aruba	C	C	4	4	
Ascension Island	C	C	5	5	
Australia (incl. Christmas Is. & Cocos Is.)**	B	B	1b	1b	
Austria**	D	D	1	1	
Azerbaijani Republic	B	B	4	4	
Azores**	D	D	1	1	
Bahamas**	C	C	3	1	
Bahrain	C	C	4	4	
Bangladesh	B	B	1b	1b	
Barbados	B	B	3b	3b	
Belarus	C	B	4	4	

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Belgium**	D	D	1	1
Belize	C	C	4	4
Benin	C	C	4	4
Bermuda	B	B	3b	3b
Bhutan	C	C	4	4
Bolivia	C	C	4	4
Bosnia-Hercegovina	B	B	4	4
Botswana	C	C	4	4
Brazil	B	A	2b	2b
Brunei Darussalam	C	C	4	4
Bulgaria	D	D	3	3
Burkina Faso	C	C	4	4
Burundi	C	C	4	4
Cambodia (Kingdom of)	C	C	5b	5b
Cameroon	C	C	4	4
Canada**	A	A	1	1
Canary Islands	D	D	1	1
Cape Verde	C	C	4	4
Cayman Islands	C	C	4	4
Central African Republic	C	C	4b	4b
Chad	C	C	4b	4b
Chile	C	C	2b	2b

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
China**	B	B	1b	1b
Colombia	C	C	4	4
Comoros	C	C	5b	5b
Congo	C	C	4	4
Cook Islands	C	C	5	5
Costa Rica	C	C	4	4
Cote d'Ivoire	C	C	4	4
Croatia**	D	D	1	1
Cuba	C	C	5b	5b
Cyprus (excluding Northern Cyprus)**	D	D	1	1
Czech Republic**	D	D	1	1
Democratic Republic of the Congo (formerly Zaire)	C	C	4	4
Denmark**	D	D	1	1
Diego Garcia	C	C	5	5
Djibouti	C	C	4	4
Dominica	C	C	4	4
Dominican Republic	C	C	4	4
East Timor	C	C	5b	5b
Ecuador	C	C	4	4
Egypt	C	C	4	4
El Salvador	C	C	4	4
Equatorial Guinea	C	C	4	4

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Eritrea	C	C	4	4
Estonia	D	D	2	2
Ethiopia (Federal Democratic Republic)	C	C	4	4
Falkland Islands	C	C	5	5
Faroe Islands	B	B	4	4
Fiji	C	C	4	4
Finland**	D	D	2	2
France**	D	D	1	1
French Guiana	D	D	4	4
French Polynesia	C	C	4	4
Gabon	C	C	4	4
Gambia	C	C	4	4
Georgia	C	C	4	4
Germany**	D	D	1	1
Ghana	C	C	3b	3b
Gibraltar**	D	D	2	2
Greece**	D	D	1	1
Greenland	C	C	5b	5b
Grenada (incl. Carriacou)	B	B	4	4
Guadeloupe	D	D	4	4
Guam	C	C	4b	4b
Guatemala	C	C	4	4

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Guinea	C	C	4	4
Guinea Bissau	C	C	5	5
Guyana	C	C	4	4
Haiti	C	C	4	4
Honduras	C	C	4	4
Hong Kong**	A	A	1	1
Hungary**	D	D	1	1
Iceland	D	D	2	2
India	B	B	1b	1b
Indonesia	C	C	4	4
Iran	C	C	3b	3b
Iraq	C	C	4	4
Ireland (Republic of)* **	D	D	1	1
Israel	B	B	1b	1b
Italy (incl. Vatican City)**	D	D	1	1
Jamaica	B	B	1b	1b
Japan**	A	A	1b	1b
Jordan	C	C	4	4
Kazakhstan	C	C	4	4
Kenya	C	C	4	4
Kiribati	C	C	5	5
Korea PDR (North)	C	C	5	5

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Korea Republic (South)	C	C	2b	2b
Kuwait	C	C	4	4
Kyrgyz Republic	C	C	4	4
Laos	C	C	4	4
Latvia	D	D	2	2
Lebanon	C	C	4	4
Lesotho	C	C	4	4
Liberia	C	C	4	4
Libya	C	B	4	4
Liechtenstein	D	D	3	3
Lithuania	D	D	2	2
Luxembourg**	D	D	1	1
Macao	C	C	4	4
Macedonia	C	B	4	4
Madagascar	C	C	4	4
Madeira**	D	D	1	1
Malawi (The Republic of)	C	C	4	4
Malaysia**	C	B	2b	2b
Maldives	C	C	4	4
Mali	C	C	4	4
Malta	D	D	3	3
Marshall Island	C	C	4b	4b

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Martinique	D	D	4	4
Mauritania	C	C	4	4
Mauritius	C	C	4	4
Mayotte	D	D	4	4
Mexico	B	A	3b	3b
Micronesia	C	C	4b	4b
Moldova	C	C	4	4
Monaco	B	B	2b	2b
Mongolia	C	C	4	4
Montenegro	B	B	4	4
Montserrat	C	C	4	4
Morocco	B	B	4	4
Mozambique	C	C	4	4
Myanmar (formerly Burma)	C	C	4	4
Namibia	C	C	4	4
Nauru	C	C	5	5
Nepal	C	C	5b	5b
Netherlands**	D	D	1	1
New Caledonia	C	C	4	4
New Zealand (incl. Chatham Islands)**	B	B	1b	1b
Nicaragua	C	C	4	4
Niger	C	C	4	4

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Nigeria	C	C	3b	3b
Niue	C	C	5	5
Norfolk Island	C	C	5	5
Northern Marianas	C	C	5	5
Norway**	D	D	1	1
Oman	C	C	4	4
Pakistan	B	B	1b	1b
Palau (The Republic of)	C	C	5	5
Palestinian National Authority	C	B	4	4
Panama	C	C	4	4
Papua New Guinea	C	C	5b	5b
Paraguay	C	C	4	4
Peru	C	C	4	4
Philippines	C	C	3b	3b
Poland**	D	D	1	1
Portugal**	D	D	1	1
Puerto Rico	C	B	2	2
Qatar	C	C	4	4
Reunion	D	D	4	4
Rodriguez Islands	C	C	4b	4b
Romania	D	D	2	2
Ross Island	C	C	4b	4b

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Russian Federation	C	A	2b	2b
Rwandese Republic	C	C	4	4
Samoa (US)	C	C	4b	4b
Samoa (Western)	C	C	4	4
San Marino**	D	D	1	1
Sao Tome & Principe	C	C	5b	5b
Saudi Arabia	C	C	4	4
Senegal	C	C	4	4
Serbia	B	B	4	4
Seychelles	C	C	4	4
Sierra Leone	C	C	4	4
Singapore**	B	B	1b	1b
Sint Maarten	D	D	4	4
Slovak Republic	D	D	1	1
Slovenia**	D	D	1	1
Solomon Islands	C	C	5	5
Somalia	C	C	5b	5b
South Africa	B	B	1b	1b
South Sudan	C	C	4	4
Spain (incl. the Balearic Islands)**	D	D	1	1
Sri Lanka	C	C	4	4
St Helena	C	C	5	5

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
St Kitts & Nevis	C	C	4	4
St Lucia	B	B	3b	3b
St Pierre & Miquelon	C	C	4	4
St Vincent & the Grenadines	C	C	4	4
Sudan	C	C	4	4
Suriname	C	C	4	4
Swaziland	C	C	4	4
Sweden**	D	D	1	1
Switzerland**	B	B	1b	1b
Syria	C	C	5b	5b
Taiwan	C	C	2b	2b
Tajikistan	C	C	4	4
Tanzania	C	C	4	4
Thailand	C	C	2b	2b
Togolese Republic (The)	C	C	4	4
Tokelau	C	C	5	5
Tonga	C	C	4	4
Trinidad & Tobago	B	B	2b	2b
Tunisia	C	B	4	4
Turkey	B	B	3b	3b
Turkmenistan	C	C	4	4
Turks & Caicos Is	C	C	4	4

* International Freedom and Friends & Family International rates do not apply to calls from Northern Ireland to landlines in the Republic of Ireland which are charged at standard calling plan rates.
** Fair use policy applies. Zero pence rated calls to International fixed line destinations are limited to 600 minutes per month. Calls to these international fixed line destinations in excess of this limit are charged at 7.83p per minute (6.85p for Line only discounted customers). A 30.40p set up fee (26.58p for Line Only Discounted customers) applies for all chargeable calls to countries, excluding countries in Band D.

Country	Standard International Rates	Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls	Friends & Family International Rates	International Freedom Rates
	Band	Band	Band	Band
Tuvalu	C	C	5	5
Uganda	C	C	4	4
Ukraine	C	B	4	4
United Arab Emirates	C	C	4	4
Uruguay	C	C	4	4
USA**	A	A	1	1
Uzbekistan	C	C	4	4
Vanuatu	C	C	6	6
Venezuela	C	C	3b	3b
Vietnam	C	B	4	4
Virgin Islands (UK)	C	C	4	4
Virgin Islands (US)	C	C	3	3
Wallis & Futuna	C	C	5	5
Yemen (formerly Yemen AR and Yemen PDR)	C	C	4	4
Zambia	C	C	1b	1b
Zimbabwe	C	C	3b	3b

Back to Calling Packages & Charges

Home Essentials Package Prices

BT provides a social telephony scheme to help customers on specific means-tested government benefits to afford a fixed line telephone service. Our Home Essentials plan helps customers budget with a low rental and inclusive call plan.

	Monthly Fee
Home Essentials Home Phone	**£10.00** **(includes Line Rental and Unlimited Minutes Calls)**
Home Essentials with Fibre Essentials	**£15.00** **(includes Line Rental, Fibre Essentials Broadband and 700 Minutes Calls)**
Home Essentials with Fibre 2	**£20.00** **(includes Line Rental & Fibre 2 Broadband and Unlimited Minutes Calls)**

Home Essentials Call Plans

Your Home Essentials monthly fee includes either 700 Minutes or Unlimited Minutes Calls to UK landlines and UK mobiles at any time. See our **UK Popular Calling Plans** section for further details.

Back to Calling Packages & Charges

VAT

All prices that appear in this Price Guide are, unless otherwise stated, inclusive of VAT.

Call set up fee

No call set-up fee applies to Pay as you go, 500 minutes, 700 minutes and Unlimited minutes call plans.

Call set up fee applies to BT Basic, Home Phone Saver Plan and all call plans sold before 20th October 2019.

A maximum set-up fee of 30.40p (3.3p for BT Basic calls) is applied to all chargeable calls except:

- UK Day, Evening and Weekend geographic, g21 rate calls where the pence per minute (ppm) rate has been set to zero for the first hour of each call (or where these calls start within an inclusive period but last more than an hour)
- Inland geographic Calls (including g21 rate and ISDN64k calls)
- Fixed rate UK calls with the Unlimited Weekend Plan
- Fixed fee calls
- Calls charged by time duration and which start with a fixed fee
- Personal Numbering, Paging and Fixed to Wi-Fi Services for which a minimum call charge of 5 pence applies.
- Calls to Service Numbers commencing 084, 087, 09 and 118
- International calls to Band D countries at Standard call rates or when International calling plan rates are applied. BT Basic customers will be charged a set-up fee when calling Band D countries

Back to Calling Packages & Charges

Call duration rounding

All call durations will be rounded up to the next whole minute (Inc. Pay as you go call, 500 minutes and Unlimited minutes call plans), except:

- Calls to Service Numbers (084, 087, 090 & 118). See **here** for details.
- Fixed fee calls where duration charges don't apply. These will not be rounded up.

Call charge rounding

Calls charged by duration only:

- Pay as you go 400, 500, 700 minutes and Unlimited minutes: The call charge (incl. VAT) is rounded up to the next whole penny to give the total call cost.
- Home Phone Saver Plan & all plans sold before 20th October 2019: The call charge plus the call set-up fee (excl. VAT) is rounded up to the next whole penny. We add VAT (rounded up to the next whole penny) to give the total call cost.
- BT Basic: The call charge plus the call set-up fee (excl. VAT) is rounded to the nearest penny (mathematically rounded). We add VAT (mathematically rounded) to give the total call cost.

Fixed fee calls:

- Calls are charged at the advertised rate (incl. VAT). The call charge is not rounded up.

Calls charged by duration with an initial fixed fee:

- If the duration of the call is covered by the initial fixed fee, the call is treated as a fixed fee call and is charged at the advertised rate (incl. VAT).
- If the duration of the call exceeds the period covered by the initial fixed fee, the charge for the duration of that part of the call that exceeds the period covered by The initial fixed fee (incl. VAT) is added to the initial fixed fee and rounded up to the next whole penny (next half penny for BT Basic calls) to give the total call cost.

Calls charged by duration with an additional fixed call charge:

- The charge for the duration of the call (incl. VAT) is added to the fixed call charge and rounded up to the next whole penny (next half penny for BT Basic calls) to give the total call cost.

Back to Calling Packages & Charges

Calls to Service Numbers - duration rounding

- The Service Charge element of all calls to Service Numbers will be rounded to the next whole second.
- The Access Charge element of calls to Service Numbers of up to 1 minute duration will be rounded to the next whole minute.
- The Access Charge element of calls to Service Numbers of more than 1 minute duration will be rounded to the next whole second.

Back to Calling Packages & Charges

Call charge rounding

Calls charged by duration only:
Pay as you go, 400, 500, & 700 Minutes and Unlimited Minutes call plans:
These price starting from incl. VAT, both Service & Access Charge.

- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge (incl. VAT) is rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration only:
BT Basic, Home Phone Saver Plan & all plans sold before 20th October 2019:
These price starting from excl. VAT, both Service & Access Charge.

- The Access Charge (excl. VAT) is rounded up to the next whole penny. We add VAT and round up to the next whole penny to give the total Access Charge.
- The Service Charge (excl. VAT) is rounded up to the next tenth of a penny. We add VAT and then round down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an additional fixed fee:
(Where the fixed fee and the duration charge apply from the start of the call)
Pay as you go, "400, 500, & 700 Minutes" and "Unlimited Minutes" call plans:
These price starting from incl. VAT, both Service & Access Charge.
- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge, made up of a duration charge + an additional fixed fee (both incl. VAT) which are combined and rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an additional fixed fee:
(Where the fixed fee and the duration charge apply from the start of the call)
BT Basic, Home Phone Saver Plan & all plans sold before 20th October 2019:
These price starting from excl. VAT, both Service & Access Charge
- The Access Charge (excl. VAT) is rounded up to the next whole penny. We add VAT and round up to the next whole penny to give the total Access Charge.
- The Service Charge, made up of a duration charge + an additional fixed fee (both excl. VAT) which are combined and rounded up to the next tenth of a penny. We add VAT and round down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Fixed Fee calls:
For all plans
These price starting from incl. VAT, both Service & Access Charge
- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge (incl. VAT) is not subject to rounding, and is the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Calls charged by duration with an initial fixed fee:
(Where the Fixed Fee is the charge for up to the first 60 seconds of the call and the duration charge applies following the first 60 seconds of the call)
For all plans
These price starting from incl. VAT, both Service & Access Charge.
- If the duration of the call is up to and including 60 seconds, the Access and Service Charges are calculated in the same way as a Fixed Fee call to a Service Number.
- If the duration of the call exceeds 60 seconds.
- The Access Charge (incl. VAT) is rounded up to the next whole penny to give the total Access Charge.
- The Service Charge (incl. VAT) will be made up from the initial Fixed Fee for up 60 seconds added to the charge for the remaining duration of the call which exceeds the 60 seconds. This rounded down to a whole penny to give the total Service Charge.
- We add the final Access and Service Charges together to give the total charge for the call.

Total call charge rounding

The total call charges on your bill are rounded up to the next whole penny.

Additional Line / Call Charges

Restriction of service at customer's request (Incoming Calls Barred, Outgoing Calls Barred or Temporarily Out of Service) – per line	**£26.60 per occasion**
Lifting of customer requested restriction	**Free per occasion**
Exchange Controlled Call Barring to Premium Rate Services (Provision or Lifting)	**Free per occasion**
Exchange Controlled Call Barring to International numbers and Premium Rate Services	**£2.13 per month**
Restoration of service after temporary suspension of outgoing calls for non-payment of charges	**£12.00 per occasion**
Restoration of service after temporary full suspension for non-payment of charges	**£18.00 per occasion**

Back to Calling Packages & Charges

Calling Plans we no longer sell (Including popular UK & International Call Rates)

Click on the Calling Plan name to view details

Line Rental Saver	(sold before 21st July 2023)
500 Minutes	(sold before 2nd July 2021)
BT Basic	(sold before 27th June 2021)
Unlimited Weekend Calls	(sold before 20th October 2019)
Home Phone Saver 2019	(sold before 7th April 2017)
Home Phone Saver 2018	(sold before 3rd April 2016)
Home Phone Saver	(sold before 6th June 2015)
Unlimited Evening & Weekend Calls	(sold before 20th June 2014)
Unlimited Anytime Calls	(sold before 20th June 2014)
Unlimited Weekend Plan	(sold before 19th April 2013)
Unlimited Evening & Weekend Plan	(sold before 19th April 2013)
Unlimited Anytime Plan	(sold before 19th April 2013)
Unlimited Anytime Plan Plus	(sold before 19th April 2013)
Unlimited Anytime & Mobile Plan	(sold before 19th April 2013)
Friends & Family Mobile	(sold before 23rd July 2011)
Unlimited Anytime Plan (incl. Friends & Family Mobile)	(sold before 10th July 2009)

UK Calling Plans & Popular Call Prices

Plan Charges	500 minutes
Monthly Fee (A 30 day rolling contract applies for chargeable calling plans)	£9.99***

Call Rates: We calculate our calls including VAT and some calls will be rounded up to the next whole penny. Calls from landlines to mobiles will always do this. For more details click **here**. These plans have no set up fee.

Calls to UK* National & Local numbers	First 500 minutes are included*
Calls to 0845 & 0870 Numbers**	
Calls to the Channel Islands (landlines)	26.12p per minute 22.84p per minute for customers with the Line Only Discount
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)	26.12p per minute + Service Charge 22.84p per minute + Service Charge for customers with the Line Only Discount
Calls to UK Mobile numbers (at all times)	First 500 minutes are included*

* 500 minutes: UK means calls to Local and National numbers beginning 01, 02, 03 and 05 and calls from Northern Ireland to landlines in the Republic of Ireland and UK mobile numbers. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, Directory Enquiries, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands. ** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice. *** This is a maximum price; some customers may pay less. Please refer to your bill.

BT Basic Rental & Popular Call Prices

BT provides a social telephony scheme to help customers on specific means-tested Government benefits, afford a fixed line telephone service. Our BT Basic scheme helps customers budget, with low line rental and an Inclusive Call Allowance. Visit bt.com/btbasic to check eligibility and what the scheme has to offer.

	BT Basic
Monthly Fee (includes £1.50 monthly call allowance)	£5.16 (includes Line Rental)
	£10.07 (includes Line Rental & Broadband)

BT Basic inclusive call allowance and £10 monthly price cap

Your BT Basic monthly fee includes a monthly call allowance of £1.50 towards the cost of calls to 01, 02, 03, 07 (UK mobiles) & 08 numbers and calls to all International destinations.

With BT Basic you can make as many calls as you like to 01, 02, 03, 07 (UK mobiles) and 08 numbers and pay no more than £10 a month for those calls.

We have a Fair Use Policy for the BT Basic £10 Price Cap and we ask you to stick to the spirit of the scheme. If you don't do this, we may put restrictions on how many free or discounted calls you can make in future. We always pitch these restrictions such that they will not affect the vast majority of our customers and will only apply them where we believe that the amount of calls to numbers covered by the price cap is inappropriately excessive.

Continued below

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	11.3p per minute + 3.3p set up fee

Calls to 0845 & 0870 Numbers	Weekends** (All day Sat & Sun)	Included
	At all other times	0p per minute + Service Charge
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		0p per minute + Service Charge
Calls to UK Mobiles	Daytime (7am – 7pm Mon – Fri)	11.4p per minute + 3.3p set up fee
	Evening (7pm – 7am Mon – Fri)	6.47p per minute + 3.3p set up fee
	Weekends (All day Sat & Sun)	3.406p per minute + 3.3p set up fee
Call rates to International Numbers (Click here for a list of countries and International Call Rates)		International call rate + 3.3p set up fee

* UK means calls to Local and National numbers beginning 01, 02 and 03, calls to the Channel Islands, calls from Northern Ireland to the Republic of Ireland, calls to any number range charged at g21 rates in Section 2, Part 11, sub-part 1 of the BT Price List. All other calls are charged at Unlimited Weekend Call rates.

** Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice

Continued below

BT Basic International Call Rates

Click on the first letter of the country you're looking for

A B C D E F G H I J K L M N O P Q R S T U V Y Z

	Pence per Minute			Pence per Minute	
Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates	Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates
Afghanistan	112.0	112.0	Belize	72.5	72.5
Albania	39.5	39.5	Benin	69.0	69.0
Algeria	39.5	39.5	Bermuda	21.0	21.0

Andorra	30.5	30.5	Bhutan	67.0	67.0
Angola	84.5	84.5	Bolivia	84.5	84.5
Anguilla	58.0	58.0	Bosnia and Herzegovina	39.5	39.5
Antarctica Australian Territory	134.0	134.0	Botswana	69.0	69.0
Antigua & Barbuda	21.0	21.0	Brazil	69.0	69.0
Antilles (Netherlands)	16.0	16.0	Brunei Darussalam	67.0	67.0
Argentina	69.0	69.0	Bulgaria	15.6	15.6
Armenia	72.5	72.5	Burkina Faso	84.5	84.5
Aruba	54.0	54.0	Burundi	84.5	84.5
Ascension Island	84.5	84.5	Cambodia (Kingdom of)	199.0	199.0
Australia (incl. Christmas Is. & Cocos Is.)	10.0	10.0	Cameroon	69.0	69.0
Austria	15.6	15.6	Canada	10.0	10.0
Azerbaijani Republic	48.0	48.0	Canary Islands	10.0	10.0
Azores	15.6	15.6	Cape Verde	84.5	84.5
Bahamas	58.0	58.0	Cayman Islands	58.0	58.0
Bahrain	72.5	72.5	Central African Republic	131.5	131.5
Bangladesh	22.0	22.0	Chad	134.0	134.0
Barbados	21.0	21.0	Chile	69.0	69.0
Belarus	48.0	48.0	China	21.0	21.0
Belgium	10.0	10.0	Colombia	84.5	84.5

	Pence per Minute			Pence per Minute	
Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates	Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates
Comoros	112.0	112.0	Gabon	69.0	69.0
Congo	112.0	112.0	Gambia	69.0	69.0
Cook Islands	134.0	134.0	Georgia	54.0	54.0
Costa Rica	69.0	69.0	Germany	10.0	10.0
Cote d'Ivoire	91.5	91.5	Ghana	69.0	69.0
Croatia	15.6	15.6	Gibraltar	15.6	15.6
Cuba	112.0	112.0	Greece	10.0	10.0
Cyprus (excluding the north of Cyprus)	15.6	15.6	Greenland	84.5	84.5
Czech Republic	15.6	15.6	Grenada (inc Carriacou)	21.0	21.0
Democratic Republic of the Congo (Zaire)	84.5	84.5	Guadeloupe	15.6	15.6
Denmark	10.0	10.0	Guam	112.0	112.0
Diego Garcia	175.5	175.5	Guatemala	69.0	69.0

Djibouti	84.5	84.5	Guinea	84.5	84.5
Dominica	67.0	67.0	Guinea Bissau	134.0	134.0
Dominican Republic	58.0	58.0	Guyana	91.5	91.5
East Timor	199.0	199.0	Haiti	85.0	85.0
Ecuador	84.5	84.5	Honduras	69.0	69.0
Egypt	72.5	72.5	Hong Kong	8.0	8.0
El Salvador	91.5	91.5	Hungary	15.6	15.6
Equatorial Guinea	112.0	112.0	Iceland	15.6	15.6
Eritrea	91.5	91.5	India	22.0	22.0
Estonia	15.6	15.6	Indonesia	67.0	67.0
Ethiopia (Federal Democratic Republic of)	91.5	91.5	Iran	91.5	91.5
Falkland Islands	84.5	84.5	Iraq	91.5	91.5
Faroe Islands	30.5	30.5	Ireland (Republic of)	10.0	10.0
Fiji	84.5	84.5	Israel	48.0	48.0
Finland	15.6	15.6	Italy (inc. Vatican City)	10.0	10.0
France	10.0	10.0	Jamaica	21.0	21.0
French Guiana	15.6	15.6	Japan	7.0	7.0

	Pence per Minute			Pence per Minute	
Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates	Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates
French Polynesia	175.5	175.5	Jordan	94.5	94.5
Kazakhstan	65.0	65.0	Mayotte	15.6	15.6
Kenya	69.0	69.0	Mexico	67.0	67.0
Kiribati	134.0	134.0	Micronesia	134.0	134.0
Korea PDR (North)	134.0	134.0	Moldova	54.0	54.0
Korea Republic (South)	67.0	67.0	Monaco	28.5	28.5
Kuwait	72.5	72.5	Mongolia	131.5	131.5
Kyrgyz Republic	65.0	65.0	Montenegro	39.5	39.5
Laos	131.5	131.5	Montserrat	67.0	67.0
Latvia	15.6	15.6	Morocco	39.5	39.5
Lebanon	94.5	94.5	Mozambique	84.5	84.5
Lesotho	69.0	69.0	Myanmar (formerly Burma)	112.0	112.0
Liberia	69.0	69.0	Namibia	69.0	69.0
Libya	39.5	39.5	Nauru	134.0	134.0
Liechtenstein	15.6	15.6	Nepal	67.0	67.0
Lithuania	15.6	15.6	Netherlands	10.0	10.0
Luxembourg	15.6	15.6	New Caledonia	175.5	175.5
Macao	67.0	67.0	New Zealand (inc Chatham Islands)	23.0	23.0
Macedonia	39.5	39.5	Nicaragua	91.5	91.5
Madagascar	84.5	84.5	Niger	84.5	84.5
Madeira	15.6	15.6	Nigeria	65.0	65.0

Malawi (The Republic of)	69.0	69.0	Niue	131.5	131.5
Malaysia	39.5	39.5	Norfolk Island	112.0	112.0
Maldives	84.5	84.5	Northern Marianas	91.5	91.5
Mali	84.5	84.5	Norway	10.0	10.0
Malta	15.6	15.6	Oman	72.5	72.5
Marshall Island	134.0	134.0	Pakistan	22.0	22.0
Martinique	15.6	15.6	Palau (The Republic of)	134.0	134.0

	Pence per Minute			Pence per Minute	
Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates	Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates
Mauritania	112.0	112.0	Palestinian National Authority	48.0	48.0
Mauritius	91.5	91.5	Panama	69.0	69.0
Papua New Guinea	84.5	84.5	South Africa	46.5	46.5
Paraguay	69.0	69.0	South Sudan	69.0	69.0
Peru	69.0	69.0	Spain (inc the Balearic Islands)	10.0	10.0
Philippines	67.0	67.0	Sri Lanka	74.5	74.5
Poland	15.6	15.6	St Helena	131.5	131.5
Portugal	15.6	15.6	St Kitts & Nevis (formerly St Christopher)	58.0	58.0
Puerto Rico	44.5	44.5	St Lucia	21.0	21.0
Qatar	72.5	72.5	St Pierre & Miquelon	58.0	58.0
Reunion	15.6	15.6	St Vincent & the Grenadines	58.0	58.0
Rodriguez Islands	112.0	112.0	Sudan	69.0	69.0
Romania	15.6	15.6	Suriname	107.0	107.0
Ross Island	58.0	58.0	Swaziland	69.0	69.0
Russian Federation	48.0	48.0	Sweden	15.6	15.6
Rwandese Republic	84.5	84.5	Switzerland	10.0	10.0
Samoa (US)	134.0	134.0	Syria	94.5	94.5
Samoa (Western)	175.5	175.5	Taiwan	67.0	67.0
San Marino	15.6	15.6	Tajikistan	84.5	84.5
Sao Tome & Principe	134.0	134.0	Tanzania	69.0	69.0
Saudi Arabia	54.0	54.0	Thailand	67.0	67.0
Senegal	91.5	91.5	Togolese Republic (The)	91.5	91.5
Serbia	39.5	39.5	Tokelau	175.5	175.5
Seychelles	91.5	91.5	Tonga	131.5	131.5
Sierra Leone	69.0	69.0	Trinidad & Tobago	21.0	21.0
Singapore	15.0	15.0	Tunisia	39.5	39.5

Sint Maarten	15.6	15.6	Turkey (including the north of Cyprus)	20.0	20.0
Slovak Republic	15.6	15.6	Turkmenistan	77.0	77.0

	Pence per Minute			Pence per Minute	
Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates	Country	Calls to Fixed Lines	Calls to Mobiles & Special Rates
Slovenia	15.6	15.6	Turks & Caicos Is	67.0	67.0
Solomon Islands	134.0	134.0	Tuvalu	134.0	134.0
Somalia	134.0	134.0	Uganda	69.0	69.0
Ukraine	48.0	48.0	Virgin Islands (UK)	58.0	58.0
United Arab Emirates	54.0	54.0	Virgin Islands (US)	58.0	58.0
Uruguay	69.0	69.0	Wallis & Fortuna	193.5	193.5
USA	10.0	10.0	Yemen (formerly Yemen AR and Yemen PDR)	91.5	91.5
Uzbekistan	65.0	65.0	Zambia	69.0	69.0
Vanuatu	134.0	134.0	Zimbabwe	69.0	69.0
Venezuela	69.0	69.0			
Vietnam	131.5	131.5			

Back to Calling Packages & Charges

No longer sold after 20th October 2019

Plan Charges		Unlimited Weekend Calls
Monthly Fee		£0 (+ Line Rental)

Call Rates: We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	19.82p per minute + 30.40p set up fee 17.34p per minute + 26.58p set up fee for customers with the Line Only Discount
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	Included
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	Included
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls Daytime 17.34p Evening & Weekends 4.62p. 26.58p set up fee applies to all calls for customer with the Line Only Discount
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	23.81p per minute + 30.40p set up fee 20.82p per minute + 26.58p set up fee for customers with the Line Only Discount

International Call Rates

Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands)	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee 63.62p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee 98.33p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount

	Band C	**191.89p per minute to Landlines and Mobiles + 30.40p set up fee** 167.75p per minute to Landlines and Mobiles + 26.58p set up fee for customers with Line Only Discount
	Band D	**23.62p per minute to Landlines and Mobiles.** 20.65p per minute to Landlines and Mobiles for customers with the Line Only Discount **No set up fee applies**

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee (17.34p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Back to Calling Packages & Charges

No longer sold after 7th April 2017

Plan Charges	Home Phone Saver (2019)
Monthly Fee	£21.99 (includes Line Rental)

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p 30.40p set up fee applies to all calls
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	Included
	Minutes of calls thereafter	23.81p per minute + 30.40p set up fee
Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)		

Continued below

International Call Rates

Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands)	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee
	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee
	Band C	191.89p per minute to Landlines and Mobiles + 30.40p set up fee
	Band D	23.62p per minute to Landlines and Mobiles. No set up fee applies

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Back to Calling Packages & Charges

No longer sold after 3rd April 2016

Plan Charges		Home Phone Saver (2018)
Monthly Fee		£20.99 (includes Line Rental)

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	Included

	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p 30.40p set up fee applies to all calls
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	Included
	Minutes of calls thereafter	23.81p per minute + 30.40p set up fee
Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)		

Continued below

International Call Rates

Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands)	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee
	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee
	Band C	191.89p per minute to Landlines and Mobiles + 30.40p set up fee
	Band D	23.62p per minute to Landlines and Mobiles. No set up fee applies

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, local, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Back to Calling Packages & Charges

No longer sold after 6th June 2015

Plan Charges		Home Phone Saver (2017)
Monthly Fee		£19.99 (includes Line Rental)

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p 30.40p set up fee applies to all calls
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	Included
	Minutes of calls thereafter	11.88p per minute + 30.40p set up fee
Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)		

International Call Rates

Standard Call rates to International Numbers	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee

(Click here for a list of countries and International Call Bands)	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee
	Band C	191.89p per minute to Landlines and Mobiles + 30.40p set up fee
	Band D	23.62p per minute to Landlines and Mobiles. No set up fee applies

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee. Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

Back to Calling Packages & Charges

No longer sold after 20th June 2014

Plan Charges	Unlimited Evening & Weekend Calls	Unlimited Anytime Calls
Monthly Fee	£5.93*** (+ Line Rental)	£19.07 *** (+ Line Rental)

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	19.82p per minute + 30.40p set up fee 17.34p per minute + 26.58p set up fee for customers with the Line Only Discount	Included
	Evening (7pm – 7am Mon – Fri)	Included	
	Weekends (All day Sat & Sun)		
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount	Included
	Evening (7pm – 7am Mon – Fri)	Included	
	Weekends (All day Sat & Sun)		
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls Daytime 17.34p Evening & Weekends 4.62p. 26.58p set up fee applies to all calls for customers with the Line Only Discount	
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with Line Only Discount	
Calls to BT Mobile Consumer numbers (at all times)	First 1000 minutes each month	23.81p per minute + 30.40p set up fee 20.82p per minute + 26.58p set up fee for customers with the Line Only Discount	Included
	Minutes of calls thereafter		11.88p per minute + 30.40p set up fee 10.39p per minute + 26.58 set up fee for customers with the Line Only Discount
Calls to all other UK Mobile numbers - including non-BT Mobile Consumer numbers (at all times)			

International Call Rates

Standard Call rates to International Numbers **(Click here for a list of countries and International Call Bands)**	**Band A**	**72.78p per minute to Landlines and Mobiles + 30.40p set up fee** 63.62p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band B	**112.48p per minute to Landlines and Mobiles + 30.40p set up fee** 98.33p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band C	**191.89p per minute to Landlines and Mobiles + 30.40p set up fee** 167.75p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band D	**23.62p per minute to Landlines and Mobiles.** 20.65p per minute to Landlines and Mobiles for customers with the Line Only Discount **No set up fee applies**

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee (17.34p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

Back to Calling Packages & Charges

No longer sold after 19th April 2013

Plan Charges		Unlimited Weekend Plan	Unlimited Evening & Weekend Plan	Unlimited Anytime Plan	Unlimited Anytime Plan Plus	Unlimited Anytime & Mobile Plan
Monthly Fee		£0 (+ Line Rental)	£7.66*** (+ Line Rental)	£14.28*** (+ Line Rental)	£15.84*** (+ Line Rental)	£25.44 *** (+ Line Rental)
Call Rates	We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)					
Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	19.82p per minute + 30.40p set up fee 17.34p per minute + 26.58p set up fee for customers with the Line Only Discount	19.82p per minute + 30.40p set up fee 17.34p per minute + 26.58p set up fee for customers with the Line Only Discount	Included	Included	Included
	Evening (7pm – 7am Mon – Fri)	5.28p per minute + 30.40p set up fee 4.62p per minute + 26.58p set up fee for customers with the Line Only Discount	Included			
	Weekends (All day Sat & Sun)	Included				
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	19.82p p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount	19.82p p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount	Included	Included	Included
	Evening (7pm – 7am Mon – Fri)		Included			
	Weekends (All day Sat & Sun)	Included				
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls Daytime 17.34p. Evening & Weekends 4.62p. 26.58p set up fee applies to all calls for customers with the Line Only Discount				
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount				
Calls to UK Mobiles	Daytime (7am – 7pm Mon – Sun)	22.49p per minute + 30.40p set up fee 19.66p per minute + 26.58p set up fee for customers with the Line Only Discount			8.0p per minute + 30.40p set up fee 7.0p per minute + 26.58p set up fee for customers with the Line Only Discount	Included (up to 1000 minutes per month)
	Evening (7pm – 7am Mon – Sun)	13.22p per minute + 30.40p set up fee 11.56p per minute + 26.58p set up fee for customers with the Line Only Discount			3.23p per minute + 30.40p set up fee	

			2.83p per minute + 26.58p set up fee for customers with the Line Only Discount	

Continued below

International Call Rates

Standard Call rates to International Numbers (Click here for a list of countries and International Call Bands)	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee 63.62p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee 98.33p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount

	Band C	**191.89p per minute to Landlines and Mobiles + 30.40p set up fee** 167.75p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band D	**23.62p per minute to Landlines and Mobiles.** 20.65p per minute to Landlines and Mobiles for customers with the Line Only Discount **No set up fee applies**

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee (17.34p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

No longer sold after 23rd July 2011

Plan Charges	Friends & Family Mobile
Monthly Fee	£3.11

Call Rates We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK Mobiles (at all times)	11.88p per minute + 30.40p set up fee

Back to Calling Packages & Charges

No longer sold after 10th July 2009

Plan Charges	Unlimited Anytime Plan (incl. Friends & Family Mobile)
Monthly Fee	£14.28 *** (+ Line Rental)

Call Rates

We calculate our calls excluding VAT so when we round the price and then add VAT, some calls will round up by a penny. Calls from landlines to mobiles will always do this. For more details click **here**)

Calls to UK* National & Local numbers	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to 0845 & 0870 Numbers**	Daytime (7am – 7pm Mon – Fri)	Included
	Evening (7pm – 7am Mon – Fri)	
	Weekends (All day Sat & Sun)	
Calls to the Channel Islands (landlines)		Pence per minute rates: Daytime 19.82p Evening & Weekends 5.28p. 30.40p set up fee applies to all calls Daytime 17.34p Evening & Weekends 4.62p. 26.58p set up fee applies to all calls for customers with the Line Only Discount
Calls to Service Numbers 090, 118 and other 084 & 087 (at all times)		19.82p per minute + Service Charge 17.34p per minute + Service Charge for customers with the Line Only Discount
Calls to UK Mobiles (at all times)		11.88p per minute + 30.40p set up fee 10.39p per minute + 26.58p set up fee for customers with the Line Only Discount

Continued below

International Call Rates

Standard Call rates to International Numbers	Band A	72.78p per minute to Landlines and Mobiles + 30.40p set up fee 63.62p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount

(Click here for a list of countries and International Call Bands)	Band B	112.48p per minute to Landlines and Mobiles + 30.40p set up fee 98.33p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band C	191.89p per minute to Landlines and Mobiles + 30.40p set up fee 167.75p per minute to Landlines and Mobiles + 26.58p set up fee for customers with the Line Only Discount
	Band D	23.62p per minute to Landlines and Mobiles. 20.65p per minute to Landlines and Mobiles for customers with the Line Only Discount No set up fee applies

* UK means calls of up to an hour starting inside the inclusive call period for your calling plan to Local and National numbers beginning 01, 02 and 03 and calls from Northern Ireland to landlines in the Republic of Ireland. Calls of longer than an hour starting inside the inclusive call period for your calling plan are charged at 19.82p per minute with no call set-up fee (17.34p for Line Only discount customers). Excluded calls include non-geographic numbers (e.g. 0871), Premium Rate services, operator-controlled calls, information and paging services, other non-voice calls and calls to the Channel Islands.

** Calls of up to an hour. Fair Usage Policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, BT will charge for these calls until further notice.

*** This is a maximum price; some customers may pay less. Please refer to your bill.

Back to Calling Packages & Charges

BT Calling Features

To view terms and conditions for individual Calling Features click **here**

Calling Feature Pack Rental

	Monthly Price
Single Feature	£6.36
2 – 4 Features	£11.26

5+ Features	£14.74

Simply choose the Pack size you require and add any combination of the features listed below up to the maximum number for your chosen Pack.

Available Features	Description
Call Waiting	Someone else calling when you're already on a call? Now you can manage both calls easily
Call Diversion	Divert your incoming calls to another landline or mobile number
Three-way Calling	Have a phone call with two other people. Works with international calls too
Ring Back	Just dialled an engaged number? Dial '5' and Ring Back will call you when the number's free
Call Sign	Assigns a different ring-tone to incoming calls from a number you select so you'll know who's calling you.
Reminder Call	Turn your phone into an alarm clock
Call Barring	Take control of what types of calls people can make from your phone

Continued Below

Individual Calling Feature Rental

Feature	Description	Terms	Monthly Price
Anonymous Call Reject	Reject calls from people who withheld their number		£7.50
Choose to Refuse	Getting unwanted calls? Now you can easily block and unblock those nuisance numbers		£6.36
Voicemail*	A multi-feature answering service that calls to tell you that you have a message		£4.03
BT Privacy with Caller Display	Stop unwanted sales calls, and see who's calling you so you can decide whether to take the call		Free
International Call Barring	Control International & premium rate calls that people can make from your phone		£2.13

BT Call Protect	Sends common nuisance and other calls you select to a voicemail so you can choose to listen or not.	Click here	Free
Call Barring – Digital Voice	Take control of what type of calls people can make from your phone		£6.36
Caller Redirect	Caller redirect automatically answers calls to your old telephone number and tells callers your new number		£20.50 for the one month £30.60 for three months

Back to Calling Packages & Charges

Pay per Use Calling Features

Feature	Description	Price per Use
1470 (Release Number)	If you have Number Withheld on all calls, dial 1470 to override it and send your number	Free
1471	Find out the number of the last person who called you	Free
Call Return (1471)	You can Press '3' to return the call after you discover who called you last	35.0p
Call Return (1571)	You can press '0' to return the call after you have listened to your voicemail message	35.0p
Timeline	A speaking clock to tell you the exact time	50.0p
Ring Back	Just dialled an engaged number? Dial '5' and Ring Back will call you when the number's free	65.0p
Three-way Calling	Have a phone call with two other people. Works with international calls too	69.0p

Reminder Call	**Turn your phone into an alarm clock**	**65.0p**

Back to Calling Packages & Charges

BT Call Protect Terms and Conditions

What are these terms and conditions for?

1. BT Call Protect (the service feature) is a service feature which you can use as part of your BT Phone Service.
2. These terms and conditions are in addition to your main terms and conditions for your BT Phone Service (your BT Phone and Broadband Terms & Conditions). You should read both sets of terms and conditions together.
3. Where these terms and conditions conflict with your BT Phone and Broadband Terms & Conditions, what we say in our BT Phone and Broadband Terms & Conditions will take priority.

When does the service feature start and how long does it last?

4. The service feature may start automatically as part of your BT Phone service. If there's a charge for the service feature we will always agree this with you before we turn it on.
5. You can use the service feature for as long as you're a BT Phone customer.
6. You can ask us to turn off the service feature at any time. If you're paying a charge for the service feature you'll need to give us 30 days' notice before we can turn it off.

Setting up the service feature

7. The service feature is only available in certain areas of the UK and on certain telephone systems. If you have other service features (like Choose to Refuse or Anonymous Call Reject) then you might not be able to get this service feature as well, or your original service features may interfere with this service feature. You can read about this at bt.com/managemyproducts.
8. A key feature of the service feature is the blacklist – this is the list of telephone numbers that we automatically redirect to your voicemail inbox (the blacklist).
9. The service feature includes two blacklists:

a. BT Blacklist. This is a list which we maintain for all of our customers based on telephone numbers we recognise are being unwanted or nuisance calls.

b. Your Blacklist. This is a list of numbers which you wish to automatically redirect to your voicemail inbox. You can add or remove numbers from your blacklist at any time.

10. If you add telephone numbers to your blacklist which we later realise other BT customers have blacklisted, we may add that number from your blacklist to the BT blacklist. By using this service feature and agreeing to these terms and conditions, you consent to us accessing your blacklist information to move applicable numbers to the BT blacklist. We will always do this in line with our Privacy Policy which you can read at bt.com/privacypolicy.

Using the service feature

11. The service feature will re-direct calls from blacklist telephone numbers to your voicemail inbox. You can only store 20 of these voicemail messages at any one time.
12. When your voicemail inbox reaches this maximum, each new voicemail message will delete the oldest voicemail message automatically.
13. The service feature has no ability to remind you when your voicemail inbox is full.
14. It is your responsibility to listen to your voicemail messages and we won't be liable for the consequences if you don't.
15. You can change the set-up of the service feature online via bt.com or from your home phone by calling 1572 for free.

Ending the service feature

16. You can cancel the service feature at any time. Just call us from your home phone on 150 for free to let us know, or visit bt.com/managemyproducts.
17. We may remove the service feature if our records indicate that you have not actively used it (accessed your voicemail inbox or added/removed numbers to/from your blacklist) for a continuous period of 3 months. If we do this, you can ask us to reinstate the service feature at any time by contacting us or visiting bt.com/managemyproducts

Operator Services

Click on one of the options below:

Operator Service Charges

100 Operator Connected Call Rates

155 Operator Connected Call Rates

155 Operator Connected Call Rates from BT Public Payphones

Other Operator Services

Back to Calling Packages & Charges

Operator Service Charges

Operator Service	Charge per Call
100 Operator Help & Advice only	FREE
100 Operator Connected Calls (Difficulty connecting call)	FREE
100 Operator Call Connection (Connection at customer request)	£3.98
155 International Operator Help & Advice Only	FREE
155 International Operator Call Connection	£7.25
155 International Operator Call Connection from a BT Public Payphone	£3.10
198 Special Assistance Operator Help, Advice & Call Connection	FREE

Back to Operator Services

Rates for 100 Operator Connected Calls from BT Residential Landlines (Excl. Calls from BT Public Payphones)

	Pence per minute (or part of - minimum charge 1 minute)
Calls to UK National & Local numbers	132 + Operator Service Charge
Calls to UK Mobiles (excl. Roaming Mobiles)	
Calls to Service Numbers starting 084 and 087	
Calls to the Landlines in the Channel Islands & the Isle of Man	
Calls from Northern Ireland to Landlines and Mobiles in the Republic of Ireland (excl. Roaming Mobiles)	
Calls to Directory Enquiry Service Numbers starting 118	BT Access Charge + Provider Service Charge

- The 100 Operator cannot connect calls made from public payphones or calls to certain numbers including Premium Rate services starting 09 and Service Numbers starting 090.

- Call charges are rounded up to the next whole penny. The timed duration of a call includes the time to set up and disconnect the call on the BT network.

Back to Operator Services

Rates for 155 Operator Connected Calls from BT Residential Landlines (Excl. Calls from BT Public Payphones)

		Pence per minute (or part of - minimum charge 1 minute) £7.25 Operator Service Charge applies to all connected calls
Calls to the Republic of Ireland	Band IR	132

Calls to International Destinations (Click here for a list of countries in each Chargeband)	Band A	132
	Band B	265
	Band C	398
	Band D	531
	Band E	199

- Operator connected International calls to some mobiles and other special and higher rate services are charged at 35p per minute more than the equivalent call to a fixed line. The operator will advise you of the rate payable before connecting your call.

Back to Operator Services

155 Operator Connected Call Chargebands

Country	Band	Country	Band	Country	Band	Country	Band
Afghanistan	D	Bermuda	C	Congo	D	Finland	A
Albania	A	Bhutan	D	Cook Islands	D	France	A
Algeria	D	Bolivia	D	Costa Rica	D	French Guiana	D
Andorra	A	Bosnia-Hercegovina	A	Cote d'Ivoire	D	French Polynesia	D
Angola	D	Botswana	D	Croatia	A	Gabon	D
Anguilla	C	Brazil	D	Cuba	D	Gambia	D
Antarctica Australian Territory	D	Brunei Darussalam	D	Cyprus	A	Georgia	C
Antigua & Barbuda	C	Bulgaria	A	Czech Republic	A	Germany	A

Antilles (Netherlands)	D	Burkina Faso	D	Democratic Republic of the Congo	D	Ghana	D
Argentina	D	Burundi	D	Denmark	A	Gibraltar	A
Armenia	C	Cambodia (Kingdom of)	D	Diego Garcia	D	Greece	A
Aruba	C	Cameroon	D	Djibouti	D	Greenland	D
Ascension Island	D	Canada	B	Dominica	C	Grenada (incl. Carriacou)	C
Australia	C	Canary Islands	A	Dominican Republic	C	Guadeloupe	C
Austria	A	Cape Verde	D	East Timor	D	Guam	D
Azerbaijani Republic	C	Cayman Islands	C	Ecuador	D	Guatemala	D
Azores	A	Central African Republic	D	Egypt	D	Guinea	D
Bahamas	C	Chad	D	El Salvador	D	Guinea Bissau	D
Bahrain	D	Chatham Islands	C	Equatorial Guinea	D	Guyana	D
Bangladesh	D	Chile	D	Eritrea	D	Haiti	D
Barbados	C	China	D	Estonia	C	Honduras	D
Belarus	C	Christmas Island	C	Ethiopia (FDR)	D	Hong Kong	C
Belgium	A	Cocos Islands	C	Falkland Islands	D	Hungary	A
Belize	D	Colombia	D	Faroe Islands	A	Iceland	A
Benin	D	Comoros	D	Fiji	D	India	D

Country	Band	Country	Band	Country	Band	Country	Band
Indonesia	D	Macedonia	A	Nepal	D	St Lucia	C
Iran	D	Madagascar	D	Netherlands	A	St Pierre & Miquelon	C
Iraq	D	Madeira	A	New Caledonia	D	St Vincent & the Grenadines	C
Ireland (Republic of)	IR	Malawi (The Republic of)	D	New Zealand	C	Samoa (US)	D
Israel	D	Malaysia	D	Nicaragua	D	Samoa (Western)	D
Italy (incl. Vatican City)	A	Maldives	D	Niger	D	San Marino	A
Jamaica	C	Mali	D	Nigeria	D	Sao Tome & Principe	D
Japan	C	Malta	A	Niue	D	Saudi Arabia	D
Jordan	D	Marshall Island	D	Norfolk Island	D	Senegal	D
Kazakhstan	C	Martinique	C	Northern Marianas	D	Serbia	A
Kenya	D	Mauritania	D	Norway	A	Seychelles	D
Kiribati	D	Mauritius	D	Oman	D	Sierra Leone	D
Korea PDR (North)	D	Mayotte	D	Pakistan	D	Singapore	C
Korea Republic (South)	D	Mexico	C	Palau (The Republic of)	D	Sint Maarten	D
Kuwait	D	Micronesia	D	Palestinian National Authority	D	Slovak Republic	A

Kyrgyz Republic	C	Midway Island	E	Panama	D	Slovenia	A
Laos	D	Moldova	D	Papua New Guinea	D	Solomon Islands	D
Latvia	C	Monaco	A	Paraguay	D	Somalia	D
Lebanon	D	Mongolia	D	Peru	D	South Africa	D
Lesotho	D	Montenegro	A	Philippines	D	South Sudan	D
Liberia	D	Montserrat	C	Pitcairn Islands		Spain (incl. the Balearic Islands)	A
Libya	D	Morocco	D	Poland	A	Sri Lanka	D
Liechtenstein	A	Mozambique	D	Portugal	A	Sudan	D
Lithuania	C	Myanmar (formerly Burma)	D	Puerto Rico	C	Suriname	D
Luxembourg	A	Namibia	D	Qatar	D	Swaziland	D
Macao	D	Nauru	D	Reunion	D	Sweden	A

Country	Band	Country	Band	Country	Band	Country	Band
Switzerland	A	Trinidad & Tobago	C	United Arab Emirates	D	Virgin Islands (US)	C
Syria	D	Tristan Da Cunha	E	Uruguay	D	Wake Island	E
Taiwan	D	Tunisia	D	USA	B	Wallis & Futuna	D
Tajikstan	D	Turkey	A	Uzbekistan	C	Yemen	D
Tanzania	D	Turks & Caicos Is	C	Vanuatu	D	Zambia	D
Thailand	D	Turkmenistan	D	Vatican City (Italy)	A	Zimbabwe	D
Togolese Republic (The)	D	Tuvalu	D	Venezuela	D		
Tokelau	D	Uganda	D	Vietnam	D		
Tonga	D	Ukraine	C	Virgin Islands (UK)	C		

Back to Operator Services

Rates for 155 Operator Connected Calls from BT public Payphones

Destination or Chargeband		Pence per 58.75 seconds (or part of) £3.10 Operator Service Charge applies to all connected calls		
		Weekends (All day Sat & Sun)	Evenings (7pm – 7am Mon – Fri)	Daytime (7am – 7pm Mon – Fri)
Calls to the Republic of Ireland (Excl. calls from BT Public Payphones in Northern Ireland)		230	170	170
To check which countries are in each Chargeband click here	1	80	70	70
	1a	70	70	70
	2	80	80	80
	3	100	100	100
	4	80	80	80
	5	160	140	140
	6 - 7	110	110	110
	8	220	180	180
	8a - 10	280	240	240
	11	150	150	150
	12 - 18	290	290	290

Operator connected International calls to some mobiles and other special and higher rate services are charged at 35p per minute more than the equivalent call to a fixed line. The operator will advise you of the rate payable before connecting your call.

155 Operator Connected Call Chargebands from BT public Payphones

Country	Band	Country	Band	Country	Band	Country	Band
Afghanistan	13	Bermuda	5	Congo	13	Finland	2
Albania	3	Bhutan	14	Cook Islands	18	France	1a

Algeria	3	Bolivia	13	Costa Rica	10	French Guiana	13
Andorra	3	Bosnia-Hercegovina	3	Cote d'Ivoire	10	French Polynesia	17
Angola	13	Botswana	10	Croatia	3	Gabon	10
Anguilla	5	Brazil	10	Cuba	18	Gambia	10
Antarctica Australian Territory	18	Brunei Darussalam	14	Cyprus	2, 3	Georgia	8
Antigua & Barbuda	5	Bulgaria	3	Czech Republic	2	Germany	1a
Antilles (Netherlands)	8	Burkina Faso	13	Democratic Republic of Congo	13	Ghana	10
Argentina	10	Burundi	13	Denmark	1a	Gibraltar	1
Armenia	8	Cambodia (Kingdom of)	17	Diego Garcia	17	Greece	1
Aruba	8	Cameroon	10	Djibouti	13	Greenland	13
Ascension Island	13	Canada	4	Dominica	5	Grenada (incl. Carriacou)	5
Australia	6	Canary Islands	1	Dominican Republic	5	Guadeloupe	8
Austria	2	Cape Verde	13	East Timor	17	Guam	18
Azerbaijani Republic	8a	Cayman Islands	5	Ecuador	13	Guatemala	10
Azores	1	Central African Republic	13	Egypt	9	Guinea	13
Bahamas	5	Chad	18	El Salvador	10	Guinea Bissau	18
Bahrain	8	Chatham Islands	6	Equatorial Guinea	13	Guyana	13
Bangladesh	12, 12a	Chile	10	Eritrea	10	Haiti	13
Barbados	5	China	14	Estonia	8a	Honduras	10
Belarus	8a	Christmas Island	6	Ethiopia (FDR)	10	Hong Kong	6, 7
Belgium	1a	Cocos Islands	6	Falkland Islands	13	Hungary	2
Belize	9	Colombia	13	Faroe Islands	2	Iceland	3
Benin	10	Comoros	18	Fiji	13	India	16, 16a
Country	**Band**	**Country**	**Band**	**Country**	**Band**	**Country**	**Band**
Indonesia	14	Macedonia	3	Nepal	14	Rodriguez Islands	18
Iran	10	Madagascar	13	Netherlands	1a	Romania	8a
Iraq	10	Madeira	1	New Caledonia	17	Ross Island	5
Ireland (Republic of)	IR	Malawi (The Republic of)	10	New Zealand	6	Russia	8a
Israel	8a	Malaysia	3, 11	Nicaragua	10	Rwandese Republic	13
Italy (incl. Vatican City)	1	Maldives	13	Niger	13	St Helena	13
Jamaica	5	Mali	13	Nigeria	15	St Kitts & Nevis	5
Japan	3, 11	Malta	2	Niue	13	St Lucia	5
Jordan	9	Marshall Island	17	Norfolk Island	13	St Pierre & Miquelon	5

Kazakhstan	8a	Martinique	8	Northern Marianas	18	St Vincent & the Grenadines	5
Kenya	10	Mauritania	13	Norway	2	Samoa (US)	18
Kiribati	18	Mauritius	10	Oman	8	Samoa (Western)	17
Korea PDR (North)	18	Mayotte	10	Pakistan	12, 12a	San Marino	3
Korea Republic (South)	14	Mexico	14	Palau (The Republic of)	18	Sao Tome & Principe	18
Kuwait	8	Micronesia	17	Palestinian National Authority	8a	Saudi Arabia	8
Kyrgyz Republic	8a	Midway Island	17	Panama	10	Senegal	10
Laos	13	Moldova	8	Papua New Guinea	13	Serbia	3
Latvia	8a	Monaco	1	Paraguay	10	Seychelles	10
Lebanon	9	Mongolia	13	Peru	10	Sierra Leone	10
Lesotho	10	Montenegro	3	Philippines	14	Singapore	7
Liberia	10	Montserrat	5	Pitcairn Islands		Sint Maarten	8
Libya	3	Morocco	3	Poland	2	Slovak Republic	2
Liechtenstein	1a	Mozambique	13	Portugal	1	Slovenia	3
Lithuania	8a	Myanmar (formerly Burma)	18	Puerto Rico	5	Solomon Islands	17
Luxembourg	1a	Namibia	10	Qatar	8	Somalia	18
Macao	14	Nauru	18	Reunion	13	South Africa	8a

Country	Band	Country	Band	Country	Band	Country	Band
South Sudan	10	Tajikistan	13	Turks & Caicos Is	5	Vatican City (Italy)	1
Spain (incl. the Balearic	1	Tanzania	10	Turkmenistan	12	Venezuela	10
Sri Lanka	12	Thailand	14	Tuvalu	18	Vietnam	13
Sudan	10	Togolese Republic (The)	10	Uganda	10	Virgin Islands (UK)	5
Suriname	10	Tokelau	17	Ukraine	8a	Virgin Islands (US)	5
Swaziland	10	Tonga	13	United Arab Emirates	8	Wake Island	17
Sweden	1a	Trinidad & Tobago	5	Uruguay	10	Wallis & Futuna	17
Switzerland	1a	Tristan da Cunha	17	USA	4	Yemen	10
Syria	9	Tunisia	3	Uzbekistan	8a	Zambia	10
Taiwan	14	Turkey	3	Vanuatu	18	Zimbabwe	10

Back to Operator Services

Other Operator Services

Alarm Calls (This service was withdrawn on 25th December 2022)	Charge per Call
Alarm Call Set-up	£12.09

Reverse Charge Calls		Charge Rate (Charge is billed to the number called)
UK Reverse Charge Call set-up	From a BT Public Payphone	£2.65 per 30 seconds (or part of) + £2.65 service charge
	From a BT Residential Landline	£1.32 per minute (or part of) + £3.98 service charge

Collect Calls (International Reverse Charge)	At all times
Destination & Chargeband	Pence per minute (or part of) (Minimum charge 5 minutes. Charge is billed to the number called)

Calls to the Republic of Ireland	IR	168 + £12.21 service charge
To check which countries are in each Chargeband click here	A	459 + £19.95 service charge
	B	664 + £19.95 service charge
	C	1064 + £19.95 service charge
	D	1160 + £19.95 service charge

Back to Operator Services

Collect Call Charge bands

Country	Band	Country	Band	Country	Band
Anguilla	C	Colombia	D	Ghana	D
Antigua & Barbuda	C	Cook Islands	D	Gibraltar	A
Argentina	D	Costa Rica	D	Greece	A
Aruba	C	Croatia	A	Grenada	C
Ascension Island	D	Cuba	D	Guadeloupe	C
Australia	C	Cyprus	A	Guatemala	D
Austria	A	Czech Republic	A	Guyana	D
Bahamas	C	Denmark	A	Honduras	D
Bahrain	D	Dominica	C	Hong Kong	C
Bangladesh	D	Dominican Republic	C	Hungary	A
Barbados	C	Ecuador	D	Iceland	A
Belarus	C	Egypt	D	India	D
Belgium	A	El Salvador	D	Indonesia	D
Belize	D	Estonia	C	Ireland, (Republic of)	IR
Bermuda	C	Ethiopia	D	Israel	D
Bolivia	D	Falkland Islands	D	Italy (incl. Vatican City)	A
Botswana	D	Fiji	D	Jamaica	C
Brazil	D	Finland	A	Japan	C
Brunei Darussalam	D	France	A	Jordan	D
Bulgaria	A	French Guiana	D	Kenya	D
Canada	B	Gabon	D	Kiribati	D
Cayman Islands	C	Gambia	D	Korea Republic (South)	D
Chile	D	Georgia	C	Lebanon	D
China	D	Germany	A	Liechtenstein	A

Country	Band	Country	Band	Country	Band
Lithuania	C	Paraguay	D	Sri Lanka	D
Luxembourg	A	Peru	D	Sudan	D
Macao	D	Philippines	D	Swaziland	D
Macedonia	A	Poland	A	Sweden	A
Malawi (The Republic of)	D	Portugal	A	Switzerland	A
Malaysia	D	Puerto Rico	C	Syria	D
Maldives	D	Qatar	D	Taiwan	D
Malta	A	Reunion	D	Thailand	D
Martinique	C	Romania	A	Tonga	D
Mauritius	D	Russia	C	Trinidad & Tobago	C
Mexico	C	St Helena	D	Tunisia	D
Montenegro	A	St Kitts & Nevis (formerly St Christopher)	C	Turkey	A
Montserrat	C	St Lucia	C	Turks & Caicos Is	C
Morocco	D	St Vincent & the Grenadines	C	Ukraine	C
Namibia	D	Saudi Arabia	D	United Arab Emirates	D
Nepal	D	Senegal	D	Uruguay	D
Netherlands	A	Serbia	A	USA	B
New Zealand	C	Seychelles	D	Uzbekistan	C
Nicaragua	D	Singapore	C	Venezuela	D
Norway	A	Slovak Republic	A	Vietnam	D
Oman	D	Slovenia	A	Virgin Islands (UK)	C
Pakistan	D	Solomon Islands	D	Virgin Islands (US)	C
Palestinian National Authority	D	South Africa	D	Yemen	D
Panama	D	South Sudan	D	Zambia	D
Papua New Guinea	D	Spain (incl. the Balearic and Canary Islands)	A	Zimbabwe	D

Specialised Number Call Prices

The price/rates for calls to Specialised Numbers from BT landlines

To find the cost of calls to Specialised Numbers, click below on the range for the number you're trying to call to find the charge band for that number, then refer to the tables on the following pages for the cost/rate for calls to that charge band.

Numbers starting		Numbers starting	
03XX	Click Here	08XX *	Click Here
05XX	Click Here	09XX *	Click Here
07XX	Click Here	118XX *	Click Here

* When you make a call to a Premium rate number we charge you an access charge of 17.34p per minute for connecting the call. The service charge: this is the remainder of the call charge and is set by the organisation you are calling who are required to clearly state the pricing. Make sure you check the price of the service charge before you call.

Fixed Fee calls to short-code numbers

	Pence per Call
111	No Fee
112	
116	
101	

Rates for calls to Personalised Numbering Services charged by timed duration

Calls to PN99 (numbers starting 070) are charged in the same way as calls to mobiles from your landline*, click here for details. Where your calling plan includes free calls to mobiles, PN99 is charged at 5 pence per minute.
Personalised Numbers have a 22.84p pence per minute rate for our Pay As You Go, 500 Minutes Anytime, 700 Minutes Anytime and Unlimited Minutes call plans
***With the exception of Unlimited Anytime Plan Plus which has a charge of 7.00 pence per minute day rate and 2.83 pence per minute evening rate.**

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls (pence per minute)

Pence per Minute	Pence per Minute

Charge Band	Daytime	Evening	Weekend
c	12.839	7.44	3.923
d	16.211	9.554	9.554
e	4.788	4.788	4.788
f	29.105	19.404	9.702
j	31.043	21.341	10.181
k	36.378	24.249	12.119
pn1	23.285	15.523	7.761
pn2	48.51	48.51	48.51
pn3	47.54	37.839	37.839
pn4	25.225	25.225	25.225
pn5	16.494	16.494	16.494
pn6	19.404	19.404	19.404
pn8	19.38	19.38	19.38
pn9	22.8	22.8	22.8

Charge Band	Daytime	Evening	Weekend
pn10	33.958	33.958	33.958
pn11	37.837	28.136	28.136
pn12	26.196	26.196	26.196
pn13	37.837	37.837	37.837
pn14	28.621	28.621	28.621
pn15	12.613	12.613	12.613
pn16	13.584	13.584	13.584
pn17	14.554	14.554	14.554
pn18	15.523	15.523	15.523
pn19	9.702	9.702	9.702
pn20	23.285	23.285	23.285
pn21	39.9	39.9	39.9
pn22	10.012	6.444	5.452

Rates for Calls to Personalised Numbering Services charged by fixed fee and timed duration
(Where the fixed fee and the duration charge apply from the start of the call)

		Pence per Minute		
Charge Band	Pence per Call	Daytime	Evening	Weekend
pn7	51.10	4.032	1.021	1.021

Rates for calls to Corporate and VOIP Numbers
Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls (pence per minute)

Pence per Minute

Charge Band	Daytime	Evening	Weekend
g6	5.105	5.105	5.105
g21	4.992	2.039	1.20

Fixed Fee call prices to Pager and Voice Messaging Services

Home Phone Saver Plan, Unlimited Evening, Weekend Calls, Unlimited Anytime Rates & My Anytime Mobile Calls (pence per call)

	Pence per Call		
Charge Band	Daytime	Evening	Weekend
ff3	25.0	13.0	13.0
ff6	30.0	30.0	30.0
ff8	18.0	18.0	18.0

	Pence per Call		
Charge Band	Daytime	Evening	Weekend
ff9	43.0	43.0	43.0
ff10	25.0	25.0	25.0
ff31*	15.0	15.0	15.0

* Pay As You Go, 500 Minutes Anytime, 700 Minutes Anytime & Unlimited Minutes call plans have a 20 pence per call rate, except for ff31 which is 15 pence per call at all times.

Calls to Service Numbers (numbers starting 084, 087, 09 and 118) from BT landlines and BT Mobiles

Calls to Service Numbers starting 084, 087, 09 and 118 consist of a pence per minute Access Charge from BT, plus a Service Charge set by the company you call. Only Service Charge rates are shown in this section. The Access Charge rate depends on the Calling Plan option that the call is made from and whether you call from a BT landline or BT Mobile. Click here for the Access Charge rate for calls from BT landlines and here for calls from BT Mobiles
The rates below apply at all times.

Service Charge rates for calls charged by time duration

Charge Band	Pence per Minute	Charge Band	Pence per Minute	Charge Band	Pence per Minute	Charge Band	Pence per Minute
SC001	0	SC014	13	SC027	65	SC040	180
SC002	1	SC015	15	SC028	70	SC041	200
SC003	2	SC016	20	SC029	75	SC042	220
SC004	3	SC017	25	SC030	80	SC043	250
SC005	4	SC018	30	SC031	90	SC044	300
SC006	5	SC019	35	SC032	95	SC045	360
SC007	6	SC020	36	SC033	99	SC068**	243
SC008	7	SC021	40	SC034	100	SC081	18

SC009	8	SC022	45	SC035	110	SC082	22
SC010	9	SC023	46	SC036	120	SC083	350
SC011	10	SC024	50	SC037	145		
SC012	11	SC025	55	SC038	150		
SC013	12	SC026	60	SC039	155		

** This service charge is live from 1st July 2019

Service Charge prices for fixed fee calls

Charge Band	Pence per Call	Charge Band	Pence per Call	Charge Band	Pence per Call	Charge Band	Pence per Call
SC046	5	SC052	40	SC058	145	SC064	500
SC047	10	SC053	48	SC059	150	SC065	600
SC048	15	SC054	50	SC060	200	SC088**	365
SC049	25	SC055	70	SC061	250		
SC050	30	SC056	75	SC062	300		
SC051	35	SC057	100	SC063	400		

** This service charge is live from 1st July 2019

Service Charge rates for calls charged by fixed fee and timed duration
(Where the fixed fee and the duration charge apply from the start of the call)

Charge Band	Pence per Call	Pence per Minute	Charge Band	Pence per Call	Pence per Minute
SC066	77	155	SC084	250	75

SC067	80	25	SC085	260	99
SC069	350	10	SC086	275	78

* From the 1st April 2019 these price points are no longer available

Service Charge rates for calls charged by fixed fee and timed duration

(Where the fixed fee is the charge for up to the first 60 seconds of the call and the duration charge applies following the first 60 seconds of the call)

Charge Band	Pence per Call	Pence per Minute	Charge Band	Pence per Call	Pence per Minute
SC070	243	243	SC089*	1198	599
SC071*	574	299	SC090*	1398	699
SC072*	698	349	SC091*	1598	799
SC073	0	250	SC092	7	7
SC074	5	5	SC093	13	13
SC075	10	10	SC094	80	80
SC076	40	40	SC095	100	100
SC077	70	70	SC096	300	300
SC078	150	150	SC097	360	50
SC079	200	200	SC098	360	150
SC080*	445	257	SC099	360	200
SC087**	300	130	SC100	360	360

* From the 1st April 2019 these price points are no longer available

** This service charge is live from 1st July 2019

Back to Calling Packages & Charges

Rates for calls to Wi-Fi services

	Pence per Minute					
Charge Band	Daytime	Evening	Weekend	PAYG	400/ 500 or 700 Minutes	Unlimited
fw1	15.048	15.048	7.341	22.84	Included in plan	Included in plan
fw2	14.250	11.856	6.042	22.84	Included in plan	Included in plan
fw3	15.846	12.654	6.384	22.84	Included in plan	Included in plan
fw4	15.390	9.405	4.709	22.84	Included in plan	Included in plan
fw5	14.364	11.628	6.498	22.84	Included in plan	Included in plan
fw6	12.54	10.032	6.042	22.84	Included in plan	Included in plan
fw7	11.970	11.970	11.970	22.84	Included in plan	Included in plan
fw8	18.240	14.250	6.042	22.84	Included in plan	Included in plan
fw9	15.960	15.960	15.960	22.84	Included in plan	Included in plan
fw10	9.543	9.543	9.543	22.84	Included in plan	Included in plan
fw11	13.200	13.200	13.200	22.84	Included in plan	Included in plan
fw12	13.200	13.200	13.200	22.84	Included in plan	Included in plan

Back to Calling Packages & Charges

Click on an option below

Installation Products & Services

Set-Top Box Terms

TV Packages

BT TV Add-ons
Pay-per View & Purchased Content

BT TV Products we no longer sell

BT TV Pricing

Installation Products & Services

Description	One-off Charge

Optional Mini Connectors	Mini Connectors use your plug sockets to connect your hub and box without any trailing wires	£10.00
TV Aerial Installation Service	Installation of a roof-top television aerial	£30.00
Home Tech Expert	Optional Home Tech Expert visit to set-up and test your new BT Broadband and BT TV installation.	£40.00
Home Tech Expert for TV Extra Box	Optional Home Tech Expert visit to set-up and test your BT TV installation that includes an additional TV box (multiroom TV)	£60.00

Set-Top Box Terms

We'll supply a BT Set Top Box to all customers taking BT TV where the package includes it, or a new Set Top Box is required for the service to work. This may be a new or reconditioned Set Top Box. All replacements provided will be reconditioned. A reconditioned Set Top Box is one which has been reconditioned to an “as new” standard and is supplied with the same 12 month warranty that would apply to a brand new Set Top Box. When you end the BT TV service you must return the BT Set Top Box that was loaned to you, within 60 days from the date the service is terminated. If you fail to do this then you'll have to pay £60 for a BT TV Box (Z4), £61 for a BT TV Box Mini, £89 for a BT TV Recordable Box (G4), £115 for a BT TV 4K Recordable Box (G5) or £115 for a BT TV Box Pro.

Back to TV Pricing

TV Packages

TV Package [1]	Set-Top Box Provided [2]	Activation Fee [3] / Connection Fee	Contract Term (months)	Subscription Charge (per month)	Flexible BT TV Service [4]	Broadband Compatibility
Entertainment	BT TV Box Pro	£30	24	£20.00	Yes	Fibre
Big Entertainment				£30.00	Yes	

Big Sport				£43.00	Yes	
VIP				£76.00	Yes	
Sport				£18.00	Yes	
Essential				£12.00	Yes	Fibre/ Standard Broadband
			12	£12.00	No	Fibre/ Standard Broadband
Sport			24	£18.00	No	Standard Broadband
Entertainment (without Netflix included) [5]				£16.00	Yes	Fibre
Big Sport (with Netflix Basic included) [6]				£50.00	Yes	
Sport [6] (with Netflix Basic included)				£25.00	Yes	

1 All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.

2 £9.99 delivery charge for the set-top box applies to existing BT Broadband customers taking BT TV.

3 For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £9.99 delivery charge applies for both the BT Hub and the set-top box.

4 If you have a Flexible BT TV service you can change your TV package once a month throughout your minimum term. Any changes to your TV package will be charged at the standard price set out above.

5 Available to existing customers only.

6 Available to existing customers who flex from Entertainment/ Big Entertainment/ VIP with Netflix to Sport or Big Sport only.

TV Packages – BT TV Extra Box

Set-Top Box Provided (£9.99 delivery charge applies)	Contract Term (months)	Subscription Charge (per month)

	Type	Upfront charge		
BT TV Extra Box*	YouView	£0	1	£10.00

* BT TV Extra Box is a multi-room subscription and requires a second set-top box.

Back to TV Pricing

BT TV Add-ons

	Entertainment	Big Entertainment	Sport	Big Sport	VIP	Sport (Standard Broadband Only)*	Essential (Standard Broadband Only)*	Add-on Price (per month) Price from 01/03/23
NOW Entertainment Membership	Included	Included	✓	✓	Included	✓	✓	£9.99
NOW Sports Membership	✓	✓	✓	Included	Included	✓	✓	£34.99
NOW Sports Day Membership	✓	✓	✓	NOW App Access Included	NOW App Access Included	✓	✓	£11.99 (day pass)
NOW Cinema Membership	✓	Included	✓	✓	Included	✓	✓	£9.99

NOW Hayu Membership	✓	✓	✓	✓	✓	✓	✓	£4.99
HD	✓	✓	✓	✓	HD & 4K Included	X	X	£6.00
HD & 4K (4K line speed dependent)	✓	✓	✓	✓	HD & 4K Included	X	X	£6.00

	Entertainment	Big Entertainment	Sport	Big Sport	VIP	Sport (Standard Broadband Only)*	Essential (Standard Broadband Only)*	Add-on Price (per month) Price from 01/03/23
NOW Boost	x	x	✓	x	HD & 4K Included	x	x	£6.00
TNT Sports with discovery+ Premium	✓	✓	Included	Included	Included	Included	✓	£18.00
discovery+ Basic	Included	Included	x	x	x	x	x	Included
Netflix Basic	Included	Included	N/A	N/A	N/A	N/A	N/A	Not available as an add - on
Netflix Standard	✓*	✓*	✓	✓	Included	✓	✓	£10.99 (*Customer with Netflix Basic in their TV package can upgrade to Standard + £4)
Netflix Premium	✓*	✓*	✓	✓	✓*	✓	✓	£17.99 (*Customer with Netflix Basic in their TV package can upgrade to Premium + £8, customer with Netflix Standard in their TV

								package can upgrade to Premium + £4)
Asian Mix	✓	✓	✓	✓	✓	x	x	£5.00

* BT TV Customers with Standard Broadband can access a NOW Membership through Video on Demand content only.

Pay-per-View & Purchased Content

Pay-per-View Content Charges

The rental price for individual pieces of Pay-per-View content and the relevant rental period can be accessed using your set-top box remote control and will be displayed on the programme information screen.

Purchased Content Charges

The purchase price for individual pieces of content can be accessed using your set-top box remote control and will be displayed on the programme information screen.

Back to BT TV Pricing

BT TV Products we no longer sell

Box Service Packages

	Date of joining BT TV	Standard Subscription Charge (per month)
Unlimited	At any time	£11.00
Unlimited Extra	At any time	£14.00
TV Starter	Before 04/8/17	£0
Entertainment	Before 23/12/14	£13.45
	Since 23/12/14	£11.00
Lite	At any time	£3.50 (per Viewing Pack)
Essential	Before 24/7/15	£6.83
	Between 24/7/15 and 27/10/16	£6.83
	Before 04/8/17	£6.83
Entertainment Starter	Before 24/7/15	£8.50
	Between 24/7/15 and 19/1/17	£8.50
	Between 20/1/17 and 10/4/17	£8.50

Back to BT TV Pricing

BT TV Products we no longer sell

Box Service Packages (continued)

	Date of joining BT TV	Standard Subscription Charge (per month)
Entertainment Plus	Before 03/8/17	£14.50
Entertainment Max	Before 03/8/17	£26.00
Total Entertainment	Before 24/7/15	£28.00
	Before 11/4/17	£28.00
	Between 11/4/17 and 03/8/17	£20.00
Max HD	Before 01/2/18	£29.00
	Between 01/2/18 and 07/3/19	£28.00
Max	Before 01/2/18	£30.00
Entertainment Extra	As of present	£15.00

Continued below

BT TV Products we no longer sell

Box Service Packages (continued)

TV Package 1 – No longer sold as of 21st February 2020	Set-Top Box Provided [2]	Activation Fee [3]	Contract Term (months)	Subscription Charge (per month)
Starter	YouView	£40	18	£10.11

Classic	YouView+	£20		£4.65
Essential		£20		£4.65
Entertainment		£10		£13.11
Max 4K	YouView+ UHD	£0		£29

1 All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.

2 £9.99 delivery charge for the set-top box applies to existing BT Broadband customers taking BT TV.

3 For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £9.99 delivery charge applies for both the BT Hub and the set-top box.

Back to BT TV Pricing

BT TV Products we no longer sell

Box Service Packages (continued)

TV Packages

TV Package [1]	Set-Top Box Provided [2]	Activation Fee [3]	Contract Term (months)	Subscription Charge (per month)	Flexible BT TV Service [4]	Broadband Compatibility
Classic Entertainment	YouView+ UHD	£20	24	£10.45	No	Fibre

1 All TV packages including provision of a set-top box require a new BT Broadband contract/re-contract.

2 £9.99 delivery charge for the set-top box applies to existing BT Broadband customers taking BT TV.

3 For customers taking a TV package and Superfast Fibre at the same time, the combined activation fees for these 2 products will be capped at £70.00 and a single £9.99 delivery charge applies for both the BT Hub and the set-top box.

4 If you have a Flexible BT TV service you can change your TV package once a month throughout your minimum term. Any changes to your TV package will be charged at the standard price set out above

Back to TV Pricing

BT TV Products we no longer sell

Player Service Packages	Minimum Contract (months)	Subscription Charge (per month)
Unlimited	1	£5.50
Unlimited	12	£8.40

BT TV Add-ons	Price (per month)
BT TV Music Viewing Pack	£8.50
BT TV Kids Viewing Pack	£8.50
TV Catch Up	£5.00
Picturebox Movies	£5.10
Sky Sports 1, Sky Sports 2 and Sky Sports 5	£24.50
BT Music (on demand content only)	£4.00

Kids (on demand content only for standard Broadband customers)	£5.00
BT Kids	£5.23
More Entertainment Channels	£0
Now Kids Membership	£3.99
BT TV App Extra	£5.23

Continued below

TV Products we no longer sell

Sky Sports & Sky Cinema Add-ons

	TV Packages that Add-ons can be taken with	Price (per month)
Sky Sports Main Event	Any TV Package with Superfast Fibre or Ultrafast Fibre	£30.00
Sky Sports Main Event HD		£36.00
Sky Cinema (on demand and channels)		£16.00
Sky Cinema (on demand content only)	Any TV Package with BT Broadband, Superfast Fibre or Ultrafast Fibre	£16.00
NOW Sports Week Membership	Any TV Package with BT Broadband, Superfast Fibre or Ultrafast Fibre	£14.99
NOW Sports Mobile Month Membership	Any TV Package purchased after 22nd February 2020 with Superfast Fibre or Ultrafast Fibre	£9.99

1. Sky Cinema Add-ons are not available in HD.

Back to BT TV Pricing

Click on an option below

BT Mobile Plans - Handsets

BT Mobile Plans - Devices

BT Mobile Plans - SIM Only

BT Mobile Plans - Data SIM Only

BT Mobile Plans - Family SIM

Out of Plan Charges

Excluded from Plan Charges

Specialised Number Call Prices

International Charges from the UK

Roam Like At Home

Roaming Charges

BT Mobile Add-ons

BT Mobile Calling Plans we no longer sell

BT Mobile Pricing

Back to Main Menu

BT Mobile Plans – Handsets

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

Samsung A3 (2016)	£279
Samsung A5 (2016)	£279
Samsung S6	£429
Samsung S7	£589
Samsung S7 Edge	£659
Samsung Galaxy A3	£339
Samsung Galaxy A5	£429
Samsung Galaxy J3 (2016)	£199
Samsung Galaxy S8	£729
Samsung Galaxy S8 Plus	£809
Samsung Galaxy S9	£578
Samsung Galaxy S9 Plus	£727
Sony Xperia XA SM10 Black	£309
Sony Xperia X (PS10)	£579
Apple iPhone 5S - 16GB	£309
Apple iPhone SE - 16GB	£409
Apple iPhone SE - 64GB	£499
Apple iPhone 6 - 16GB	£509
Apple iPhone 6 Plus - 16GB	£589

Apple iPhone 6 Plus – 64GB	£669
Apple iPhone 6S – 16GB	£589
Apple iPhone 6S – 64GB	£669
Apple iPhone 6S – 128GB	£759
Apple iPhone 6S Plus – 16GB	£669
Apple iPhone 6S Plus – 64GB	£759
Apple iPhone 6S Plus – 128GB	£839
Apple iPhone 6s Plus Gold 32GB	£649
Apple iPhone 6s Plus Space Grey 32GB	£649
Apple iPhone 6s Plus Rose Gold 32GB	£649
Apple iPhone 6s Plus Silver 32GB	£649
Apple iPhone 6s Gold 32GB	£549
Apple iPhone 6s Rose Gold 32GB	£549
Apple iPhone 6s Space Grey 32GB	£549
Apple iPhone 6s Silver 32GB	£549
Apple iPhone 7 Silver 32GB	£649
Apple iPhone 7 Rose Gold 32GB	£649
Apple iPhone 7 Gold 32GB	£649
Apple iPhone 7 Black 32GB	£649

BT Mobile Plans – Handsets continued

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

Apple iPhone 7 Jet Black 32GB	£549
Apple iPhone 7 Gold 128GB	£749
Apple iPhone 7 Black 128GB	£749
Apple iPhone 7 Jet Black 128GB	£749
Apple iPhone 7 Rose Gold 128GB	£749
Apple iPhone 7 Silver 128GB	£749
Apple iPhone 7 Jet Black 256GB	£839
Apple iPhone 7 Silver 256GB	£839
Apple iPhone 7 Gold 256GB	£839
Apple iPhone 7 Black 256GB	£839
Apple iPhone 7 Rose Gold 256GB	£839
Apple iPhone 7 Plus Black 32GB	£759
Apple iPhone 7 Plus Jet Black 32GB	£549
Apple iPhone 7 Plus Gold 32GB	£759
Apple iPhone 7 Plus Rose Gold 32GB	£759
Apple iPhone 7 Plus Silver 32GB	£759
Apple iPhone 7 Plus Silver 128GB	£859
Apple iPhone 7 Plus Rose Gold 128GB	£859
Apple iPhone 7 Plus Jet Black 128GB	£859

Apple iPhone 7 Plus Gold 128GB	£859
Apple iPhone 7 Plus Black 128GB	£859
Apple iPhone 7 Plus Gold 256GB	£959
Apple iPhone 7 Plus Black 256GB	£959
Apple iPhone 7 Plus Jet Black 256GB	£959
Apple iPhone 7 Plus Rose Gold 256GB	£959
Apple iPhone 7 Plus Silver 256GB	£959
Apple iPhone 7 Plus Silver 256GB	£959
Apple iPhone 8 Space Grey 64GB	£699
Apple iPhone 8 Silver 64GB	£699
Apple iPhone 8 Gold 64GB	£699
Apple iPhone 8 Space Grey 256GB	£849
Apple iPhone 8 Silver 256GB	£849
Apple iPhone 8 Gold 256GB	£849
Apple iPhone 8 Plus Space Grey 64GB	£799
Apple iPhone 8 Plus Silver 64GB	£799
Apple iPhone 8 Plus Gold 64GB	£799
Apple iPhone 8 Plus Space Grey 256GB	£949
Apple iPhone 8 Plus Silver 256GB	£949

BT Mobile Plans – Handsets continued

As set out in the BT Mobile service terms, if you need to replace your phone or you cancel your plan and are required to return your phone, you may incur charges when you: (i) don't return the phone; (ii) return a damaged phone; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Handset Charges

Apple iPhone 8 Plus Gold 256GB	£949
Apple iPhone X Space Grey 64GB	£999
Apple iPhone X Silver 64GB	£999
Apple iPhone X Space Grey 256GB	£1149

Apple iPhone 11 Purple - 256GB	£829.99
Apple iPhone 11 Green - 256GB	£829.99
Apple iPhone 11 Red - 256GB	£829.99
Apple iPhone 11 Yellow - 256GB	£829.99

Apple iPhone X Silver 256GB	£1149
Apple iPhone 11 Black - 64GB	£689.99
Apple iPhone 11 White - 64GB	£689.99
Apple iPhone 11 Purple - 64GB	£689.99
Apple iPhone 11 Green - 64GB	£689.99
Apple iPhone 11 Red - 64GB	£689.99
Apple iPhone 11 Yellow - 64GB	£689.99
Apple iPhone 11 Black - 128GB	£739.99
Apple iPhone 11 White - 128GB	£739.99
Apple iPhone 11 Purple - 128GB	£739.99
Apple iPhone 11 Green - 128GB	£739.99
Apple iPhone 11 Red - 128GB	£739.99
Apple iPhone 11 Yellow - 128GB	£739.99
Apple iPhone 11 Black - 256GB	£829.99
Apple iPhone 11 White - 256GB	£829.99
Apple iPhone 11 Pro Max Midnight Green – 64GB	£1089.99
Apple iPhone 11 Pro Max Space Grey – 256GB	£1229.99
Apple iPhone 11 Pro Max Silver – 256GB	£1229.99
Apple iPhone 11 Pro Max Gold – 256GB	£1229.99
Apple iPhone 11 Pro Max Midnight Green – 256GB	£1229.99
Apple iPhone 11 Pro Max Space Grey – 512GB	£1419.99
Apple iPhone 11 Pro Max Silver – 512GB	£1419.99

Apple iPhone 11 Pro Space Grey – 64GB	£989.99
Apple iPhone 11 Pro Silver – 64GB	£989.99
Apple iPhone 11 Pro Gold – 64GB	£989.99
Apple iPhone 11 Pro Midnight Green – 64GB	£989.99
Apple iPhone 11 Pro Space Grey – 256GB	£1129.99
Apple iPhone 11 Pro Silver – 256GB	£1129.99
Apple iPhone 11 Pro Gold – 256GB	£1129.99
Apple iPhone 11 Pro Midnight Green – 256GB	£1129.99
Apple iPhone 11 Pro Space Grey – 512GB	£1319.99
Apple iPhone 11 Pro Silver – 512GB	£1319.99
Apple iPhone 11 Pro Gold – 512GB	£1319.99
Apple iPhone 11 Pro Midnight Green – 512GB	£1319.99
Apple iPhone 11 Pro Max Space Grey – 64GB	£1089.99
Apple iPhone 11 Pro Max Silver – 64GB	£1089.99
Apple iPhone 11 Pro Max Gold – 64GB	£1089.99
Apple iPhone 11 Pro Max Gold – 512GB	£1419.99
Apple iPhone 11 Pro Max Midnight Green – 512GB	£1419.99
Samsung Note 10+ 5G	£979.99
Samsung S10 5G	£1019.99
OnePlus 827 5G	£799.99
Oppo Reno 5G	£679.99
Huawei Mate 20X 5G	£889.99

Handset Unlocking

From December 2021 all devices were sold unlocked, meaning they can be used with any network SIM card.
If you purchased your device prior to December 2021 and need to unlock your device call 0800 800 150 and an advisor will do this free of charge.

Back to BT Mobile Pricing

Missing / Damaged Accessory Charges (All BT Mobile Handset Plans)

Accessory	One off Charge
Damaged battery	£20.00
Damaged charger	£20.00
Damaged headset	£20.00
Damaged battery and charger	£40.00
Damaged battery and headset	£40.00
Damaged headset and charger	£40.00
Damaged battery, headset and charger	£60.00
Missing battery	£20.00
Missing charger	£20.00
Missing headset	£20.00
Missing battery and charger	£40.00
Missing battery and headset	£40.00
Missing headset and charger	£40.00
Missing battery, headset and charger	£60.00

Other Handset Damage Charges

These are set by third party suppliers and will be based upon an assessment of the damage to the phone.

Handset unlocking admin fee – Charge to unlock network for all handsets £8.99.

Continued below

BT Device Plans

As set out in the BT Device service terms, if you need to replace your device or you cancel your plan and are required to return your device, you may incur charges when you: (i) don't return the device; (ii) return a damaged device; or (iii) forget to send back the accessories (or return damaged accessories) that came with your plan.

Unreturned or Returned Badly Damaged Device Charges

Huawei T3 Tab 8"	£90.35
Samsung Tab A 10.1	£161.15
4G Mini Hub	£37.00

Missing / Damaged Accessory Charges (All BT Device Plans)

Accessory	One off Charge
Damaged charger	£20.00
Missing charger	£20.00

Other Device Damage Charges

These are set by third party suppliers and will be based upon an assessment of the damage to the device.

SIM Only BT Mobile 5G Plans – Existing Customers

Monthly Charges & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 10GB Plan	BT Mobile 30GB Plan	BT Mobile 40GB Plan	BT Mobile 100GB Plan

Plan Rental - Standard	**£12.00**	**£14.00**	**£17.00**	**£20.00**	**£25.00**	**£30.00**
Plan Rental – BT Broadband Households	**£7.00**	**£9.00**	**£12.00**	**£15.00**	**£20.00**	**£25.00**
Minimum Contract (Months)	**12**	**12**	**12**	**12**	**12**	**12**
Minutes	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**
Texts	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**
Data	**1GB**	**3GB**	**10GB**	**30GB**	**40GB**	**100GB**
BT Wi-Fi	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Back to BT Mobile Pricing

Data SIM Only BT Mobile Plans – Existing Customers

Monthly Charges & Allowances	BT Mobile 3GB Data SIM Only Plan	BT Mobile 5GB Data SIM Only Plan	BT Mobile 8GB Data SIM Only Plan	BT Mobile 15GB Data SIM Only Plan	BT Mobile 30GB Data SIM Only Plan
Plan Rental – Standard	£14.00	£15.00	£17.00	£20.00	£28.00
Plan Rental – BT Broadband Households	£9.00	£10.00	£12.00	£15.00	£23.00
Minimum Contract (Months)	12	12	12	12	12
Minutes	0	0	0	0	0
Texts	0	0	0	0	0
Data	3GB	5GB	8GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Extra Speed				Up to 60Mb/s	Up to 60Mb/s

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click here for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click here for the pricing information.

BT Mobile – Family SIM 5G Plans - Existing Customers

Monthly Terms & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 10GB Plan	BT Mobile 30GB Plan	BT Mobile 40GB Plan	BT Mobile 100GB Plan

Max. number of SIMs on plan	5	5	5	5	5	5
Plan Minimum Contract (Months)	12	12	12	12	12	12
Individual SIM rental liability (Days)	30†	30†	30†	30†	30†	30†
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	10GB	30GB	40GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

†The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

1GB Family SIM 5G Plans – Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (1GB)	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00

2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

Monthly Plan Charges – BT Households (1GB)

1 SIM	£7.00	£5.00	£5.00	£5.00	£5.00
2 SIMs	£12.00	£10.00	£10.00	£10.00	
3 SIMs	£17.00	£15.00	£15.00		
4 SIMs	£22.00	£20.00			
5 SIMs	£27.00				

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

3GB Family SIM 5G Plans – Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (3GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£14.00	£11.00	£11.00	£11.00	£11.00
2 SIMs	£25.00	£22.00	£22.00	£22.00	
3 SIMs	£36.00	£33.00	£33.00		
4 SIMs	£47.00	£44.00			

5 SIMs	£58.00

Monthly Plan Charges – BT Households (3GB)

1 SIM	£9.00	£7.00	£7.00	£7.00	£7.00
2 SIMs	£16.00	£14.00	£14.00	£14.00	
3 SIMs	£23.00	£21.00	£21.00		
4 SIMs	£30.00	£28.00			
5 SIMs	£37.00				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

10GB Family SIM 5G Plans – Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (10GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£17.00	£13.00	£13.00	£13.00	£13.00
2 SIMs	£30.00	£26.00	£26.00	£26.00	
3 SIMs	£43.00	£39.00	£39.00		
4 SIMs	£56.00	£52.00			
5 SIMs	£69.00				

Monthly Plan Charges – BT Households (10GB)

1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00

2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

30GB Family SIM 5G Plans – Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (30GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00
2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		
4 SIMs	£68.00	£64.00			
5 SIMs	£84.00				

Monthly Plan Charges – BT Households (30GB)

1 SIM	£15.00	£12.00	£12.00	£12.00	£12.00
2 SIMs	£27.00	£24.00	£24.00	£24.00	
3 SIMs	£39.00	£36.00	£36.00		
4 SIMs	£51.00	£48.00			

5 SIMs	£63.00

- Each Family SIM has its own individual allowance of 30GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

40GB Family SIM 5G Plans– Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (40GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£40.00	£40.00	£40.00	
3 SIMs	£65.00	£60.00	£60.00		
4 SIMs	£85.00	£80.00			
5 SIMs	£105.00				
Monthly Plan Charges – BT Households (40GB)					
1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00
2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		
4 SIMs	£68.00	£64.00			
5 SIMs	£84.00				

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.

- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

100GB Family SIM 5G Plans – Existing Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (100GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	**£30.00**	**£24.00**	**£24.00**	**£24.00**	**£24.00**
2 SIMs	**£54.00**	**£48.00**	**£48.00**	**£48.00**	
3 SIMs	**£78.00**	**£72.00**	**£72.00**		
4 SIMs	**£102.00**	**£96.00**			
5 SIMs	**£126.00**				
Monthly Plan Charges – BT Households (100GB)					
1 SIM	**£25.00**	**£20.00**	**£20.00**	**£20.00**	**£20.00**
2 SIMs	**£45.00**	**£40.00**	**£40.00**	**£40.00**	
3 SIMs	**£65.00**	**£60.00**	**£60.00**		
4 SIMs	**£85.00**	**£80.00**			
5 SIMs	**£105.00**				

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Out of Plan Charges

Call Charges

		Calls made from		
		UK	Roaming Zone 1a	Roaming Zone 1b
Calls to Standard Numbers	UK Local & National	45.72p per minute	45.72p per minute	38p per minute
	UK Mobile	45.72p per minute	45.72p per minute	38p per minute
	Fixed lines & Mobiles in Roaming Zones 1a & 1b	Charged at International rates – see here	45.72p per minute	38p per minute

Data Charges

	Data Usage in		
	UK	Roaming Zone 1a	Roaming Zone 1b
Data Usage	13.06p per MB	13.06p per MB	10.83p per MB

Data usage is measured in Kilobytes (KB). There are 1024 Kilobytes of data in a Megabyte (MB).

Data charges are rounded down to a penny.

Continued below

Message Charges

		Messages Sent from (per message*)		
		UK	Roaming Zone 1a	Roaming Zone 1b
SMS Messages sent to (per message*)	UK	14p	14p	11p
	Roaming zones 1a and 1b	Charged at International rates – see here		

	Messages received or retrieved in		
	UK	Roaming Zone 1a	Roaming Zone 1b
BT Mobile Voicemails	FREE		

* One text message is a maximum of 160 characters. If you attempt to send a text that is more than 160 characters, your message will be considered a long message and you will be charged for the appropriate number of text messages e.g. if your text message is 200 characters long, you will be charged for two texts. Long text message charging rules also apply to both international text rates and roaming text rates on pages 132 and 135 of the Tariff Guide.

Back to BT Mobile Pricing

Excluded from Plan Charges

Call Charges

	Calls made from

		UK	Roaming Zone 1a	Roaming Zone 1b
Calls to Service Numbers (084, 087, 090 & 118)*		39.19p per minute + Service Charge	Charged at roaming rates	
Call Forwarding	To numbers that would be included as part of your Plan's inclusive call allowance	Deducted from your Plan's inclusive call allowance		
	To numbers that would be excluded from or in excess of your Plan's inclusive call allowance	Charged at the appropriate Out of Plan or Excluded from Plan rate		
Video Calling		Not Supported		
Collect Calls (Reverse charge to mobile)		£10.00 per 20 minutes (or part of)		
Premium Rate Numbers		Refer to the Specialised Numbers Call Prices		
Calls to Freephone Numbers		FREE		
Calls to Emergency Services (999, 111, 112. 116)		FREE		
Calls to Non-Emergency Services (101)		FREE		
Calls to Electricity Helpline (105)		FREE		

* For Service Number Service Charges click **here.** For a list of 118 numbers that you can dial with BT Mobile, click **here.**

Back to BT Mobile Pricing

Message Charges

		Messages Sent from (per message)		
		UK	Roaming Zone 1a	Roaming Zone 1b
MMS Messages (per message)	(Includes an SMS with an Emoticon)	40p		

Premium Text Messages to Third Party short codes	Text charges are set by, and vary, depending on the Third Party service provider. When a Third Party service provider references 'Standard Network Rate' or similar, then the BT Mobile out of plan cost of a text (SMS) message to a UK mobile number is charged. There is an additional charge of 30p per text when roaming

Back to BT Mobile Pricing

Specialised Numbers Call Prices

The price/rates for calls to Specialised Numbers from BT Mobiles

To find the cost of calls to Specialised Numbers, click below on the range for the number you're trying to call to find the charge band for that number, then refer to the tables on the following pages for the cost/rate for calls to that charge band.

Numbers starting		Numbers starting	
03XX	Click Here	08XX *	Click Here

05XX	Click Here	09XX *	Click Here
07XX	Click Here	118XX *	Click Here

* When you make a call to a service number we charge you an access charge of 39.19p per minute for connecting the call. The service charge: this is the remainder of the call charge and is set by the organisation you are calling who are required to clearly state the pricing. Make sure you check the price of the service charge before you call. For Service Number Service Charges click here.

Back to BT Mobile Pricing

Specialised Number Charge bands

Charge Band	Description	Fixed Fee (Pence)	Pence per Minute
c	Calls to Message Services and Personal Numbering Services	-	75
d	Calls to Personal Numbering Services	-	75
e	Calls to Personal Numbering Services	-	75
f	Calls to Personal Numbering Services and Mobile telephones	-	75
ff3	Calls to Paging Services	25	-
ff6	Calls to Paging Services	30	-
ff8	Calls to Paging Services	19	-
ff9	Calls to Paging Services	43	-

ff10	Calls to Paging Services	26	-
fm1 – fm17	Calls to mobile telephones *	-	45.72
fw1 – fw12	Calls to Wi-Fi Services *	-	45.72
g6	Calls not including Internet Services	-	45.72
g21	Calls to New Voice Services *	-	45.72
j	Calls to Personal Numbering Services	-	75
k	Calls to Personal Numbering Services	-	75
Local	Calls to Paging Services	72	-

Charge Band	Description	Fixed Fee (Pence)	Pence per Minute
pn1	Calls to Personal Numbering Services	-	75
pn2	Calls to Personal Numbering Services	-	91.9
pn3	Calls to Personal Numbering Services	-	89.5
pn4	Calls to Personal Numbering Services	-	75
pn5	Calls to Personal Numbering Services	-	75
pn6	Calls to Personal Numbering Services	-	75
pn7	Calls to Personal Numbering Services	51	2
pn8	Calls to Personal Numbering Services	-	75
pn9	Calls to Personal Numbering Services	-	75
pn10	Calls to Personal Numbering Services	-	75
pn11	Calls to Personal Numbering Services	-	75
pn12	Calls to Personal Numbering Services	-	75
pn13	Calls to Personal Numbering Services	-	75

pn14	Calls to Personal Numbering Services	-	75
pn15	Calls to Personal Numbering Services	-	75
pn16	Calls to Personal Numbering Services	-	75
pn17	Calls to Personal Numbering Services	-	75
pn18	Calls to Personal Numbering Services	-	75
pn19	Calls to Personal Numbering Services	-	75
pn20	Calls to Personal Numbering Services	-	75
Charge Band	**Description**	**Fixed Fee (Pence)**	**Pence per Minute**
pn21	Calls to Personal Numbering Services	-	75
pn22	Calls to Personal Numbering Services	-	75
pn99	Calls to Personal Numbering Services	-	5
r	Calls to Pagers and Voice Messaging Services	72	-
Timeline	Calls to BT Speaking Clock	31	-

*This is the price once your plan’s call allowance has been used up, excluding g21 rate calls to 05 prefixed numbers where this price applies at all times.

Back to BT Mobile Pricing

Mobile Call duration & charge rounding

UK Calls

Call durations are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of one minute. Call charges are rounded down to a penny.

Calls to service numbers (084, 087, 090 & 118).

Access charge - Call durations are rounded up to the next whole second. There is a minimum charge of one minute. The call charge is rounded up to the next penny
Service charge (where duration based) – Call durations are rounded up to the next whole second. The call charge is rounded down to a penny.

International Calls

Call durations are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of one minute.
Call charges are rounded down to a penny.

Roaming Calls

The durations of calls made while roaming are rounded up to the next whole second (with the minimum duration being 1 second). There is a minimum charge of 30 seconds. The durations of calls received while roaming are rounded up to the next whole second (with the minimum duration being 1 second).
Call charges are rounded down to a penny.

Back to BT Mobile Pricing

International Call & Text charges from the UK

		Calls (per minute)	Texts (per text)
Standard Call & Text rates to International Numbers from the UK (Click here for a list of countries and International Call Zones)	Zone 1	23.62p	6p
	Zone 2	£1.16	32p
	Zone 3	£1.55	
	Zone 4	£9.99	

Back to BT Mobile Pricing

Roam Like at Home

What is it?

While you're travelling in any of 47 destinations you'll be able to use the usage allowance for calls, texts and data that's included with your SIM Only, Family SIM or Handset plan, in the same way that you do when you're in the UK. If you go over one of your allowances while you're roaming in these destinations, you'll start to pay the normal out of plan charges for any type of extra calls, texts or data usage you make that would normally be included in your monthly allowance. You can see those charges **here**.

Where can I roam like at home?

You can roam like at home in any of the following destinations:

Roaming Zone 1a	**Austria, Belgium, Bulgaria, Croatia, Cyprus*, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Isle of Man, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (Incl. Azores & Madeira), Romania, Slovak Republic, Slovenia, Spain, Sweden, Vatican City**
Roaming Zone 1b	**Canary Islands, French Guiana, Gibraltar, Guadeloupe, Guernsey, Iceland, Jersey, Liechtenstein, Martinique, Mayotte, Norway, Reunion, Saint Barthelemy, Saint Martin, San Marino, Switzerland**

* When roaming in Northern Cyprus you may connect to a Turkish network. As Turkey is not in the EU and not a Roam Like Home country, any roaming usage may be charged at the rates detailed **here.**

Fair use policy

The EU Mobile Roaming regulations allow us to operate a fair use policy that applies in the following situations:

Data Roaming

When you're data roaming in any of the destinations in the table above, if your SIM Only, Family SIM or Handset plan includes a data allowance of more than 50GB, and you use more than our fair use policy allowance of 50GB of data in one monthly billing period, we're allowed to charge you a surcharge if you carry on roaming in these destinations. If you go over both our fair use policy and the data allowance for your SIM Only, Family Sim or Handset plan, we can charge you both the out of plan charge for data and the surcharge for breaking our fair use policy. We'll warn you before you go over the fair use policy limit and when you reach the limit. The data roaming surcharges which may be applied are detailed **here.**

Continued below

Stable UK Link

You must be a permanent resident in, or have a stable link to, the UK. We will consider you to have a stable link to the UK if, during any four month period, you:

- spend a total of two months or more within the UK; or
- mainly use your inclusive voice, text or data usage allowances in the UK, rather than while you are roaming.

If we reasonably believe there is a breach of this stable links policy, we will monitor this based on the combination of your presence in the UK and usage in the EU/EEA/Switzerland for four months. If, during this four month period, we believe or know that you may have breached the conditions set out above, we will notify you of the breaches and ask you to explain the reasons for this, as well as setting out the type of proof you need to supply to satisfy us that your usage complies with BT's stable links policy.

If you do not contact us within 14 days or we think that your explanation for your usage is unreasonable we may apply a surcharge for all future usage. Surcharges are set out in the Fair use policy surcharges table below, and we will cease to charge these surcharges when you contact us and either supply the proof requested in our notification or comply with the stable links policy.

You may not resell our UK SIM cards to persons not residing in or having stable links to the UK. If you do, we may block the SIM card and roaming services.

Questions or Complaints?

If you need to contact us about any aspect of our fair use policy, our Customer Complaints Code tells you how to do that and how we will deal with any complaint or dispute. You can read the code at bt.com/complaintscode, or you can ask us to send you a copy.

Fair use policy surcharges

Roaming Zones	Calls made within Zone and from Zone to UK mobile and standard landline numbers	Calls received in Zone	Texts sent within Zone and from Zone to UK mobile and standard landline numbers	Data used in Zone
	Pence per Minute		Pence per Text	Pence per MB
Zones 1a & 1b	3.2	0.8	1	0.36

Back to BT Mobile Pricing

Roaming Charges

The charges shown for Roaming Zones 1a and 1b below are only payable for any usage which is normally excluded from the usage allowance for your BT Mobile SIM Only Plan, BT Mobile Phone Plan or BT Mobile Family SIM Plan.

Roaming Zones	Calls made within Zone and from Zone to UK mobile and standard landline numbers	Calls made from Zone to the rest of the world	Calls received in Zone	Texts sent within Zone and from Zone to UK mobile and standard landline numbers	Texts sent from Zone to the rest of the world	Data used in Zone
	Price per Minute			Price per Text		Price per MB
Zone 1a	5.60p	£1.81	0	1p	37p	N/A
Zone 1b	4.69p	£1.81	0	1p	37p	N/A
Zone 3	£1.81	£1.81	£1.62	50p	50p	£6.52
Zone 4	£2.20	£2.20	£1.04	50p	50p	£6.52
Zone 5	£1.81	£1.81	£1.68	50p	50p	£6.52
Zone 6	£2.13	£2.13	£1.68	50p	50p	£6.52
Zone 7	£2.20	£2.20	£1.68	50p	50p	£6.52
Zone 8	£2.13	£2.13	£1.94	50p	50p	£6.52
Zone 9	£7.04	£7.04	£3.64	£1.12	£1.12	£12.01
Click here for a list of countries and International Roaming Zones						

Retrieving voicemail within a roaming zone (excluding roaming zones 1a and 1b) is charged as a standard roaming call to the UK. There is no charge for receiving voicemails whilst roaming.

MMS (picture messages) cost 40p when roaming. Premium text messages to Third Party short codes cost an additional 30p when roaming.

BT Mobile International and Roaming Zones

Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone
Afghanistan	3	7	Bermuda	3	4	Comoros	3	7

Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone
Albania	3	4	Bhutan	3	7	Congo	3	8
Algeria	3	7	Bolivia	3	7	Congo (Dem Rep of)	3	8
Andorra	2	7	Bosnia & Herzegovina	3	4	Cook Islands	3	7
Angola	3	7	Botswana	3	5	Costa Rica	3	7
Anguilla	3	7	Brazil	3	6	Croatia	1	1a
Antigua & Barbuda	3	7	British Virgin Islands	3	7	Cuba	3	8
Argentina	3	5	Brunei	3	7	Cyprus	1	1a
Armenia	3	5	Bulgaria	1	1a	Czech Republic	1	1a
Aruba	3	7	Burkina Faso	3	4	Denmark	1	1a
Ascension Island	3	7	Burundi	3	7	Diego Garcia	3	7
Australia	2	3	Cambodia	3	7	Djibouti	3	8
Austria	1	1a	Cameroon	3	7	Dominica	3	7
Azerbaijan	3	7	Canada	2	3	Dominican Republic	3	5
Azores	1	1a	Canary Islands	1	1b	Dutch Antilles	3	6
Bahamas	3	7	Cape Verde	3	8	East Timor	3	7
Bahrain	3	7	Cayman Islands	3	7	Ecuador	3	5
Balearic Islands	1	1a	Central African Republic	3	4	Egypt	3	6
Bangladesh	3	7	Chad	3	4	El Salvador	3	7
Barbados	3	7	Chile	3	7	Eritrea	3	7
Belarus	3	7	China	3	3	Estonia	1	1a
Belgium	1	1a	Christmas Islands	2	7	Ethiopia	3	7
Belize	3	7	Cocos Islands	2	7	Falkland Islands	3	8
Benin	3	7	Colombia	3	5	Faroe Islands	2	5
Ferries and Planes (AeroMobile, MCP, OnAir, Seanet Maritime Communications AB, Thuraya)	4	9	Guyana	3	6	Laos	3	8
			Haiti	3	7	Latvia	1	1a
			Honduras	3	7	Lebanon	3	4
Fiji	3	7	Hong Kong	3	3	Lesotho	3	4
Finland	1	1a	Hungary	1	1a	Liberia	3	7
France	1	1a	Iceland	1	1b	Libya	3	7
French Guiana	1	1b	India	3	3	Liechtenstein	1	1b
French Polynesia	3	7	Indonesia	3	5	Lithuania	1	1a

French West Indies	1	1b	Iran	3	7	Luxembourg	1	1a
Gabon	3	5	Iraq	3	7	Macau	3	7
Gambia	3	7	Ireland	1	1a	Macedonia	3	5
Georgia	3	4	Isle of Man	1	1a	Madagascar	3	4
Germany	1	1a	Israel	3	5	Madeira	1	1a
Ghana	3	4	Italy	1	1a	Malawi	3	4
Gibraltar	1	1b	Ivory Coast	3	5	Malaysia	3	5
Greece	1	1a	Jamaica	3	7	Maldives	3	8
Greenland	3	4	Japan	3	3	Mali	3	7
Grenada	3	7	Jersey	1	1b	Malta	1	1a
Guadeloupe	1	1b	Jordan	3	5	Maritime Services (AAM, Tampnet)	4	9
Guam	3	7	Kazakhstan	3	7	Marshall Islands	3	7
Guatemala	3	4	Kenya	3	5	Martinique	1	1b
Guernsey	1	1b	Kiribati	3	7	Mauritania	3	7
Guinea	3	5	Kosovo	3	7	Mauritius	3	7
Guinea - Equatorial	3	4	Kuwait	3	6	Mayotte	1	1b
Guinea Bissau	3	4	Kyrgyzstan Republic	3	7	Mexico	3	5

Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone
Micronesia	3	7	Pakistan	3	4	Senegal	3	5
Midway Islands	3	7	Palau	3	8	Serbia	3	5
Moldova	3	5	Palestinian Authority	3	7	Seychelles	3	7
Monaco	1	1a	Panama	3	7	Ships	4	9
Mongolia	3	5	Papua New Guinea	3	7	Sierra Leone	3	5
Montenegro	3	6	Paraguay	3	7	Singapore	3	3
Montserrat	3	5	Peru	3	5	Slovak Republic	1	1a
Morocco	3	4	Philippines	3	7	Slovenia	1	1a
Mozambique	3	7	Poland	1	1a	Solomon Islands	3	7
Myanmar	3	7	Portugal	1	1a	Somalia	3	7
Namibia	3	7	Puerto Rico	3	7	South Africa	3	5
Nauru	3	7	Qatar	3	7	South Korea	3	7

Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone	Country	International Zone	Roaming Zone
Nepal	3	4	Reunion	1	1b	Spain	1	1a
Netherlands	1	1a	Rodriguez Island	3	7	Sri Lanka	3	5
New Caledonia	3	7	Romania	1	1a	St Helena	3	7
New Zealand	2	5	Ross Island	3	7	St. Kitts and Nevis	3	7
Nicaragua	3	5	Russia	3	6	St. Lucia	3	7
Niger	3	4	Rwanda	3	7	St. Pierre & Miquelon	3	7
Nigeria	3	5	Saint Barthelemy	1	1b	St. Vincent & the Grenadines	3	7
Niue	3	7	Saint Martin	1	1b	Sudan	3	7
Norfolk Island	3	7	Samoa	3	7	Suriname	3	7
North Korea	3	7	Samoa (Western)	3	7	Swaziland	3	4
Northern Marianas	3	7	San Marino	1	1b	Sweden	1	1a
Norway	1	1b	Sao Tome & Principe	3	7	Switzerland	1	1b
Oman	3	7	Saudi Arabia	3	5	Syria	3	4
Taiwan	3	4	Turkmenistan	3	8	Vanuatu	3	7
Tajikistan	3	4	Turks & Caicos	3	7	Vatican City	1	1a
Tanzania	3	6	Tuvalu	3	7	Venezuela	3	7
Thailand	3	6	Uganda	3	5	Vietnam	3	7
Togo	3	4	Ukraine	3	6	Wake Island	3	7
Tokelau	3	7	United Arab Emirates	3	7	Yemen	3	7
Tonga	3	7	United States of America	2	3	Zambia	3	7
Trinidad & Tobago	3	7	Uruguay	3	4	Zimbabwe	3	7
Tunisia	3	5	US Virgin Islands	3	7			
Turkey	3	3	Uzbekistan	3	8			

Back to BT Mobile Pricing

BT Mobile Add-ons

Travel Data Pass	Daily Charge
500MB	£6.00

This add-on gives a daily allowance of 500 MB of data to use in any of the following 12 countries;

Andorra, Australia, Canada, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey, United Arab Emirates and United States of America

Extra Speed Add-on	Monthly Charge
Up to 60Mbps* Maximum Speed	£5.21

* Speeds available will vary based on the number of users, distance from the mast and the type of 4G phone used.

- Allow up to 24 hours to activate. 30 day rolling contract applies with no minimum term.
- Requires a compatible 4G-ready phone. Check coverage in your area before ordering at **bt.com/coveragechecker**

Continued below

UK Add-ons	Monthly Charge
Unlimited Minutes	£6.52
500 MB Data	£5.21
1 GB Data	£7.83
5 GB Data	£15.67
10 GB Data	£20.90
15 GB Data	£31.35

- Add-ons run on a 30 day rolling contract until you cancel them.
- When you first buy an Add-On, it lasts until the date of your next BT Mobile bill. It covers minutes or data used over your inclusive plan allowance, up to the allowance for that Add-On, from your last BT Mobile bill until your next one. (So if you buy a 500MB Add-On 10 days before the date of your next bill, it'll cover the data you use for those days and the previous 20).
- Any unused add-on allowance will not carry over when your billing month ends. If you go over your add-on allowance, standard charges will apply.
- Add-on allowances will refresh at the start of each new billing cycle along with normal tariff allowances.
- UK Minutes and Data add-ons can be used when you roam like at home in Roaming Zones 1a and 1b.

Back to BT Mobile Pricing

118 Directory Enquiry numbers you can dial with BT Mobile

Directory Enquiry Service Numbers		
BT UK	BT International	Others
118-404; 118-500	118-505	118-000; 118-001; 118-002; 118-003; 118-004; 118-005; 118-006; 118-008; 118-009; 118-010; 118-012; 118-013; 118-017; 118-018; 118-020; 118-022; 118-023; 118-031; 118-033; 118-039; 118-040; 118-044; 118-050; 118-055; 118-058; 118-059; 118-077; 118-080; 118-081; 118-088; 118-097; 118-098; 118-099; 118-101; 118-102; 118-105; 118-106; 118-108; 118-109; 118-110; 118-111; 118-113; 118-114; 118-115; 118-117; 118-118; 118-119; 118-120; 118-122; 118-124; 118-126; 118-127; 118-128; 118-129; 118-130; 118-131; 118-132; 118-133; 118-136; 118-137; 118-138; 118-140; 118-143; 118-144; 118-146; 118-147; 118-148; 118-149; 118-156; 118-157; 118-158; 118-160; 118-164; 118-165; 118-166; 118-169; 118-170; 118-172; 118-174; 118-175; 118-176; 118-178; 118-180; 118-181; 118-182; 118-183; 118-187; 118-188; 118-189; 118-190; 118-194; 118-199; 118-200; 118-201; 118-202; 118-212; 118-213; 118-214; 118-215; 118-218; 118-220; 118-221; 118-224; 118-225; 118-226; 118-227; 118-228; 118-229; 118-232; 118-233; 118-234; 118-240; 118-241; 118-242; 118-246; 118-247; 118-248; 118-252; 118-255; 118-258; 118-260; 118-262; 118-277; 118-278; 118-284; 118-287; 118-288; 118-298; 118-299; 118-300; 118-301; 118-303; 118-308; 118-310; 118-312; 118-313; 118-318; 118-321; 118-323; 118-328; 118-331; 118-332; 118-333; 118-334; 118-338; 118-339; 118-343; 118-348; 118-350; 118-354; 118-355; 118-357; 118-358; 118-359; 118-360; 118-361; 118-362; 118-363; 118-364; 118-365; 118-366; 118-373; 118-374; 118-376; 118-383; 118-386; 118-390; 118-392; 118-393; 118-400; 118-402; 118-412; 118-414; 118-415; 118-424; 118-425; 118-426; 118-429; 118-432; 118-434; 118-438; 118-440; 118-441; 118-442; 118-444; 118-448; 118-449; 118-450; 118-452; 118-453; 118-455; 118-456; 118-458; 118-463; 118-467; 118-468; 118-469; 118-480; 118-485; 118-488; 118-499; 118-501; 118-502; 118-503; 118-504; 118-505; 118-506; 118-507; 118-508; 118-509; 118-510; 118-511; 118-515; 118-518; 118-520; 118-522; 118-525; 118-526; 118-528; 118-529; 118-543; 118-544; 118-547; 118-548; 118-550; 118-551; 118-553; 118-555; 118-558; 118-559; 118-560; 118-561; 118-567; 118-575; 118-577; 118-580; 118-582; 118-583; 118-585; 118-586; 118-588; 118-590; 118-592; 118-595; 118-598; 118-599; 118-600; 118-606; 118-613; 118-616; 118-626; 118-628; 118-629; 118-632; 118-633; 118-639; 118-644; 118-647; 118-648; 118-661; 118-662; 118-666; 118-667; 118-675; 118-678: 118-680; 118-686; 118-696; 118-700; 118-701; 118-707; 118-708; 118-722; 118-723; 118-724; 118-726; 118-733; 118-737; 118-738; 118-739; 118-742; 118-743; 118-744; 118-747; 118-750; 118-751; 118-754; 118-759; 118-764; 118-770; 118-772; 118-773; 118-774; 118-776; 118-777; 118-783; 118-786; 118-795; 118-799; 118-800; 118-801; 118-802; 118-803; 118-805; 118-806; 118-807; 118-808; 118-810; 118-811; 118-813; 118-814; 118-815; 118-817; 118-818; 118-819; 118-821; 118-825; 118-826; 118-827; 118-829; 118-831; 118-833; 118-838; 118-841; 118-844; 118-845; 118-846; 118-847; 118-850; 118-851; 118-855; 118-856; 118-864; 118-865; 118-866; 118-868; 118-869; 118-872; 118-875; 118-876; 118-877; 118-878; 118-879; 118-880; 118-885; 118-886; 118-887; 118-888; 118-889; 118-891; 118-897; 118-899; 118-900; 118-901; 118-902; 118-905; 118-908; 118-909; 118-911; 118-918; 118-927; 118-929; 118-932; 118-940; 118-942; 118-944; 118-948; 118-949; 118-950; 118-955; 118-956; 118-958; 118-960; 118-961; 118-962; 118-970; 118-976; 118-977; 118-978; 118-986; 118-987; 118-989; 118-990; 118-993; 118-995

For charges for calls to the Directory Enquiry Service numbers listed in the table above, click **here** to view the Specialised Number Call Prices section.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 1st September 2020 and 18th May 2022

Monthly Charges & Allowances	BT Mobile 3GB Plan										
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7	Tier 8	Tier 9	Tier 10	Tier 11
Plan Rental – Standard	£15	£17	£19	£21	£24	£27	£30	£33	£36	£39	£42
Plan Rental – BT Broadband Households	£10	£12	£14	£16	£19	£22	£25	£28	£31	£34	£37
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	3GB	3GB	3GB	3GB	3GB	3GB	3GB	3GB	3GB	3GB	3GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable

- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile 6GB Plan

Monthly Charges & Allowances	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7	Tier 8	Tier 9	Tier 10
Plan Rental – Standard	£45	£50	£55	£60	£65	£70	£75	£80	£85	£90
Plan Rental – BT Broadband Households	£40	£45	£50	£55	£60	£65	£70	£75	£80	£85
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	6GB	6GB	6GB	6GB	6GB	6GB	6GB	6GB	6GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

Monthly Charges & Allowances	BT Mobile 15GB Plan										
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7	Tier 8	Tier 9	Tier 10	Tier 11
Plan Rental – Standard	£18	£20	£22	£24	£27	£30	£33	£36	£39	£42	£45
Plan Rental – BT Broadband Households	£13	£15	£17	£19	£22	£25	£28	£31	£34	£37	£40
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Data	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**	**15GB**
BT Wi-Fi	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Monthly Charges & Allowances	BT Mobile 30GB Plan									
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7	Tier 8	Tier 9	Tier 10
Plan Rental – Standard	£48	£53	£58	£63	£68	£73	£78	£83	£88	£93
Plan Rental – BT Broadband Households	£43	£48	£53	£58	£63	£68	£73	£78	£83	£88
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	30GB	30GB	30GB	30GB	30GB	30GB	30GB	30GB	30GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

Monthly Charges & Allowances	BT Mobile 100GB Plan									
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7	Tier 8	Tier 9	Tier 10

Plan Rental – Standard	£30	£31	£34	£37	£40	£43	£46	£49	£52	£57
Plan Rental – BT Broadband Households	£25	£26	£29	£32	£35	£38	£41	£44	£47	£52
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	100GB	100GB	100GB	100GB	100GB	100GB	100GB	100GB	100GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

Monthly Charges & Allowances	BT Mobile 100GB Plan - Continued							
	Tier 11	Tier 12	Tier 13	Tier 14	Tier 15	Tier 16	Tier 17	Tier 18
Plan Rental – Standard	£62	£67	£72	£77	£82	£87	£92	£97
Plan Rental – BT Broadband Households	£57	£62	£67	£72	£77	£82	£87	£92

Minimum Term (Months)	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	100GB	100GB	100GB	100GB	100GB	100GB	100GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020

	Tier 0					Tier 1				
Monthly Charges & Allowances	BT Mobile 500MB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 500MB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan
Plan Rental – Standard	£17	£19	£22	£27	£32	£22	£24	£27	£32	£37
Plan Rental – BT Broadband Households	£12	£14	£17	£22	£27	£17	£19	£22	£27	£32
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24

Minutes	400	Unlimited	1000	Unlimited	Unlimited	400	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	1GB	3GB	6GB	15GB	500MB	1GB	3GB	6GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th Jan 2020 and 31st Aug 2020 continued

Monthly Charges & Allowances	Tier 2				Tier 3			
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan
Plan Rental – Standard	£28	£31	£36	£41	£32	£35	£40	£45
Plan Rental – BT Broadband Households	£23	£26	£31	£36	£27	£30	£35	£40
Minimum Term (Months)	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	1GB	3GB	6GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

	Tier 4					Tier 5				
Monthly Charges & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan
Plan Rental – Standard	£37	£40	£45	£50	£57	£44	£47	£52	£57	£63
Plan Rental – BT Broadband Households	£32	£35	£40	£45	£52	£39	£42	£47	£52	£58
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	1GB	3GB	6GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	Tier 6				
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan
Plan Rental – Standard	£49.00	£52.00	£57.00	£62.00	£68.00
Plan Rental – BT Broadband Households	£44.00	£47.00	£52.00	£57.00	£63.00
Minimum Term (Months)	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	Tier 7					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£53.00	£56.00	£61.00	£66.00	£72.00	£77.00
Plan Rental – BT Broadband Households	£48.00	£51.00	£56.00	£61.00	£67.00	£72.00
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	Tier 8					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan

Plan Rental – Standard	£57.00	£60.00	£65.00	£70.00	£76.00	£81.00
Plan Rental – BT Broadband Households	£52.00	£55.00	£60.00	£65.00	£71.00	£76.00
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	Tier 9					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£62.00	£65.00	£70.00	£75.00	£81.00	£86.00
Plan Rental – BT Broadband Households	£57.00	£60.00	£65.00	£70.00	£76.00	£81.00

Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 17th January 2020 and 31st August 2020 continued

	Tier 10					
Monthly Charges & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£67.00	£70.00	£75.00	£80.00	£86.00	£91.00
Plan Rental – BT Broadband Households	£62.00	£65.00	£70.00	£75.00	£81.00	£86.00
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

	5G Tier 1			
Monthly Charges & Allowances	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard - 5G Plan	£50.00	£55.00	£61.00	£71.00
Plan Rental – BT Broadband Households – 5G Plan	£45.00	£50.00	£56.00	£66.00
Plan Rental – Standard - 4G Plan	£45.00	£50.00	£56.00	£66.00
Plan Rental – BT Broadband Households – 4G Plan	£40.00	£45.00	£51.00	£61.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB

BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	5G Tier 2			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard - 5G Plan	£57.00	£62.00	£68.00	£76.00
Plan Rental – BT Broadband Households – 5G Plan	£52.00	£57.00	£63.00	£71.00
Plan Rental – Standard - 4G Plan	£52.00	£57.00	£63.00	£71.00
Plan Rental – BT Broadband Households – 4G Plan	£47.00	£52.00	£58.00	£66.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	5G Tier 3			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard - 5G Plan	£62.00	£67.00	£73.00	£83.00
Plan Rental – BT Broadband Households – 5G Plan	£57.00	£62.00	£68.00	£78.00
Plan Rental – Standard - 4G Plan	£57.00	£62.00	£68.00	£78.00
Plan Rental – BT Broadband Households – 4G Plan	£52.00	£57.00	£63.00	£73.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	5G Tier 4			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard - 5G Plan	£66.00	£71.00	£77.00	£87.00
Plan Rental – BT Broadband Households – 5G Plan	£61.00	£66.00	£72.00	£82.00
Plan Rental – Standard - 4G Plan	£61.00	£66.00	£72.00	£82.00
Plan Rental – BT Broadband Households – 4G Plan	£56.00	£61.00	£67.00	£77.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 17th January 2020 and 31st August 2020 continued

Monthly Charges & Allowances	5G Tier 5			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard - 5G Plan	£70.00	£75.00	£81.00	£91.00
Plan Rental – BT Broadband Households – 5G Plan	£65.00	£70.00	£76.00	£86.00
Plan Rental – Standard - 4G Plan	£65.00	£70.00	£76.00	£86.00
Plan Rental – BT Broadband Households – 4G Plan	£60.00	£65.00	£71.00	£81.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	Tier 0					Tier 1				
	BT Mobile	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 500MB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan

	500MB Plan									
Plan Rental – Standard	£17.15	£19.18	£22.22	£27.28	£32.35	£22.22	£24.24	£27.28	£32.35	£37.41
Plan Rental – BT Broadband Households	£12.15	£14.18	£17.22	£22.28	£27.35	£17.22	£19.24	£22.28	£27.35	£32.41
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24
Minutes	400	Unlimited	1000	Unlimited	Unlimited	400	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	1GB	3GB	6GB	15GB	500MB	1GB	3GB	6GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 2				Tier 3			
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan
Plan Rental – Standard	£28.29	£31.33	£36.40	£41.46	£32.35	£35.39	£40.45	£45.52

Plan Rental – BT Broadband Households	£23.29	£26.33	£31.40	£36.46	£27.35	£30.39	£35.45	£40.52
Minimum Term (Months)	24	24	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	1GB	3GB	6GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 4					Tier 5				
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan
Plan Rental – Standard	£37.41	£40.45	£45.52	£50.58	£57.67	£44.50	£47.54	£52.61	£57.67	£63.75
Plan Rental – BT Broadband Households	£32.41	£35.45	£40.52	£45.58	£52.67	£39.50	£42.54	£47.61	£52.67	£58.75
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24

Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	1GB	3GB	6GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 6				
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan
Plan Rental – Standard	£49.57	£52.61	£57.67	£62.74	£68.81
Plan Rental – BT Broadband Households	£44.57	£47.61	£52.67	£57.74	£63.81
Minimum Term (Months)	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Data	1GB	3GB	6GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 7					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£53.62	£56.66	£61.72	£66.79	£72.87	£77.93
Plan Rental – BT Broadband Households	£48.62	£51.66	£56.72	£61.79	£67.87	£72.93
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 8					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£57.67	£60.71	£65.78	£70.84	£76.92	£81.98
Plan Rental – BT Broadband Households	£52.67	£55.71	£60.78	£65.84	£71.92	£76.98
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable

- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 9					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£62.74	£65.78	£70.84	£75.91	£81.98	£87.05
Plan Rental – BT Broadband Households	£57.74	£60.78	£65.84	£70.91	£76.98	£82.05
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 4G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	Tier 10					
	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 60GB Plan
Plan Rental – Standard	£67.80	£70.84	£75.91	£80.97	£85.02	£90.09
Plan Rental – BT Broadband Households	£62.80	£65.84	£70.91	£75.97	£80.02	£85.09
Minimum Term (Months)	24	24	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	15GB	30GB	60GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	5G Tier 1

	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard – 5G Plan	£50.58	£55.65	£61.72	£71.85
Plan Rental – BT Broadband Households – 5G Plan	£45.58	£50.65	£56.72	£66.85
Plan Rental – Standard – 4G Plan	£45.52	£50.58	£56.66	£66.79
Plan Rental – BT Broadband Households – 4G Plan	£40.52	£45.58	£51.66	£61.79
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	5G Tier 2			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard – 5G Plan	£57.67	£62.74	£68.81	£76.92
Plan Rental – BT Broadband Households – 5G Plan	£52.67	£57.74	£63.81	£71.92

Plan Rental – Standard – 4G Plan	£52.61	£57.67	£63.75	£71.85
Plan Rental – BT Broadband Households – 4G Plan	£47.61	£52.67	£58.75	£66.85
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	5G Tier 3			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard – 5G Plan	£62.74	£67.80	£73.88	£84.01
Plan Rental – BT Broadband Households – 5G Plan	£57.74	£62.80	£68.88	£79.01
Plan Rental – Standard – 4G Plan	£57.67	£62.74	£68.81	£78.94
Plan Rental – BT Broadband Households – 4G Plan	£52.67	£57.74	£63.81	£73.94
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited

Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	5G Tier 4			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard – 5G Plan	£66.79	£71.85	£77.93	£88.06
Plan Rental – BT Broadband Households – 5G Plan	£61.79	£66.85	£72.93	£83.06
Plan Rental – Standard – 4G Plan	£61.72	£66.79	£72.87	£83.00
Plan Rental – BT Broadband Households – 4G Plan	£56.72	£61.79	£67.87	£78.00
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – 5G Handsets taken between 11th January 2019 and 16th January 2020 continued

Monthly Charges & Allowances	5G Tier 5			
	BT Mobile 6GB Plan	BT Mobile 15GB Plan	BT Mobile 30GB Plan	BT Mobile 100GB Plan
Plan Rental – Standard – 5G Plan	£70.84	£75.91	£81.98	£92.11
Plan Rental – BT Broadband Households – 5G Plan	£65.84	£70.91	£76.98	£87.11
Plan Rental – Standard – 4G Plan	£65.78	£70.84	£76.92	£87.05
Plan Rental – BT Broadband Households – 4G Plan	£60.78	£65.84	£71.92	£82.05
Minimum Term (Months)	24	24	24	24
Minutes	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	6GB	15GB	30GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable

- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans we no longer sell

BT Mobile Plans – Handsets

Monthly Charges & Allowances	Tier 1				Tier 2				
	BT Mobile 500MB Plan	BT Mobile 2GB Plan	BT Mobile 15GB Plan	BT Mobile 20GB Plan	BT Mobile 500MB Plan	BT Mobile 500MB Plan	BT Mobile 2GB Plan	BT Mobile 15GB Plan	BT Mobile 20GB Plan
Plan Rental – Standard	£25.00	£30.00	£40.00	£40.00	£36.00	£30.00	£41.00	£51.00	£51.00
Plan Rental – BT Broadband Households	£20.00	£25.00	£35.00	£35.00	£31.00	£25.00	£36.00	£46.00	£46.00
Minimum Term (Months)	24	24	24	24	24	24	24	24	24
Minutes	400	1000	Unlimited	Unlimited	400	400	1000	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	2GB	15GB	20GB	500MB	500MB	2GB	15GB	20GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile Plans we no longer sell

BT Mobile Plans – Handsets continued

Monthly Charges & Allowances	Tier 3	Tier 4			
	BT Mobile 500MB Plan	BT Mobile 500MB Plan	BT Mobile 500MB Plan	BT Mobile 3GB Plan	BT Mobile 15GB Plan
Plan Rental – Standard	£35	£44	£35	£49	£59
Plan Rental – BT Broadband Households	£30	£39	£30	£44	£54
Minimum Term (Months)	24	24	24	24	24
Minutes	400	400	400	1000	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	500MB	500MB	3GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Device Plans we no longer sell

BT Device Plans – Tablets taken between 16th January 2020 and 17th May 2022

BT Device Plans – Tablets

Monthly Charges & Allowances	Alcatel 3T 8				Samsung Galaxy Tab A 8.0				Samsung Tab A 10.1			
	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan
Plan Rental – Standard	£17	£19	£24	£30	£21	£23	£28	£34	£21	£23	£28	£34
Plan Rental – BT Broadband Households	£12	£14	£19	£25	£16	£18	£23	£29	£16	£18	£23	£29
Minimum Term (Months)	24	24	24	24	24	24	24	24	24	24	24	24
Minutes	0	0	0	0	0	0	0	0	0	0	0	0
Texts	0	0	0	0	0	0	0	0	0	0	0	0
Data	3GB	6GB	15GB	30GB	3GB	6GB	15GB	30GB	3GB	6GB	15GB	30GB
Upfront Charge	£0	£0	£0	£0	£0	£0	£0	£0	£50	£0	£0	£0

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

Back to BT Mobile Pricing

BT Device Plans – Mobile Broadband

Monthly Charges & Allowances	4G Mini Hub			
	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan
Plan Rental – Standard	£15	£17	£22	£28
Plan Rental – BT Broadband Households	£10	£12	£17	£23
Minimum Term (Months)	24	24	24	24

Minutes	**0**	**0**	**0**	**0**
Texts	**0**	**0**	**0**	**0**
Data	**3GB**	**6GB**	**15GB**	**30GB**
Upfront Charge	**£0**	**£0**	**£0**	**£0**

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

Back to BT Mobile Pricing

BT Device Plans – Mobile Broadband continued

Monthly Charges & Allowances	4G Home Broadband					
	BT Device 100GB Plan	BT Device 200GB Plan	BT Device 300GB Plan	BT Device 500GB Plan	BT Device 15Mbps Plan	BT Device 30Mbps Plan
Plan Rental – Standard	£35	£40	£45	£50	£45	£55
Plan Rental – BT Broadband Households	£30	£35	£40	£45	N/A	N/A
Minimum Term (Months)	24	24	24	24	24	24
Minutes	0	0	0	0	0	0
Texts	0	0	0	0	0	0
Data	100GB	200GB	300GB	500GB	Unlimited	Unlimited
Upfront Charge	£0	£0	£0	£0	£0	£0

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is also available when connected to a BT Wi-Fi hotspot.

BT Device Plans – Tablets taken between 16th January 2020 and 31st August 2020

Huawei T3 Tab 8”

Monthly Charges & Allowances	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan
Plan Rental – Standard	£17	£19	£24	£30
Plan Rental – BT Broadband Households	£12	£14	£19	£25
Minimum Term (Months)	24	24	24	24
Minutes	0	0	0	0
Texts	0	0	0	0
Data	3GB	6GB	15GB	30GB
Upfront Charge	£30	£20	£10	£10

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like at Home countries. See the Roam Like at Home page for more details.

Back to BT Mobile Pricing

BT Device Plans we no longer sell

BT Device Plans – Tablets taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	Huawei T3 Tab 8”				Samsung Tab A 10.1			
	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan

Plan Rental – Standard	£17.15	£19.18	£24.24	£30.32	£21.20	£23.23	£28.29	£34.37
Plan Rental – BT Broadband Households	£12.15	£14.18	£19.24	£25.32	£16.20	£18.23	£23.29	£29.37
Minimum Term (Months)	24	24	24	24	24	24	24	24
Minutes	0	0	0	0	0	0	0	0
Texts	0	0	0	0	0	0	0	0
Data	3GB	6GB	15GB	30GB	3GB	6GB	15GB	30GB
Upfront Charge	£30	£20	£10	£10	£50	£30	£10	£10

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

Continued below

BT Device Plans we no longer sell

BT Device Plans – Mobile Broadband taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	4G Mini Hub			
	BT Device 3GB Plan	BT Device 6GB Plan	BT Device 15GB Plan	BT Device 30GB Plan
Plan Rental – Standard	£15.13	£17.15	£22.22	£28.29
Plan Rental – BT Broadband Households	£10.13	£12.15	£17.22	£23.29

Minimum Term (Months)	24	24	24	24
Minutes	0	0	0	0
Texts	0	0	0	0
Data	3GB	6GB	15GB	30GB
Upfront Charge	£0	£0	£0	£0

Inclusive Allowance

- The inclusive allowance includes mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

Continued below

SIM Only BT Mobile Plans we no longer sell

SIM Only BT Mobile Plans – taken between 1st September 2020 and 25th October 2022

SIM Only BT Mobile 5G Plans – New Customers

Monthly Charges & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 10GB Plan	BT Mobile 30GB Plan	BT Mobile 40GB Plan	BT Mobile 100GB Plan
Plan Rental - Standard	£12.00	£14.00	£17.00	£20.00	£25.00	£30.00
Plan Rental – BT Broadband Households	£7.00	£9.00	£12.00	£15.00	£20.00	£25.00
Minimum Contract (Months)	12	12	12	12	12	12

Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	10GB	30GB	40GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

SIM Only BT Mobile Plans – taken between 16th January 2020 and 31st August 2020

Monthly Charges & Allowances	BT Mobile 500MB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 10GB Plan	BT Mobile 20GB Plan	BT Mobile 40GB Plan
Plan Rental - Standard	£13.00	£15.00	£17.00	£20.00	£23.00	£30.00	£40.00
Plan Rental – BT Broadband Households	£8.00	£10.00	£12.00	£15.00	£18.00	£25.00	£35.00
Minimum Contract (Months)	12	12	12	12	12	12	12
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	1GB	3GB	6GB	10GB	20GB	40GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Extra Speed					Up to 60Mb/s	Up to 60Mb/s	Up to 60Mb/s

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

SIM Only BT Mobile 4G Plans we no longer sell

SIM Only BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	BT Mobile 500MB Plan	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 10GB Plan	BT Mobile 20GB Plan	BT Mobile 40GB Plan
Plan Rental – Standard	£13.10	£15.13	£17.15	£20.19	£23.23	£30.32	£40.45
Plan Rental – BT Broadband Households	£8.10	£10.13	£12.15	£15.19	£18.23	£25.32	£35.45
Minimum Term (Months)	12	12	12	12	12	12	12
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	1GB	3GB	6GB	10GB	20GB	40GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Extra Speed					Up to 60Mb/s	Up to 60Mb/s	Up to 60Mb/s

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable

- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

BT Mobile Plans – SIM Only 4G Plans

Monthly Charges & Allowances	BT Mobile 20GB Plan	BT Mobile 2GB Plan	BT Mobile 6GB Plan
Plan Rental - Standard	£25.00	£15.00	£20.00
Plan Rental – BT Broadband Households	£20.00	£10.00	£15.00
Minimum Contract (Months)	12	12	12
Minutes	Unlimited	1000	Unlimited
Texts	Unlimited	Unlimited	Unlimited
Data	20GB	2GB	6GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

SIM Only BT Mobile 4G Plans – taken before 27th October 2017

Monthly Charges & Allowances	BT Mobile 500MB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 15GB Plan
Plan Rental – Standard	£10.00	£16.00	£21.00	£25.00
Plan Rental – BT Broadband Households	£5.00	£11.00	£16.00	£20.00
Minimum Contract (Months)	12	12	12	12
Minutes	400	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited
Data	500MB	3GB	6GB	15GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive Allowance

- The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details
- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Back to BT Mobile Pricing

Data SIM Only BT Mobile Plans we no longer sell

Data SIM Only BT Mobile Plans – taken between 1st September 2020 and 25th October 2022 – New Customers

Monthly Charges & Allowances	BT Mobile 3GB Data SIM Only Plan	BT Mobile 5GB Data SIM Only Plan	BT Mobile 8GB Data SIM Only Plan	BT Mobile 15GB Data SIM Only Plan	BT Mobile 30GB Data SIM Only Plan

Plan Rental – Standard	£14.00	£15.00	£17.00	£20.00	£28.00
Plan Rental – BT Broadband Households	£9.00	£10.00	£12.00	£15.00	£23.00
Minimum Contract (Months)	12	12	12	12	12
Minutes	0	0	0	0	0
Texts	0	0	0	0	0
Data	3GB	5GB	8GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Extra Speed				Up to 60Mb/s	Up to 60Mb/s

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click here for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click here for the pricing information.

Data SIM Only BT Mobile Plans – taken between 16th January 2020 and 31st August 2020

Monthly Charges & Allowances	BT Mobile 3GB Data SIM Only Plan	BT Mobile 6GB Data SIM Only Plan	BT Mobile 15GB Data SIM Only Plan	BT Mobile 30GB Data SIM Only Plan
Plan Rental – Standard	£15.00	£17.00	£22.00	£28.00
Plan Rental – BT Broadband Households	£10.00	£12.00	£17.00	£23.00
Minimum Contract (Months)	12	12	12	12
Minutes	0	0	0	0
Texts	0	0	0	0
Data	3GB	6GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited
Extra Speed			Up to 60Mb/s	Up to 60Mb/s

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click here for the Roam Like Home page for more details.
- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.
- If you make any calls or texts you'll be charged at our out of plan rates – click here for the pricing information.

Continued below

Data SIM Only BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

Monthly Charges & Allowances	BT Mobile 3GB Data SIM Only Plan	BT Mobile 15GB Data SIM Only Plan	BT Mobile 30GB Data SIM Only Plan
Plan Rental – Standard	£15.13	£22.22	£28.29
Plan Rental – BT Broadband Households	£10.13	£17.22	£23.29
Minimum Term (Months)	12	12	12
Minutes	0	0	0
Texts	0	0	0
Data	3GB	15GB	30GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited
Extra Speed		Up to 60Mb/s	Up to 60Mb/s

Using Data Only SIMs

- Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. Click here for the Roam Like Home page for more details.

- You must only use your SIM card in a device that is capable of receiving texts messages. This is because we will send you important information about using our services via text message when you travel abroad, which can differ based on location. We will also send you service messages to tell you when you are getting close to, or reaching, your data allowance limit, or if you are incurring additional costs when you travel abroad.
- When roaming in the USA you have the option to buy data roaming add-ons by replying to the text we send you when you start data roaming, so you'll need to have your SIM in a device that can send or receive SMS receive and respond to those texts.

If you make any calls or texts you'll be charged at our out of plan rates – click here for the pricing information.

Continued below

Family SIM BT Mobile Plans we no longer sell

Family SIM BT Mobile Plans – taken between 13th November 2020 and 25th October 2022

BT Mobile – Family SIM 5G Plans – New Customers

Monthly Terms & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 10GB Plan	BT Mobile 30GB Plan	BT Mobile 40GB Plan	BT Mobile 100GB Plan
Max. number of SIMs on plan	5	5	5	5	5	5
Plan Minimum Contract (Months)	12	12	12	12	12	12
Individual SIM rental liability (Days)	30†	30†	30†	30†	30†	30†
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	10GB	30GB	40GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

†The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

1GB Family SIM 5G Plans – New Customers

Monthly Plan Charges – Standard (1GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00
2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

Monthly Plan Charges – BT Households (1GB)					
1 SIM	£7.00	£5.00	£5.00	£5.00	£5.00
2 SIMs	£12.00	£10.00	£10.00	£10.00	
3 SIMs	£17.00	£15.00	£15.00		
4 SIMs	£22.00	£20.00			
5 SIMs	£27.00				

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

3GB Family SIM 5G Plans – New Customers

Monthly Plan Charges – Standard (3GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£14.00	£11.00	£11.00	£11.00	£11.00
2 SIMs	£25.00	£22.00	£22.00	£22.00	
3 SIMs	£36.00	£33.00	£33.00		
4 SIMs	£47.00	£44.00			
5 SIMs	£58.00				

Monthly Plan Charges – BT Households (3GB)					
1 SIM	£9.00	£7.00	£7.00	£7.00	£7.00
2 SIMs	£16.00	£14.00	£14.00	£14.00	
3 SIMs	£23.00	£21.00	£21.00		
4 SIMs	£30.00	£28.00			
5 SIMs	£37.00				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

10GB Family SIM 5G Plans – New Customers

Monthly Plan Charges – Standard (10GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets

1 SIM	£17.00	£13.00	£13.00	£13.00	£13.00
2 SIMs	£30.00	£26.00	£26.00	£26.00	
3 SIMs	£43.00	£39.00	£39.00		
4 SIMs	£56.00	£52.00			
5 SIMs	£69.00				

Monthly Plan Charges – BT Households (10GB)

1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00
2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

30GB Family SIM 5G Plans – New Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (30GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00
2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		

4 SIMs	£68.00	£64.00
5 SIMs	£84.00	

Monthly Plan Charges – BT Households (30GB)

1 SIM	£15.00	£12.00	£12.00	£12.00	£12.00
2 SIMs	£27.00	£24.00	£24.00	£24.00	
3 SIMs	£39.00	£36.00	£36.00		
4 SIMs	£51.00	£48.00			
5 SIMs	£63.00				

- Each Family SIM has its own individual allowance of 30GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

40GB Family SIM 5G Plans– New Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (40GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£40.00	£40.00	£40.00	
3 SIMs	£65.00	£60.00	£60.00		
4 SIMs	£85.00	£80.00			
5 SIMs	£105.00				

Monthly Plan Charges – BT Households (40GB)

1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00
2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		
4 SIMs	£68.00	£64.00			
5 SIMs	£84.00				

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

100GB Family SIM 5G Plans – New Customers

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (100GB)	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£30.00	£24.00	£24.00	£24.00	£24.00
2 SIMs	£54.00	£48.00	£48.00	£48.00	
3 SIMs	£78.00	£72.00	£72.00		
4 SIMs	£102.00	£96.00			
5 SIMs	£126.00				
Monthly Plan Charges – BT Households (100GB)					
1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£40.00	£40.00	£40.00	
3 SIMs	£65.00	£60.00	£60.00		

4 SIMs	£85.00	£80.00
5 SIMs	£105.00	

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile Plans – taken between 1st September 2020 and 12th November 2020

Monthly Terms & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 10GB Plan	BT Mobile 15GB Plan	BT Mobile 20GB Plan	BT Mobile 100GB Plan
Max. number of SIMs on plan	5	5	5	5	5	5
Plan Minimum Contract (Months)	12	12	12	12	12	12
Individual SIM rental liability (Days)	30†	30†	30†	30†	30†	30†
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	10GB	15GB	20GB	100GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

† The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 1st September 2020 and 12th November 2020

Monthly Plan Charges – Standard (1GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00
2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

Monthly Plan Charges – BT Households (1GB)					
1 SIM	£7.00	£5.00	£5.00	£5.00	£5.00
2 SIMs	£12.00	£10.00	£10.00	£10.00	
3 SIMs	£17.00	£15.00	£15.00		
4 SIMs	£22.00	£20.00			
5 SIMs	£27.00				

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 1st September 2020 and 12th November 2020

Monthly Plan Charges – Standard (3GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£14.00	£11.00	£11.00	£11.00	£11.00
2 SIMs	£25.00	£22.00	£22.00	£22.00	
3 SIMs	£36.00	£33.00	£33.00		
4 SIMs	£47.00	£44.00			
5 SIMs	£58.00				
Monthly Plan Charges – BT Households (3GB)					
1 SIM	£9.00	£7.00	£7.00	£7.00	£7.00
2 SIMs	£16.00	£14.00	£14.00	£14.00	
3 SIMs	£23.00	£21.00	£21.00		
4 SIMs	£30.00	£28.00			
5 SIMs	£37.00				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 1st September 2020 and 12th November 2020

BT Mobile Handsets registered to the same BT Mobile Family SIM Account

Monthly Plan Charges – Standard (10GB)	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£17.00	£13.00	£13.00	£13.00	£13.00
2 SIMs	£30.00	£26.00	£26.00	£26.00	
3 SIMs	£43.00	£39.00	£39.00		
4 SIMs	£56.00	£52.00			
5 SIMs	£69.00				

Monthly Plan Charges – BT Households (10GB)					
1 SIM	£12.00	£9.00	£9.00	£9.00	£9.00
2 SIMs	£21.00	£18.00	£18.00	£18.00	
3 SIMs	£30.00	£27.00	£27.00		
4 SIMs	£39.00	£36.00			
5 SIMs	£48.00				

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 1st September 2020 and 12th November 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (15GB)	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00

2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		
4 SIMs	£68.00	£64.00			
5 SIMs	£84.00				

Monthly Plan Charges – BT Households (15GB)

1 SIM	£15.00	£12.00	£12.00	£12.00	£12.00
2 SIMs	£27.00	£24.00	£24.00	£24.00	
3 SIMs	£39.00	£36.00	£36.00		
4 SIMs	£51.00	£48.00			
5 SIMs	£63.00				

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 1st September 2020 and 12th November 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (20GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£40.00	£40.00	£40.00	
3 SIMs	£65.00	£60.00	£60.00		
4 SIMs	£85.00	£80.00			

5 SIMs	£105.00

Monthly Plan Charges – BT Households (20GB)

1 SIM	£20.00	£16.00	£16.00	£16.00	£16.00
2 SIMs	£36.00	£32.00	£32.00	£32.00	
3 SIMs	£52.00	£48.00	£48.00		
4 SIMs	£68.00	£64.00			
5 SIMs	£84.00				

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

100GB Family SIM – taken between 1st September 2020 and 12th November 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (100GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£30.00	£24.00	£24.00	£24.00	£24.00
2 SIMs	£54.00	£48.00	£48.00	£48.00	
3 SIMs	£78.00	£72.00	£72.00		
4 SIMs	£102.00	£96.00			
5 SIMs	£126.00				

Monthly Plan Charges – BT Households (100GB)

1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£40.00	£40.00	£40.00	
3 SIMs	£65.00	£60.00	£60.00		
4 SIMs	£85.00	£80.00			
5 SIMs	£105.00				

- Each Family SIM has its own individual allowance of 100GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

Family SIM BT Mobile Plans – taken between 11th January 2019 and 16th January 2020

Monthly Terms & Allowances	BT Mobile 1GB Plan	BT Mobile 3GB Plan	BT Mobile 6GB Plan	BT Mobile 10GB Plan	BT Mobile 20GB Plan	BT Mobile 40GB Plan
Max. number of SIMs on plan	5	5	5	5	5	5
Plan Minimum Contract (Months)	12	12	12	12	12	12
Individual SIM rental liability (Days)	30†	30†	30†	30†	30†	30†
Minutes	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Texts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Data	1GB	3GB	6GB	10GB	20GB	40GB
BT Wi-Fi	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot. The inclusive allowance also extends to Roam Like Home countries. See the Roam Like at Home page for more details.

† The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (1GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£15.13	£13.10	£13.10	£13.10	£13.10
2 SIMs	£23.23	£21.20	£21.20	£21.20	
3 SIMs	£31.33	£29.30	£29.30		
4 SIMs	£39.43	£37.40			
5 SIMs	£47.53				
Monthly Plan Charges – BT Households (1GB)					
1 SIM	£10.13	£8.10	£8.10	£8.10	£8.10
2 SIMs	£18.23	£16.20	£16.20	£16.20	
3 SIMs	£26.33	£24.30	£24.30		
4 SIMs	£34.43	£32.40			
5 SIMs	£42.53				

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.

- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (3GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£17.15	£14.72	£14.72	£14.72	£14.72
2 SIMs	£26.87	£24.44	£24.44	£24.44	
3 SIMs	£36.59	£34.16	£34.16		
4 SIMs	£46.31	£43.88			
5 SIMs	£56.03				
Monthly Plan Charges – BT Households (3GB)					
1 SIM	£12.15	£9.72	£9.72	£9.72	£9.72
2 SIMs	£21.87	£19.44	£19.44	£19.44	
3 SIMs	£31.59	£29.16	£29.16		
4 SIMs	£41.31	£38.88			
5 SIMs	£51.03				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (6GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£20.19	£17.15	£17.15	£17.15	£17.15
2 SIMs	£32.34	£29.30	£29.30	£29.30	
3 SIMs	£44.49	£41.45	£41.45		
4 SIMs	£56.64	£53.60			
5 SIMs	£68.79				
Monthly Plan Charges – BT Households (6GB)					
1 SIM	£15.19	£12.15	£12.15	£12.15	£12.15
2 SIMs	£27.34	£24.30	£24.30	£24.30	
3 SIMs	£39.49	£36.45	£36.45		
4 SIMs	£51.64	£48.60			
5 SIMs	£63.79				

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (10GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£23.23	£19.58	£19.58	£19.58	£19.58
2 SIMs	£37.81	£34.16	£34.16	£34.16	
3 SIMs	£52.39	£48.74	£48.74		
4 SIMs	£66.97	£63.32			
5 SIMs	£81.55				
Monthly Plan Charges – BT Households (10GB)					
1 SIM	£18.23	£14.58	£14.58	£14.58	£14.58
2 SIMs	£32.81	£29.16	£29.16	£29.16	
3 SIMs	£47.39	£43.74	£43.74		
4 SIMs	£61.97	£58.32			
5 SIMs	£76.55				

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (20GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£30.32	£25.26	£25.26	£25.26	£25.26

2 SIMs	£50.58	£45.52	£45.52	£45.52	
3 SIMs	£70.84	£65.78	£65.78		
4 SIMs	£91.10	£86.04			
5 SIMs	£111.36				

Monthly Plan Charges – BT Households (20GB)

1 SIM	£25.32	£20.26	£20.26	£20.26	£20.26
2 SIMs	£45.58	£40.52	£40.52	£40.52	
3 SIMs	£65.84	£60.78	£60.78		
4 SIMs	£86.10	£81.04			
5 SIMs	£106.36				

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

40GB Family SIM – taken between 11th January 2019 and 16th January 2020

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (40GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£40.45	£33.36	£33.36	£33.36	£33.36
2 SIMs	£68.81	£61.72	£61.72	£61.72	
3 SIMs	£97.17	£90.08	£90.08		
4 SIMs	£125.53	£118.44			
5 SIMs	£153.89				

Monthly Plan Charges – BT Households (40GB)

1 SIM	£35.45	£28.36	£28.36	£28.36	£28.36
2 SIMs	£63.81	£56.72	£56.72	£56.72	
3 SIMs	£92.17	£85.08	£85.08		
4 SIMs	£120.53	£113.44			
5 SIMs	£148.89				

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

1GB Family SIM – taken between 27th July 2018 and 11th January 2019

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (1GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£15.00	£13.00	£13.00	£13.00	£13.00
2 SIMs	£23.00	£21.00	£21.00	£21.00	
3 SIMs	£31.00	£29.00	£29.00		
4 SIMs	£39.00	£37.00			
5 SIMs	£47.00				

Monthly Plan Charges – BT Households (1GB)

1 SIM	£10.00	£8.00	£8.00	£8.00	£8.00
2 SIMs	£18.00	£16.00	£16.00	£16.00	

3 SIMs	**£26.00**	**£24.00**	**£24.00**
4 SIMs	**£34.00**	**£32.00**	
5 SIMs	**£42.00**		

- Each Family SIM has its own individual allowance of 1GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 27th July 2018 and 11th January 2019

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (3GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£17.00	£14.60	£14.60	£14.60	£14.60
2 SIMs	£26.60	£24.20	£24.20	£24.20	
3 SIMs	£36.20	£33.80	£33.80		
4 SIMs	£45.80	£43.40			
5 SIMs	£55.40				
Monthly Plan Charges – BT Households (3GB)					
1 SIM	£12.00	£9.60	£9.60	£9.60	£9.60
2 SIMs	£21.60	£19.20	£19.20	£19.20	
3 SIMs	£31.20	£28.80	£28.80		
4 SIMs	£40.80	£38.40			
5 SIMs	£50.40				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 18th May 2018 and 11th January 2019

Monthly Plan Charges – Standard (6GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£20.00	£12.00	£12.00	£12.00	£12.00
2 SIMs	£32.00	£24.00	£24.00	£24.00	
3 SIMs	£44.00	£36.00	£36.00		
4 SIMs	£56.00	£48.00			
5 SIMs	£68.00				
Monthly Plan Charges – BT Households (6GB)					
1 SIM	£15.00	£12.00	£12.00	£12.00	£12.00
2 SIMs	£27.00	£19.00	£19.00	£19.00	
3 SIMs	£39.00	£31.00	£31.00		
4 SIMs	£51.00	£43.00			
5 SIMs	£63.00				

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

10GB Family SIM – taken between 27th July 2018 and 11th January 2019

Monthly Plan Charges – Standard (10GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£23.00	£14.40	£14.40	£14.40	£14.40

2 SIMs	£37.40	£28.80	£28.80	£28.80	
3 SIMs	£51.80	£43.20	£43.20		
4 SIMs	£66.20	£57.60			
5 SIMs	£80.60				

Monthly Plan Charges – BT Households (10GB)

1 SIM	£18.00	£14.40	£14.40	£14.40	£14.40
2 SIMs	£32.40	£23.80	£23.80	£23.80	
3 SIMs	£46.80	£38,20	£38.20		
4 SIMs	£61.20	£55.60			
5 SIMs	£75.60				

- Each Family SIM has its own individual allowance of 10GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

20GB Family SIM – taken between 27th July 2018 and 11th January 2019

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (20GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£30.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£50.00	£40.00	£40.00	£40.00	
3 SIMs	£70.00	£60.00	£60.00		
4 SIMs	£90.00	£80.00			

5 SIMs	£110.00

Monthly Plan Charges – BT Households (20GB)

1 SIM	£25.00	£20.00	£20.00	£20.00	£20.00
2 SIMs	£45.00	£35.00	£35.00	£35.00	
3 SIMs	£65.00	£55.00	£55.00		
4 SIMs	£85.00	£75.00			
5 SIMs	£105.00				

- Each Family SIM has its own individual allowance of 20GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

40GB Family SIM – taken between 27th July 2018 and 11th January 2019

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (40GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£40.00	£28.00	£28.00	£28.00	£28.00
2 SIMs	£68.00	£56.00	£56.00	£56.00	
3 SIMs	£96.00	£84.00	£84.00		
4 SIMs	£124.00	£112.00			
5 SIMs	£152.00				

Monthly Plan Charges – BT Households (40GB)

1 SIM	£35.00	£28.00	£28.00	£28.00	£28.00

2 SIMs	£47.00	£51.00	£51.00	£51.00
3 SIMs	£59.00	£79.00	£79.00	
4 SIMs	£71.00	£107.00		
5 SIMs	£83.00			

- Each Family SIM has its own individual allowance of 40GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 18th May 2018 and 26th July 2018

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (15GB)	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£27.00	£17.60	£17.60	£17.60	£17.60
2 SIMs	£44.60	£35.20	£35.20	£35.20	
3 SIMs	£62.20	£52.80	£52.80		
4 SIMs	£79.80	£70.40			
5 SIMs	£97.40				
Monthly Plan Charges – BT Households (15GB)					
1 SIM	£22.00	£17.60	£17.60	£17.60	£17.60
2 SIMs	£34.00	£30.20	£30.20	£30.20	
3 SIMs	£46.00	£47.80	£47.80		
4 SIMs	£58.00	£65.40			

5 SIMs	£70.00

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Family SIM BT Mobile 4G Plans we no longer sell

25GB Family SIM – taken between 18th May 2018 and 26th July 2018

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (25GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£32.00	£21.60	£21.60	£21.60	£21.60
2 SIMs	£53.60	£43.20	£43.20	£43.20	
3 SIMs	£75.20	£64.80	£64.80		
4 SIMs	£96.80	£86.40			
5 SIMs	£118.40				
Monthly Plan Charges – BT Households (25GB)					
1 SIM	£27.00	£21.60	£21.60	£21.60	£21.60
2 SIMs	£39.00	£38.20	£38.20	£38.20	
3 SIMs	£51.00	£59.80	£59.80		
4 SIMs	£63.00	£81.40			
5 SIMs	£75.00				

- Each Family SIM has its own individual allowance of 25GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.

- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken between 27th October 2017 and 17th May 2018

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (3GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£17.00	£13.00	£12.00	£11.00	£10.00
2 SIMs	£25.00	£20.00	£18.00	£16.00	
3 SIMs	£32.00	£26.00	£23.00		
4 SIMs	£38.00	£31.00			
5 SIMs	£43.00				
Monthly Plan Charges – BT Households (3GB)					
1 SIM	£12.00	£8.00	£7.00	£6.00	£5.00
2 SIMs	£20.00	£15.00	£13.00	£11.00	
3 SIMs	£27.00	£21.00	£18.00		
4 SIMs	£33.00	£26.00			
5 SIMs	£38.00				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken between 27th October 2017 and 17th May 2018

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (6GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£22.00	£17.00	£15.00	£13.00	£12.00
2 SIMs	£34.00	£27.00	£23.00	£20.00	
3 SIMs	£44.00	£35.00	£30.00		
4 SIMs	£52.00	£42.00			
5 SIMs	£59.00				
Monthly Plan Charges – BT Households (6GB)					
1 SIM	£17.00	£12.00	£10.00	£8.00	£7.00
2 SIMs	£29.00	£22.00	£18.00	£15.00	
3 SIMs	£39.00	£30.00	£25.00		
4 SIMs	£47.00	£37.00			
5 SIMs	£54.00				

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken between 27th October 2017 and 17th May 2018

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (15GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£27.00	£20.00	£18.00	£16.00	£15.00
2 SIMs	£42.00	£33.00	£29.00	£26.00	
3 SIMs	£55.00	£44.00	£39.00		
4 SIMs	£66.00	£54.00			
5 SIMs	£76.00				
Monthly Plan Charges – BT Households (15GB)					
1 SIM	£22.00	£15.00	£13.00	£11.00	£10.00
2 SIMs	£37.00	£28.00	£24.00	£21.00	
3 SIMs	£50.00	£39.00	£34.00		
4 SIMs	£61.00	£49.00			
5 SIMs	£71.00				

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

3GB Family SIM – taken before 27th October 2017

Monthly Plan Charges – Standard (3GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£16.00	£13.00	£12.00	£11.00	£10.00
2 SIMs	£23.00	£20.00	£18.00	£16.00	
3 SIMs	£30.00	£26.00	£23.00		
4 SIMs	£36.00	£31.00			
5 SIMs	£41.00				

Monthly Plan Charges – BT Households (3GB)					
1 SIM	£11.00	£8.00	£7.00	£6.00	£5.00
2 SIMs	£18.00	£15.00	£13.00	£11.00	
3 SIMs	£25.00	£21.00	£18.00		
4 SIMs	£31.00	£26.00			
5 SIMs	£36.00				

- Each Family SIM has its own individual allowance of 3GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Family SIM BT Mobile 4G Plans we no longer sell

6GB Family SIM – taken before 27th October 2017

Monthly Plan Charges – Standard (6GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£21.00	£17.00	£15.00	£13.00	£12.00

2 SIMs	£32.00	£27.00	£23.00	£20.00	
3 SIMs	£42.00	£35.00	£30.00		
4 SIMs	£50.00	£42.00			
5 SIMs	£57.00				

Monthly Plan Charges – BT Households (6GB)

1 SIM	£16.00	£12.00	£10.00	£8.00	£7.00
2 SIMs	£27.00	£22.00	£18.00	£15.00	
3 SIMs	£37.00	£30.00	£25.00		
4 SIMs	£45.00	£37.00			
5 SIMs	£52.00				

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

Family SIM BT Mobile 4G Plans we no longer sell

15GB Family SIM – taken before 27th October 2017

	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
Monthly Plan Charges – Standard (15GB)	**Family SIMs only**	**+ 1 Handset**	**+ 2 Handsets**	**+ 3 Handsets**	**+ 4 Handsets**
1 SIM	£25.00	£20.00	£18.00	£16.00	£15.00
2 SIMs	£40.00	£33.00	£29.00	£26.00	
3 SIMs	£53.00	£44.00	£39.00		
4 SIMs	£64.00	£54.00			
5 SIMs	£74.00				

Monthly Plan Charges – BT Households (15GB)

1 SIM	£20.00	£15.00	£13.00	£11.00	£10.00
2 SIMs	£35.00	£28.00	£24.00	£21.00	
3 SIMs	£48.00	£39.00	£34.00		
4 SIMs	£59.00	£49.00			
5 SIMs	£69.00				

- Each Family SIM has its own individual allowance of 15GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

BT Mobile 4G Plans – Family SIM

Monthly Terms & Allowances	BT Mobile 2GB Plan	BT Mobile 6GB Plan
Max. number of SIMs on plan	5	5
Plan Minimum Contract (Months)	12	12
Individual SIM rental liability (Days)	30†	30†
Minutes	1000	Unlimited
Texts	Unlimited	Unlimited
Data	2GB	6GB
BT Wi-Fi	Unlimited	Unlimited

Inclusive allowance

The inclusive allowance includes calls to any UK registered mobile, calls to fixed line Local and National numbers beginning 01, 02 and 03, texts to any UK registered mobile or standard UK fixed line and mobile data usage within the UK. Unlimited Wi-Fi access is available when connected to a BT Wi-Fi hotspot.

† The plan has a 12 month contract and each Family SIM has a 30 day rental liability - any Family SIM can be cancelled with a 30 days' notice until one SIM remains on the plan.

- Calls and texts to other numbers in the UK and to all numbers outside the UK are chargeable
- Call durations are rounded up to the next whole second (with the minimum duration being 1 second). The inclusive call allowance is reduced by a minute for calls of up to a minute's duration and then per second thereafter. If the duration of a call exceeds the remainder of the available inclusive call allowance, we will round up the chargeable part of the call to the next whole second and apply the appropriate call charges.

Continued below

BT Mobile 4G Plans – Family SIM

Monthly Plan Charges – Standard (2GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets
1 SIM	£15.00	£13.00	£12.00	£11.00	£10.00
2 SIMs	£23.00	£20.00	£18.00	£16.00	
3 SIMs	£30.00	£26.00	£23.00		
4 SIMs	£36.00	£31.00			
5 SIMs	£41.00				
Monthly Plan Charges – BT Households (2GB)					
1 SIM	£10.00	£8.00	£7.00	£6.00	£5.00
2 SIMs	£18.00	£15.00	£13.00	£11.00	
3 SIMs	£25.00	£21.00	£18.00		
4 SIMs	£31.00	£26.00			
5 SIMs	£36.00				

- Each Family SIM has its own individual allowance of 2GB of data, 1000 minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Continued below

BT Mobile 4G Plans – Family SIM – continued

Monthly Plan Charges – Standard (6GB)	BT Mobile Handsets registered to the same BT Mobile Family SIM Account				
	Family SIMs only	+ 1 Handset	+ 2 Handsets	+ 3 Handsets	+ 4 Handsets

1 SIM	£20.00	£17.00	£15.00	£13.00	£12.00
2 SIMs	£32.00	£27.00	£23.00	£20.00	
3 SIMs	£42.00	£35.00	£30.00		
4 SIMs	£50.00	£42.00			
5 SIMs	£57.00				

Monthly Plan Charges – BT Households (6GB)

1 SIM	£15.00	£12.00	£10.00	£8.00	£7.00
2 SIMs	£27.00	£22.00	£18.00	£15.00	
3 SIMs	£37.00	£30.00	£25.00		
4 SIMs	£45.00	£37.00			
5 SIMs	£52.00				

- Each Family SIM has its own individual allowance of 6GB of data, unlimited minutes, unlimited texts and unlimited BT Wifi.
- Total plan cost is based on the number of SIMs on the plan – if a SIM is removed from the plan, thereby reducing the number of SIMs, the new plan price will correspond to the above tables.
- When handset(s) are present on the same account as a plan with Family SIMs the plan rental is reduced in accordance with the above tables.
- The account holder is responsible for the total cost of the plan.

Back to BT Mobile Pricing

Click on an option below

TNT Sports on BT TV

TNT Sports on Sky TV – BT Broadband Customers

TNT Sports on discovery+ App

discovery+ Premium (including TNT Sports)

TNT Sports products we no longer sell

TNT Sports Pricing

Back to Main Menu

TNT Sports on BT TV

TV Package	TNT Sports Minimum Term	TNT Sports Pack Price (monthly)
Sport	24 months	£18.00
Big Sport	24 months	£43.00
VIP	24 months	£76.00

Add-on to Entertainment, Big Entertainment, Essential (standard broadband only)	30 days	£18.00

TNT Sports on the Sky Digital Satellite Platform – BT Broadband customers

	BT Broadband Contract Type when taking TNT Sports Pack	TNT Sports on Sky Pack Price (monthly)
TNT Sports on Sky	New/additional 12 month minimum term or at least 12 months remaining on existing minimum term	£22.00

Continued below

TNT Sports on the Sky Digital Satellite Platform – Without BT Broadband

	Minimum Contract Term	Activation Fee	TNT Sports Pack Price (monthly)
All customers	1 Month	£35.00	£29.99
	12 Months	£20.00	

TNT Sports Add-ons

	Description	Add-on Price (monthly)
TNT Sports HD Pack	Let's you watch the content in your TNT Sports subscription in high definition	£6.79
TNT Sports Second Box	Let's you watch the content in your TNT Sports subscription on a second Sky Set-top box in the same household	£6.00

- **TNT Sports** HD Pack on the Sky Digital Satellite Platform has a minimum term of 30 days.
- **TNT Sports** Second Box is only available with **TNT Sports** Pack on the Sky Digital Satellite Platform

Back to TNT Sports Pricing

TNT Sports on discovery+ App

	BT Broadband Contract Type when taking TNT Sports on discovery+ App	TNT Sports on discovery+ App Price (monthly)
TNT Sports on discovery+ App	New/additional 24 month minimum term or at least 24 months remaining on existing minimum term	£18.00

- At the end of any new, additional or existing BT Broadband minimum contract term, you will continue to pay the standard monthly **TNT Sports** Pack on the **TNT Sports** discovery+ App price.
- **TNT Sports** discovery+ App App has a minimum contract term of 24 months.

discovery+ Premium (including TNT Sports) Without BT Broadband

	Minimum Contract Term	TNT Sports on discovery+ Premium (including TNT Sports) Price (monthly)
discovery+ Premium	1 month	£29.99

- discovery+ Premium (including TNT Sports)

Back to TNT Sports Pricing

TNT Sports products we no longer sell

TNT Sports on the Sky Digital Satellite Platform – Without BT Broadband

	Minimum Contract Term	Activation Fee	TNT Sports Pack Price (monthly)
All customers	1 month	£35.00	£29.99
	12 Months	£20.00	

TNT Sports on BT Mobile

	Minimum Contract Term	TNT Sports Pack Price (monthly)

BT Mobile 15GB Plan customers (without BT Broadband)	1 month	£0
All other BT Mobile customers (without BT Broadband)	1 month	£20.00

BT Mobile customers with BT Broadband should take TNT Sports Pack on the TNT Sports App & Online Player. Casting not available.

TNT Sports on TalkTalk TV – Without BT Broadband*

	Minimum Contract Term	Activation Fee	TNT Sports Pack Price (monthly)
All customers	1 Month	£35.00	£29.99
	12 Months	£20.00	

* TNT Sports on TalkTalk is not available with BT Broadband

Continued below

TNT Sports Lite on BT TV

BT Broadband Customer Type	BT Broadband Contract Type	TNT Sports Lite Price (monthly)
Existing Customer	In an existing BT Broadband minimum term	£15.30
	BT Broadband with no minimum term	

- TNT Sports Lite on BT TV has a minimum term of 30 days.
- TNT Sports Lite on BT TV is not available without BT Broadband.

TNT Sports Lite on the Sky Digital Satellite Platform – BT Broadband customers

BT Broadband Customer Type	BT Broadband Contract Type when taking TNT Sports Lite	TNT Sports Lite Price (monthly)
Existing Customer	Renew for minimum 12 months	£15.30
	At least 12 months remaining on existing minimum term	
	Outside of minimum term	£22.05

- At the end of any new, additional or existing BT Broadband minimum contract term, you will start to pay the "Outside of minimum term" price unless you renew your BT Broadband contract for a further 12 months.
- TNT Sports Pack on the Sky Digital Satellite Platform has a minimum contract term of 1 month.

Continued below

TNT Sports Lite on the Sky Digital Satellite Platform – Without BT Broadband

	Minimum Contract Term	TNT Sports Lite Price (monthly)
All customers	1 month	£18.00

- TNT Sports Lite is not available for new supply to customers without BT Broadband

TNT Sports Lite on the TNT Sports App & Online Player

	Minimum Contract Term	TNT Sports Lite Price (monthly)
All BT Broadband customers	1 month	£12.02

- TNT Sports Lite on the TNT Sports App & Online Player is not available without BT Broadband.

TNT Sports Lite on BT Mobile

	Minimum Contract Term	TNT Sports Lite Price (monthly)
BT Mobile customers (without BT Broadband)	1 month	£7.00

- BT Mobile customers with BT Broadband should take TNT Sports Lite on the TNT Sports App & Online Player.

TNT Sports Add-ons

	Description		Add-on Price (monthly)
TNT Sports Multi-platform	Let's you watch TNT Sports on both BT TV and Sky TV	With Max 4K	£7.50
		With all other TV Packages	£13.50

Back to TNT Sports Pricing

Click on an option below

Early Termination Charges Explained

Early Termination Charges

Back to Main Menu

Early Termination Charges Explained

What are Early Termination Charges (ETC's)?

When you order services from BT there will normally be a minimum contract period of 12, 18 or 24 months. If you decide to stop receiving a service (other than because you have a right to do that without paying an Early Termination Charge) within this minimum contract period, you'll normally have to pay an Early Termination Charge. The charge is the compensation you pay us for not keeping the service for the minimum period you agreed to when you took the service. From 29th November 2020, following a change to HMRC rules, this charge will be subject to VAT.

Will I have to pay an Early Termination Charge if I am beyond my minimum contract period?

No. An Early Termination Charge only applies if you cancel within your minimum contract period. For example, if you took a service with a 24 month minimum contract period and then wanted to stop receiving the service 25 months later, no Early Termination Charge would be payable. However, in most cases if you decide to stop a service, whether your minimum contract period has ended or not, you will need to give us up to 30 days' advance notice and you'll continue paying for the service until that notice period ends. (If you are switching to another Communications Provider, this notice period is generally reduced to align with the time it takes to complete the switch.)

What will I be charged?

What you're charged depends on how long is left to run on your minimum contract period, factoring in any discounts you may have. The following steps are used to calculate the ETC:

- We take the remaining amount you were due to pay up to the end of the minimum commitment period
- We take off VAT
- We take off the costs we save (e.g. in payments to suppliers) as a result of you leaving early
- We give a 1% discount for early receipt of your payment
- We add VAT to the final ETC

See below for examples:

Example 1

You have a broadband and line rental package for £45 a month, with a monthly recurring discount of £10, which means you are contractually committed to pay £35 a month. You have four months left in your minimum commitment period.

- We multiply £35 (£45 - £10 discount) by four, totalling £140
- We take off VAT, reducing it to £116.67
- We take off the costs we save (for example, £15 per month, multiplied by four = £60), leaving £56.67
- We discount by 1% for early receipt, making £56.10
- We add on VAT, making your final ETCs £67.32

Example 2

You have a BT Mobile 4G handset plan for £30 a month, with a monthly recurring discount of £5, which means you are contractually committed to pay £25 a month. You have three and a half months left in your minimum commitment period.

- We multiply £25 (£30 - £5 discount) by three and a half, totalling £87.50
- We take off VAT, reducing it to £72.92
- There are negligible saved costs
- We discount by 1% for early receipt, making £72.19
- We add on VAT, making your final ETCs £86.63

What happens if I cancel part way through a month?

We work out the charge for any part month on a pro rata daily basis.

Back to Main Menu

Billing and other Miscellaneous Charges

Paying your BT bill

Standard Line Rental is only payable by Direct Debit. However, with Line Rental Plus you can choose from a variety of straightforward payment options that you can set up at your convenience:

- Monthly Payment Plan or Whole Bill Direct Debit.
- An easy one-off payment online with your credit or debit card when you get your bill
- A simple bank transfer from your account arranged over the phone or online
- Cash or cheque at your bank or Post Office

Late or failed payment charges

Late Payment Charge – if we don't get your payment by the date stated on your bill **£7.50 per occasion***

Failed Payment Charge (Direct Debit / cheque) – if there's not enough money in your bank account to cover your Direct Debit or cheque payment **£10.00 per occasion***

***These charges are compensatory and not subject to VAT**

Paper Bill Fee

Paper bills cost £3 for each bill whether you receive it monthly or quarterly. You don't have to pay if you have Line Rental Plus, BT Basic, Home Phone Saver or if you receive a discount on your line rental because you don't have broadband with BT or another provider. Please contact us for more details. To avoid the paper bill fee, just switch to paper-free billing at bt.com/paperfree.

Engineer Call Outs

Engineer call outs may be chargeable at £85. For more information click here.

Broadband & Line Packages

Unpackaged Broadband

Packages we no longer sell

Back to Main Menu

Packages we no longer sell

Standard monthly prices detailed below exclude Line Rental which is payable at the applicable rate as detailed **here**.

Broadband & Line Packages

Broadband Options	Maximum Price
Superfast Fibre 1	£65.02
Superfast Fibre 1 Unlimited	£65.02
Superfast Fibre 1 with Halo	£66.66
Superfast Fibre 2	£67.75
Superfast Fibre 2 with Halo	£72.12
Superfast Fibre 3 Halo 1	£73.76
Superfast Fibre 3 Halo 2	£74.31
Superfast Fibre 3 Unlimited	£68.41
Superfast Fibre 4 Halo 1	£79.23
Superfast Fibre 4 Halo 2	£79.77
Superfast Fibre 4 Unlimited	£68.41
Broadband 15GB	£32.34
Broadband Unlimited	£48.08

- Your price will be at or below this maximum listed price depending on which calling plan you are on.

Broadband, TV & Calls Packages

Broadband Option	Calling Plan	TV Option	Standard Price (Monthly)	Minimum Contract (Months)
Broadband 15GB *(previously Broadband)*	Unlimited Evening & Weekend Plan	Gold	£69.56	24
Unlimited Broadband *(now called Broadband Unlimited)*	Unlimited Weekend Plan	Box Only	£26.95	24
Unlimited Broadband *(now called Broadband Unlimited)*	Unlimited Evening & Weekend Plan	Bronze	£47.51	24
Unlimited Broadband *(now called Broadband Unlimited)*	Unlimited Anytime Plan	Box Only	£26.95	24
Unlimited Broadband Extra *(now called Broadband Unlimited)*	Unlimited Evening & Weekend Plan	Bronze	£47.51	24

Back to Packages We No Longer Sell

Unpackaged Broadband Options

Option Charges	Broadband Unlimited *(previously BT Total Broadband Option 4)*

Monthly Fee	£44.36
Monthly Data Usage Limit	50Gb
Excess Data Usage Charge	£2.20 per GB or part of
Deferred Payment Charge for BT Hub	Up to £65 (Depending on model supplied)

Back to Packages We No Longer Sell

Value Added Services for Broadband

BT Home IT Call (Subscription service)

	Minimum Term (Months)	Monthly Price
BT Home IT Call	3	£10.00
	12	£9.00
BT Home IT Call Frequent User	12	£20.00

BT Home IT Call (Pay-as-you-go Service)

	Support Level	One-off Charge
BT Home IT Call Pay-as-you-go	1	£15.00
	2	£30.00
	3	£50.00

- We will agree the level of support required with you before we start to provide the service.

BT Home IT Call Virus & Malware (Subscription service)

	Minimum Term (Months)	Monthly Price
BT Home IT Call Virus & Malware	12	£3.99

Glossary

Please note that these definitions are provided for customer guidance only. They are not contractually binding.

Call Set Up Fee
For most residential calls a charge becomes payable as soon as your call is connected. This is in addition to any charge that you pay related to the duration of the call (generally expressed as "Pence per minute").

Chargeband
Many calls made today do not simply connect two personal callers on landlines. As the telecommunications industry increases in sophistication the call you make might also be to any one of a large number of "special" destinations. For example, your call might be to a mobile phone in which case your call will also have to pass over a mobile network as well as BT's. Other examples are "NTS" calls and "Premium Rate Service Calls", both of which are explained in this glossary. For calls such as these, the service provider has the major say in how they are charged. As a result, there are many different rates payable and they will vary according to the type of service, the length of the call, the time of day and so on. There are a great many of these rates and they are sometimes referred to as "chargebands". The most frequent are "local" and "national". Most others are designated alphanumerically – such as "p1", "ff2" and "g21".

Fair Usage (Policy)
Sometimes we may reluctantly place restrictions on how much you access a service. Sometimes this is to avoid undue pressure on our network. Other restrictions may be in force to prevent commercial exploitation of calls we provide free within discount products we provide to our customers. Of course, we always pitch these restrictions such that they will not affect the vast majority of our customers. These restrictions are always made clear within this brochure.

Fixed Fee (Calls)
Some calls are charged by a fixed fee that is made irrespective of the length of the call. Most (but not all) of these calls are to Premium Rate Services where the service provider wishes to charge in this way.

Fixed Line
A fixed line is one which connects a specific set of premises to a telephone exchange as opposed to, for example, a mobile phone.

Geographic
When you make a call from an ordinary fixed telephone line to another fixed telephone line, the price you pay for the call will depend upon where the two lines are located - that is, they are geographically based charges. We are able to deduce the location of both the caller and the location called from the two telephone numbers. Most such calls are charged at "Local" and "National" rates.

GPRS (General Packet Radio Service)
A mobile data service that groups data (as opposed to voice) elements of a call into "packets" for ways of sending them a cross a mobile network. Data calls using this service are usually charged according to the number of 1Mb packets sent.

Hub (or "Router")
BT Broadband includes a "Home Hub". This is a device that plugs into your broadband line and allows one or more computers and other devices to connect to the line simultaneously. Your computer can link either by a wire or, if your computer is suitably equipped, via a wireless connection to the hub in order to access broadband.

Indirect Access Services
This refers to where a customer uses a prefix or special device to route calls they make on a BT line to a competitor's network.

Landline
This is simple telephone line that connects a customer's line to a telephone exchange. The line may be provided by BT or by one of our competitors. The line will have a "geographic" telephone number that enables all network providers to know in which town or area the line is located. See also "Personal Numbering Service".

Local
BT divides the country into a large number of distinct geographical areas. When you make a call to a "geographical" number within the same area as your own line, or to a number within an area adjacent to your own area you will be charged at "Local" rate. You can find out which numbers you can call at Local rate in the BT Phonebook for your location.

Minimum Charge
For a small number of call types there is a minimum charge. These calls are charged for on a Pence per minute basis from the very start of the call but if the amount you would have paid on this basis is less than the minimum fee, then we will charge the minimum fee instead. If the cost of your call exceeds the minimum charge then, of course, minimum charge is not levied. This differs from a "Call Set Up fee" which is added to the charge that is calculated on a Pence per minute basis.

MMS
Multimedia Message Services which are used for sending pictures and video clips.

Non-Geographic (Number) This is a number which is not related to where the line is physically located. Such numbers include Mobile numbers, "NTS" numbers and "Premium Rate Services" numbers. Calls to these numbers are charged irrespective of where in the UK you are located.

Service numbers
These numbers begin with 084, 087, 118 (Directory Enquiry) and 09 (Premium Rate Services. The calls consist of an Access Charge from BT plus a Service Charge set by the company called.

NTS (Number Translation Services)
Many commercial or voluntary organisations choose to provide "special" numbers that their customers can call and for which the charge for making the call will be the same from wherever in the UK the customer is calling. Many (but not all) such numbers begin with 0845, 0870 or with "03". These calls attract different charges depending on the number dialled.

Personal Numbering Service
Some companies provide a facility whereby you can have a "personal telephone number" These numbers are allocated by the Personal Number Service provider and remain the same even when, for example, you move house. The PNS company knows where you live and routes the call to your landline. Calls to such numbers are charged at rates agreed with the PNS company and are usually at a premium to normal call charges. Because the money you pay for these calls has to be shared with the PNS company they are usually excluded from discounts within BT's calling plans. These numbers always begin with the digits "07" but should not be confused with mobile phone numbers which are also in the "07" numbering range.

Premium Rate Service ("PRS")
Like "NTS", calls to Premium Rate Service numbers are charged at the same rates wherever you are in the UK. As their name implies, these calls tend to be relatively expensive to call. They host a great variety of services with great variations of charge. The cost is largely dictated by the service provider (not, BT) to whom the vast majority of the revenue is passed. PRS numbers always begin with "09".

SMS
Short Message Service – more commonly known as a "Text Message".

Inclusion & accessibility

If you need extra help with communications, such as services for the visually or hearing impaired, or people with disabilities visit www.bt.com/includingyou where you'll find lots of information about our products and services, help and support, news, advice – all in one place. The Including You website is fully accessible and you can alter font sizes and background colour to suit your needs. Including You is Browsealoud enabled – Browsealoud is a clever bit of software which makes websites more accessible with easy speech, reading and translation tools – useful if you need help reading or seeing a computer screen.

At the top of every page there are options (next to the search box) to help everyone get the information they need, in the easiest and most comfortable way. Many pages also have information in British Sign Language (BSL) and if

English isn't your first language, select the 'globe button', to translate the Including You website into your native language. If you prefer information in large print, audio (CD) or Braille, go to www.bt.com/mediatypes

Customer Vulnerability at BT

We're committed to treating all our customers fairly and with respect, including those who are in vulnerable situations.

We know that there's lots of different factors and life events which may cause vulnerability, whether it be long-term or on a temporary basis. It could be because of age, a physical or learning disability or difficulty in communicating. We also understand that challenging circumstances and events like bereavement or separating from a partner can mean that you need some extra support to help keep you connected while you get back on your feet.

We'll do our best to offer you the right level of help and the most appropriate products and services to help you. Our customer support team will always try to identify specific needs to provide specialised help where it's needed. Sometimes it isn't always easy for us to realise if you are experiencing difficulties, so please let the team know if you think they can help.

If you're in a vulnerable situation and need extra help, please tell us the next time you have a reason to call us – if you let our advisor know, they'll register it on your account so we can consider your extra needs when you contact us. It will help us to help you in the future. You can also give your permission for someone else to contact us on your behalf. Don't worry, any information you give us will be treated in confidence and in accordance with data protection law.

Nuisance and Scam calls (Unwanted calls)

Dealing with unwanted phone calls on your BT line. What you can do and how we can help.

Online Help – advice, guidance and how to complain on unwanted calls

All advice and guidance on handling nuisance and unwanted calls is detailed at www.bt.com/unwantedcalls

We've made it easy for you to complain to the regulators (Ofcom and the Information Commissioners Office). Just complete the Which? (Consumer organisations) complaints form on the unwanted calls website.

Scams and Nuisance Calls Advice Line

If you don't have access to the internet or are receiving calls of a malicious or abusive nature contact. 0800 661 441 18001 0800 661 441 Mon - Fri, 8am - 10pm, Sat, 9am - 6pm

Scams Advice

Your personal and financial information – including your BT bill and account number can be valuable to fraudsters – please keep them safe. Take some simple precautions to protect your personal details – for tips on how to protect yourself and find out the latest information go to; www.bt.com/scams

If you are a victim of a scam or attempted scam, do report this. Your information could form part of a bigger picture and help to protect others in a similar position to you. The quickest way to report scams or attempted scams is online to Action Fraud – the UK's national reporting centre for fraud and internet crime. The portal can also be accessed from bt.com/scams

You can also call Action Fraud on 0300 123 2040.

Useful Telephone Numbers

General queries about your account	0800 800 150
General pricing enquiries	0800 800 150
Enquiries about discount schemes	0800 800 150
Fault repairs	0800 800 151
'In Touch' catalogue	0800 800 150
Operator Enquiries – Inland	100
Operator Enquiries – International	155
Directory enquiries – Inland	118 500
Directory enquiries – International	118 505
International Calling Guides	0800 800 150
Prices for BT Public Payphones *	0800 661 610
Prices for BT Mobile Services	0800 222 654

Offices Worldwide

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